RIVER TO SEA TPO FY 2019/2020 PUBLIC OUTREACH SUMMARY





RIVER TO SEA TRANSPORTATION PLANNING ORGANIZATION
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Introduction

The River to Sea TPO's Public Outreach Summary outlines the public engagement activities that were undertaken during fiscal year (FY) 2019/20. This document shows the comprehensive public outreach approach the TPO utilized to reach out to and solicit input from residents, visitors and local governments within our metropolitan planning area (MPA). In today's world, with its everchanging technology and busy schedules, people are not always available or able to attend traditional meetings. In addition, due to the COVID-19 pandemic, much of the TPO's traditional public outreach had to be reconsidered during the second half of the fiscal year. Notable in this year's report is the continued expansion of social media technology and virtual meeting interactions, as well as communication through print and marketing materials. This Public Outreach Summary is required by the TPO's Public Participation Plan (PPP). The summary provides an overview of the public outreach activities the TPO utilized throughout the fiscal year. The following objectives are laid out in the TPO's PPP and evaluated at the end of each fiscal year.

The TPO shall:

- 1. Actively engage the public in the transportation planning process as prescribed by the policies contained in this Public Participation Plan in accordance with state and federal laws;
- 2. Keep the public informed of ongoing transportation-related activities on a continuous basis;
- 3. Encourage the participation of all citizens throughout its metropolitan planning area including Volusia County and portions of Flagler County inclusive of the cities of Flagler Beach, Beverly Beach, and portions of Palm Coast and Bunnell in the transportation planning process; and
- 4. Strive to continuously improve public participation.

Impacts of COVID-19 Restrictions on Public Outreach

During the second half of FY 2019/20, the COVID-19 pandemic directly impacted the events identified as part of the TPO's public outreach plans. Although social media efforts were already included as a strategy for engaging the public, restrictions placed on public gatherings and face-to-face meetings required a re-evaluation of outreach efforts to ensure continued communication between the TPO and the public. The TPO's public outreach plan was shifted from traditional, event-based activities to virtual platforms and partnerships with local police departments and agencies were leveraged to ensure safety awareness programs were continued. This was particularly important as biking and walking activities among the public increased.

The effects of COVID-19 began to be felt in March 2020 when the state went into lockdown. On March 20, 2020, the Governor of Florida issued Executive Order 20-69 allowing the TPO to conduct official business and hold meetings virtually while suspending the requirement that a quorum must be physically present. At that time, all in-person TPO committee and board

meetings immediately switched to the GoToMeeting virtual platform. A total of 32 virtual committee, subcommittee and board meetings were held between March and June, the end of the fiscal year. As a result of the change to meeting virtually, committee member absences decreased by approximately 10% and general attendance increased slightly (7%). Feedback among committee members has been positive and, although many members have expressed interest in returning to in-person meetings, requests have also been received to continue offering a virtual meeting option to support expanded participation by the public.

In order to accommodate the shift to a virtual platform, it was necessary to amend two public involvement documents that guide the TPO public outreach process and the development of the Long Range Transportation Plan; the Public Participation Plan (PPP) and the Connect 2045 Public Involvement Plan (PIP). The PPP was amended on June 24, 2020 to add language that supports the use of virtual meeting platforms for meetings. The Connect 2045 PIP was amended on May 27, 2020 to incorporate virtual technology as part of the public outreach activities. In-person meetings and workshops were changed to webinars which could be viewed in real-time and after the fact, thus, enabling people to become involved based on their own schedules.

The TPO was also promoting participation of the 2020 Tell the TPO survey when public gatherings were suspended. This survey is a key effort in informing the public about current transportation trends and issues in addition to collecting public input on these topical issues. To ensure we reached a broad audience, the TPO instituted a robust social media campaign that included Facebook advertisements running throughout the survey. The TPO partnered with more than 150 agencies and stakeholders, including schools and universities in an effort to reach out to a comprehensive demographic of people.

Despite the quick pivot to virtual technology, many events were cancelled. A total of nine events the TPO was scheduled to participate in or hold were cancelled, including the TPO Annual Retreat, National Trails Day, Oak Hill Community Festival and three summer school helmet fittings.

To counter the potential decrease in public outreach, the TPO switched its focus from in-person events to look at alternative ways to reach the public and spread the message of safety. The TPO purchased 150 bicycle light sets and 250 pedestrian lights for distribution to the community. The TPO partnered with the Volusia County Sheriff's Department, Flagler County Sheriff's Department, Daytona Beach Police Department and Votran and provided the lights for these agencies to distribute to bicycle and pedestrians at night throughout Volusia and Flagler Counties.

In addition to the distribution of safety items, the TPO greatly increased its social media presence and outreach. Two advertisements were run; one Facebook advertisement designed to point people to the TPO's website and one advertisement placed on Flagler Live, www.FlaglerLive.com, a web-based news resource covering Volusia and Flagler Counties, which invited people to provide their input on Connect 2045, the TPO's Long Range Transportation Plan. The Facebook advertisement reached 13,785 people with 1,890 link clicks to the TPO's website. The Flagler Live

advertisement generated over 1.5 million gross impressions (the number of times people saw the advertisement) and 351 link clicks to the Connect 2045 website. Numerous emails were sent to the TPO's committees, board, stakeholders and public to provide updates on TPO business practices including ways to contact staff, office hours, meetings, events and the measures put into place to protect the health and well-being of those we work with and come into contact with. The TPO's website homepage was updated to include the changes that occurred due to COVID-19. Also added to the homepage was virtual meeting information and clear, concise instructions on how to access those meetings.

Public Meetings, Hearings and Contacts

Scheduled Meetings

The River to Sea TPO holds more than 50 public meetings each year including our regularly scheduled committee and board meetings. In addition to the routine, monthly meetings of the TPO advisory committees and board, listed below are some of the additional meetings and public comment periods that were held throughout FY 2019/20.

TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD (TDLCB) PUBLIC HEARING: The TDLCB held its annual Transportation Disadvantaged public hearing following the TDLCB meeting on November 13, 2019 to solicit public comments. One public comment was received.

2040 Long Range Transportation Plan Amendment; FY 2020/21 to 2024/25 Transportation Improvement Program (TIP); 2020 Transportation Priority Project Lists; FY 2020/21 and 2021/22 Unified Planning Work Program (UPWP); and Public Participation Plan (PPP): While all River to Sea TPO meetings are open to the public and time for public comments are scheduled, the TPO formally announced through legal advertisements the availability of the following five documents for public review and comment: a 2040 Long Range Transportation Plan amendment; the FY 2020/21 to 2024/25 Transportation Improvement Program (TIP), the 2020 Transportation Priority Project Lists; the 2020/21 and 2021/22 Unified Planning Work Program (UPWP); and the Public Participation Plan (PPP). A number of comments were received for each document and each of the comments was addressed.

Attendance Rates

Attendance rates remained steady among all of the TPO's committees and board when compared to the previous fiscal year (2018/19); however, all fell below the minimum 80% attendance rate with the exception of the TDLCB. Committee attendance records were also included in each TPO Board agenda as information items for the board members. To address the low attendance rate, the TPO staff met and decided to implement the following measures to increase attendance:

- Members continued to be reminded of the importance of their participation;
- When members were unable to attend a meeting, TPO staff asked that they send an alternate in their place; and

 Members who had recurring absences were contacted in accordance with TPO Bylaws, along with the appointing board member if the absences continued.

In the upcoming fiscal year, TPO staff will continue the steps it is currently taken and will also meet again to discuss new, more effective ways to encourage attendance at the meetings and the steps to take when absences are recurring.

Vacancies

A similar number of vacancies were reported as compared to the previous fiscal year; however, they are still significant. In regards to the committees, appointing TPO Board members and/or city clerks were notified of vacancies on the committees. In addition, for the TDLCB, meeting notices were developed which highlighted speakers and topics for each meeting and encouraged participation. A membership application for the TDLCB was developed and included in each agenda as well as posted on the TPO website. When vacancies occur on a board or committee, TPO staff will continue to:

- Post the vacancies on the TPO's website (<u>www.r2ctpo.org</u>);
- Advertise the vacancies on social media
- Inform the corresponding city/county/elected official/agency via email; and
- Recruitment efforts will continue to be made at local events, through interaction with the board members that appoint committee representatives and through our social media channels.

Demographics

Demographics of the committee/board members include a diverse representation of genders, races and disabilities. The TPO will continue to reach out to traditionally underserved and underrepresented populations to encourage participation on our committees through social media, events and word of mouth.

Public Comments

Public comments at TPO meetings have increased about 35% this past fiscal year from 11 comments to 17; however, fewer public comment cards were filled out at meetings than in the previous fiscal year. These numbers are generally beyond the control of the TPO; however, we will continue to provide time during each meeting to allow public comment, encourage citizens to provide input and continue to be open and welcoming to everyone.

Meeting Attendees

The number of attendees at TPO Board and committee meetings decreased overall about 10% over the prior fiscal year. The number of attendees at TPO meetings is not typically within the control of the TPO; however, we will continue to send out notices to all citizens who have requested to be notified and post all meetings on the TPO's website and Facebook page. No changes have been identified to be implemented at this time.

Public Records Requests

In FY 2019/20, there were no requests for access to the TPO's plans and documents in person. This is two requests fewer than last fiscal year and is not something that the TPO can necessarily influence or increase. We will remain ready to respond to requests in an efficient and timely manner in accordance with state law.

Public Involvement Contact Logs

Each River to Sea TPO employee keeps a log of contacts with the public. The information contained in each log includes the person's name, contact information, form of contact, their request and any follow up provided. There were 923 individual public involvement contacts recorded in FY 2019/20. This was a 74% increase in the number of individual public contacts over the previous fiscal year. One-hundred percent (100%) of these public inquiries were responded to by the TPO staff.

AFF MEMBER: PAMELA BLANKENSHIP							
#	DATE:	CONTACT INFORMATION:	TYPE OF CONTACT:	REASON:	ACTION/FOLLOW UP:		
1	7/1/19	Heidi Alves	Email	Schedule meeting for TRAC Program	Scheduled time to meet on 07/08/19 to discuss TRAC		
2	7/2/19	Casmira Harrison	Email	Requested TPO Board recording and Priority Lists	Sent the recording link and priority lists for 2019		
3	8/10/19	Orange City Skate Park Opening	In person	Skate Park Opening Helmet Fitting	Fit and donated 52 helmets – talked to about 75 people		
4	8/20/19	VC Environmental Services	Phone	Requested 100 blike maps	Provided 100 maps for departmen		
5	8/20/19	Linda Kent	Phone	Ask TPO to attend DeBary Safety fair	Agreed to attend safety fair on September 20, 2019		
6	8/21/19	McKenzie Bennett	Email	Requested to know who public involvement coordinator is	Emailed her hack.		
7	9/10/19	Joe Fontanelli	Phone	Requested stakeholder info for 5/R2C Loop Meeting	Sent him email addresses		
S	9/26/19	Phil, Travel Country Outfitters	Phone	Requested Bike Maps to give away	Mailed 20 bike maps		
9	10/24/19	Andre	Phone	Request info on Water Authority	Directed him to Volusia County website		
10	10/24/19	East CTST Meeting	In person	Informed the group about Mobility Week events	- 18 people		
11	09/28/19	Port Orange Family Days	In Person	Fit 205 helmets	Spoke with ~ BO people about the TPO		
12	09/20/19	DeBary Safety Fair	In Person	Had a table at the event	Spoke with — 45 people on the		

TPO Master Database/Email Contact List

The River to Sea TPO has a master email database which contains contact information (email addresses) for 2,125 people and organizations. There was an increase of 10% over FY 2018/19 in the number of people in the TPO's master email database. The TPO also maintains a master mailing database which contains 1,575 people and organizations and their mailing information. The number of people that requested to be added to our email list through our committee and board sign in sheets has remained steady over the last fiscal year.

TPO Returned Mail

There was no returned mail in FY 2019/20; this is three less than in FY 2018/19. The TPO distributes paper agendas to 39 people on a monthly basis, or a total of 390 per year; none of which have been returned which is satisfactory.

Staff Presentations and Contacts

In FY 2019/20, the TPO staff presented at 27 different workshops and meetings. This shows an increase of 66% over the previous fiscal year, of which many can be attributed to the launch of Connect 2045, the TPO's Long Range Transportation Plan (LRTP). Some of the workshops and meetings the TPO presented at included: Volusia County and Flagler County Legislative Delegations, Big John Radio Show, Holly Hill City Commission, Ormond Beach Chamber of Commerce, the Daytona Beach Rotary Club, New Smyrna Beach Rotary Club, Downtown DeLand Rotary Club and the Palm Coast Rotary Club.

Media, News Releases and Articles

A total of 69 news articles were published in FY 2019/20. This is slightly less than last fiscal year; however, it is consistent with the expected number which averages about 65 per year over the previous five years. In addition, eight press releases were issued; 37% more than last fiscal year.

Printed Materials and Marketing Items

During FY 2019/20, the TPO distributed forty-two (42) 2040 Long Range Transportation Plan (LRTP) Summary Brochures and 150 TPO Annual Reports. These documents are typically sent to the Volusia and Flagler County Public Libraries as well as to each local government and distributed at events. In regards to the 2040 LRTP Summaries, this is a decrease of 48% over the previous year which is to be expected as we get further from the original adoption date of the plan. For the Annual Report, the distribution was slightly higher than the previous fiscal year.

The River to Sea TPO produced the first countywide bicycling map for the experienced cyclist consisting of bicycle routes throughout Volusia County. This map underwent an update in FY 2019/20 and was renamed the River to Sea TPO 2019 Bicycle Suitability Map. It included the entire TPO planning area; Volusia and parts of Flagler County. It was made available at kiosks in the Volusia County Parks, the office of the West Volusia Advertising Authority as well as the Daytona Beach Chamber of Commerce and the Daytona Beach/Port Orange Chamber of Commerce. The map is also available on the TPO's website www.R2CTPO.org. The map is handed out at events that the TPO participates in and is also available through direct request. Approximately 220 bicycle maps were distributed in FY 2019/20; an increase of about 10% over the prior fiscal year.

The TPO Walk & Ride DVD gives tips to bicyclists and pedestrians on the rules of the road. The DVD is provided to the Volusia and Flagler County school systems and handed out at the events the TPO participates in as well as through direct request. The Walk and Ride Bicycle & Pedestrian Safety Video is a TPO project funded by the Florida Safe Routes to School Program and produced by WDSC-TV Channel 15. The video and accompanying public service

River to Sea TPO
Bicycle Suitability Map
2019

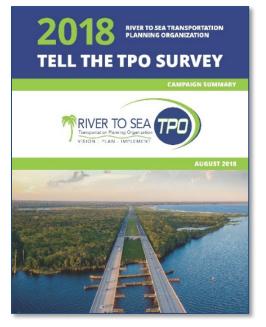
Photograph of the Ormand Scenic Loop and Trail courtesy of Bike Florida, Inc.

announcements promote safe practices for walking and biking. English and Spanish versions of the video are available. The videos are available on the TPO's YouTube channel at <u>TPO YouTube</u> <u>Channel</u>. One hundred seventy-five (175) Walk and Ride Safety DVDs were distributed last fiscal year which is a decrease of 75% over the prior year. This is due to the cancellation of three elementary school bicycle helmet fittings and multiple community events because of COVID-19.

The Bicycle Safety Awareness Decal (It's the Law Decal) was developed by the River to Sea TPO and promotes Florida Statute 316.083 (1) – a statute that states the driver of a vehicle passing a bicycle or other non-motorized vehicle must pass the bicycle or other non-motorized vehicle at a distance of at least three (3) feet. Decals are displayed public and private vehicles alike including Volusia County vehicles and buses. The River to Sea TPO distributed



approximately 385 bicycle safety car decals in FY 2019/20. This is a slight increase (3%) over the previous fiscal year.

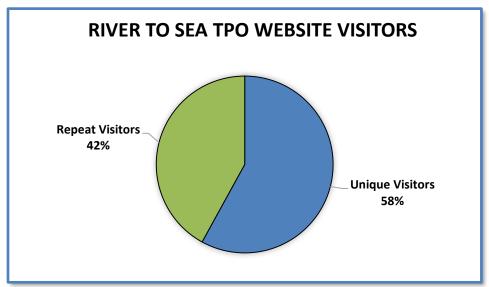


The River to Sea TPO's Tell the TPO Survey brochure outlines the results of the 2018 survey campaign. Eightyseven (87) Survey brochures were distributed in FY 2019/20, a marked decrease over FY 2018/19. This is due to the fact that the 2020 Tell the TPO Survey launched during fiscal year 19/20 and the distribution of these brochures varies based on when the last survey was completed. Distribution tends to be higher immediately following the completion of the survey and lower immediately prior to beginning a new survey. The 2020 Tell the TPO Survey Campaign Summary Brochure will be distributed in the summer of 2020.

The River to Sea TPO keeps a scrapbook of relevant news articles, press releases, legal ads and events that are of interest to the TPO or the TPO is referenced in. In the FY 2019/20 River to Sea TPO scrapbook, there were a total of 69 newspaper articles/media mentions published mentioning the River to Sea TPO and 17 legal ads/press releases issued. This is a slight decrease over FY 2018/19. These media mentions continue to be positive for the TPO. The TPO will look to maintain or increase its level of media coverage in the coming fiscal year.

Social Media

The River to Sea TPO has a website, www.r2ctpo.org, which showcases agendas, minutes, Title VI information, a calendar of events, plans, studies, documents, news and press releases, as well as information on the public outreach program. During the period from July 1, 2019 through June 30, 2020, there were a total of 11,025 visitors to the River to Sea TPO website; an estimated 10% increase over the previous fiscal year. There were 6,405 unique visitors to the website; a decrease of 39% over FY 2018/19. The River to Sea TPO's 2019 Bicycle Suitability Map continues to be the most accessed webpage (https://www.r2ctpo.org/planning-studies/bicycle-pedestrian/maps/).



In addition, Connect 2045, the TPO's Long Range Transportation Plan (LRTP), maintained its own dedicated website, www.R2CTPOConnect2045.com. There were 1,042 users of this website during FY 19/20 with 98% of them being new users.

Facebook

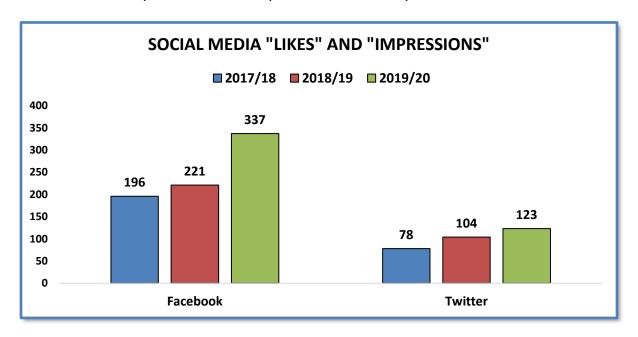


The River to Sea TPO published and maintained a Facebook page that was active during FY 2019/20. The TPO Facebook page had 337 "likes" and 174 "check-ins." This represents a marked increase of 34% over the prior year and a steady increase over the past three fiscal years. At a minimum, posts were made on a bi-weekly basis and included meeting announcements and news of interest to the fan base. Facebook was also used to promote the Tell the TPO Survey and Connect 2045. Some individual posts reached upwards of 4,700 people. The majority of posts reached between 60 and 3,000 people. Facebook advertisements were run throughout the 2020 Tell the TPO Survey campaign reaching just over 13,290 people.

Twitter



During FY 2019/20, the TPO utilized its Twitter account, @TelltheTPO, to get the word out about the Tell the TPO Survey and Connect 2045. The TPO's Twitter page has 123 followers and announcements for the Tell the TPO Survey and Connect 2045 resulted in 24,732 Tweet "impressions" or the number of times users saw TPO posts. There was an increase of 15% in the number of followers on Twitter; a steady increase over the previous three fiscal years.



Next-Door Page

The TPO managed a Next-Door webpage during FY 2019/20 that was used to promote the Tell the TPO Survey and Connect 2045 events and activities. Next-Door is a platform that allows neighbors to connect to local business. The webpage, www.nextdoor.com/pages/river-to-sea-tpo/, is visible to 752 neighbors in the Daytona Beach area.

Special Events and Community Activities

The TPO participated in 30 community events during the fiscal year; a decrease of 35% from the prior fiscal year. During the latter half of the fiscal year, COVID-19 played a profound role in the decrease in events the TPO participated in; a total of nine events were cancelled. In addition, the cancellation of six additional events the TPO normally participates in such as Not So Noisy Bike Week and the Light Up Midtown Health Fair contributed to the overall decrease in outreach. The following are some of the events the TPO participated in during FY 2019/20.

SUMMER SCHOOL CAMP BICYCLE HELMET FITTINGS

The River to Sea TPO conducts a bicycle safety awareness program that includes a presentation on bicycle safety and properly fitting and donating bicycle helmets. Bicycle helmets are purchased by the River to Sea TPO and awarded by the Bicycle Helmet Promotion Grant from the Florida's Pedestrian and Bicycling Safety Resource Center. Each summer, the bicycle helmets are fitted and donated to hundreds of children in Volusia and Flagler County schools.



During the 2019/20 fiscal year, the River to Sea TPO staff went to the following schools, gave a presentation on bicycle and pedestrian safety and properly fit and donated helmets:

July 9, 2019: Pride Elementary School – 46 helmets fitted

July 18, 2019: Spruce Creek Elementary School – 48 helmets fitted

The school helmet fittings for summer 2020 were cancelled due to COVID-19. TPO staff is investigating additional ways to provide bicycle and pedestrian safety presentations to students that conform to social distancing requirements.

ORANGE CITY SKATE PARK OPENING AND HELMET FITTING

On August 10, 2019, the River to Sea TPO staff attended, fit and donated helmets and staffed a display booth at the ribbon cutting for Orange City's Colin's Dream Skate Park. The event began with a run/walk/skate to the park. Fiftytwo (52) helmets were fitted for children and adults and safety merchandise and literature were handed out.

DEBARY WELLNESS AND SAFETY FAIR

On September 20, 2019, the TPO participated in the city of DeBary's Wellness and Safety Fair. More than 20 vendors, including the River to Sea TPO participated in this event. The TPO provided safety information and promotional items and informed the attendees about the role of the TPO in the community.





PORT ORANGE FAMILY DAYS

Port Orange Family Days is an area-wide community event that draws close to 65,000 people over three days. The River to Sea TPO participated in this event on September 28, 2019; approximately 203 helmets were properly fitted and donated during this event to adults and children and a large number of promotional safety items were distributed.

INTERNATIONAL WALK TO SCHOOL DAY EVENTS

The River to Sea TPO participated in Walk to School Day on October 2, 2019 at Indian River Elementary School and Orange City Elementary School. This event celebrates the joys of walking and opens the eyes of students, families, school and community leaders and partners in seeing the possibilities for walking to school every day. The TPO staff walked with the kids from a designated location to the schools.



VCARD ICEBREAKER

On October 23, 2019, the River to Sea TPO staff attended and manned a display booth at the VCARD Icebreaker in Daytona Beach. The booth display showcased information on Connect 2045, the TPO's Long Range Transportation Plan.



MULTIMODAL MOBILITY AND SAFETY ASSESSMENT

The TPO staff participated in this bicycle, pedestrian and transit safety assessment in partnership with FDOT, Volusia County, Daytona Beach and Votran. The assessment took place on US 1, from US 92 to Mason Avenue and from US 1 to Halifax Drive in Daytona Beach. The Assessment is available on the TPO website at www.r2ctpo.org/planning-studies/bicycle-pedestrian/bp-studies/.

MOBILITY WEEK EVENTS

This week-long event, held from October 25 to November 1, 2019, is an annual collection of outreach events intended to bring attention to safe, multimodal transportation choices in Central Florida. As part of Mobility Week, the TPO participated in three events. These included:

WHITE CANE AND PEDESTRIAN AWARENESS EVENT

On October 29, 2019, the TPO participated in the White Cane and Pedestrian Awareness event. This event included participation in a white cane challenge; for the challenge, each participant was blindfolded and led through crosswalks on all four legs of an intersection by a guide. This year's event was held at the intersection of Wilder Road and US Highway 1 in Daytona Beach.



PALM COAST COMMUNITY CENTER PRESENTATION AND HELMET FITTING

The TPO gave a presentation on the role of the TPO in the community and bicycle safety. In addition, TPO staff fitted and donated bicycle helmets.

HALIFAX ART FESTIVAL HELMET FITTING

The TPO, in partnership with Votran and the Florida Department of Transportation (FDOT), set up at a booth at this event and fit and donated 93 bicycle helmets, as well as handing out numerous safety promotional items and literature. This annual event attracts approximately 45,000 visitors each year.









ANNUAL TPO TOY DRIVE AND YEAR END CELEBRATION OPEN HOUSE

During the month of December, the TPO held its annual toy drive for the Children's Home Society of Flagler and Volusia. The toy drive concluded with a Year End Open House held by the TPO on December 13, 2019; more than 35 people attended and provided toys and donations during the open house. Upwards of 98 toys were donated as a result of this outreach.

FOOD BRINGS HOPE HELMET FITTING

On January 21, 2019 the TPO partnered with Food Brings Hope to fit and donate bicycle helmets to students at Turie T. Small Elementary School in Daytona Beach.

Transportation Disadvantaged (TD) Legislative Awareness Day

On February 11, 2020, the TPO staff, along with members of the TPO's Transportation Disadvantaged Local Coordinating Board (TDLCB) and Votran travelled to Tallahassee for TD Awareness Day to speak with legislators regarding TD issues and concerns.



OPERATION VISION ZERO PRESS CONFERENCE AND HIGH VISIBILITY ENFORCEMENT INITIATIVE

On February 28, 2020, FDOT held an Operation Vision Zero press conference to kick off a high visibility enforcement education and enforcement pedestrian and bicycle safety campaign on high crash corridors. This campaign was aimed at reducing serious and fatal injury crashes involving bicyclists and pedestrians. Agencies that participated in the enforcement campaign included the Volusia County Sheriff's Office, Daytona Beach Police Department and Port Orange Police Department.



Connect 2045 Events and Activities

CONNECT 2045, YOUR COMMUNITY LONG RANGE TRANSPORTATION PLAN

One of the foremost focuses in FY 2019/20 was community outreach for Connect 2045, the TPO's 2045 Long Range Transportation Plan. A robust public involvement plan was developed which included the following tools:

CONNECT 2045 SURVEY

One of the ways the TPO solicited information and input from the public was through the use of a survey. The survey was both an education and outreach tool and was used to gain insight into the public's thoughts on transportation options and desired goals. The survey was available in both online and hard copy versions and English and Spanish languages. More than 500 people completed the survey and these results were used to inform LRTP development as well as to serve as a baseline to understand the changing needs of the region.

CONNECT 2045 FOCUS GROUP WORKSHOPS

Five (5) focus group workshops were held in January 2020 to discuss the roles that technology, resiliency and funding play in the development of our transportation system. Thirty-nine (39) people attended these workshops which were held in east and west Volusia County and Flagler County.

CONNECT 2045 NEEDS ASSESSMENT WORKSHOPS

Three (3) needs assessment workshops were held in March 2020 to solicit public comments on the Long Range Transportation Plan. Thirty



(30) people attended the workshops held in Volusia and Flagler Counties.

CONNECT 2045 PRELIMINARY COST FEASIBLE PLAN WEBINARS

Two (2) webinars were held on May 26, 2020 to solicit public input on the 2045 LRTP preliminary cost feasible plan. These meetings were held virtually due to COVID-19 meeting restrictions in place at the time. Forty-four (44) people attended the two webinars.



CONNECT 2045 COMMUNITY OUTREACH PRESENTATIONS

Ten (10) presentations were given to community groups throughout Volusia and Flagler Counties between February and May 2020. These included both in-person and virtual presentations. Some of these groups included the Ormond Beach Chamber of

Commerce, Big John's Radio Show, Daytona Beach Rotary Club, Palm Coast Rotary Club and The Chamber's Eggs & Issues Breakfast. These presentations reached more than 440 people.

2020 Tell the TPO Survey

The River to Sea TPO kicked off its bi-annual Tell the TPO Survey Campaign on March 31, 2020; the campaign ran through June 7, 2020. The goals of the survey included increasing awareness and branding of the TPO; building the TPO's database of interested residents, businesses and visitors; building partnerships with other agencies, civic organizations, and the business community; engaging the public in thinking about transportation planning issues; obtaining information about public opinion on "hot button" transportation issues and desires related to mobility options; and comparing results of the 2020 survey to prior years' surveys.

Due to the COVID-19 restrictions on face-to-face interactions and social distancing requirements, it was necessary to pivot previously planned public outreach for the survey. In response to events being cancelled, a robust social media campaign was implemented including Facebook advertisements running throughout the survey. This resulted in 13,291 people being reached on Facebook and 7,369 Twitter impressions. During the previous survey in 2018, hard copies of the surveys were available at the Volusia and Flagler County public libraries; however, the libraries were closed for much of the time this survey was active. For the remaining time, surveys were handed out at the Volusia County libraries through its curbside pick-up service.

The survey was available in English and Spanish and the online version was housed on its own website www.TelltheTPO.com. One-thousand three-hundred forty-four (1,344) survey responses were received. While this is less than what was received for the 2018 survey, it is slightly more than the surveys completed in 2014 and 2016.