



# CTC Organization

County: Flagler

CTC Status: Complete

Fiscal Year: 7/1/2023 - 6/30/2024

CTD Status: Complete

Date Initiated: 9/3/2024

**CTC Organization Name:** Flagler County Public Transportation

**Address:** 1769 E Moody Blvd

**City:** Bunnell

**State:** FL

**Zip Code:** 32110

**Organization Type:** County

**Network Type:** Sole Source

**Operating Environment:** Urban

**Transportation Operators:** No

**Number of Transportation Operators:** 0

**Coordination Contractors:** No

**Number of Coordination Contractors:** 0

**Provide Out of County Trips:** No

**Local Coordinating Board (LCB) Chairperson:** David Sullivan

**CTC Contact:** Mike Dickson

**CTC Contact Title:** General Services Director

**CTC Contact Email:** mdickson@flaglercounty.com

**Phone:** (386) 313-4191

## CTC Certification

I, Mike Dickson, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_

## LCB Certification

I, David Sullivan, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): \_\_\_\_\_



# CTC Trips

County: Flagler

CTC Status: Complete

CTC Organization: Flagler County Public Transportation

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Service Type - One Way</b>						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	71,885	0	71,885	67,930	0	67,930
Non-Ambulatory	15,081	0	15,081	12,608	0	12,608
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	0	N/A	0	0	N/A	0
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
<b>Total - Service Type</b>	<b>86,966</b>	<b>0</b>	<b>86,966</b>	<b>80,538</b>	<b>0</b>	<b>80,538</b>
<b>Contracted Transportation Operator</b>						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	0	N/A	0	0	N/A	0
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	0	0	0	0	0
Comm for the Transportation Disadvantaged (CTD)	72,537	N/A	72,537	47,516	N/A	47,516
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	0	0	0	0	0	0
Dept of Elder Affairs (DOEA)	5,921	0	5,921	20,999	0	20,999
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	4,327	0	4,327	5,382	0	5,382
Local Government	4,086	0	4,086	6,551	0	6,551
Local Non-Government	95	0	95	90	0	90
Other Federal & State Programs	0	0	0	0	0	0
<b>Total - Revenue Source</b>	<b>86,966</b>	<b>0</b>	<b>86,966</b>	<b>80,538</b>	<b>0</b>	<b>80,538</b>



## CTC Trips (cont'd)

County: Flagler

CTC Status: Complete

CTC Organization: Flagler County Public  
Transportation

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Passenger Type - One Way</b>						
Older Adults	31,960	0	31,960	42,239	0	42,239
Children At Risk	0	0	0	0	0	0
Persons With Disabilities	30,649	0	30,649	21,017	0	21,017
Low Income	23,618	0	23,618	13,524	0	13,524
Other	739	0	739	3,758	0	3,758
<b>Total - Passenger Type</b>	<b>86,966</b>	<b>0</b>	<b>86,966</b>	<b>80,538</b>	<b>0</b>	<b>80,538</b>
<b>Trip Purpose - One Way</b>						
Medical	22,090	0	22,090	19,610	0	19,610
Employment	14,684	0	14,684	13,435	0	13,435
Education/Training/Daycare	40,269	0	40,269	36,597	0	36,597
Nutritional	6,073	0	6,073	7,652	0	7,652
Life-Sustaining/Other	3,850	0	3,850	3,244	0	3,244
<b>Total - Trip Purpose</b>	<b>86,966</b>	<b>0</b>	<b>86,966</b>	<b>80,538</b>	<b>0</b>	<b>80,538</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>						
UDPHC	896	0	896	830	0	830
<b>Total - UDPHC</b>	<b>896</b>	<b>0</b>	<b>896</b>	<b>830</b>	<b>0</b>	<b>830</b>
<b>Unmet &amp; No Shows</b>						
Unmet Trip Requests	634	N/A	634	2,034	N/A	2,034
No Shows	4,080	N/A	4,080	3,051	N/A	3,051
<b>Customer Feedback</b>						
Complaints	5	N/A	5	4	N/A	4
Commendations	11	N/A	11	93	N/A	93



# CTC Vehicles & Drivers

County: Flagler

CTC Status: Complete

CTC Organization: Flagler County Public Transportation

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Vehicle Miles</b>						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	690,853	0	690,853	669,084	0	669,084
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
<b>Total - Vehicle Miles</b>	<b>690,853</b>	<b>0</b>	<b>690,853</b>	<b>669,084</b>	<b>0</b>	<b>669,084</b>
<b>Roadcalls &amp; Accidents</b>						
Roadcalls	0	0	0	0	0	0
Chargeable Accidents	2	0	2	1	0	1
<b>Vehicle Inventory</b>						
Total Number of Vehicles	27	0	27	33	0	33
Number of Wheelchair Accessible Vehicles	27	0	27	33	0	33
<b>Drivers</b>						
Number of Full Time & Part Time Drivers	29	0	29	29	0	29
Number of Volunteer Drivers	0	0	0	0	0	0



# CTC Revenue Sources

County: Flagler

CTC Status: Complete

CTC Organization: Flagler County Public Transportation

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Complete

Revenue Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 97,384	\$ 0	\$ 97,384	\$ 86,000	\$ 0	\$ 86,000
Dept of Health (DOH)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>						
Non-Sponsored Trip Program	\$ 520,739	N/A	\$ 520,739	\$ 520,856	N/A	\$ 520,856
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
<b>Department of Transportation (DOT)</b>						
49 USC 5307	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5310	\$ 275,310	\$ 0	\$ 275,310	\$ 252,270	\$ 0	\$ 252,270
49 USC 5311	\$ 232,480	\$ 0	\$ 232,480	\$ 157,834	\$ 0	\$ 157,834
49 USC 5311 (f)	\$ 127,212	\$ 0	\$ 127,212	\$ 0	\$ 0	\$ 0
Block Grant	\$ 277,253	\$ 0	\$ 277,253	\$ 414,360	\$ 0	\$ 414,360
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Local Government</b>						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 378,091	\$ 0	\$ 378,091	\$ 147,476	\$ 0	\$ 147,476
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 46,700	\$ 0	\$ 46,700	\$ 31,000	\$ 0	\$ 31,000
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Local Non-Government</b>						
Farebox	\$ 49,291	\$ 0	\$ 49,291	\$ 56,194	\$ 0	\$ 56,194
Donations/Contributions	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Other Federal &amp; State Programs</b>						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Total - Revenue Sources</b>	<b>\$ 2,004,460</b>	<b>\$ 0</b>	<b>\$ 2,004,460</b>	<b>\$ 1,665,990</b>	<b>\$ 0</b>	<b>\$ 1,665,990</b>



# CTC Expense Sources

County: Flagler

CTC Status: Complete

CTC Organization: Flagler County Public Transportation

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Complete

Expense Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Labor	\$ 1,182,489	\$ 0	\$ 1,182,489	\$ 875,683	\$ 0	\$ 875,683
Fringe Benefits	\$ 576,877	\$ 0	\$ 576,877	\$ 423,726	\$ 0	\$ 423,726
Services	\$ 39,584	\$ 0	\$ 39,584	\$ 89,148	\$ 0	\$ 89,148
Materials & Supplies Consumed	\$ 151,369	\$ 0	\$ 151,369	\$ 208,584	\$ 0	\$ 208,584
Utilities	\$ 19,324	\$ 0	\$ 19,324	\$ 26,820	\$ 0	\$ 26,820
Casualty & Liability	\$ 23,950	\$ 0	\$ 23,950	\$ 22,754	\$ 0	\$ 22,754
Taxes	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Interest	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Leases & Rentals	\$ 10,867	\$ 0	\$ 10,867	\$ 19,275	\$ 0	\$ 19,275
Capital Purchases	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Purchased Transportation Services</b>						
Bus Pass	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
<b>Total - Expense Sources</b>	<b>\$ 2,004,460</b>	<b>\$ 0</b>	<b>\$ 2,004,460</b>	<b>\$ 1,665,990</b>	<b>\$ 0</b>	<b>\$ 1,665,990</b>

County: Flagler  
 CTC: Flagler County Public Transportation  
 Contact: Mike Dickson  
 1769 E Moody Blvd  
 Bunnell, FL 32110  
 386-313-4191  
 Email: mdickson@flaglercounty.com

Demographics	Number
Total County Population	0
Unduplicated Head Count	896



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	79,935	80,538	86,966
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	60	0	0
<b>TOTAL TRIPS</b>	<b>79,995</b>	<b>80,538</b>	<b>86,966</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	652,564	669,084	690,853
Roadcalls	3	0	0
Accidents	0	1	2
Vehicles	33	33	27
Drivers	26	29	29

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	20,762	19,610	22,090
Employment	12,723	13,435	14,684
Ed/Train/DayCare	34,221	36,597	40,269
Nutritional	6,226	7,652	6,073
Life-Sustaining/Other	6,063	3,244	3,850
<b>TOTAL TRIPS</b>	<b>79,995</b>	<b>80,538</b>	<b>86,966</b>

Financial and General Data	2022	2023	2024
Expenses	\$1,867,801	\$1,665,990	\$2,004,460
Revenues	\$1,867,801	\$1,665,990	\$2,004,460
Commendations	8	93	11
Complaints	22	4	5
Passenger No-Shows	3,147	3,051	4,080
Unmet Trip Requests	1,516	2,034	634

Passenger Trips By Revenue Source	2022	2023	2024
CTD	14,700	47,516	72,537
AHCA	0	0	0
APD	0	0	0
DOEA	47,342	20,999	5,921
DOE	0	0	0
Other	17,953	12,023	8,508
<b>TOTAL TRIPS</b>	<b>79,995</b>	<b>80,538</b>	<b>86,966</b>

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0	0.15	0.29
Miles between Roadcalls	217,521	0	0
Avg. Trips per Passenger	34.16	97.03	97.06
Cost per Trip	\$23.35	\$20.69	\$23.05
Cost per Paratransit Trip	\$23.35	\$20.69	\$23.05
Cost per Total Mile	\$2.86	\$2.49	\$2.90
Cost per Paratransit Mile	\$2.86	\$2.49	\$2.90

Trips by Provider Type	2022	2023	2024
CTC	79,995	80,538	86,966
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>79,995</b>	<b>80,538</b>	<b>86,966</b>