



# CTC Organization

**County:** Volusia

**CTC Status:** Complete

**Fiscal Year:** 7/1/2019 - 6/30/2020

**CTD Status:** Complete

**Date Initiated:** 9/10/2020

**CTC Organization Name:** County of Volusia d/b/a VOTRAN

**Address:** 950 Big Tree Road

**City:** South Daytona

**State:** FL

**Zip Code:** 32119

**Organization Type:** County

**Network Type:** Partial Brokerage

**Operating Environment:** Urban

**Transportation Operators:** Yes

**Number of Transportation Operators:** 4

**Coordination Contractors:** Yes

**Number of Coordination Contractors:** 4

**Provide Out of County Trips:** No

**Local Coordinating Board (LCB) Chairperson:** Barbara Girtman

**CTC Contact:** Roger Wittenberg

**CTC Contact Title:** Finance Director

**CTC Contact Email:** rwittenberg@volusia.org

**Phone:** (386) 756-7496

## CTC Certification

I, Roger Wittenberg, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_

## LCB Certification

I, Barbara Girtman, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(7) F.S. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): \_\_\_\_\_



## Organization – Coordination Contractor

**County:** Volusia

**CTC Status:** Complete

**CTC Organization:** County of Volusia d/b/a VOTRAN

**Fiscal Year:** 7/1/2019 - 6/30/2020

**Upload Date:** 9/25/2020

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**Coordination Contractor Name:** Center for Visually Impaired  
**Address:** 1187 Dunn Av  
**City:** Daytona Beach  
**State:** FL  
**Zip Code:** 32114  
**Organization Type:** Private Non Profit  
**Operating Environment:** Urban  
**Provide Out of County Trips:** No  
**Who Do You Serve:** clients  
**Contact Person:** Donta Jimerson  
**Contact Title:** Vehicle Maintenance Coordinator  
**Contact Email:** dontaviusjm62@gmail.com  
**Phone:** (386) 253-8879

### Coordination Contractor Certification

By submission of this form, I, Donta Jimerson, as the authorized representative of Center for Visually Impaired, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_



## Organization – Coordination Contractor

**County:** Volusia

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**CTC Organization:** County of Volusia d/b/a VOTRAN

**Fiscal Year:** 7/1/2019 - 6/30/2020

**Upload Date:** 9/25/2020

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**Coordination Contractor Name:** Duvall Homes Inc  
**Address:** PO Box 22006  
**City:** Glenwood  
**State:** FL  
**Zip Code:** 32722  
**Organization Type:** Private Non Profit  
**Operating Environment:** Urban  
**Provide Out of County Trips:** No  
**Who Do You Serve:** residents  
**Contact Person:** Lisa Herring  
**Contact Title:** Transportation Coordinator  
**Contact Email:** lherring@duvallhomes.org  
**Phone:** (386) 756-2874

### Coordination Contractor Certification

By submission of this form, I, Lisa Herring, as the authorized representative of Duvall Homes Inc, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_



## Organization – Coordination Contractor

**County:** Volusia

**CTC Status:** Complete

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**Fiscal Year:** 7/1/2019 - 6/30/2020

**Upload Date:** 9/25/2020

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**Coordination Contractor Name:** Good Samaritan Society DB  
**Address:** 325 S Seagrave Av  
**City:** Daytona Beach  
**State:** FL  
**Zip Code:** 32114  
**Organization Type:** Private Non Profit  
**Operating Environment:** Urban  
**Provide Out of County Trips:** No  
**Who Do You Serve:** nursing home residents  
**Contact Person:** Sheila Smith  
**Contact Title:** Transportation Scheduler  
**Contact Email:** ssmith@good-sam.com  
**Phone:** (386) 253-6791

### Coordination Contractor Certification

By submission of this form, I, Sheila Smith , as the authorized representative of Good Samaritan Society DB , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_



## Organization – Coordination Contractor

**County:** Volusia

**CTC Status:** Complete

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**Fiscal Year:** 7/1/2019 - 6/30/2020

**Upload Date:** 9/25/2020

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**Coordination Contractor Name:** Good Samaritan Florida Lutheran Deland  
**Address:** 450 N McDonald Av  
**City:** Deland  
**State:** FL  
**Zip Code:** 32724  
**Organization Type:** Private Non Profit  
**Operating Environment:** Urban  
**Provide Out of County Trips:** No  
**Who Do You Serve:** nursing home residents  
**Contact Person:** Kristin Lannoo  
**Contact Title:** Activities Director  
**Contact Email:** klannoo@good-sam.com  
**Phone:** (386) 740-7269

### Coordination Contractor Certification

By submission of this form, I, Kristin Lannoo, as the authorized representative of Good Samaritan Florida Lutheran Deland, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): \_\_\_\_\_



# CTC Trips

County: Volusia

CTC Status: Complete

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2019 - 06/30/2020

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Service Type - One Way</b>						
Fixed Route/Fixed Schedule						
Daily Pass Trips	31,069	N/A	31,069	31,657	N/A	31,657
Weekly Pass Trips	3,441	N/A	3,441	15,921	N/A	15,921
Monthly Pass Trips	34,584	N/A	34,584	102,864	N/A	102,864
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	21,288	40,610	61,898	237,879	45,368	283,247
Non-Ambulatory	7,096	5,812	12,908	68,224	6,064	74,288
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	0	N/A	0	0	N/A	0
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
<b>Total - Service Type</b>	<b>97,478</b>	<b>46,422</b>	<b>143,900</b>	<b>456,545</b>	<b>51,432</b>	<b>507,977</b>
<b>Contracted Transportation Operator</b>						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	7,203	N/A	7,203	81,357	N/A	81,357
<b>Total - Contracted Transportation Operator Trips</b>	<b>7,203</b>	<b>0</b>	<b>7,203</b>	<b>81,357</b>	<b>0</b>	<b>81,357</b>
<b>Revenue Source - One Way</b>						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	0	0	0	0	0
Comm for the Transportation Disadvantaged (CTD)	28,384	N/A	28,384	52,172	N/A	52,172
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	14,567	0	14,567	0	0	0
Dept of Education (DOE)	26,060	0	26,060	383	0	383
Dept of Elder Affairs (DOEA)	200	0	200	26,363	0	26,363
Dept of Health (DOH)	765	0	765	0	0	0
Dept of Juvenile Justice (DJJ)	80	0	80	0	0	0
Dept of Transportation (DOT)	0	0	0	2,193	1,380	3,573
Local Government	0	0	0	223,830	0	223,830
Local Non-Government	27,422	46,422	73,844	150,856	50,052	200,908
Other Federal & State Programs	0	0	0	748	0	748
<b>Total - Revenue Source</b>	<b>97,478</b>	<b>46,422</b>	<b>143,900</b>	<b>456,545</b>	<b>51,432</b>	<b>507,977</b>



**Transportation  
Disadvantaged**

## CTC Trips (cont'd)

**County:** Volusia

**CTC Status:** Complete

**CTC Organization:** County of Volusia  
d/b/a VOTRAN

**Fiscal Year:** 07/01/2019 - 06/30/2020

**CTD Status:** Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Passenger Type - One Way</b>						
Older Adults	16,746	3,919	20,665	44,064	50,052	94,116
Children At Risk	0	0	0	1,090	0	1,090
Persons With Disabilities	10,786	42,503	53,289	401,030	1,380	402,410
Low Income	0	0	0	0	0	0
Other	69,946	0	69,946	10,361	0	10,361
<b>Total - Passenger Type</b>	<b>97,478</b>	<b>46,422</b>	<b>143,900</b>	<b>456,545</b>	<b>51,432</b>	<b>507,977</b>
<b>Trip Purpose - One Way</b>						
Medical	11,069	5,209	16,278	116,721	6,590	123,311
Employment	5,393	245	5,638	56,347	991	57,338
Education/Training/Daycare	5,111	2,512	7,623	74,393	1,652	76,045
Nutritional	1,419	1,019	2,438	16,792	1,456	18,248
Life-Sustaining/Other	74,486	37,437	111,923	192,292	40,743	233,035
<b>Total - Trip Purpose</b>	<b>97,478</b>	<b>46,422</b>	<b>143,900</b>	<b>456,545</b>	<b>51,432</b>	<b>507,977</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>						
UDPHC	236	4,501	4,737	4,559	10,560	15,119
<b>Total - UDPHC</b>	<b>236</b>	<b>4,501</b>	<b>4,737</b>	<b>4,559</b>	<b>10,560</b>	<b>15,119</b>
<b>Unmet &amp; No Shows</b>						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	0	N/A	0	9,602	N/A	9,602
<b>Customer Feedback</b>						
Complaints	140	N/A	140	196	N/A	196
Commendations	0	N/A	0	399	N/A	399



# Coordination Contractor Trips

County: Volusia

CTC Status: Complete

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2019 - 06/30/2020

Upload Date: 9/25/2020

Coordination Contractor: Center for Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Service Type - One Way</b>		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	2,296	1,375
Non-Ambulatory	161	5
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
<b>Total - Service Type</b>	<b>2,457</b>	<b>1,380</b>
<b>Contracted Transportation Operator</b>		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	1,380
Local Government	0	0
Local Non-Government	2,457	0
Other Federal & State Programs	0	0
<b>Total - Revenue Source</b>	<b>2,457</b>	<b>1,380</b>





## Coordination Contractor Trips (cont'd)

**County:** Volusia

**CTC Status:** Complete

**CTC Organization:** County of Volusia  
d/b/a VOTRAN

**Fiscal Year:** 07/01/2019 - 06/30/2020

**Upload Date:** 9/25/2020

**Coordination Contractor:** Center for Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	2,457	1,380
Low Income	0	0
Other	0	0
<b>Total - Passenger Type</b>	<b>2,457</b>	<b>1,380</b>
<b>Trip Purpose - One Way</b>		
Medical	1	0
Employment	33	0
Education/Training/Daycare	2,404	1,380
Nutritional	19	0
Life-Sustaining/Other	0	0
<b>Total - Trip Purpose</b>	<b>2,457</b>	<b>1,380</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	590	275
<b>Total - UDPHC</b>	<b>590</b>	<b>275</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
<b>Customer Feedback</b>		
Complaints	N/A	N/A
Commendations	N/A	N/A



# Coordination Contractor Trips

County: Volusia

CTC Status: Complete

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2019 - 06/30/2020

Upload Date: 9/25/2020

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Service Type - One Way</b>		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	35,131	39,315
Non-Ambulatory	4,915	5,198
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
<b>Total - Service Type</b>	<b>40,046</b>	<b>44,513</b>
<b>Contracted Transportation Operator</b>		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	40,046	44,513
Other Federal & State Programs	0	0
<b>Total - Revenue Source</b>	<b>40,046</b>	<b>44,513</b>



**Transportation  
Disadvantaged**

## Coordination Contractor Trips (cont'd)

**County:** Volusia

**CTC Status:** Complete

**CTC Organization:** County of Volusia  
d/b/a VOTRAN

**Fiscal Year:** 07/01/2019 - 06/30/2020

**Upload Date:** 9/25/2020

**Coordination Contractor:** Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	0	44,513
Children At Risk	0	0
Persons With Disabilities	40,046	0
Low Income	0	0
Other	0	0
<b>Total - Passenger Type</b>	<b>40,046</b>	<b>44,513</b>
<b>Trip Purpose - One Way</b>		
Medical	1,711	1,961
Employment	194	991
Education/Training/Daycare	0	34
Nutritional	1,000	1,284
Life-Sustaining/Other	37,141	40,243
<b>Total - Trip Purpose</b>	<b>40,046</b>	<b>44,513</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	3,450	8,902
<b>Total - UDPHC</b>	<b>3,450</b>	<b>8,902</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
<b>Customer Feedback</b>		
Complaints	N/A	N/A
Commendations	N/A	N/A



# Coordination Contractor Trips

County: Volusia

CTC Status: Complete

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2019 - 06/30/2020

Upload Date: 9/25/2020

Coordination Contractor: Good Samaritan  
Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Service Type - One Way</b>		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	552	826
Non-Ambulatory	736	860
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
<b>Total - Service Type</b>	<b>1,288</b>	<b>1,686</b>
<b>Contracted Transportation Operator</b>		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	1,288	1,686
Other Federal & State Programs	0	0
<b>Total - Revenue Source</b>	<b>1,288</b>	<b>1,686</b>



**Transportation  
Disadvantaged**

## Coordination Contractor Trips (cont'd)

**County:** Volusia

**CTC Status:** Complete

**CTC Organization:** County of Volusia  
d/b/a VOTRAN

**Fiscal Year:** 07/01/2019 - 06/30/2020

**Upload Date:** 9/25/2020

**Coordination Contractor:** Good Samaritan  
Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	1,288	1,686
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
<b>Total - Passenger Type</b>	<b>1,288</b>	<b>1,686</b>
<b>Trip Purpose - One Way</b>		
Medical	866	1,014
Employment	18	0
Education/Training/Daycare	108	0
Nutritional	0	172
Life-Sustaining/Other	296	500
<b>Total - Trip Purpose</b>	<b>1,288</b>	<b>1,686</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	140	420
<b>Total - UDPHC</b>	<b>140</b>	<b>420</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
<b>Customer Feedback</b>		
Complaints	N/A	N/A
Commendations	N/A	N/A



# Coordination Contractor Trips

County: Volusia

CTC Status: Complete

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2019 - 06/30/2020

Upload Date: 9/25/2020

Coordination Contractor: Good Samaritan  
Florida Lutheran  
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Service Type - One Way</b>		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	2,631	3,852
Non-Ambulatory	0	1
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
<b>Total - Service Type</b>	<b>2,631</b>	<b>3,853</b>
<b>Contracted Transportation Operator</b>		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	2,631	3,853
Other Federal & State Programs	0	0
<b>Total - Revenue Source</b>	<b>2,631</b>	<b>3,853</b>



## Coordination Contractor Trips (cont'd)

<b>County:</b> Volusia	<b>CTC Status:</b> Complete	<b>CTC Organization:</b> County of Volusia d/b/a VOTRAN
<b>Fiscal Year:</b> 07/01/2019 - 06/30/2020	<b>Upload Date:</b> 9/25/2020	<b>Coordination Contractor:</b> Good Samaritan Florida Lutheran Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	2,631	3,853
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
<b>Total - Passenger Type</b>	<b>2,631</b>	<b>3,853</b>
<b>Trip Purpose - One Way</b>		
Medical	2,631	3,615
Employment	0	0
Education/Training/Daycare	0	238
Nutritional	0	0
Life-Sustaining/Other	0	0
<b>Total - Trip Purpose</b>	<b>2,631</b>	<b>3,853</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	321	963
<b>Total - UDPHC</b>	<b>321</b>	<b>963</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
<b>Customer Feedback</b>		
Complaints	N/A	N/A
Commendations	N/A	N/A



# CTC Vehicles & Drivers

County: Volusia

CTC Status: Complete

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2019 - 06/30/2020

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Vehicle Miles</b>						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	324,123	182,431	506,554	2,475,533	224,932	2,700,465
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
<b>Total - Vehicle Miles</b>	<b>324,123</b>	<b>182,431</b>	<b>506,554</b>	<b>2,475,533</b>	<b>224,932</b>	<b>2,700,465</b>
<b>Roadcalls &amp; Accidents</b>						
Roadcalls	137	4	141	196	0	196
Chargeable Accidents	27	0	27	0	0	0
<b>Vehicle Inventory</b>						
Total Number of Vehicles	118	35	153	128	38	166
Number of Wheelchair Accessible Vehicles	116	19	135	128	16	144
<b>Drivers</b>						
Number of Full Time & Part Time Drivers	97	96	193	99	88	187
Number of Volunteer Drivers	0	14	14	0	10	10





**Transportation  
Disadvantaged**

# Coordination Contractor Vehicles & Drivers

**County:** Volusia

**CTC Status:** Complete

**CTC Organization:** County of Volusia  
d/b/a VOTRAN

**Fiscal Year:** 07/01/2019 - 06/30/2020

**Upload Date:** 9/25/2020

**Coordination Contractor:** Center for Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Vehicle Miles</b>		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	30,339	43,204
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
<b>Total - Vehicle Miles</b>	<b>30,339</b>	<b>43,204</b>
<b>Roadcalls &amp; Accidents</b>		
Roadcalls	1	0
Chargeable Accidents	0	0
<b>Vehicle Inventory</b>		
Total Number of Vehicles	8	7
Number of Wheelchair Accessible Vehicles	2	2
<b>Drivers</b>		
Number of Full Time & Part Time Drivers	20	7
Number of Volunteer Drivers	0	0



**Transportation  
Disadvantaged**

# Coordination Contractor Vehicles & Drivers

**County:** Volusia

**CTC Status:** Complete

**CTC Organization:** County of Volusia  
d/b/a VOTRAN

**Fiscal Year:** 07/01/2019 - 06/30/2020

**Upload Date:** 9/25/2020

**Coordination Contractor:** Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Vehicle Miles</b>		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	123,120	138,204
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
<b>Total - Vehicle Miles</b>	<b>123,120</b>	<b>138,204</b>
<b>Roadcalls &amp; Accidents</b>		
Roadcalls	3	0
Chargeable Accidents	0	0
<b>Vehicle Inventory</b>		
Total Number of Vehicles	21	21
Number of Wheelchair Accessible Vehicles	13	13
<b>Drivers</b>		
Number of Full Time & Part Time Drivers	72	76
Number of Volunteer Drivers	10	10



**Transportation  
Disadvantaged**

## Coordination Contractor Vehicles & Drivers

**County:** Volusia

**CTC Status:** Complete

**CTC Organization:** County of Volusia  
d/b/a VOTRAN

**Fiscal Year:** 07/01/2019 - 06/30/2020

**Upload Date:** 9/25/2020

**Coordination Contractor:** Good Samaritan  
Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Vehicle Miles</b>		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	14,054	16,932
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
<b>Total - Vehicle Miles</b>	<b>14,054</b>	<b>16,932</b>
<b>Roadcalls &amp; Accidents</b>		
Roadcalls	0	0
Chargeable Accidents	0	0
<b>Vehicle Inventory</b>		
Total Number of Vehicles	3	3
Number of Wheelchair Accessible Vehicles	2	0
<b>Drivers</b>		
Number of Full Time & Part Time Drivers	2	2
Number of Volunteer Drivers	2	0



**Transportation  
Disadvantaged**

## Coordination Contractor Vehicles & Drivers

**County:** Volusia

**CTC Status:** Complete

**CTC Organization:** County of Volusia  
d/b/a VOTRAN

**Fiscal Year:** 07/01/2019 - 06/30/2020

**Upload Date:** 9/25/2020

**Coordination Contractor:** Good Samaritan  
Florida Lutheran  
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Vehicle Miles</b>		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	14,918	26,592
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
<b>Total - Vehicle Miles</b>	<b>14,918</b>	<b>26,592</b>
<b>Roadcalls &amp; Accidents</b>		
Roadcalls	0	0
Chargeable Accidents	0	0
<b>Vehicle Inventory</b>		
Total Number of Vehicles	3	7
Number of Wheelchair Accessible Vehicles	2	1
<b>Drivers</b>		
Number of Full Time & Part Time Drivers	2	3
Number of Volunteer Drivers	2	0



## CTC Revenue Sources

County: Volusia

CTC Status: Complete

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2019 - 06/30/2020

CTD Status: Complete

Revenue Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 44,013	\$ 0	\$ 44,013	\$ 0	\$ 0	\$ 0
Dept of Education (DOE)	\$ 51,526	\$ 0	\$ 51,526	\$ 40,755	\$ 0	\$ 40,755
Dept of Elder Affairs (DOEA)	\$ 30,472	\$ 0	\$ 30,472	\$ 357,051	\$ 0	\$ 357,051
Dept of Health (DOH)	\$ 2,870	\$ 0	\$ 2,870	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 300	\$ 0	\$ 300	\$ 0	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>						
Non-Sponsored Trip Program	\$ 721,628	N/A	\$ 721,628	\$ 1,435,524	N/A	\$ 1,435,524
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 289,532	N/A	\$ 289,532	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
<b>Department of Transportation (DOT)</b>						
49 USC 5307	\$ 305,270	\$ 0	\$ 305,270	\$ 1,390,616	\$ 0	\$ 1,390,616
49 USC 5310	\$ 0	\$ 0	\$ 0	\$ 0	\$ 159,000	\$ 159,000
49 USC 5311	\$ 61,802	\$ 0	\$ 61,802	\$ 294,324	\$ 0	\$ 294,324
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Local Government</b>						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 420,609	\$ 0	\$ 420,609	\$ 4,974,240	\$ 0	\$ 4,974,240
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Local Non-Government</b>						
Farebox	\$ 99,283	\$ 0	\$ 99,283	\$ 560,395	\$ 0	\$ 560,395
Donations/Contributions	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Non-Government	\$ 17,352	\$ 248,189	\$ 265,541	\$ 390,904	\$ 84,513	\$ 475,417
<b>Other Federal &amp; State Programs</b>						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0	\$ 0	\$ 3,750	\$ 0	\$ 3,750
<b>Total - Revenue Sources</b>	<b>\$ 2,044,657</b>	<b>\$ 248,189</b>	<b>\$ 2,292,846</b>	<b>\$ 9,447,559</b>	<b>\$ 243,513</b>	<b>\$ 9,691,072</b>



# Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Complete

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2019 - 06/30/2020

Upload Date: 9/25/2020

Coordination Contractor: Center for Visually Impaired

Revenue Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Revenue Sources</b>		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
<b>Department of Transportation (DOT)</b>		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 159,000
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
<b>Local Government</b>		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
<b>Local Non-Government</b>		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 600	\$ 0
<b>Other Federal &amp; State Programs</b>		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
<b>Total - Revenue Sources</b>	<b>\$ 600</b>	<b>\$ 159,000</b>



## Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Complete

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2019 - 06/30/2020

Upload Date: 9/25/2020

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Revenue Sources</b>		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
<b>Department of Transportation (DOT)</b>		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
<b>Local Government</b>		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
<b>Local Non-Government</b>		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 246,239	\$ 82,945
<b>Other Federal &amp; State Programs</b>		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
<b>Total - Revenue Sources</b>	<b>\$ 246,239</b>	<b>\$ 82,945</b>



## Coordination Contractor Revenue Sources

**County:** Volusia

**CTC Status:** Complete

**CTC Organization:** County of Volusia  
d/b/a VOTRAN

**Fiscal Year:** 07/01/2019 - 06/30/2020

**Upload Date:** 9/25/2020

**Coordination Contractor:** Good Samaritan  
Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Revenue Sources</b>		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
<b>Department of Transportation (DOT)</b>		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
<b>Local Government</b>		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
<b>Local Non-Government</b>		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 600	\$ 650
<b>Other Federal &amp; State Programs</b>		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
<b>Total - Revenue Sources</b>	<b>\$ 600</b>	<b>\$ 650</b>





# Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Complete

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2019 - 06/30/2020

Upload Date: 9/25/2020

Coordination Contractor: Good Samaritan  
Florida Lutheran  
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Revenue Sources</b>		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
<b>Department of Transportation (DOT)</b>		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
<b>Local Government</b>		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
<b>Local Non-Government</b>		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 750	\$ 918
<b>Other Federal &amp; State Programs</b>		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
<b>Total - Revenue Sources</b>	<b>\$ 750</b>	<b>\$ 918</b>



**Transportation  
Disadvantaged**

# CTC Expense Sources

**County:** Volusia

**CTC Status:** Complete

**CTC Organization:** County of Volusia  
d/b/a VOTRAN

**Fiscal Year:** 07/01/2019 - 06/30/2020

**CTD Status:** Complete

Expense Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Labor	\$ 585,007	\$ 268,089	\$ 853,096	\$ 3,960,177	\$ 286,154	\$ 4,246,331
Fringe Benefits	\$ 244,382	\$ 0	\$ 244,382	\$ 1,492,226	\$ 0	\$ 1,492,226
Services	\$ 35,041	\$ 0	\$ 35,041	\$ 52,917	\$ 0	\$ 52,917
Materials & Supplies Consumed	\$ 180,634	\$ 0	\$ 180,634	\$ 1,420,732	\$ 0	\$ 1,420,732
Utilities	\$ 5,177	\$ 0	\$ 5,177	\$ 0	\$ 0	\$ 0
Casualty & Liability	\$ 11,996	\$ 0	\$ 11,996	\$ 51,100	\$ 0	\$ 51,100
Taxes	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0	\$ 0	\$ 6,760	\$ 0	\$ 6,760
Interest	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Capital Purchases	\$ 321,702	\$ 0	\$ 321,702	\$ 0	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 163,013	\$ 0	\$ 163,013	\$ 999,568	\$ 0	\$ 999,568
<b>Purchased Transportation Services</b>						
Bus Pass	\$ 364,125	N/A	\$ 364,125	\$ 15,044	N/A	\$ 15,044
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 133,580	N/A	\$ 133,580	\$ 1,449,035	N/A	\$ 1,449,035
<b>Total - Expense Sources</b>	<b>\$ 2,044,657</b>	<b>\$ 268,089</b>	<b>\$ 2,312,746</b>	<b>\$ 9,447,559</b>	<b>\$ 286,154</b>	<b>\$ 9,733,713</b>



# Coordination Contractor Expense Sources

County: Volusia

CTC Status: Complete

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2019 - 06/30/2020

Upload Date: 9/25/2020

Coordination Contractor: Center for Visually Impaired

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 7,459	\$ 10,981
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
<b>Purchased Transportation Services</b>		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
<b>Total - Expense Sources</b>	<b>\$ 7,459</b>	<b>\$ 10,981</b>



**Transportation  
Disadvantaged**

## Coordination Contractor Expense Sources

**County:** Volusia

**CTC Status:** Complete

**CTC Organization:** County of Volusia  
d/b/a VOTRAN

**Fiscal Year:** 07/01/2019 - 06/30/2020

**Upload Date:** 9/25/2020

**Coordination Contractor:** Duvall Homes Inc

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 231,294	\$ 238,052
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
<b>Purchased Transportation Services</b>		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
<b>Total - Expense Sources</b>	<b>\$ 231,294</b>	<b>\$ 238,052</b>



**Transportation  
Disadvantaged**

## Coordination Contractor Expense Sources

**County:** Volusia

**CTC Status:** Complete

**CTC Organization:** County of Volusia  
d/b/a VOTRAN

**Fiscal Year:** 07/01/2019 - 06/30/2020

**Upload Date:** 9/25/2020

**Coordination Contractor:** Good Samaritan  
Society DB

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 2,854	\$ 4,283
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
<b>Purchased Transportation Services</b>		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
<b>Total - Expense Sources</b>	<b>\$ 2,854</b>	<b>\$ 4,283</b>



**Transportation  
Disadvantaged**

## Coordination Contractor Expense Sources

**County:** Volusia

**CTC Status:** Complete

**CTC Organization:** County of Volusia  
d/b/a VOTRAN

**Fiscal Year:** 07/01/2019 - 06/30/2020

**Upload Date:** 9/25/2020

**Coordination Contractor:** Good Samaritan  
Florida Lutheran  
Deland

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 26,482	\$ 32,838
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
<b>Purchased Transportation Services</b>		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
<b>Total - Expense Sources</b>	<b>\$ 26,482</b>	<b>\$ 32,838</b>

County: Volusia  
 CTC: County of Volusia d/b/a VOTRAN  
 Contact: Roger Wittenberg  
 950 Big Tree Road  
 South Daytona, FL 32119  
 386-756-7496

Email: [rwittenberg@volusia.org](mailto:rwittenberg@volusia.org)

Demographics	Number
Total County Population	0
Unduplicated Head Count	4,737



<b>Trips By Type of Service</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>Vehicle Data</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>
Fixed Route (FR)	263,162	150,442	69,094	Vehicle Miles	2,916,800	2,700,465	506,554
Deviated FR	0	0	0	Roadcalls	201	196	141
Complementary ADA	0	0	0	Accidents	6	0	27
Paratransit	347,052	357,535	74,806	Vehicles	123	166	153
TNC	0	0	0	Drivers	144	197	207
Taxi	0	0	0				
School Board (School Bus)	1,190	0	0				
Volunteers	0	0	0				
<b>TOTAL TRIPS</b>	<b>611,404</b>	<b>507,977</b>	<b>143,900</b>				

<b>Passenger Trips By Trip Purpose</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>
Medical	199,159	123,311	16,278
Employment	64,512	57,338	5,638
Ed/Train/DayCare	114,646	76,045	7,623
Nutritional	17,894	18,248	2,438
Life-Sustaining/Other	215,193	233,035	111,923
<b>TOTAL TRIPS</b>	<b>611,404</b>	<b>507,977</b>	<b>143,900</b>

<b>Financial and General Data</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>
Expenses	\$6,568,361	\$9,733,713	\$2,312,746
Revenues	\$6,568,361	\$9,691,072	\$2,292,846
Commendations	391	399	0
Complaints	249	196	140
Passenger No-Shows	9,203	9,602	0
Unmet Trip Requests	0	0	0

<b>Passenger Trips By Revenue Source</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>
CTD	38,661	52,172	28,384
AHCA	0	0	0
APD	0	0	0
DOEA	7,267	26,363	200
DOE	79,469	383	26,060
Other	486,007	429,059	89,256
<b>TOTAL TRIPS</b>	<b>611,404</b>	<b>507,977</b>	<b>143,900</b>

<b>Performance Measures</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>
Accidents per 100,000 Miles	0.21	0	5.33
Miles between Roadcalls	14,511	13,778	3,593
Avg. Trips per Passenger	30.78	33.60	30.38
Cost per Trip	\$10.74	\$19.16	\$16.07
Cost per Paratransit Trip	\$18.90	\$27.18	\$26.05
Cost per Total Mile	\$2.25	\$3.60	\$4.57
Cost per Paratransit Mile	\$2.25	\$3.60	\$3.85

<b>Trips by Provider Type</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>
CTC	458,970	375,188	90,275
Transportation Operator	100,940	81,357	7,203
Coordination Contractor	51,494	51,432	46,422
<b>TOTAL TRIPS</b>	<b>611,404</b>	<b>507,977</b>	<b>143,900</b>