



MEETING NOTICE

Please be advised that there will be a meeting of the Volusia Transportation Planning Organization (VTPO) **TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD (TDLCB)** held on:

DATE: Wednesday, November 13, 2013

TIME: 11:00 A.M.

PLACE: Volusia County Mobility Management Center
Conference Room(s)
950 Big Tree Road
South Daytona, Florida

Councilman Joshua Wagner, Chairman Presiding

AGENDA

- I. **CALL TO ORDER / ROLL CALL / DETERMINATION OF QUORUM**
- II. **PLEDGE OF ALLEGIANCE**
- III. **PUBLIC COMMENT/PARTICIPATION** ((Public comments may be limited to three (3) minutes at the discretion of the Chairperson))
- IV. **ACTION ITEMS**
 - A. **APPROVAL OF SEPTEMBER 11, 2013 MEETING MINUTES** (Contact: Carole M. Hinkley) (Enclosures, pages 3-12)
 - B. **REVIEW AND APPROVAL OF THE COMMUNITY TRANSPORTATION COORDINATOR'S (CTC's) MONTHLY PARATRANSIT REPORT** (Contact: Heather Blanck) (Enclosures, pages 13-15)
 - C. **NOMINATION AND ELECTION OF TDLCB MEMBER AS VICE-CHAIRPERSON FOR YEAR 2014** (Contact: Carole M. Hinkley) (Enclosure, page 16)

V. DISCUSSION ITEMS AND PRESENTATIONS

- A. CONTINUATION OF DISCUSSION CONCERNING PARATRANSIT SERVICES IN THE VOLUSIA COUNTY SERVICE AREA – *Tabled from previous meeting (Contact: Heather Blanck) (Enclosure, page 17)*

VI. STAFF COMMENTS (page 18)

VII. TDLCB MEMBER COMMENTS (page 18)

VIII. TDLCB CHAIRMAN COMMENTS (page 18)

- IX. INFORMATION ITEMS (pages 19-23)
- TDLCB Membership List
 - List of Meeting Dates for 2014

X. ADJOURNMENT (page 18)

**THE VOLUSIA COUNTY TRANSPORTATION DISADVANTAGED
PROGRAM'S ANNUAL PUBLIC HEARING WILL BEGIN AT THE CLOSE OF
THE TDLCB MEETING
(NO SOONER THAN 11:30 AM)**

NEXT MEETING OF THE TDLCB WILL BE JANUARY 8, 2014

NOTE: Individuals covered by the Americans with Disabilities Act of 1990 in need of accommodations for this public meeting should contact the Volusia TPO office, 2570 W. International Speedway Blvd., Suite 100, Daytona Beach, Florida 32114-8145; (386) 226-0422, extension 20416, at least five (5) working days prior to the meeting date.

NOTE: If any person decides to appeal a decision made by this board with respect to any matter considered at such meeting or hearing, he/she will need a record of the proceedings including all testimony and evidence upon which the appeal is to be based. To that end, such person will want to ensure that a verbatim record of the proceedings is made.

NOTE: The Volusia TPO does not discriminate in any of its programs or services. To learn more about our commitment to nondiscrimination and diversity, visit our Title VI page at www.VolusiaTPO.org or contact our Title VI/Nondiscrimination Coordinator, Pamela Blankenship, at 386-226-0422, extension 20416, or pblankenship@volusiatpo.org.

SUMMARY SHEET
TDLCB
NOVEMBER 13, 2013

IV. ACTION ITEMS

A. APPROVAL OF THE SEPTEMBER 11, 2013 MEETING MINUTES

Background Information:

Minutes are prepared for each Board meeting and the minutes must be approved by the TDLCB.

ACTION REQUESTED:

MOTION TO APPROVE THE SEPTEMBER 11, 2013 MEETING MINUTES
SUMMARY SHEET

Minutes
Transportation Disadvantaged Local Coordinating Board

September 11, 2013

(NOTE: MEETING'S RECORDING CLARITY WAS INTERMITTENT AND AT TIMES INDISCERNIBLE)

Volusia County Mobility Management Center
950 Big Tree Road, South Daytona, FL 32119

Members Present:

Joshua Wagner (Chairman)
Mary Ellen Ottman (Vice-Chairperson)
Julie Shaw
Chip Kent
Clay LaRoche
Judy Ryan
Diane Poitras
Mike White
Judy Craig
Lynn Sinnott
Dr. E. Douglas Beach
Pat Antol
DeWeece Ogden
Steve Jack
Patricia James
Jackie Uhrig

Members Absent:

Peter Cerullo (excused)
Rick Fraser

Others Present:

Pamela Blankenship, Recording Secretary
Debbie Stewart
Carole M. Hinkley
Heather Blanck
Jim Dorsten
Rickey Mack
J. Giffin Chumley
Kevin Thompson
Ashlie Purvee

Representing:

Volusia TPO
Citizens Advocate, System User
Citizens Advocate
Public Education Community
Department of Children and Families
Medical Community
Florida Department of Transportation
Veterans Service Group
Handicapped Citizens
Early Child Care
Elder Affairs
Elderly Citizens
Health Care Administration
Private for Profit
Association of Community Action
Vocational Rehabilitation Services

Representing:

Mass Transit
Work Force Development Board

Representing:

TPO Staff
TPO Staff
TPO Staff
Votran Staff
Votran Staff
Votran Staff
Assistant County Attorney
Center for Business Excellence
Easter Seals

I. Call to Order / Roll Call / Determination of Quorum

TDLCB Chairman Wagner called the meeting to order at 11:10 a.m. The roll was called and it was determined a quorum was present.

II. Pledge of Allegiance

III. Public Comment / Participation

Lynn Sinnott introduced Ashlie Purvee a student at University of Central Florida (UCF) who is interning at Easter Seals.

IV. Committee Reports

Vice-Chairperson Ottman informed the members that the Quality Assurance Committee (QAC) met prior to the TDLCB to review the 2013 Annual Operating Report.

Chairman Wagner added no action was taken.

Julie Shaw asked about the QAC and what they look for.

Vice-Chairperson Ottman replied the QAC looks for any discrepancies or any problems or concerns they might have while reviewing reports and documents

V. Action Items

A. Review and approval of the July 10, 2013 Meeting Minutes

A motion was made by Julie Shaw to approve the July 10, 2013 meeting minutes. The motion was seconded by Pat Antol and passed unanimously.

B. Review and Approval of the Community Transportation Coordinator's (CTC's) Monthly Paratransit Report

Ms. Blanck went over the reports for the months of June and July 2013. She indicated that the number of wheelchair boardings in the system for June were less than those in the previous year. Wheelchair boardings were down 8% for fixed route and 3.9% for paratransit and for July fixed route wheelchair boardings were down 17.6% and paratransit up slightly 1.1%. Ms. Blanck added the heavy rains during the time period have contributed to this decline. She pointed out that the norm for July rainfall was 5.83 inches and that in July 2013 there was 6.78 inches. Ms. Blanck also pointed out that year to date (YTD) information has been added to the report and shows a YTD increase of 4.8% for paratransit budget boardings and 5.2% increase for paratransit actual boardings.

Ms. Sinnott asked if Votran knows there is a correlation between rainfall and boardings.

Ms. Blanck replied it has a very strong correlation.

Ms. Shaw inquired if the no show data was added recently.

Ms. Blanck replied they have always been a part of the report.

Ms. Shaw inquired if Votran would consider those rates average for the time period.

Ms. Blanck replied that the no shows would correspond to the rainfall and that there would be a higher number of no shows attributable to the weather condition.

Ms. Shaw wanted to know what was meant by late.

Ms. Blanck replied that late is recorded when someone is actually arriving late. She added that Votran has a one hour window within which to work. She gave as an example having to be at this meeting at 11:00 am and making a reservation with the possibility of being picked up at 10:00 am. Votran has the opportunity to use that window to multi load and deliver the customer at 11:00 am. If delivered later than 11:00 am then this would be considered late.

Ms. Shaw commented then Votran is using the full one hour window and asked if this was applicable across the whole county.

Ms. Blanck stated that cross county has a two hour window.

Ms. Shaw further inquired that for areas where the fixed route window is only a half hour shouldn't those paratransit trips also alter to the window tied to that fixed route.

Ms. Blanck clarified that the standard of service is based on a one hour window.

Vice-Chairperson Ottman mentioned that she had used paratransit in other cities and this is also the standard they use.

Ms. Shaw indicated that her understanding of the regulation is that this is based specifically on the fixed route window based on the fixed route in the area and added that she will go back and look at the regulation to make sure she hasn't misunderstood it.

Chairman Wagner requested Ms. Shaw to be more specific

Ms. Shaw stated that she is not commenting on anything that exceeds federal law but rather to the minimum and not to special privilege. Ms. Shaw added that she is simply asking for the minimum requirement that she understands to be in the regulation and nothing more.

Chairman Wagner agreed that this is something to look into and asked that at future meetings Ms. Shaw would cite the specific regulations for the record.

Pat Antol moved to approve the CTC Monthly Paratransit Reports. The motion was seconded by Patricia James and carried unanimously.

C. Review and Approval of Actual Expenditure Report (AER) for Fiscal Year 2012-2013

Ms. Hinkley pointed out that the funding shown in the report only covers local and federal funds and does not include funds from state agency sources. This report is required on an annual basis. Expenditures were \$3,469,304 and one-way trips were 326,226.

Lynn Sinnott moved to approve Actual Expenditure Report for FY 2012-2013. The motion was seconded by Steve Jack and carried unanimously.

D. Review and Approval of Annual Operating Report (AOR) for Fiscal Year 2012-2013

Ms. Hinkley gave a brief overview of the Annual Operating Report and proceeded to highlight some of its information to the board.

TD weekly and monthly passes continue to be a favorite showing and increase of 4% and 3% respectively while daily trip tickets showed a decrease of 7% when compared to 2012.

Concerning funding sources FDOT funds increased by 23% and is probably related to population change reported by the Census. Limited funding showed a decline in participation from such agencies as the Agency for Persons with Disabilities which showed a decrease of 39% when compared to 2012.

The "Trips by Trip Purpose" category showed medical trips held their own while education/training/daycare trips decreased by 11% over the previous year. Likewise nutritional trips and trips for employment also declined.

Complaints and commendations also showed changes over the previous year and according to Votran's Customer Service Manager the vendor commendations may have decreased due to either operators not informing their customers that commendations can be called in or operators not providing excellent customer service. Votran's increase in commendations reflects the customer service training provided to the transportation operators.

Total roadcalls increased by 23% over the previous year. Ms. Hinkley mentioned that the Director of Maintenance explained the large portion increases in roadcalls can be attributed to the new emission systems as well as Votran being a test site for paratransit hybrids.

Ms. Hinkley continued saying that the increase in total accidents over the previous year was clarified by Votran's Director of Safety and Training. Five of the reported accidents were not preventable and that Votran drivers are dealing with an increase in distracted drivers on the road. Not to be ignored is also the increase in traffic each year as well as additional special events in the County.

Ms. Sinnott asked if complaints had gone up and also inquired what exactly was meant by an increase in chargeable accidents in relation to drivers. She added that it would be better for the members to have the previous year's data also available for review and comparison.

Chairman Wagner stated that for future reference the previous year's data should also be provided in the meeting packet to the members.

Steve Sherrer explained that chargeable means that it was a preventable accident and is determined through Votran's Accident Review Board that Votran's driver had some contributing factor.

Ms. Craig stated that as someone who has used Votran Gold for six years she had never been in an accident and the drivers she has been with have never been in an accident. She added that if one looks at the number of accidents compared to the total number of trips it shows how careful Votran really is.

Mike White made a motion to approve the Annual Operating Report for FY 2012-2013. The motion was seconded by Patricia James and carried unanimously.

V. Discussion Items and Presentations

A. Continuation of Discussion Concerning Paratransit Services in the Volusia County Service Area

Ms. Hinkley inquired if there was anything from the last meeting that needed to be brought up at this time.

Ms. Shaw wanted to know what happens to the papers on which response times are recorded. Are those papers retained and archived in some way?

Ms. Blanck responded that all Votran's paperwork is archived.

Ms. Shaw commented she is still trying to look at response times since the information provided today addresses when the person arrives and not response time for pick up.

Chairman Wagner suggested that this item be tabled to the next meeting when more details will become available.

Ms. Blanck requested Ms. Shaw to provide at the next meeting which references Federal or state are being referred to relating to "response time".

Ms. Shaw responded she believes this information was in the handout provided at the previous TDLCB meeting which refers to the six service criteria for paratransit. She stated that response time is one of those six service criteria. She further suggested that paratransit training be provided to this TDLCB so that they understand those criteria and added that in her opinion these six service criteria should also be something the TDLCB monitors.

B. Presentation of Proposed Votran Fare Increase

Ms. Blanck made the presentation concerning Votran's fare increase. The presentation included the following: background information, base fare without subsidy, comparison of fixed route and paratransit fares with other transit systems, the proposed Votran fares and the schedule of public meetings.

Dr. Beach commented that the comparison with other transit systems could be better if done with those that are similar in character to Volusia County's.

Ms. Blanck indicated there were 28 systems throughout the state and if Dr. Beach had a particular system in mind she would be able to get with him after the meeting.

Ms. Blanck concluded her presentation by stating that the public hearings are scheduled for September 10 at Votran, September 11 in DeLand, September 17 in New Smyrna Beach and September 18 in Orange City. These were also announced on the radio, on television, via legal notice, display ads, and "take-ones" on buses. She added that persons can provide comments online as well as through emails. Comment forms were also provided to the TDLCB members.

Ms. Sinnott asked about the \$350,000 against deficit which was brought up in the presentation.

Chairman Wagner commented that there was a 1.2 million deficit and it was able to be brought down to \$830,000 by saving on insurance.

Ms. Sinnott further inquired how much does the County subsidize currently.

Chairman Wagner replied that the County subsidizes with \$7.3 million.

Ms. Sinnott asked about the attendance at the public hearings on September 10.

Ms. Blanck replied that the afternoon meeting from 1:00 pm to 3:00 pm had 11 attendees both from agencies and the general public while the 5:30 pm to 7:30 pm meeting had 5 attendees.

Ms. Sinnott asked if those attending were for or against the fare increase.

Ms. Blanck replied it appeared there was an acceptance that the service provided is very good for the fare that is being offered and if it needs to increase they understand.

Ms. Shaw commented that she is not aware of any transportation system in the United States that is in the black. She further stated that the way the fare increase is being proposed is very well done and doing this in two parts shows sensitivity to the community. She added that she supports the fare increase for all citizens that ride the system.

C. Member Training and Orientation (Tabled from last meeting)

The folder with support material was distributed to each of the members.

While materials were being distributed, Ms. Sinnott asked the Chairman if some kind of reading from this group concerning the fare increase would be beneficial

Chairman Wagner replied that he would not be opposed to this and noted that it was not on the agenda.

Mike White made a motion to support the proposed fare increase and send a letter to the Volusia County Council. The motion was seconded by Lynn Sinnott. One member representing "private for profit" abstained due to a potential conflict of interest. All others carried.

Ms. Hinkley then conducted the required annual member training and orientation and went over the material that was provided. She asked if there were any questions concerning the material and there were none.

VI. Staff Comments

Ms. Blanck reminded the members that the County Council budget meeting will take place the next day and begin at 6:00 pm.

VII. TDLCB Member Comments

Dr. Beach asked how someone becomes an alternate on the board. Ms. Sheri Day will no longer be available as his alternate.

Ms. Hinkley explained the procedure to Dr. Beach and that the Volusia TPO Board approves all new members and alternates.

Ms. Poitras announced FDOT District 5 will hold its 5310 grant workshop on November 1, 2013.

Lynn Sinnott mentioned she had attended the annual TD Conference and found it very enlightening and appreciated the invitation.

Steve Jack commented concerning fares and Votran Gold. If a passenger has a life threatening appointment (I.e.: kidney dialysis, chemotherapy) they won't strand the person if they cannot pay the fare.

Ms. Blanck clarified that this is not a policy but is a practice and used with operators and Votran on an exceptional basis.

Ms. Craig mentioned when she was at the hospital Med-One had to pick her up. She clarified that she did not have a wheelchair and there are no wheelchairs on Votran Gold and as it was the same day she could not be transported.

Mr. Jack clarified that if Votran Gold takes you to your appointment and it is has a life threatening appointment (I.e.: kidney dialysis, chemotherapy) and one does not have the fare, once his company gets authorization from a Votran supervisor they will go ahead and transport the person.

Ms. Blanck commented that Ms. Craig had been transported under a medical emergency.

Ms. Craig mentioned she appreciated being a part of the TDLCB and the disabled community needs to be represented. She added Votran representatives and the system are one of the best she has worked with.

Ms. Uhrig with Vocational Rehabilitation thanked everyone for being able to participate on this Board. She also mentioned that at one time she had worked dispatch in Worcester, Massachusetts.

Ms. Shaw wanted to offer the capability to provide paratransit training.

Mr. White indicated that he faces the challenge of continuing to provide services to the 70,000 veterans in Volusia County all the while having to close an office and laying-off a counselor. He added that transportation is very important to our veterans.

Ms. Antol suggested based on her recent trip to Europe there be more advertising concerning Votran's 1, 3 and 7 day passes. She found these short term passes on her recent trip to be very helpful in getting around and would probably be helpful to local tourists.

Ms. Ottman wanted to make it clear that as a member representing "Citizens Advocate-System User" if it appears she is always taking Votran's side this is not the case. If there is an ADA problem she will point that out. She informed the members when she first served on

boards with Votran very good ADA training was provided and added that getting training which would refer to specific regulations that members could refer to would be excellent. She stated that what she remembers from ADA, concerning Votran's 1 hour trip, is the ADA trip can only take 1 ½ times what a trip would take on a regular bus.

Ms. Antol commented that Volusia County is bigger than the state of Rhode Island and that 30 minute limits on trips would not allow some trips to happen.

VIII. TDLCB Chairman Comments

Chairman Wagner reminded the members of the County Council budget meeting taking place the next day and that he supports the budget.

IX. Information Items

- TDLCB Membership List
- Pocket Guide: Neighborhood Wayfinding Assessment
- Letter assigning new member to the TDLCB (Department of Education)

X. Adjournment

The meeting was adjourned at 12:38 p.m.

VOLUSIA TRANSPORTATION PLANNING ORGANIZATION

JOSHUA J. WAGNER, CHAIRMAN
TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD (TDLCB)

CERTIFICATE:

The undersigned, duly qualified and acting Recording Secretary of the Volusia TPO certified that the foregoing is a true and correct copy of the minutes of the September 11, 2013 regular meeting of the Transportation Disadvantaged Local Coordinating Board (TDLCB), approved and duly signed this 13th day of November 2013.

PAMELA C. BLANKENSHIP, RECORDING SECRETARY
VOLUSIA TRANSPORTATION PLANNING ORGANIZATION

TDLCB
NOVEMBER 13, 2013

IV. ACTION ITEMS

B. REVIEW AND APPROVAL OF THE COMMUNITY TRANSPORTATION
COORDINATOR'S (CTC) MONTHLY PARATRANSIT REPORT

Background Information:

The Community Transportation Coordinator's report provides statistical information every month on the transportation services provided by Votran and the contracted transportation providers. The reports for August and September 2013 are enclosed for your review.

Staff will be available to answer questions regarding the reports.

ACTION REQUESTED:

MOTION TO APPROVE THE CTC'S MONTHLY PARATRANSIT REPORTS

SUMMARY SHEET

MONTHLY TRANSPORTATION DISADVANTAGED REPORT						
	AUG., 2013 VOTRAN	AUG., 2012 VOTRAN	AUG., 2013 CONTRACTED	AUG., 2012 CONTRACTED	AUG., 2013 TOTAL	AUG., 2012 TOTAL
TOTAL PASS TRIPS	12,199	13,042	9,449	9,784	21,648	22,826
TRIP PURPOSE						
Medical	5,179	5,350	3,788	4,070	8,967	9,420
Nutrition	1,041	1,098	77	80	1,118	1,178
Other	2,074	2,548	2,237	2,400	4,311	4,948
Education	824	954	1,005	903	1,829	1,857
Shopping	788	739	678	562	1,466	1,301
Work	2,293	2,353	1,664	1,769	3,957	4,122
PASSENGER TYPE						
Disabled	11,308	12,050	8,994	9,279	20,302	21,329
Elderly	891	992	455	505	1,346	1,497
Child	0	0	0	0	0	0
TRIP TYPE						
Ambulatory	8,610	9,490	6,420	6,743	15,030	16,233
Wheelchair	3,589	3,552	3,029	3,041	6,618	6,593
TOTAL COMPLAINTS	5	11	10	14	15	25
Discourtesy	0	0	0	0	0	0
Safety	0	0	0	0	0	0
Early	1	0	1	1	2	1
Late	0	4	8	10	8	14
Driver	0	2	1	0	1	2
Schedule/Routes	0	0	0	0	0	0
Vehicle/Equipment	0	1	0	0	0	1
Other	4	4	0	3	4	7
TOTAL ACCIDENTS	0	0	0	0	0	0
CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
NON-CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
CANCELLATIONS	936	1,089	726	819	1,662	1,908
NO SHOWS	265	300	206	226	471	526
REVENUE MILES	99,121	109,196	88,875	86,569	187,996	195,765
REVENUE HOURS	6,050	6,566	6,018	5,854	12,068	12,420

MONTHLY TRANSPORTATION DISADVANTAGED REPORT						
	SEPT., 2013 VOTRAN	SEPT., 2012 VOTRAN	SEPT., 2013 CONTRACTED	SEPT., 2012 CONTRACTED	SEPT., 2013 TOTAL	SEPT., 2012 TOTAL
TOTAL PASS TRIPS	11,280	11,828	8,527	8,716	19,807	20,544
TRIP PURPOSE						
Medical	4,752	4,926	3,324	3,538	8,076	8,464
Nutrition	854	940	65	89	919	1,029
Other	1,810	2,177	2,116	1,944	3,926	4,121
Education	967	920	1,040	914	2,007	1,834
Shopping	714	797	557	563	1,271	1,360
Work	2,183	2,068	1,425	1,668	3,608	3,736
PASSENGER TYPE						
Disabled		10,930		8,320	0	19,250
Elderly		898		396	0	1,294
Child		0		0	0	0
TRIP TYPE						
Ambulatory	8,140	8,709	6,001	6,230	14,141	14,939
Wheelchair	3,140	3,119	2,526	2,486	5,666	5,605
TOTAL COMPLAINTS	4	8	23	12	27	20
Discourtesy	0	0	0	0	0	0
Safety	0	1	1	2	1	3
Early	0	0	1	0	1	0
Late	0	4	16	8	16	12
Driver	0	1	1	0	1	1
Schedule/Routes	0	0	0	0	0	0
Vehicle/Equipment	0	0	0	0	0	0
Other	4	2	4	2	8	4
TOTAL ACCIDENTS	0	0	0	1	0	1
CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	1	0	1
Person & Vehicle	0	0	0	0	0	0
NON-CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
CANCELLATIONS	820	948	621	699	1,441	1,647
NO SHOWS	333	276	252	203	585	479
REVENUE MILES	92,055	100,114	82,524	76,891	174,579	177,005
REVENUE HOURS	5,720	6,487	5,440	5,012	11,160	11,499

TDLCB
NOVEMBER 13, 2013

IV. ACTION ITEMS

C. NOMINATION AND ELECTION OF TDLCB MEMBER AS VICE CHAIRPERSON FOR YEAR 2014

Background Information:

The bylaws of the Transportation Disadvantaged Local Coordinating Board outline the following procedure for the election of a Vice Chairperson:

“The Vice-Chairperson shall be elected by the majority vote of a quorum of the members present and voting at an organizational meeting. The Vice-Chairperson shall serve a term of one year starting with the next meeting”

In accordance with this procedure, the nomination and election of a Vice Chairperson is held each November. The elected Vice Chairperson will take office for a one-year period beginning in January 2014.

ACTION REQUESTED:

NOMINATION AND ELECTION OF VICE CHAIRPERSON FOR THE YEAR 2014

SUMMARY SHEET
TDLCB

NOVEMBER 13, 2013

V. DISCUSSION ITEMS AND PRESENTATIONS

A. CONTINUATION OF DISCUSSION CONCERNING PARATRANSIT SERVICES IN THE
VOLUSIA COUNTY SERVICE AREA – *Tabled from previous meeting*

Background Information:

This is a continuation of the discussion at the July 10, 2013 meeting concerning paratransit service in the Volusia County service area to include: will-call, accessible taxis, response time, vehicle tracking and other topics of interest. This item was tabled at the September 11, 2013 meeting

Votran staff will provide an update concerning this item.

ACTION REQUESTED:

NO ACTION IS REQUIRED UNLESS OTHERWISE DIRECTED BY THE BOARD

SUMMARY SHEET
TDLCB
NOVEMBER 13, 2013

- VI STAFF COMMENTS
- VII TDLCB MEMBER COMMENTS
- VIII TDLCB CHAIRMAN COMMENTS
- IX INFORMATION ITEMS
 - TDLCB Membership List
 - List of Meeting Dates for 2014
- X ADJOURNMENT

OPEN THE VOLUSIA COUNTY TRANSPORTATION DISADVANTAGED
PROGRAM'S ANNUAL PUBLIC HEARING FOLLOWING THE CLOSE OF
THE TDLCB MEETING
(NO EARLIER THAN 11:30 A.M.)

**** The next TDLCB meeting will be on January 8, 2014 ****

TDLCB MEMBER LISTING

<u>VOLUSIA COUNTY</u>	
Name	Council Member Joshua Wagner
Address	123 W. Indiana Avenue DeLand FL 32720
Work phone	386-304-5535
Email	Jwagner@volusia.org <i>TDLCB CHAIRMAN</i>

<u>ASSOCIATION OF COMMUNITY ACTION</u>	
Name	Patricia James
Address	123 W. Indiana Ave., Room 101 DeLand, FL 32720
Work phone	386-736-5956
Email	pjames@volusia.org

<u>ELDERLY CITIZENS</u>	
Name	Patricia R. Antol
Address	697 Winterberry Trail DeLand FL 32724
Work phone	386-740-8975
Email	bpantol@cfl.rr.com

<u>FDOT</u>	
Name	Diane Poitras
Address	133 South Semoran Boulevard Orlando FL 32807
Work phone	407-482-7887
Email	diane.poitras@dot.state.fl.us

<u>FDOT - ALTERNATE</u>	
Name	Jo Santiago
Address	133 South Semoran Boulevard Orlando FL 32807
Work phone	407-482-7887
Email	Jo.santiago@dot.state.fl.us

TDLCB MEMBER LISTING

<u>DEPARTMENT OF CHILDREN & FAMILIES</u>	
Name	Clay LaRoche
Address	210 N. Palmetto Avenue Suite 430 Daytona Beach FL 32114
Work phone	386-239-6208
Email	clay_laroche@dcf.state.fl.us

<u>DEPARTMENT OF CHILDREN & FAMILIES - ALTERNATE</u>	
Name	Vacant
Address	
Work phone	
Email	

<u>PUBLIC EDUCATION COMMUNITY</u>	
Name	Chip Kent
Address	1648 Hancock Boulevard Daytona Beach FL 32114
Work phone	386-258-4677 ext. 50514
Email	cnkent@volusia.k12.fl.us

<u>PUBLIC EDUCATION COMMUNITY - ALTERNATE</u>	
Name	Vacant
Address	
Work phone	
Email	

<u>DEPARTMENT OF EDUCATION</u>	
Name	Jackie Uhrig
Address	780 W. Granada Blvd Suite 110, Ormond Beach FL 32174
Work phone	386-615-6111 ext. 109
Email	jackie.uhrig@vr.fldoe.org

TDLCB MEMBER LISTING

<u>DEPARTMENT OF EDUCATION - ALTERNATE</u>	
Name	Dawn Edwards
Address	780 West Granada Blvd Suite 110 Ormond Beach FL 32174
Work phone	386-615-6111 ext. 101
Email	Dawn.edwards@vr.fl DOE.org

<u>ELDER AFFAIRS</u>	
Name	Dr. Douglas Beach
Address	PO Box 671 Daytona Beach FL 32115
Work phone	386-253-4700 ext. 233
Email	dbeach@coaiaa.org

<u>ELDER AFFAIRS - ALTERNATE</u>	
Name	Shari Day
Address	PO Box 671 Daytona Beach FL 32115
Work phone	386-253-4700 ext. 216
Email	sday@coaiaa.org

<u>VETERANS SERVICES GROUP</u>	
Name	Mike White
Address	123 W. Indiana Avenue DeLand FL 32720
Work phone	386-740-5102
Email	mwhite@volusia.org

<u>VETERANS SERVICES GROUP - ALTERNATE</u>	
Name	Jefferey Bumb
Address	250 N. Beach Street Daytona Beach FL 32114
Work phone	386-254-4646
Email	jbumb@volusia.org

TDLCB MEMBER LISTING

<u>HEALTH CARE ADMINISTRATION</u>	
Name	Lisa Broward
Address	921 Davis St. Building A, Suite 160 Jacksonville FL 32209
Work phone	904-798-4212
Email	lisa.broward@acha.myflorida.com

<u>HEALTH CARE ADMINISTRATION - ALTERNATE</u>	
Name	Deweece Ogden
Address	921 Davis St. Building A, Suite 160 Jacksonville FL 32209
Work phone	904-798-4267
Email	Deweece.ogden@acha.myflorida.com

<u>MASS TRANSIT</u>	
Name	Peter Cerullo
Address	19 Tropical Drive Ormond Beach FL 32176
Work phone	386-441-5882
Email	petercerullo@aol.com

<u>MEDICAL COMMUNITY</u>	
Name	Judy Ryan
Address	421 S. Keech Street Daytona Beach FL 32114
Work phone	386-238-4980 ext. 122
Email	judy_ryan@doh.state.fl.us

<u>MEDICAL COMMUNITY - ALTERNATE</u>	
Name	Sharol Robinson
Address	421 S. Keech Street Daytona Beach FL 32114
Work phone	386-238-4980 ext. 122
Email	sharol_robinson@doh.state.fl.us

TDLCB MEMBER LISTING

<u>WORK FORCE DEVELOPMENT BOARD</u>	
Name	Rick Fraser
Address	359 Bill France Boulevard Daytona Beach FL 32114
Work phone	386-323-7076
Email	rickfraser@cbe-fvc.org

<u>WORK FORCE DEVELOPMENT BOARD - ALTERNATE</u>	
Name	Andre Anderson
Address	359 Bill France Boulevard Daytona Beach FL 32114
Work phone	386-323-7042
Email	andreanderson@cbe-fvc.org

<u>DISABLED CITIZENS</u>	
Name	Barbara Goldstein
Address	12 Eclipse Trail Ormond Beach FL 32174
Work phone	386-676-2435
Email	Bgold2@iag.net

<u>DISABLED CITIZENS - ALTERNATE</u>	
Name	Judy Craig
Address	1835 Anchor Avenue DeLand FL 32720
Work phone	386-738-5781
Email	judylesliecraig@aol.com

<u>CITIZENS ADVOCATE – SYSTEMS USER</u>	
Name	Mary Ellen Ottman
Address	203 S. Orchard Street Unit 7A Ormond Beach FL 32174
Home phone	386-492-6793 Cell - 386-212-9908
Email	MeOttman@cfl.rr.com <i>TDLCB VICE CHAIR</i>

TDLCB MEMBER LISTING

<u>CITIZENS ADVOCATE</u>	
Name	Jean Cerullo
Address	19 Tropical Drive Ormond Beach FL 32176
Work phone	386-689-5300
Email	Jselzer143@yahoo.com

<u>CITIZENS ADVOCATE - ALTERNATE</u>	
Name	Julie Shaw
Address	119 South Palmetto Avenue Daytona Beach FL 32114
Work phone	386-255-1812
Email	Julie@dsil.org

<u>CHILDREN AT RISK</u>	
Name	Lynn Sinnott
Address	1219 Dunn Avenue Daytona Beach FL 32114
Work phone	386-255-4568
Email	lsinnott@eseals-vf.org

<u>CHILDREN AT RISK - ALTERNATE</u>	
Name	VACANT
Address	
Work phone	
Email	

<u>PRIVATE-FOR-PROFIT</u>	
Name	Steve Jack
Address	PO Box 730206 Ormond Beach FL 32173
Work phone	386-677-1143
Email	medoneshuttle@bellsouth.net

TDLCB STAFF SUPPORT

VOTRAN

Name	Heather Blanck
Address	950 Big Tree Rd South Daytona FL 32114
Work phone	386-756-7496 ext. 4112
Email	hblanck@volusia.org

VOLUSIA TPO

Name	Carole M. Hinkley
Address	2570 W. Int'l Speedway Blvd. Ste 100 Daytona Beach FL 32114
Work phone	386-756-7496 ext. 4123
Email	cmhinkley@volusiatpo.org

VOLUSIA TPO

Name	Pamela Blankenship
Address	2570 W. Int'l Speedway Blvd. Ste 100 Daytona Beach FL 32114
Work phone	386-226-0422 ext. 20416
Email	pblankenship@volusiatpo.org



2014 TDLCB MEETING SCHEDULE Volusia TPO

TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD (TDLCB) MEETING SCHEDULE

Second Wednesday of every other month, 11:00 am

January 8
March 12

May 14
July 9

September 10
November 12

Meetings are held at the Volusia County Mobility Management Center (Votran), Conference Room, 950 Big Tree Road, South Daytona, Florida unless notified otherwise.