



# CTC Trips

County: Volusia

CTC Status: In Progress

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2018 - 06/30/2019

CTD Status: Pending Submission

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Service Type - One Way</b>						
Fixed Route/Fixed Schedule						
Daily Pass Trips	31,657	N/A	31,657	97,264	0	97,264
Weekly Pass Trips	15,921	N/A	15,921	24,537	0	24,537
Monthly Pass Trips	102,864	N/A	102,864	141,361	0	141,361
Deviated Fixed Route Service	0	N/A	0	0	0	0
Complementary ADA Service	0	N/A	0	0	0	0
Paratransit						
Ambulatory	237,131	39,315	276,446	226,342	51,494	277,836
Non-Ambulatory	68,224	5,198	73,422	69,216	0	69,216
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	0	0
Taxi	0	N/A	0	0	0	0
School Board (School Bus)	748	N/A	748	1,190	0	1,190
Volunteers	0	N/A	0	0	0	0
<b>Total - Service Type</b>	<b>456,545</b>	<b>44,513</b>	<b>501,058</b>	<b>559,910</b>	<b>51,494</b>	<b>611,404</b>
<b>Contracted Transportation Operator</b>						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	81,357	N/A	81,357	100,940	0	100,940
<b>Total - Contracted Transportation Operator Trips</b>	<b>81,357</b>	<b>0</b>	<b>81,357</b>	<b>100,940</b>	<b>0</b>	<b>100,940</b>
<b>Revenue Source - One Way</b>						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	0	0	0	0	0
Comm for the Transportation Disadvantaged (CTD)	36,354	N/A	36,354	38,661	0	38,661
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	383	0	383	79,469	0	79,469
Dept of Elder Affairs (DOEA)	26,363	0	26,363	7,267	0	7,267
Dept of Health (DOH)	0	0	0	14,947	0	14,947
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	2,193	0	2,193	1,042	0	1,042
Local Government	239,648	0	239,648	253,619	0	253,619
Local Non-Government	150,856	44,513	195,369	215,209	0	215,209
Other Federal & State Programs	748	0	748	1,190	0	1,190
<b>Total - Revenue Source</b>	<b>456,545</b>	<b>44,513</b>	<b>501,058</b>	<b>611,404</b>	<b>0</b>	<b>611,404</b>



## CTC Trips (cont'd)

County: Volusia

CTC Status: In Progress

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2018 - 06/30/2019

CTD Status: Pending Submission

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Passenger Type - One Way</b>						
Older Adults	44,064	0	44,064	198,621	0	198,621
Children At Risk	1,090	0	1,090	97,413	0	97,413
Persons With Disabilities	401,030	0	401,030	299,722	0	299,722
Low Income	0	0	0	0	0	0
Other	10,361	44,513	54,874	15,648	0	15,648
<b>Total - Passenger Type</b>	<b>456,545</b>	<b>44,513</b>	<b>501,058</b>	<b>611,404</b>	<b>0</b>	<b>611,404</b>
<b>Trip Purpose - One Way</b>						
Medical	116,721	1,961	118,682	199,159	0	199,159
Employment	56,347	991	57,338	64,512	0	64,512
Education/Training/Daycare	74,393	34	74,427	114,646	0	114,646
Nutritional	16,792	1,284	18,076	17,894	0	17,894
Life-Sustaining/Other	192,292	40,243	232,535	215,193	0	215,193
<b>Total - Trip Purpose</b>	<b>456,545</b>	<b>44,513</b>	<b>501,058</b>	<b>611,404</b>	<b>0</b>	<b>611,404</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>						
UDPHC	0	0	0	19,864	0	19,864
<b>Total - UDPHC</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>19,864</b>	<b>0</b>	<b>19,864</b>
<b>Unmet &amp; No Shows</b>						
Unmet Trip Requests	0	N/A	0	0	0	0
No Shows	9,602	N/A	9,602	9,203	0	9,203
<b>Customer Feedback</b>						
Complaints	196	N/A	196	249	0	249
Commendations	399	N/A	399	391	0	391



# Coordination Contractor Trips

County: Volusia

CTC Status: In Progress

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 07/01/2018 - 06/30/2019

Upload Date:

Coordination Contractor: CONVERSION-FY17/18-Volusia

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Service Type - One Way</b>		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	0
Weekly Pass Trips	N/A	0
Monthly Pass Trips	N/A	0
Deviated Fixed Route Service	N/A	0
Complementary ADA Service	N/A	0
Paratransit		
Ambulatory	0	51,494
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	0
Taxi	N/A	0
School Board (School Bus)	N/A	0
Volunteers	N/A	0
<b>Total - Service Type</b>	<b>0</b>	<b>51,494</b>
<b>Contracted Transportation Operator</b>		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	0
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	0
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	0	0
Other Federal & State Programs	0	0
<b>Total - Revenue Source</b>	<b>0</b>	<b>0</b>



## Coordination Contractor Trips (cont'd)

County: Volusia

CTC Status: In Progress

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 07/01/2018 - 06/30/2019

Upload Date:

Coordination Contractor: CONVERSION-FY17/18-Volusia

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
<b>Total - Passenger Type</b>	<b>0</b>	<b>0</b>
<b>Trip Purpose - One Way</b>		
Medical	0	0
Employment	0	0
Education/Training/Daycare	0	0
Nutritional	0	0
Life-Sustaining/Other	0	0
<b>Total - Trip Purpose</b>	<b>0</b>	<b>0</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	0	0
<b>Total - UDPHC</b>	<b>0</b>	<b>0</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	0
No Shows	N/A	0
<b>Customer Feedback</b>		
Complaints	N/A	0
Commendations	N/A	0



# Coordination Contractor Trips

County: Volusia

CTC Status: In Progress

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d/b/a VOTRAN

Fiscal Year: 07/01/2018 - 06/30/2019

Upload Date: 9/10/2019

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Service Type - One Way</b>		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	0
Weekly Pass Trips	N/A	0
Monthly Pass Trips	N/A	0
Deviated Fixed Route Service	N/A	0
Complementary ADA Service	N/A	0
Paratransit		
Ambulatory	39,315	0
Non-Ambulatory	5,198	0
Stretcher	0	0
Transportation Network Companies	N/A	0
Taxi	N/A	0
School Board (School Bus)	N/A	0
Volunteers	N/A	0
<b>Total - Service Type</b>	<b>44,513</b>	<b>0</b>
<b>Contracted Transportation Operator</b>		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	0
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	0
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	44,513	0
Other Federal & State Programs	0	0
<b>Total - Revenue Source</b>	<b>44,513</b>	<b>0</b>



**Transportation  
Disadvantaged**

## Coordination Contractor Trips (cont'd)

**County:** Volusia

**CTC Status:** In Progress

**CTC Organization:** County of Volusia  
d/b/a VOTRAN

**Fiscal Year:** 07/01/2018 - 06/30/2019

**Upload Date:** 9/10/2019

**Coordination Contractor:** Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	44,513	0
<b>Total - Passenger Type</b>	<b>44,513</b>	<b>0</b>
<b>Trip Purpose - One Way</b>		
Medical	1,961	0
Employment	991	0
Education/Training/Daycare	34	0
Nutritional	1,284	0
Life-Sustaining/Other	40,243	0
<b>Total - Trip Purpose</b>	<b>44,513</b>	<b>0</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	0	0
<b>Total - UDPHC</b>	<b>0</b>	<b>0</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	0
No Shows	N/A	0
<b>Customer Feedback</b>		
Complaints	N/A	0
Commendations	N/A	0



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Fiscal Year: 07/01/2018 - 06/30/2019

Upload Date: 9/10/2019

Coordination Contractor: Good Samaritan  
Florida Lutheran  
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Service Type - One Way</b>		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	0
Weekly Pass Trips	N/A	0
Monthly Pass Trips	N/A	0
Deviated Fixed Route Service	N/A	0
Complementary ADA Service	N/A	0
Paratransit		
Ambulatory	0	0
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	0
Taxi	N/A	0
School Board (School Bus)	N/A	0
Volunteers	N/A	0
<b>Total - Service Type</b>	<b>0</b>	<b>0</b>
<b>Contracted Transportation Operator</b>		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	0
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	0
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	0	0
Other Federal & State Programs	0	0
<b>Total - Revenue Source</b>	<b>0</b>	<b>0</b>



**Transportation  
Disadvantaged**

## Coordination Contractor Trips (cont'd)

**County:** Volusia

**CTC Status:** In Progress

**CTC Organization:** County of Volusia  
d/b/a VOTRAN

**Fiscal Year:** 07/01/2018 - 06/30/2019

**Upload Date:** 9/10/2019

**Coordination Contractor:** Good Samaritan  
Florida Lutheran  
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
<b>Total - Passenger Type</b>	<b>0</b>	<b>0</b>
<b>Trip Purpose - One Way</b>		
Medical	0	0
Employment	0	0
Education/Training/Daycare	0	0
Nutritional	0	0
Life-Sustaining/Other	0	0
<b>Total - Trip Purpose</b>	<b>0</b>	<b>0</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	0	0
<b>Total - UDPHC</b>	<b>0</b>	<b>0</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	0
No Shows	N/A	0
<b>Customer Feedback</b>		
Complaints	N/A	0
Commendations	N/A	0





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Fiscal Year: 07/01/2018 - 06/30/2019

Upload Date: 9/10/2019

Coordination Contractor: Good Samaritan  
Society Daytona

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Service Type - One Way</b>		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	0
Weekly Pass Trips	N/A	0
Monthly Pass Trips	N/A	0
Deviated Fixed Route Service	N/A	0
Complementary ADA Service	N/A	0
Paratransit		
Ambulatory	0	0
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	0
Taxi	N/A	0
School Board (School Bus)	N/A	0
Volunteers	N/A	0
<b>Total - Service Type</b>	<b>0</b>	<b>0</b>
<b>Contracted Transportation Operator</b>		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	0
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	0
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	0	0
Other Federal & State Programs	0	0
<b>Total - Revenue Source</b>	<b>0</b>	<b>0</b>



**Transportation  
Disadvantaged**

## Coordination Contractor Trips (cont'd)

**County:** Volusia

**CTC Status:** In Progress

**CTC Organization:** County of Volusia  
d/b/a VOTRAN

**Fiscal Year:** 07/01/2018 - 06/30/2019

**Upload Date:** 9/10/2019

**Coordination Contractor:** Good Samaritan  
Society Daytona

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
<b>Total - Passenger Type</b>	<b>0</b>	<b>0</b>
<b>Trip Purpose - One Way</b>		
Medical	0	0
Employment	0	0
Education/Training/Daycare	0	0
Nutritional	0	0
Life-Sustaining/Other	0	0
<b>Total - Trip Purpose</b>	<b>0</b>	<b>0</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	0	0
<b>Total - UDPHC</b>	<b>0</b>	<b>0</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	0
No Shows	N/A	0
<b>Customer Feedback</b>		
Complaints	N/A	0
Commendations	N/A	0



# Coordination Contractor Trips

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CTC Status: In Progress

CTC Organization: County of Volusia  
d/b/a VOTRAN

Fiscal Year: 07/01/2018 - 06/30/2019

Upload Date: 9/10/2019

Coordination Contractor: Center for Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Service Type - One Way</b>		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	0
Weekly Pass Trips	N/A	0
Monthly Pass Trips	N/A	0
Deviated Fixed Route Service	N/A	0
Complementary ADA Service	N/A	0
Paratransit		
Ambulatory	0	0
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	0
Taxi	N/A	0
School Board (School Bus)	N/A	0
Volunteers	N/A	0
<b>Total - Service Type</b>	<b>0</b>	<b>0</b>
<b>Contracted Transportation Operator</b>		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	0
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	0
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	0	0
Other Federal & State Programs	0	0
<b>Total - Revenue Source</b>	<b>0</b>	<b>0</b>



## Coordination Contractor Trips (cont'd)

**County:** Volusia

**CTC Status:** In Progress

**CTC Organization:** County of Volusia  
d/b/a VOTRAN

**Fiscal Year:** 07/01/2018 - 06/30/2019

**Upload Date:** 9/10/2019

**Coordination Contractor:** Center for Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
<b>Total - Passenger Type</b>	<b>0</b>	<b>0</b>
<b>Trip Purpose - One Way</b>		
Medical	0	0
Employment	0	0
Education/Training/Daycare	0	0
Nutritional	0	0
Life-Sustaining/Other	0	0
<b>Total - Trip Purpose</b>	<b>0</b>	<b>0</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	0	0
<b>Total - UDPHC</b>	<b>0</b>	<b>0</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	0
No Shows	N/A	0
<b>Customer Feedback</b>		
Complaints	N/A	0
Commendations	N/A	0