



An Overview of the Transportation Disadvantaged Program

January 11, 2023



TD Program Foundation

The Coordinated System was established in 1979.

The Legislature created the Commission and TD Trust Fund in 1989.

The purpose was to deliver the “coordination” of transportation services in each county.

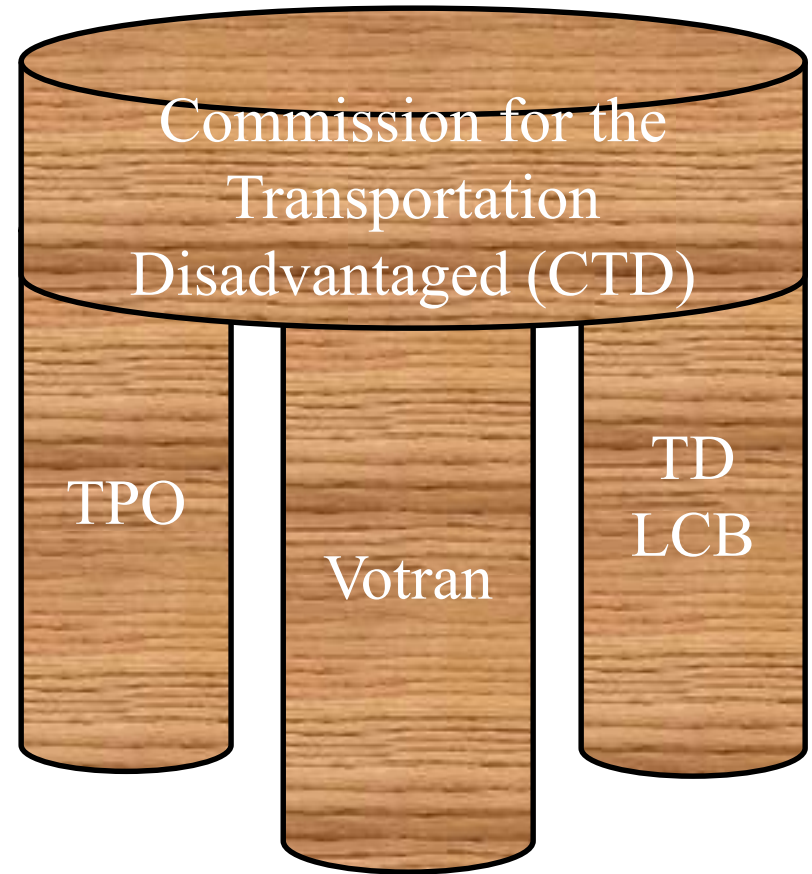
Implemented by three primary entities at local level:

- Community Transportation Coordinator (Votran)
- Designated Official Planning Agency (TPO)
- Local Coordinating Board (TDLCB)

CTD works with state/local partners (e.g., FDOT) to also purchase trips through coordinated system.

Reimburses Votran for door-to-door (demand-response) trips or bus pass “fare” subsidies.

The “Three-Legged Stool” of Coordination



Governing Documents



Chapter 427, Florida Statutes –
Legislative Authority

Rule Chapter 41-2, Florida
Administrative Code –
Implementing Regulations



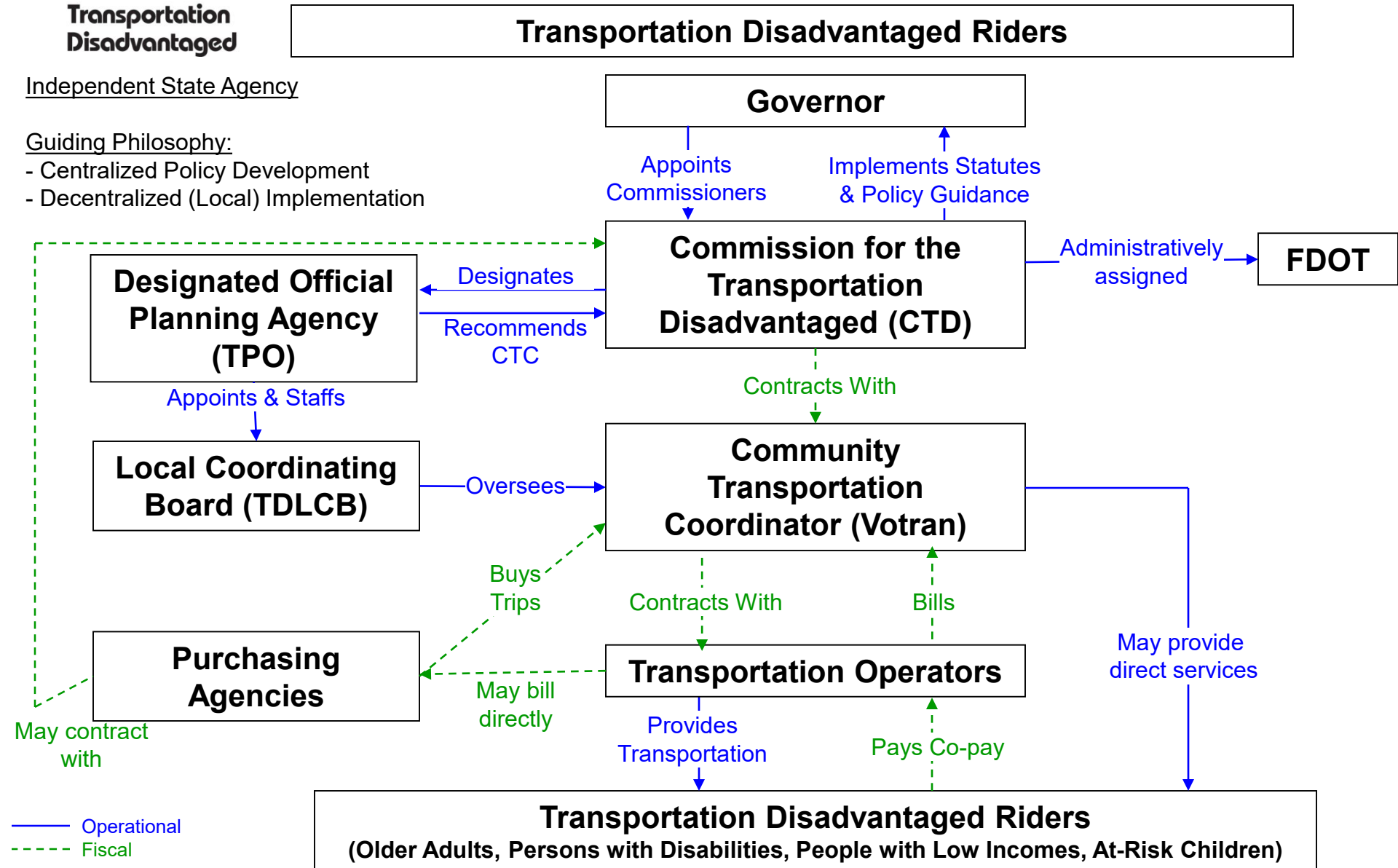
**Transportation
Disadvantaged**

Florida's Coordinated Transportation System Organizational Structure... At A Glance

Independent State Agency

Guiding Philosophy:

- Centralized Policy Development
- Decentralized (Local) Implementation





Who Do We Serve?

Transportation Disadvantaged Riders

- Older Adults
- Persons with Disabilities
- People with Low Income
- Children who are At-Risk





Transportation
Disadvantaged

They Could Need A Ride To...



- Medical Services
- Work or Job Training
- School
- Grocery Store
- Social Recreation

...And They May Have Limited Transportation Options Available In Their Community:

- Personal or Family Vehicle
- Public Transit
- Government “Sponsored” Transportation (e.g., Medicaid)
- Private On-Demand Services (e.g., taxi, Uber or Lyft, etc.)





Florida Commission for the Transportation Disadvantaged

Duties

- Administers the TD Trust Fund and disburses funds through grant programs
 - Contracts with Votran and other CTCs to deliver CTD-funded services
 - Participates in an Annual Training Workshop
 - Appoints and oversees Executive Director
 - Develops policies and procedures for the coordination of transportation services for the Transportation Disadvantaged
 - Designates planning agency in areas outside the purview of a TPO to implement program at the local level
 - Reviews and approves commission publications, including the Annual Performance Report
 - Develops a budget
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Community Transportation Coordinator (CTC)

Duties

Plans, administers, monitors, coordinates, arranges and delivers Coordinated Transportation Disadvantaged Services originating in their designated service area

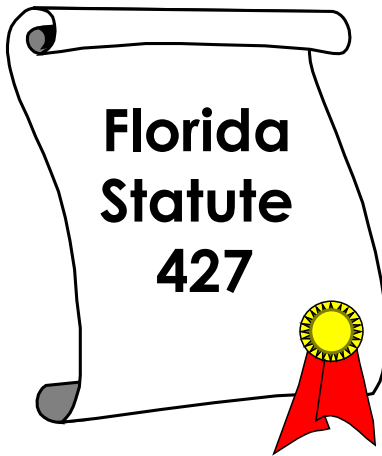
- Provides fixed-route and paratransit trips
- Operates centralized call center
- Determines transportation eligibility
- Schedules trips
- Performs gatekeeping duties
- Invoices purchasing agencies
- Develops a Transportation Disadvantaged Service Plan with TDLCB
- Prepares and submits Annual Operating Report to CTD
- Establishes eligibility guidelines and trip prioritization for non-sponsored trips





Transportation Disadvantaged Local Coordinating Board

Purpose



- Identify local service needs
- Provide information, advice and direction to Votran on the coordination of services to be provided through the Coordinated Transportation System
- Serve as an advisory body to the Commission for the Transportation Disadvantaged (CTD) for Volusia County
- Advocate for TD riders





Duties of the TDLCB

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- Assists Votran in establishing eligibility guidelines and trip priorities
 - Evaluates CTC annually and recommends CTC designation every 5 years
 - Reviews and approves Annual Operating Report (AOR) and Transportation Disadvantaged Service Plan (TDSP)
 - Appoints Grievance Committee to process and investigate complaints
 - Appoints Quality Assurance Committee to review TDSP and other reports
 - Reviews and recommends TD funding applications
 - Develop and annually update bylaws and grievance procedures
 - Hold quarterly meetings
 - Conduct annual public hearing to receive public input on transit issues
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TDLCB Board Structure

Members are appointed by the River to Sea TPO



1. Chairperson (Volusia County Council Member)
2. Vice-Chairperson (Patricia Lipovsky)
3. FDOT (Carlos Colon)
4. FDCF (Christy Gillis)
5. Public Education Community (Bill Hinkle, Jr.)
6. FDOE (Cynthia Tucker)
7. Veterans Representative (Robert Watson)
8. Florida Assoc. for Community Action (Carmen Hall)
9. Elderly Representative (Doug Hall)
10. Disabled Citizen (Judy Craig)
11. Citizens Advocate-system user (Patricia Lipovsky)
12. Citizens Advocate (Jean Cerullo)
13. Council for Early Childhood Services (Beverly Johnson)
14. Florida Dept. Of Elder Affairs (Gladys Lacen)
15. Private for Profit (Steve Jack)
16. Florida Agency for Healthcare Admin. (Emilio Santiago)
17. Agency for Persons with Disabilities (Sheryl Dick-Stanford)
18. Regional Workforce Development Board (Robin King)
19. FDOH in Volusia County (Stephen Civitelli)