



CTC Organization

County: Volusia

CTC Status: Complete

Fiscal Year: 7/1/2020 - 6/30/2021

CTD Status: Complete

Date Initiated: 8/23/2021

CTC Organization Name: County of Volusia d/b/a VOTRAN

Address: 950 Big Tree Road

City: South Daytona

State: FL

Zip Code: 32119

Organization Type: County

Network Type: Partial Brokerage

Operating Environment: Urban

Transportation Operators: Yes

Number of Transportation Operators: 4

Coordination Contractors: Yes

Number of Coordination Contractors: 4

Provide Out of County Trips: No

Local Coordinating Board (LCB) Chairperson: Barbara Girtman

CTC Contact: Kelvin Miller

CTC Contact Title: General Manager

CTC Contact Email: kmiller@volusia.org

Phone: (386) 756-7496

CTC Certification

I, Kelvin Miller, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): 

LCB Certification

I, Barbara Girtman, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): 



Organization – Coordination Contractor

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2021 - 6/30/2022

Upload Date: 8/24/2022

Coordination Contractor Name: Duvall Homes Inc
Address: P O Box 220036
City: Glenwood
State: FL
Zip Code: 32722
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: Yes
Who Do You Serve: Residents
Contact Person: Lisa Herring
Contact Title: Administrator
Contact Email: Lherring@duvallhomes.org
Phone: (386) 734-2874

Coordination Contractor Certification

By submission of this form, I, Lisa Herring, as the authorized representative of Duvall Homes Inc, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2021 - 6/30/2022

Upload Date: 8/25/2022

Coordination Contractor Name: Good Samaritan Society DB
Address: 325 S Segrave St
City: Daytona Beach
State: FL
Zip Code: 32114
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: nursing home residents
Contact Person: Sheila Smith
Contact Title: Transportation Scheduler
Contact Email: ssmith@good-sam.com
Phone: (386) 253-6791

Coordination Contractor Certification

By submission of this form, I, Sheila Smith, as the authorized representative of Good Samaritan Society DB , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2021 - 6/30/2022

Upload Date: 8/25/2022

Coordination Contractor Name: Good Samaritan Florida Lutheran Deland
Address: 450 N McDonald Av
City: Deland
State: FL
Zip Code: 32724
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: nursing home residents
Contact Person: Kristin Lannoo
Contact Title: Activities Director
Contact Email: klannooWgood-san.com
Phone: (386) 740-7269

Coordination Contractor Certification

By submission of this form, I, Kristin Lannoo, as the authorized representative of Good Samaritan Florida Lutheran Deland, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2021 - 6/30/2022

Upload Date: 8/24/2022

Coordination Contractor Name: Center for Visually Impaired
Address: 1187 Dunn Av
City: Daytona Beach
State: FL
Zip Code: 32114
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: Visually Impaired clients
Contact Person: Donta Jimerson
Contact Title: Vehicle Maintenance Coordinator
Contact Email: dontaviusjm62@gmail.com
Phone: (386) 253-8879

Coordination Contractor Certification

By submission of this form, I, Donta Jimerson, as the authorized representative of Center for Visually Impaired, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



CTC Trips

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

CTD Status: Approved

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	90,964	35,060	126,024	136,662	4,580	141,242
Non-Ambulatory	39,258	5,262	44,520	50,161	594	50,755
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	17,003	N/A	17,003	14,829	N/A	14,829
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	147,225	40,322	187,547	201,652	5,174	206,826
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	68,856	N/A	68,856	14,829	N/A	14,829
Total - Contracted Transportation Operator Trips	68,856	0	68,856	14,829	0	14,829
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	0	0	336	0	336
Comm for the Transportation Disadvantaged (CTD)	27,039	N/A	27,039	21,957	N/A	21,957
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	9,022	0	9,022	9,055	0	9,055
Dept of Elder Affairs (DOEA)	0	0	0	0	0	0
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	99,363	0	99,363	167,030	0	167,030
Local Government	10,352	0	10,352	2,196	0	2,196
Local Non-Government	1,449	40,322	41,771	1,078	5,174	6,252
Other Federal & State Programs	0	0	0	0	0	0
Total - Revenue Source	147,225	40,322	187,547	201,652	5,174	206,826



CTC Trips (cont'd)

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

CTD Status: Approved

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	91,280	32,717	123,997	125,024	437	125,461
Children At Risk	0	0	0	0	0	0
Persons With Disabilities	55,945	7,605	63,550	76,628	4,737	81,365
Low Income	0	0	0	0	0	0
Other	0	0	0	0	0	0
Total - Passenger Type	147,225	40,322	187,547	201,652	5,174	206,826
Trip Purpose - One Way						
Medical	66,728	3,997	70,725	87,988	609	88,597
Employment	27,849	7	27,856	39,931	0	39,931
Education/Training/Daycare	29,870	7,546	37,416	49,189	618	49,807
Nutritional	7,386	80	7,466	2,282	24	2,306
Life-Sustaining/Other	15,392	28,692	44,084	22,262	3,923	26,185
Total - Trip Purpose	147,225	40,322	187,547	201,652	5,174	206,826
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	2,876	8,321	11,197	3,363	581	3,944
Total - UDPHC	2,876	8,321	11,197	3,363	581	3,944
Unmet & No Shows						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	825	N/A	825	769	N/A	769
Customer Feedback						
Complaints	146	N/A	146	67	N/A	67
Commendations	148	N/A	148	121	N/A	121

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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Coordination Contractor Trips

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/24/2022

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	24,554	3,573
Non-Ambulatory	5,143	535
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	29,697	4,108
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	29,697	4,108
Other Federal & State Programs	0	0
Total - Revenue Source	29,697	4,108



Coordination Contractor Trips (cont'd)

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/24/2022

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	29,697	0
Children At Risk	0	0
Persons With Disabilities	0	4,108
Low Income	0	0
Other	0	0
Total - Passenger Type	29,697	4,108
Trip Purpose - One Way		
Medical	1,079	176
Employment	7	0
Education/Training/Daycare	5	1
Nutritional	80	19
Life-Sustaining/Other	28,526	3,912
Total - Trip Purpose	29,697	4,108
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	5,940	410
Total - UDPHC	5,940	410
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/25/2022

Coordination Contractor: Good Samaritan
Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	157	13
Non-Ambulatory	85	52
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	242	65
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	242	65
Other Federal & State Programs	0	0
Total - Revenue Source	242	65



**Transportation
Disadvantaged**

Coordination Contractor Trips (cont'd)

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/25/2022

Coordination Contractor: Good Samaritan
Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	242	65
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
Total - Passenger Type	242	65
Trip Purpose - One Way		
Medical	140	60
Employment	0	0
Education/Training/Daycare	0	0
Nutritional	0	5
Life-Sustaining/Other	102	0
Total - Trip Purpose	242	65
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	105	41
Total - UDPHC	105	41
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/25/2022

Coordination Contractor: Good Samaritan
Florida Lutheran
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	2,778	372
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	2,778	372
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	2,778	372
Other Federal & State Programs	0	0
Total - Revenue Source	2,778	372



Coordination Contractor Trips (cont'd)

County: Volusia	CTC Status: Approved	CTC Organization: County of Volusia d/b/a VOTRAN
Fiscal Year: 07/01/2021 - 06/30/2022	Upload Date: 8/25/2022	Coordination Contractor: Good Samaritan Florida Lutheran Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	2,778	372
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
Total - Passenger Type	2,778	372
Trip Purpose - One Way		
Medical	2,778	372
Employment	0	0
Education/Training/Daycare	0	0
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	2,778	372
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	755	44
Total - UDPHC	755	44
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/24/2022

Coordination Contractor: Center for Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	7,571	0
Non-Ambulatory	34	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	7,605	0
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	7,605	0
Other Federal & State Programs	0	0
Total - Revenue Source	7,605	0



Coordination Contractor Trips (cont'd)

County: Volusia	CTC Status: Approved	CTC Organization: County of Volusia d/b/a VOTRAN
Fiscal Year: 07/01/2021 - 06/30/2022	Upload Date: 8/24/2022	Coordination Contractor: Center for Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	7,605	0
Low Income	0	0
Other	0	0
Total - Passenger Type	7,605	0
Trip Purpose - One Way		
Medical	0	0
Employment	0	0
Education/Training/Daycare	7,541	0
Nutritional	0	0
Life-Sustaining/Other	64	0
Total - Trip Purpose	7,605	0
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	1,521	0
Total - UDPHC	1,521	0
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



CTC Vehicles & Drivers

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

CTD Status: Approved

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	1,271,281	155,620	1,426,901	1,326,993	33,003	1,359,996
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	1,271,281	155,620	1,426,901	1,326,993	33,003	1,359,996
Roadcalls & Accidents						
Roadcalls	73	3	76	73	2	75
Chargeable Accidents	5	0	5	8	0	8
Vehicle Inventory						
Total Number of Vehicles	74	37	111	74	42	116
Number of Wheelchair Accessible Vehicles	74	17	91	73	19	92
Drivers						
Number of Full Time & Part Time Drivers	46	142	188	53	83	136
Number of Volunteer Drivers	0	0	0	0	0	0

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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**Transportation
Disadvantaged**

Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/24/2022

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	63,381	16,854
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	63,381	16,854
Roadcalls & Accidents		
Roadcalls	3	2
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	21	21
Number of Wheelchair Accessible Vehicles	14	14
Drivers		
Number of Full Time & Part Time Drivers	61	54
Number of Volunteer Drivers	0	0



**Transportation
Disadvantaged**

Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/25/2022

Coordination Contractor: Good Samaritan
Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	2,883	1,815
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	2,883	1,815
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	3	3
Number of Wheelchair Accessible Vehicles	0	2
Drivers		
Number of Full Time & Part Time Drivers	2	1
Number of Volunteer Drivers	0	0



**Transportation
Disadvantaged**

Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/25/2022

Coordination Contractor: Good Samaritan
Florida Lutheran
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	12,687	1,884
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	12,687	1,884
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	5	7
Number of Wheelchair Accessible Vehicles	1	1
Drivers		
Number of Full Time & Part Time Drivers	54	3
Number of Volunteer Drivers	0	0



**Transportation
Disadvantaged**

Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/24/2022

Coordination Contractor: Center for Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	76,669	0
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	76,669	0
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	8	0
Number of Wheelchair Accessible Vehicles	2	0
Drivers		
Number of Full Time & Part Time Drivers	25	0
Number of Volunteer Drivers	0	0



CTC Revenue Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

CTD Status: Approved

Revenue Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0	\$ 0	\$ 1,008	\$ 0	\$ 1,008
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Education (DOE)	\$ 27,066	\$ 0	\$ 27,066	\$ 3,555	\$ 0	\$ 3,555
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	\$ 809,586	N/A	\$ 809,586	\$ 921,986	N/A	\$ 921,986
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 301,587	N/A	\$ 301,587
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Department of Transportation (DOT)						
49 USC 5307	\$ 6,737,402	\$ 0	\$ 6,737,402	\$ 6,058,497	\$ 0	\$ 6,058,497
49 USC 5310	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311	\$ 815,733	\$ 0	\$ 815,733	\$ 124,118	\$ 0	\$ 124,118
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Government						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 89,954	\$ 0	\$ 89,954	\$ 116,213	\$ 0	\$ 116,213
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Non-Government						
Farebox	\$ 691,432	\$ 0	\$ 691,432	\$ 468,408	\$ 0	\$ 468,408
Donations/Contributions	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Non-Government	\$ 109,342	\$ 216,697	\$ 326,039	\$ 788,187	\$ 28,174	\$ 816,361
Other Federal & State Programs						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Total - Revenue Sources	\$ 9,280,515	\$ 216,697	\$ 9,497,212	\$ 8,783,559	\$ 28,174	\$ 8,811,733

Date Created	Created By	User Role	Date Modified	Modified By	Comment
10/5/2022	roger wittenberg	CTC User			Other Non-Governmental revenues include advertising revenue sale of surplus and other misc. revenues. Advertising revenues makes up \$93,116 of the total reported.



Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/24/2022

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 147,671	\$ 21,964
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 147,671	\$ 21,964



Coordination Contractor Revenue Sources

County: Volusia	CTC Status: Approved	CTC Organization: County of Volusia d/b/a VOTRAN
Fiscal Year: 07/01/2021 - 06/30/2022	Upload Date: 8/25/2022	Coordination Contractor: Good Samaritan Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 1,680	\$ 259
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 1,680	\$ 259



Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/25/2022

Coordination Contractor: Good Samaritan
Florida Lutheran
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 45,210	\$ 3,888
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 45,210	\$ 3,888



CTC Expense Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

CTD Status: Approved

Expense Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Labor	\$ 3,431,297	\$ 216,697	\$ 3,647,994	\$ 3,140,302	\$ 28,174	\$ 3,168,476
Fringe Benefits	\$ 1,402,617	\$ 0	\$ 1,402,617	\$ 1,532,429	\$ 0	\$ 1,532,429
Services	\$ 307,260	\$ 0	\$ 307,260	\$ 170,740	\$ 0	\$ 170,740
Materials & Supplies Consumed	\$ 1,469,173	\$ 0	\$ 1,469,173	\$ 1,284,978	\$ 0	\$ 1,284,978
Utilities	\$ 31,374	\$ 0	\$ 31,374	\$ 36,643	\$ 0	\$ 36,643
Casualty & Liability	\$ 110,051	\$ 0	\$ 110,051	\$ 55,050	\$ 0	\$ 55,050
Taxes	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Interest	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0	\$ 0	\$ 335,097	\$ 0	\$ 335,097
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 1,111,294	\$ 0	\$ 1,111,294	\$ 872,464	\$ 0	\$ 872,464
Purchased Transportation Services						
Bus Pass	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 1,417,449	N/A	\$ 1,417,449	\$ 1,355,856	N/A	\$ 1,355,856
Total - Expense Sources	\$ 9,280,515	\$ 216,697	\$ 9,497,212	\$ 8,783,559	\$ 28,174	\$ 8,811,733

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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**Transportation
Disadvantaged**

Coordination Contractor Expense Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/24/2022

Coordination Contractor: Duvall Homes Inc

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 147,671	\$ 21,964
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 147,671	\$ 21,964



**Transportation
Disadvantaged**

Coordination Contractor Expense Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/25/2022

Coordination Contractor: Good Samaritan
Society DB

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 1,680	\$ 259
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 1,680	\$ 259



**Transportation
Disadvantaged**

Coordination Contractor Expense Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/25/2022

Coordination Contractor: Good Samaritan
Florida Lutheran
Deland

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 45,210	\$ 3,888
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 45,210	\$ 3,888



Coordination Contractor Expense Sources

County: Volusia

CTC Status: Approved

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2021 - 06/30/2022

Upload Date: 8/24/2022

Coordination Contractor: Center for Visually Impaired

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 22,136	\$ 0
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 22,136	\$ 0

County: Volusia
 CTC: County of Volusia d/b/a VOTRAN
 Contact: Kelvin Miller
 950 Big Tree Road
 South Daytona, FL 32119
 386-756-7496
 Email: kmiller@volusia.org

Demographics	Number
Total County Population	0
Unduplicated Head Count	11,197



Trips By Type of Service	2020	2021	2022
Fixed Route (FR)	69,094	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	74,806	191,997	170,544
TNC	0	0	0
Taxi	0	14,829	17,003
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	143,900	206,826	187,547

Vehicle Data	2020	2021	2022
Vehicle Miles	506,554	1,359,996	1,426,901
Roadcalls	141	75	76
Accidents	27	8	5
Vehicles	153	116	111
Drivers	207	136	188

Passenger Trips By Trip Purpose	2020	2021	2022
Medical	16,278	88,597	70,725
Employment	5,638	39,931	27,856
Ed/Train/DayCare	7,623	49,807	37,416
Nutritional	2,438	2,306	7,466
Life-Sustaining/Other	111,923	26,185	44,084
TOTAL TRIPS	143,900	206,826	187,547

Financial and General Data	2020	2021	2022
Expenses	\$2,312,746	\$8,811,733	\$9,497,212
Revenues	\$2,292,846	\$8,811,733	\$9,497,212
Commendations	0	121	148
Complaints	140	67	146
Passenger No-Shows	0	769	825
Unmet Trip Requests	0	0	0

Passenger Trips By Revenue Source	2020	2021	2022
CTD	28,384	21,957	27,039
AHCA	0	0	0
APD	0	336	0
DOEA	200	0	0
DOE	26,060	9,055	9,022
Other	89,256	175,478	151,486
TOTAL TRIPS	143,900	206,826	187,547

Performance Measures	2020	2021	2022
Accidents per 100,000 Miles	5.33	0.59	0.35
Miles between Roadcalls	3,593	18,133	18,775
Avg. Trips per Passenger	30.38	52.44	16.75
Cost per Trip	\$16.07	\$42.60	\$50.64
Cost per Paratransit Trip	\$26.05	\$45.90	\$55.69
Cost per Total Mile	\$4.57	\$6.48	\$6.66
Cost per Paratransit Mile	\$3.85	\$6.48	\$6.66

Trips by Provider Type	2020	2021	2022
CTC	90,275	186,823	78,369
Transportation Operator	7,203	14,829	68,856
Coordination Contractor	46,422	5,174	40,322
TOTAL TRIPS	143,900	206,826	187,547