



MEETING NOTICE & AGENDA

Please be advised that there will be a meeting of the River to Sea Transportation Planning Organization (R2CTPO) **TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD (TDLCB)** held on:

DATE: Wednesday, October 18, 2023

TIME: 10:00 a.m. (EST)

PLACE: Volusia County Mobility Management Center (Votran)
Conference Room
950 Big Tree Road
South Daytona, Florida 32119

**Microsoft Teams has been
established for remote
participation.**

Join the TDLCB Meeting on your computer or mobile app:

[Click here to join the meeting](#)

Or call in (audio only)

+1 561-484-5911 78198032# United States, West Palm Beach

Phone Conference ID: 781 980 32#

[Find a local number](#) | [Reset PIN](#)

Volusia County Council Member Matt Reinhart, Chairperson

AGENDA

I. CALL TO ORDER/ROLL CALL/DETERMINATION OF QUORUM/PLEDGE OF ALLEGIANCE

II. PUBLIC COMMENT/PARTICIPATION

(Public comments may be limited to three (3) minutes at the discretion of the Chairperson)

III. ACTION ITEMS

A. REVIEW AND APPROVAL OF THE JULY 12, 2023 TDLCB MEETING MINUTES *(Contact: Donna King) (Enclosure, pages 4-9)*

B. REVIEW AND APPROVAL OF VOTRAN'S MONTHLY PARATRANSIT REPORTS *(Contact: Stephan Harris) (Enclosure, pages 10-13)*

III. ACTION ITEMS *(continued)*

- C. NOMINATION AND ELECTION OF 2024 TDLCB VICE CHAIRPERSON** *(Contact: Stephan Harris) (Enclosure, page 14)*
- D. REVIEW AND COMMENT ON THE FY 2022/23 ANNUAL OPERATING REPORT (AOR)**
(Contact: Stephan Harris) (Enclosure, pages 15-46)
- E. APPOINTMENT/REAPPOINTMENT OF 2024 QUALITY ASSURANCE COMMITTEE MEMBERS** *(Contact: Stephan Harris) (Enclosure, page 47)*
- F. APPOINTMENT/REAPPOINTMENT OF 2024 GRIEVANCE COMMITTEE MEMBERS**
(Contact: Stephan Harris) (Enclosure, page 48)
- G. REVIEW AND APPROVAL OF THE 2024 TDLCB MEETING SCHEDULE** *(Contact: Stephan Harris) (Enclosure, pages 49-50)*

IV. PRESENTATIONS AND DISCUSSION ITEMS

- A. PRESENTATION AND DISCUSSION OF VORIDE MOBILITY ON DEMAND SERVICE PROVIDED BY VIA TRANSPORTATION D/B/A RIVER NORTH TRANSIT, LLC** *(Contact: Stephan Harris) (Enclosure, pages 51-61)*
- B. PRESENTATION AND DISCUSSION ON THE NEIGHBORHOOD CENTER OF WEST VOLUSIA** *(Contact: Pamela Blankenship) (Enclosure, pages 62-73)*

V. STAFF COMMENTS *(pages 74)*

- TDLCB Annual Public Hearing
- Mobility Week/White Cane Awareness Events

VI. TDLCB CHAIRPERSON COMMENTS *(page 74)*

VII. TDLCB MEMBER COMMENTS *(page 74)*

VIII. INFORMATION ITEMS *(Enclosure, pages 74-93)*

- Actual Expenditure Report (AER) for FY 2022/23
- River to Sea TPO Board Meeting Summaries
- River to Sea TPO Outreach & Activities
- River to Sea TPO Planning Grant Quarterly Progress Report
- TDLCB Attendance Record
- TDLCB Interest Form
- TDLCB Membership List
- Upcoming Events Flyer

IX. ADJOURNMENT *(pages 74)*

**THE VOLUSIA COUNTY TRANSPORTATION DISADVANTAGED PROGRAM'S ANNUAL
PUBLIC HEARING WILL BEGIN AT 11:00 A.M.**

****THE NEXT TDLCB MEETING WILL BE ON JANUARY 10, 2024****

NOTE: Individuals covered by the Americans with Disabilities Act of 1990 in need of accommodations for this public meeting should contact the River to Sea TPO office, 1 Deuce Court, Suite 100, Daytona Beach, Florida 32124; (386) 226-0422, extension 20416, at least five (5) working days prior to the meeting date.

NOTE: If any person decides to appeal a decision made by the board with respect to any matter considered at such meeting or hearing, he/she will need a record of the proceedings including all testimony and evidence upon which the appeal is to be based. To that end, such person will want to ensure that a verbatim record of the proceedings is made.

NOTE: The River to Sea TPO does not discriminate on the basis of race, color, national origin, sex, age, religion, disability, or family status. Those with questions or concerns about nondiscrimination, those requiring special assistance under the Americans with Disabilities Act (ADA), or those requiring language assistance (free of charge) should contact Pamela Blankenship at 386.226.0422 or pblankenship@r2ctpo.org.

NOTE: Persons who require translation services, which are provided at no cost, should contact the River to Sea TPO at (386) 226-0422 or by email at PBlankenship@r2ctpo.org at least five (5) business days prior to the meeting.

**SUMMARY SHEET
TDLCB
OCTOBER 18, 2023**

III. ACTION ITEMS

A. REVIEW AND APPROVAL OF THE JULY 12, 2023 TDLCB MEETING MINUTES

BACKGROUND INFORMATION:

Minutes are prepared for each meeting and must be approved by the TDLCB. The July 12, 2023 TDLCB meeting minutes are provided with this agenda packet for your review.

ACTION REQUESTED:

MOTION TO APPROVE THE JULY 12, 2023 TDLCB MEETING MINUTES

**Transportation Disadvantaged Local Coordinating Board (TDLCB)
Meeting Minutes
July 12, 2023**

Volusia County Mobility Management Center
950 Big Tree Road, South Daytona, FL 32119

TDLCB Members Physically Present:

Jessi Smith
Patricia Lipovsky, Vice Chairperson
Judy Craig
Mary Tyson
Doug Hall
Cassandra Jessie
Carlos Colon
Emilio Santiago
Robert Watson
Scott Olson
Matt Reinhart, Chairperson
Kathy Spencer

Representing:

Association of Community Action
Citizens Advocate, Systems User
Disabled Citizens
Disabled Citizens – Alternate
Elderly Citizens
Elderly Citizens – Alternate
Florida Department of Transportation
Health Care Administration
Veterans Services Group
Veterans Services Group
Volusia County Council District 2
Workforce Development Board - Alternate

TDLCB Members Virtually Present:

Christy Gillis
Steve Jack

Representing:

Department of Children and Families
Private for Profit

TDLCB Members Absent:

Sheryl Dick-Stanford
Jean Cerullo (excused)
Renee Gahagan (excused)
Beverly Johnson (excused)
DJ Lebo (excused)
Ellen Labadie- Alternate
Steven Civitelli
Ethan Johnson
Cynthia Tucker (excused)
Susan Pauley (excused)

Representing:

Agency for Persons with Disabilities
Citizens Advocate
Citizens Advocate - Alternate
Children at Risk
Children at Risk - Alternate
Elder Affairs
Medical Community
Medical Community – Alternate
Vocational Rehab Services
Vocational Rehab Services

Others Physically Present:

Donna King, Recording Secretary
Stephan Harris
Pamela Blankenship
Colleen Nicoulin
Kelvin Miller
Bobbie King
Ralf Heseler
Jacob Lunceford
John Harden

Representing:

TPO Staff
TPO Staff
TPO Staff
TPO Staff
Votran
Volusia County Transit Services Division
Volusia County Transit Services Division
Volusia County Transit Services Division
Citizen

Others Virtually Present:

Representing:

I. Call to Order / Roll Call / Determination of Quorum/Pledge of Allegiance

TDLCB Chairperson Matt Reinhart called the meeting of the River to Sea Transportation Planning Organization (TPO) Transportation Disadvantaged Local Coordinating Board (TDLCB) to order at 10:00 a.m. The roll was called, and it was

determined that a quorum was physically present. The meeting was held in a hybrid format with nine voting members physically present and two voting members virtually present.

MOTION: *A motion was made by Mr. Hall to allow TDLCB members attending virtually to participate and vote. The motion was seconded by Ms. Tyson and carried unanimously.*

II. Public Comment/Participation

There were no public comments.

III. Action Items

A. Review and Approval of the April 12, 2023 TDLCB Meeting Minutes

Mr. Hall conveyed his appreciation for the meeting materials being sent out in an accessible format.

MOTION: *A motion was made by Mr. Hall to approve the April 12, 2023 TDLCB meeting minutes. The motion was seconded by Ms. Lipovsky and carried unanimously.*

B. Review and Approval of Votran's Monthly Paratransit Reports

Mr. Heseler explained that inside the packet presented, the ridership numbers for February, March, and April 2023 are provided. Overall, there was a 5% increase compared to the same period in 2022, which equates to about three thousand more trips.

MOTION: *A motion was made by Ms. Lipovsky to approve Votran's Monthly Paratransit Reports. The motion was seconded by Mr. Watson and carried unanimously.*

C. Review and Approval of the 2023 Transportation Disadvantaged Service Plan (TDSP) Minor Update (Roll Call Vote Required)

Chairperson Reinhart explained the minor updates including changes to the dates and a name change from Volusia Transit Management to Volusia County Services Transit Division.

Mr. Harris stated that the TDSP is a five-year document developed by Votran and reviewed by the TPO. The plan consists of minor updates on an annual basis. The last major update was in 2021. Ninety percent of the minor changes involve the name change. All changes are highlighted and underlined, and text being removed is stricken. He continued reviewing the changes including a new rate model worksheet in Appendix B. The new rates are for passenger miles and are set at \$3.17 for ambulatory services and \$5.43 for wheelchairs. Those rates are used in Volusia Counties TRIP and Equipment Grant that was approved yesterday (July 11, 2023).

Ms. Tyson asked if there had been any discussion about an increase in rates for passengers.

Chairperson Reinhart responded that there has been but there is no additional information at this time.

Mr. Hall asked about strategy 3.2.3 (new accessible stops) and 5.1.3 (Accessible Pedestrian Signals (APS) and noted that some of the existing bus stops are not accessible.

Ms. King stated that the counties and cities handle their own jurisdictions. Due to some of the speed limits being too high, FDOT determines if adding an accessible stop is safe or not. All Volusia County bus stops are accessible.

MOTION: *A motion was made by Ms. Tyson to approve the TDSP minor update. The motion was seconded by Mr. Hall and carried unanimously by roll call vote.*

D. Review and Approval of the 2023 TDLCB Bylaws

Chairperson Reinhart explained the revisions of the Bylaws. All revisions are highlighted, underlined, and stricken. He also noted that the Chairperson and Recording Secretary were updated as well as the dates.

MOTION: *A motion was made by Ms. Lipovsky to approve the 2023 TDLCB Bylaws. The motion was seconded by Ms. Spencer and carried unanimously.*

IV. Presentations and Discussion Items

A. Presentation and Discussion of The SunRail Deland Station Groundbreaking

Mr. Harris gave a PowerPoint presentation on the DeLand SunRail Station groundbreaking, which spans forty-nine miles with sixteen stations. The construction of the station will add 12.2 miles to the SunRail corridor and will include a park-and-ride lot, and pedestrian connection and trail connections from the station to the Spring-to-Spring Trail. More than 300 people attended the event. The construction is estimated to be completed in one year. He discussed the grade crossing improvements which include double tracking of tracks from W. French Ave in Orange City to the DeLand Station; widening and adding paved shoulders to the roadway; and Fort Florida Road improvements in DeBary. He noted that Votran will be providing bus service.

B. Discussion of TDLCB Meeting Attendance

Mr. Harris noted that the TPO staff has been reaching out to the TDLCB members to discuss meeting attendance one-on-one. The TPO is focused on attendance, filling vacancies, and getting alternates for primary members.

It was suggested that the TPO use more e-mail communication, letters explaining the importance of attendance, and/or send the bylaws out to members as a reminder for attendance. It was also suggested that members who can't attend the meetings in person should call or e-mail the TPO. Mr. Harris noted that (post-COVID) virtual attendance is for extraordinary circumstances only. The member positions are required by state law and the different agencies designate the individuals who serve on the board.

Ms. Tyson suggested that the TPO add a Threads forum (social media) to help with communication with the committees.

Ms. Jessie requested that Disability Solutions be added to the meeting notification email list.

V. Staff Comments

Mr. Harris introduced the TPO's new Administrative Assistant (Donna King) and reminded members that the next TDLCB meeting will be held on October 18, 2023.

Mr. John Harden, citizen, expressed concern about the subcontracted drivers for Votran. The sub-contractor (Compassionate Care) drivers don't seem to be held to the same standards as the Votran employee drivers. The vehicles aren't as accessible and the seats are very close together which causes you to have to sit sideways in the seat. Also, Yellow Cab has a couple of drivers; one of them is constantly on his phone while driving and the other one is an older man who has had a stroke and an accident and is still being allowed to drive. His wife refuses to get in the vehicle with them.

Ms. Tyson added that the service dogs can't fit in the vehicles due to the seats being too close together. Her knees are pressed hard against the seat in front of her. She stated that she mentioned all of this in the last meeting and nothing has been done. She also added that the drivers used to have tablets so that they could see changes in the manifest and the drivers no longer have them. Two drivers showed up for her the other day because they didn't know there had been any changes. Ms. Tyson said that no communication is not acceptable.

Ms. King stated that they had issues with the software on the tablets needing updates in March and those issues should have been resolved a couple of weeks ago. She will investigate this immediately.

VI. TDLCB Chairperson Comments

There were no Chairperson comments.

VII. TDLCB Member Comments

Ms. Lipovsky asked for an update on the Mobility-on-Demand service.

Ms. King gave an update stating that the RFP went out a couple of months ago. Three proposals were received, and the evaluation committee is currently reviewing them. They will have a meeting on Thursday, July 13, 2023, to give a recommendation of award. After that, a presentation will be given to the Volusia County Council for approval and they will get started with the work.

Mr. Hall stated that there is a meeting tomorrow at 7:00 p.m. to discuss the White Cane Pedestrian Safety Disability Awareness event in October. It's a Zoom meeting and input will make a difference. There will be several activities during October.

Ms. Jessie stated that she went to Tallahassee and Star Metro had a user-friendly phone app that she could use to buy tokens. She said that the driver could scan the phone to accept payments.

Ms. Craig stated that the Council on Aging in Volusia County provides rides on regular and small buses. They cover ninety-five rides per year. She thinks it would be a good idea to have them join our committee.

Mr. Harris stated that Ms. Ellen Labadie represents the Council on Aging on the TDLCB.

Ms. Tyson asked for an update on Votran staffing.

Mr. Kelvin Miller stated that they have increased the wages for all drivers and have sign-on bonuses. The issue with staffing is four to five people hire on, get their CDLs, and then others retire, so they are basically breaking even; they have seen an increase in applications. There is a vigorous background check that they must pass as well. The new employees are required to stay for six months to a year for the sign-on bonus. Votran is trying to figure out how to get reimbursed for the CDL certification.

Ms. Lipovsky asked what the starting pay is for the drivers.

Mr. Miller stated that the starting pay for fixed route drivers is \$17.00 per hour and \$16.00 an hour for paratransit drivers.

Ms. Lipovsky stated that paratransit drivers have more responsibilities than fixed-route drivers.

Mr. Miller stated that fixed route drivers need a more stringent license than paratransit drivers, but it is a negotiated wage.

Mr. Reinhart stated that those issues would be a discussion for the Union.

VIII. Information Items

- River to Sea TPO Board Meeting Summaries
- River to Sea TPO Outreach & Activities
- River to Sea TPO Planning Grant Quarterly Progress Report
- TDLCB Attendance Record
- TDLCB Interest Form
- TDLCB Membership List
- 2023 R2CTPO Meeting Schedule

IX. Adjournment

The meeting was adjourned at 11:07 a.m.

VOLUSIA COUNTY COUNCIL MEMBER MATT REINHART, CHAIRPERSON
TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD

CERTIFICATE:

The undersigned, duly qualified and acting Recording Secretary of the River to Sea TPO certifies that the foregoing is a true and correct copy of the minutes of the July 12, 2023 regular meeting of the Transportation Disadvantaged Local Coordinating Board (TDLCB), approved and duly signed this 18th day of October 2023.

DONNA KING, RECORDING SECRETARY
RIVER TO SEA TRANSPORTATION PLANNING ORGANIZATION

**A recording of the July 12, 2023 TDLCB meeting is available upon request.*

**SUMMARY SHEET
TDLCB
OCTOBER 18, 2023**

III. ACTION ITEMS

B. REVIEW AND APPROVAL OF VOTRAN'S MONTHLY PARATRANSIT REPORTS

BACKGROUND INFORMATION:

Votran's monthly paratransit report provides statistical information every month on the transportation services provided by Votran and the contracted transportation providers. The reports for May 2022-2023, June 2022-2023, and July 2022-2023, are enclosed for your review. Staff will be available to answer questions regarding the reports.

ACTION REQUESTED:

MOTION TO APPROVE THE COMMUNITY TRANSPORTATION COORDINATOR'S MONTHLY PARATRANSIT REPORTS

MONTHLY TRANSPORTATION DISADVANTAGED REPORT						
	MAY, 2023 VOTRAN	MAY, 2022 VOTRAN	MAY, 2023 CONTRACTED	MAY, 2022 CONTRACTED	MAY, 2023 TOTAL	MAY, 2022 TOTAL
TOTAL PASS TRIPS	11,679	12,636	7,982	5,889	19,661	18,525
TRIP PURPOSE						
Medical	4,299	5,342	3,178	2,346	7,477	7,688
Nutrition	1,295	753	115	90	1,410	843
Other	201	58	199	14	400	72
Education	2,941	3,132	1,503	1,117	4,444	4,249
Shopping	798	991	660	385	1,458	1,376
Work	2,145	2,360	2,327	1,937	4,472	4,297
PASSENGER TYPE						
Disabled	11,348	12,523	7,977	5,876	19,325	18,399
Elderly	331	98	5	9	336	107
Child	0	15	0	4	0	19
TRIP TYPE						
Ambulatory	9,005	9,396	6,208	4,681	15,213	14,077
Wheelchair	2,674	3,240	1,774	1,208	4,448	4,448
TOTAL COMPLAINTS	11	12	16	0	27	12
Discourtesy	0	0	0	0	0	0
Safety	0	1	0	0	0	1
Early	0	0	1	0	1	0
Late	7	10	7	0	14	10
Driver	0	0	0	0	0	0
Schedule/Routes	0	0	0	0	0	0
Vehicle/Equipment	0	0	0	0	0	0
Other	4	1	8	0	12	1
TOTAL ACCIDENTS	0	0	0	0	0	0
CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
NON-CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
CANCELLATIONS	598	864	416	406	1,014	1,270
NO SHOWS	542	496	377	233	919	729
REVENUE MILES	115,466	117,953	35,954	42,303	151,420	160,256
REVENUE HOURS	6,121	6,600	2,343	2,848	8,464	9,448

MONTHLY TRANSPORTATION DISADVANTAGED REPORT						
	JUNE, 2023 VOTRAN	JUNE, 2022 VOTRAN	JUNE, 2023 CONTRACTED	JUNE, 2022 CONTRACTED	JUNE, 2023 TOTAL	JUNE, 2022 TOTAL
TOTAL PASS TRIPS	9,533	11,581	7,566	5,855	17,099	17,436
TRIP PURPOSE						
Medical	3,929	5,386	3,094	2,543	7,023	7,929
Nutrition	1,142	847	133	78	1,275	925
Other	155	40	170	5	325	45
Education	1,646	1,996	1,303	935	2,949	2,931
Shopping	759	994	650	440	1,409	1,434
Work	1,902	2,318	2,216	1,854	4,118	4,172
PASSENGER TYPE						
Disabled	9,230	11,233	7,564	5,849	16,794	17,082
Elderly	303	348	2	6	305	354
Child	0	0	0	0	0	0
TRIP TYPE						
Ambulatory	7,158	8,575	5,823	4,518	12,981	13,093
Wheelchair	2,375	3,006	1,743	1,337	4,118	4,343
TOTAL COMPLAINTS	1	7	7	5	8	12
Discourtesy	0	0	0	0	0	0
Safety	0	0	1	0	1	0
Early	0	0	0	0	0	0
Late	0	6	1	1	1	7
Driver	0	0	0	0	0	0
Schedule/Routes	0	0	0	0	0	0
Vehicle/Equipment	0	0	0	0	0	0
Other	1	1	5	4	6	5
TOTAL ACCIDENTS	0	0	0	0	0	0
CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
NON-CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
CANCELLATIONS	658	904	538	352	1,196	1,256
NO SHOWS	397	518	326	202	723	720
REVENUE MILES	92,833	108,481	60,489	42,015	153,322	150,496
REVENUE HOURS	5,070	6,099	3,834	2,939	8,904	9,038

MONTHLY TRANSPORTATION DISADVANTAGED REPORT						
	JULY, 2023 VOTRAN	JULY, 2022 VOTRAN	JULY, 2023 CONTRACTED	JULY, 2022 CONTRACTED	JULY, 2023 TOTAL	JULY, 2022 TOTAL
TOTAL PASS TRIPS	9,680	10,523	7,297	5,683	16,977	16,206
TRIP PURPOSE						
Medical	3,847	4,559	3,025	2,469	6,872	7,028
Nutrition	1,280	865	122	67	1,402	932
Other	191	30	296	14	487	44
Education	1,629	1,916	1,097	939	2,726	2,855
Shopping	861	998	656	399	1,517	1,397
Work	1,872	2,155	2,101	1,795	3,973	3,950
PASSENGER TYPE						
Disabled	9,354	10,193	7,294	5,680	16,648	15,873
Elderly	326	330	3	3	329	333
Child	0	0	0	0	0	0
TRIP TYPE						
Ambulatory	7,121	7,743	5,616	4,383	12,737	12,126
Wheelchair	2,559	2,780	1,681	1,300	4,240	4,080
TOTAL COMPLAINTS	7	11	9	5	16	16
Discourtesy	1	0	1	0	2	0
Safety	0	1	0	1	0	2
Early	0	0	0	0	0	0
Late	4	7	2	1	6	8
Driver	0	0	0	0	0	0
Schedule/Routes	2	0	4	0	6	0
Vehicle/Equipment	0	0	0	2	0	2
Other	0	3	2	1	2	4
TOTAL ACCIDENTS	0	0	0	0	0	0
CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
NON-CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
CANCELLATIONS	654	707	494	380	1,148	1,087
NO SHOWS	348	385	263	207	611	592
REVENUE MILES	94,242	101,788	57,413	42,320	151,655	144,108
REVENUE HOURS	4,497	5,873	3,626	2,378	8,123	8,251

**SUMMARY SHEET
TDLCB
OCTOBER 18, 2023**

III. ACTION ITEMS

C. NOMINATION AND ELECTION OF 2024 TDLCB VICE CHAIRPERSON

BACKGROUND INFORMATION:

In accordance with the Bylaws of the TDLCB, the nomination and election of a Vice Chairperson is held each year. The Vice Chairperson shall be elected by a majority of the voting members present at this meeting. In the event of the Chairperson's absence, the Vice Chairperson shall assume the duties of the Chairperson and conduct the meeting. The Vice Chairperson shall serve a term of one year starting with the January 10, 2024 meeting.

Patricia Lipovsky, the current Vice Chairperson, has served for two terms and is eligible for nomination for a third term.

ACTIONS REQUESTED:

MOTION TO NOMINATE 2024 TDLCB VICE CHAIRPERSON

MOTION TO ELECT 2024 TDLCB VICE CHAIRPERSON

**SUMMARY SHEET
TDLCB
OCTOBER 18, 2023**

III. ACTION ITEMS

D. REVIEW AND COMMENT ON THE FY 2022/23 ANNUAL OPERATING REPORT (AOR)

BACKGROUND INFORMATION:

The Annual Operating Report (AOR) contains operating and financial data for FY 2022/23 (July 1, 2022 through June 30, 2023). The report is prepared by Volusia County's Transit Services Division and reviewed by the River to Sea TPO staff, Quality Assurance Committee, and TDLCB. Comments and/or concerns about the AOR are requested for submission to the Florida Commission for the Transportation Disadvantaged. The draft FY 2022/23 AOR is provided with this agenda packet for your review.

ACTION REQUESTED:

AS DIRECTED BY THE TDLCB



CTC Organization

County: Volusia

Fiscal Year: 7/1/2022 - 6/30/2023

CTC Status: Submitted

CTD Status: Under Review

Date Initiated: 8/9/2023

CTC Organization Name: County of Volusia d/b/a VOTRAN

Address: 950 Big Tree Road

City: South Daytona

State: FL

Zip Code: 32119

Organization Type: County

Network Type: Partial Brokerage

Operating Environment: Urban

Transportation Operators: Yes

Number of Transportation Operators: 5

Coordination Contractors: Yes

Number of Coordination Contractors: 4

Provide Out of County Trips: No

Local Coordinating Board (LCB) Chairperson: Matt Reinhart

CTC Contact: Bobbie King

CTC Contact Title: Transit Services Director

CTC Contact Email: bgking@volusia.org

Phone: (386) 804-2616

CTC Certification

I, Bobbie King, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

I, Matt Reinhart, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



Organization – Coordination Contractor

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2022 - 6/30/2023

Upload Date: 9/18/2023

Coordination Contractor Name: Duvall Homes Inc
Address: 827 S Spring Garden Ave
City: Deland
State: FL
Zip Code: 32720
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: Yes
Who Do You Serve: Residents
Contact Person: Lisa Herring
Contact Title: Administrative Assistant/Transportation Manager
Contact Email: lherring@duvallhomes.org
Phone: (386) 734-2874

Coordination Contractor Certification

By submission of this form, I, Lisa Herring, as the authorized representative of Duvall Homes Inc , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2022 - 6/30/2023

Upload Date: 9/18/2023

Coordination Contractor Name: Good Samaritan Society DB
Address: N/A
City: N/A
State: FL
Zip Code: 32114
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: N/A - Company desolved
Contact Person: N/A - Company desolved
Contact Title: N/A - Company desolved
Contact Email: ssmith@good-sam.com
Phone: (386) 253-6791

Coordination Contractor Certification

By submission of this form, I, N/A - Company desolved, as the authorized representative of Good Samaritan Society DB , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2022 - 6/30/2023

Upload Date: 9/18/2023

Coordination Contractor Name: Good Samaritan Florida Lutheran Deland
Address: N/A
City: N/A
State: FL
Zip Code: 32724
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: N/A - Company desolved
Contact Person: N/A - Company desolved
Contact Title: N/A - Company desolved
Contact Email: klannooWgood-san.com
Phone: (386) 740-7269

Coordination Contractor Certification

By submission of this form, I, N/A - Company desolved, as the authorized representative of Good Samaritan Florida Lutheran Deland , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2022 - 6/30/2023

Upload Date: 9/18/2023

Coordination Contractor Name: Conklin Davis Center for the Visually Impaired
Address: 405 White St
City: Daytona Beach
State: FL
Zip Code: 32114
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: Visually Impaired Clients
Contact Person: Ronee David
Contact Title: CEO
Contact Email: rdavid@conklindavis.org
Phone: (386) 258-3441

Coordination Contractor Certification

By submission of this form, I, Ronee David, as the authorized representative of Conklin Davis Center for the Visually Impaired, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



CTC Trips

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	139,782	37,635	177,417	90,964	35,060	126,024
Non-Ambulatory	45,040	6,384	51,424	39,258	5,262	44,520
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	36,371	N/A	36,371	17,003	N/A	17,003
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	221,193	44,019	265,212	147,225	40,322	187,547
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	88,758	N/A	88,758	68,856	N/A	68,856
Total - Contracted Transportation Operator Trips	88,758	0	88,758	68,856	0	68,856
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	0	0	0	0	0
Comm for the Transportation Disadvantaged (CTD)	30,629	N/A	30,629	27,039	N/A	27,039
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	6,721	0	6,721	9,022	0	9,022
Dept of Elder Affairs (DOEA)	0	0	0	0	0	0
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	105,532	0	105,532	99,363	0	99,363
Local Government	61,332	0	61,332	10,352	0	10,352
Local Non-Government	16,979	44,019	60,998	1,449	40,322	41,771
Other Federal & State Programs	0	0	0	0	0	0
Total - Revenue Source	221,193	44,019	265,212	147,225	40,322	187,547



CTC Trips (cont'd)

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	4,068	37,182	41,250	91,280	32,717	123,997
Children At Risk	0	0	0	0	0	0
Persons With Disabilities	217,125	6,837	223,962	55,945	7,605	63,550
Low Income	0	0	0	0	0	0
Other	0	0	0	0	0	0
Total - Passenger Type	221,193	44,019	265,212	147,225	40,322	187,547
Trip Purpose - One Way						
Medical	85,223	3,382	88,605	66,728	3,997	70,725
Employment	52,345	14	52,359	27,849	7	27,856
Education/Training/Daycare	49,822	31,437	81,259	29,870	7,546	37,416
Nutritional	13,489	386	13,875	7,386	80	7,466
Life-Sustaining/Other	20,314	8,800	29,114	15,392	28,692	44,084
Total - Trip Purpose	221,193	44,019	265,212	147,225	40,322	187,547
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	3,512	8,803	12,315	2,876	8,321	11,197
Total - UDPHC	3,512	8,803	12,315	2,876	8,321	11,197
Unmet & No Shows						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	9,400	N/A	9,400	825	N/A	825
Customer Feedback						
Complaints	377	N/A	377	146	N/A	146
Commendations	263	N/A	263	148	N/A	148

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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Coordination Contractor Trips

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	28,821	24,554
Non-Ambulatory	6,356	5,143
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	35,177	29,697
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	35,177	29,697
Other Federal & State Programs	0	0
Total - Revenue Source	35,177	29,697



Coordination Contractor Trips (cont'd)

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	35,177	29,697
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
Total - Passenger Type	35,177	29,697
Trip Purpose - One Way		
Medical	1,377	1,079
Employment	14	7
Education/Training/Daycare	24,600	5
Nutritional	386	80
Life-Sustaining/Other	8,800	28,526
Total - Trip Purpose	35,177	29,697
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	7,035	5,940
Total - UDPHC	7,035	5,940
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Good Samaritan
Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	3	157
Non-Ambulatory	18	85
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	21	242
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	21	242
Other Federal & State Programs	0	0
Total - Revenue Source	21	242

Coordination Contractor Trips (cont'd)

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Good Samaritan Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	21	242
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
Total - Passenger Type	21	242
Trip Purpose - One Way		
Medical	21	140
Employment	0	0
Education/Training/Daycare	0	0
Nutritional	0	0
Life-Sustaining/Other	0	102
Total - Trip Purpose	21	242
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	4	105
Total - UDPHC	4	105
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A

Coordination Contractor Trips

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Good Samaritan
Florida Lutheran
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	1,984	2,778
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	1,984	2,778
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	1,984	2,778
Other Federal & State Programs	0	0
Total - Revenue Source	1,984	2,778

Coordination Contractor Trips (cont'd)

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Good Samaritan
Florida Lutheran
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	1,984	2,778
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
Total - Passenger Type	1,984	2,778
Trip Purpose - One Way		
Medical	1,984	2,778
Employment	0	0
Education/Training/Daycare	0	0
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	1,984	2,778
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	397	755
Total - UDPHC	397	755
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Conklin Davis Center
for the Visually
Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	6,827	7,571
Non-Ambulatory	10	34
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	6,837	7,605
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	6,837	7,605
Other Federal & State Programs	0	0
Total - Revenue Source	6,837	7,605



Coordination Contractor Trips (cont'd)

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Conklin Davis Center
for the Visually
Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	6,837	7,605
Low Income	0	0
Other	0	0
Total - Passenger Type	6,837	7,605
Trip Purpose - One Way		
Medical	0	0
Employment	0	0
Education/Training/Daycare	6,837	7,541
Nutritional	0	0
Life-Sustaining/Other	0	64
Total - Trip Purpose	6,837	7,605
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	1,367	1,521
Total - UDPHC	1,367	1,521
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



CTC Vehicles & Drivers

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	2,040,476	199,377	2,239,853	1,271,281	155,620	1,426,901
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	281,898	N/A	281,898	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	2,322,374	199,377	2,521,751	1,271,281	155,620	1,426,901
Roadcalls & Accidents						
Roadcalls	40	2	42	73	3	76
Chargeable Accidents	17	0	17	5	0	5
Vehicle Inventory						
Total Number of Vehicles	90	36	126	74	37	111
Number of Wheelchair Accessible Vehicles	90	19	109	74	17	91
Drivers						
Number of Full Time & Part Time Drivers	59	150	209	46	142	188
Number of Volunteer Drivers	0	0	0	0	0	0

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	94,557	63,381
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	94,557	63,381
Roadcalls & Accidents		
Roadcalls	2	3
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	20	21
Number of Wheelchair Accessible Vehicles	15	14
Drivers		
Number of Full Time & Part Time Drivers	68	61
Number of Volunteer Drivers	0	0



Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Good Samaritan
Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	261	2,883
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	261	2,883
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	3	3
Number of Wheelchair Accessible Vehicles	0	0
Drivers		
Number of Full Time & Part Time Drivers	2	2
Number of Volunteer Drivers	0	0

Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Good Samaritan
Florida Lutheran
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	7,858	12,687
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	7,858	12,687
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	5	5
Number of Wheelchair Accessible Vehicles	1	1
Drivers		
Number of Full Time & Part Time Drivers	54	54
Number of Volunteer Drivers	0	0



Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Conklin Davis Center
for the Visually
Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	96,701	76,669
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	96,701	76,669
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	8	8
Number of Wheelchair Accessible Vehicles	3	2
Drivers		
Number of Full Time & Part Time Drivers	26	25
Number of Volunteer Drivers	0	0



CTC Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Education (DOE)	\$ 20,163	\$ 0	\$ 20,163	\$ 27,066	\$ 0	\$ 27,066
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	\$ 751,741	N/A	\$ 751,741	\$ 809,586	N/A	\$ 809,586
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Department of Transportation (DOT)						
49 USC 5307	\$ 4,907,193	\$ 0	\$ 4,907,193	\$ 6,737,402	\$ 0	\$ 6,737,402
49 USC 5310	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311	\$ 639,203	\$ 0	\$ 639,203	\$ 815,733	\$ 0	\$ 815,733
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Government						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 3,223,383	\$ 0	\$ 3,223,383	\$ 89,954	\$ 0	\$ 89,954
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Non-Government						
Farebox	\$ 768,400	\$ 0	\$ 768,400	\$ 691,432	\$ 0	\$ 691,432
Donations/Contributions	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Non-Government	\$ 123,978	\$ 277,768	\$ 401,746	\$ 109,342	\$ 216,697	\$ 326,039
Other Federal & State Programs						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Total - Revenue Sources	\$ 10,434,061	\$ 277,768	\$ 10,711,829	\$ 9,280,515	\$ 216,697	\$ 9,497,212

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 184,778	\$ 147,671
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 184,778	\$ 147,671



Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Good Samaritan
Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 183	\$ 1,680
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 183	\$ 1,680



Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Good Samaritan
Florida Lutheran
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 60,419	\$ 45,210
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 60,419	\$ 45,210



Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Conklin Davis Center
for the Visually
Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 32,388	\$ 22,136
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 32,388	\$ 22,136



CTC Expense Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Expense Sources						
Labor	\$ 3,552,751	\$ 277,768	\$ 3,830,519	\$ 3,431,297	\$ 216,697	\$ 3,647,994
Fringe Benefits	\$ 1,333,116	\$ 0	\$ 1,333,116	\$ 1,402,617	\$ 0	\$ 1,402,617
Services	\$ 423,025	\$ 0	\$ 423,025	\$ 307,260	\$ 0	\$ 307,260
Materials & Supplies Consumed	\$ 1,464,031	\$ 0	\$ 1,464,031	\$ 1,469,173	\$ 0	\$ 1,469,173
Utilities	\$ 29,310	\$ 0	\$ 29,310	\$ 31,374	\$ 0	\$ 31,374
Casualty & Liability	\$ 139,406	\$ 0	\$ 139,406	\$ 110,051	\$ 0	\$ 110,051
Taxes	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Interest	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 1,021,445	\$ 0	\$ 1,021,445	\$ 1,111,294	\$ 0	\$ 1,111,294
Purchased Transportation Services						
Bus Pass	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 2,470,977	N/A	\$ 2,470,977	\$ 1,417,449	N/A	\$ 1,417,449
Total - Expense Sources	\$ 10,434,061	\$ 277,768	\$ 10,711,829	\$ 9,280,515	\$ 216,697	\$ 9,497,212

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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Coordination Contractor Expense Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 184,778	\$ 147,671
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 184,778	\$ 147,671



Coordination Contractor Expense Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Good Samaritan
Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 183	\$ 1,680
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 183	\$ 1,680



Coordination Contractor Expense Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Good Samaritan
Florida Lutheran
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 60,419	\$ 45,210
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 60,419	\$ 45,210



Coordination Contractor Expense Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Conklin Davis Center
for the Visually
Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 32,388	\$ 22,136
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 32,388	\$ 22,136

County: Volusia
 CTC: County of Volusia d/b/a VOTRAN
 Contact: Bobbie King
 950 Big Tree Road
 South Daytona, FL 32119
 386-804-2616
 Email: bgking@volusia.org

Demographics	Number
Total County Population	0
Unduplicated Head Count	12,315



Trips By Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	191,997	170,544	228,841
TNC	0	0	0
Taxi	14,829	17,003	36,371
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	206,826	187,547	265,212

Passenger Trips By Trip Purpose	2021	2022	2023
Medical	88,597	70,725	88,605
Employment	39,931	27,856	52,359
Ed/Train/DayCare	49,807	37,416	81,259
Nutritional	2,306	7,466	13,875
Life-Sustaining/Other	26,185	44,084	29,114
TOTAL TRIPS	206,826	187,547	265,212

Passenger Trips By Revenue Source	2021	2022	2023
CTD	21,957	27,039	30,629
AHCA	0	0	0
APD	336	0	0
DOEA	0	0	0
DOE	9,055	9,022	6,721
Other	175,478	151,486	227,862
TOTAL TRIPS	206,826	187,547	265,212

Trips by Provider Type	2021	2022	2023
CTC	186,823	78,369	132,435
Transportation Operator	14,829	68,856	88,758
Coordination Contractor	5,174	40,322	44,019
TOTAL TRIPS	206,826	187,547	265,212

Vehicle Data	2021	2022	2023
Vehicle Miles	1,359,996	1,426,901	2,521,751
Roadcalls	75	76	42
Accidents	8	5	17
Vehicles	116	111	126
Drivers	136	188	209

Financial and General Data	2021	2022	2023
Expenses	\$8,811,733	\$9,497,212	\$10,711,829
Revenues	\$8,811,733	\$9,497,212	\$10,711,829
Commendations	121	148	263
Complaints	67	146	377
Passenger No-Shows	769	825	9,400
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.59	0.35	0.67
Miles between Roadcalls	18,133	18,775	60,042
Avg. Trips per Passenger	52.44	16.75	21.54
Cost per Trip	\$42.60	\$50.64	\$40.39
Cost per Paratransit Trip	\$45.90	\$55.69	\$46.81
Cost per Total Mile	\$6.48	\$6.66	\$4.25
Cost per Paratransit Mile	\$6.48	\$6.66	\$4.78

**SUMMARY SHEET
TDLCB
OCTOBER 18, 2023**

III. ACTION ITEMS

E. APPOINTMENT/REAPPOINTMENT OF 2024 QUALITY ASSURANCE COMMITTEE MEMBERS

BACKGROUND INFORMATION:

The Quality Assurance Committee (QAC) is responsible for the update of the TDLCB Bylaws and coordinates with Votran in reviewing and establishing standards to provide a more efficient system. Reviews include, but are not limited to, the Annual CTC Evaluation and the Annual Operating Report (AOR). At least three (3) voting members of the TDLCB shall be appointed to the QAC. All current committee members are eligible for reappointment and other TDLCB voting members are welcome to join the committee. Current QAC members are:

	Name	Representing
1	Matt Reinhart, Chair	TDLCB
2	Carlos Colon	FDOT
3	Doug Hall	Elderly Citizens
4	Cassandra Jessie	Elderly Citizens (alternate)
5	Patricia Lipovsky	Citizens Advocate-System User
6	Mary Tyson	Disabled Citizens (alternate)

ACTION REQUESTED:

MOTION TO APPOINT/REAPPOINT 2024 QUALITY ASSURANCE COMMITTEE MEMBERS

**SUMMARY SHEET
TDLCB
OCTOBER 18, 2023**

III. ACTION ITEMS

F. APPOINTMENT/REAPPOINTMENT OF 2024 GRIEVANCE COMMITTEE MEMBERS

BACKGROUND INFORMATION:

The Grievance Committee serves as a mediator to process and investigate complaints from agencies and users of the system in the designated service area and make recommendations to the Coordinating Board for improvement of service. The Grievance Committee also reviews the TDLCB Grievance Procedures. At least three (3) voting members of the TDLCB shall be appointed to the Grievance Committee. All current committee members are eligible for reappointment and other TDLCB voting members are welcome to join the committee. Current Grievance Committee members are:

	Name	Representing
1	Matt Reinhart, Chair	TDLCB
2	Carlos Colon	FDOT
3	Doug Hall	Elderly Citizens
4	Cassandra Jessie	Elderly Citizens (alternate)
5	Patricia Lipovsky	Citizens Advocate-System User
6	Mary Tyson	Disabled Citizens (alternate)

ACTION REQUESTED:

MOTION TO APPOINT/REAPPOINT 2024 GRIEVANCE COMMITTEE MEMBERS

**SUMMARY SHEET
TDLCB
OCTOBER 18, 2023**

III. ACTION ITEMS

G. REVIEW AND APPROVAL OF THE 2024 TDLCB MEETING SCHEDULE

BACKGROUND INFORMATION:

The TDLCB traditionally meets at 10:00 a.m. on the second Wednesday of the first month of each quarter. The exception is today's meeting, which was rescheduled from October 11, 2023 earlier this year. Tentative 2024 TDLCB meeting dates are:

- January 10, 2024
- April 10, 2024
- July 10, 2024
- October 9, 2024

The 2024 TDLCB meeting schedule is provided with this agenda packet for your review.

ACTION REQUESTED:

MOTION TO APPROVE THE 2024 TDLCB MEETING SCHEDULE

2024 Meeting Schedule of the River to Sea TPO Board and Committees

	River to Sea TPO Board	Executive Committee	Technical Coordinating Committee (TCC)	Citizens Advisory Committee (CAC)	Bicycle/Pedestrian Advisory Committee (BPAC)	Trans. Disadvantaged Local Coordinating Board (TDLCB)
2024	4 th Wed. @9:00 a.m.	1 st Wed. @ 9:00 a.m.	3 rd Tues. @ 3:00 p.m.	3 rd Tues. @ 1:15 p.m.	2 nd Wed. @ 2:00 p.m.	2 nd Wed. the first month of every quarter @ 10:00 a.m. **
January	January 24, 2024	January 3, 2024	January 16, 2024	January 16, 2024	January 10, 2024	January 10, 2024
February	February 28, 2024	February 7, 2024	February 20, 2024	February 20, 2024	February 14, 2023	
March	March 22, 2024	March 6, 2024	March 19, 2024	March 19, 2024	March 13, 2024	
April	April 24, 2024	April 3, 2024	April 16, 2024	April 16, 2024	April 10, 2024	April 10, 2024
May	May 22, 2024	May 1, 2024	May 21, 2024	May 21, 2024	May 8, 2024	
June	June 26, 2024	June 5, 2024	June 18, 2024	June 18, 2024	June 12, 2024	
July	July 24, 2024*	July 3, 2024*	July 16, 2024*	July 16, 2024*	July 10, 2024*	July 10, 2024
August	August 28, 2024	August 7, 2024	August 20, 2024	August 20, 2024	August 14, 2024	
September	September 25, 2024	September 4, 2024	September 17, 2024	September 17, 2024	September 11, 2024	
October	October 23, 2024	October 2, 2024	October 15, 2024	October 15, 2024	October 9, 2024	October 9, 2024
November	November 27, 2024	November 6, 2024	November 19, 2024	November 19, 2024	November 13, 2024	
December	December 25, 2024*	December 4, 2024*	December 17, 2024*	December 17, 2024*	December 11, 2024*	

* These meetings are typically cancelled

** TDLCB Meetings are at Votran

**SUMMARY SHEET
TDLCB
OCTOBER 18, 2023**

IV. PRESENTATIONS AND DISCUSSION ITEMS

A. PRESENTATION AND DISCUSSION OF VORIDE MOBILITY ON DEMAND SERVICE PROVIDED BY VIA TRANSPORTATION D/B/A RIVER NORTH TRANSIT, LLC

BACKGROUND INFORMATION:

On October 3, 2023, the Volusia County Council approved a five-year agreement with River North Transit, LLC, a subsidiary of Via Transportation, for Mobility-on-Demand (MOD) Services. River North Transit will be responsible for providing to Votran a turnkey transportation-as-a-service (TaaS) solution. This includes the software-as-a-service (SaaS) platform and user application, system set-up, hardware installation, training, vehicles, drivers, and other on-going support services and staff to facilitate the MOD service deployment and operations on behalf of Votran as a new Votran service. The new MOD service is called VoRide.

Customers (existing transit riders and the general public) will use the SaaS platform application to plan, book, pay for, and execute their trip, including connections to fixed-route service. Votran will use the platform to monitor and manage trip delivery, collect data, and generate planning and management reports. VoRide will be fully compliant with the Americans with Disabilities Act (ADA), serve the general public, and serve persons certified eligible for ADA services who elect to use MOD for their mobility service.

VoRide is expected to provide a higher level of services while saving Volusia County an estimated \$1,000,000.00 per year by replacing some of the poor performing fixed route services. In addition, it will free up resources to be utilized in other areas of the county to increase on-time performance for paratransit customers. The estimated average not to exceed costs for MOD services before revenue from fares is \$2,274,337.00 and annual estimated fare revenue is \$198,000.00.

A presentation on the new VoRide Service will be provided by staff from Volusia County Transit Services Division.

ACTION REQUESTED:

NO ACTION IS REQUIRED UNLESS OTHERWISE DIRECTED BY THE TDLCB

VoRide – Mobility on Demand Service



Wednesday, October 18 – TDLCB

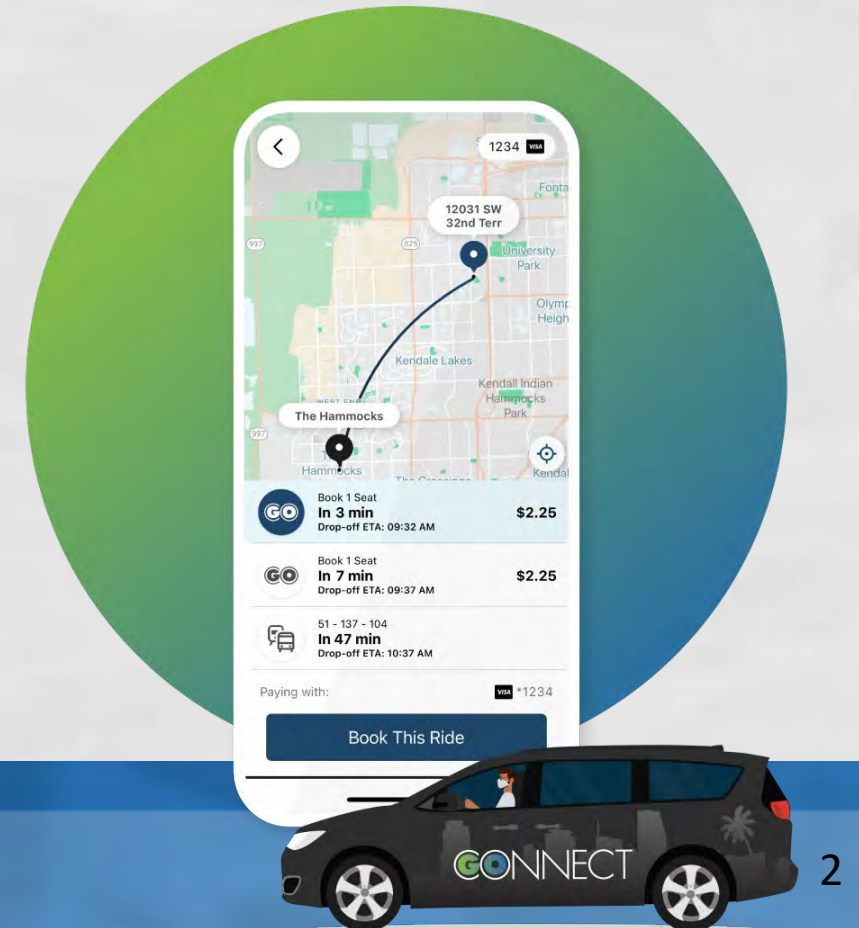
Wednesday, October 25 – TPO Board

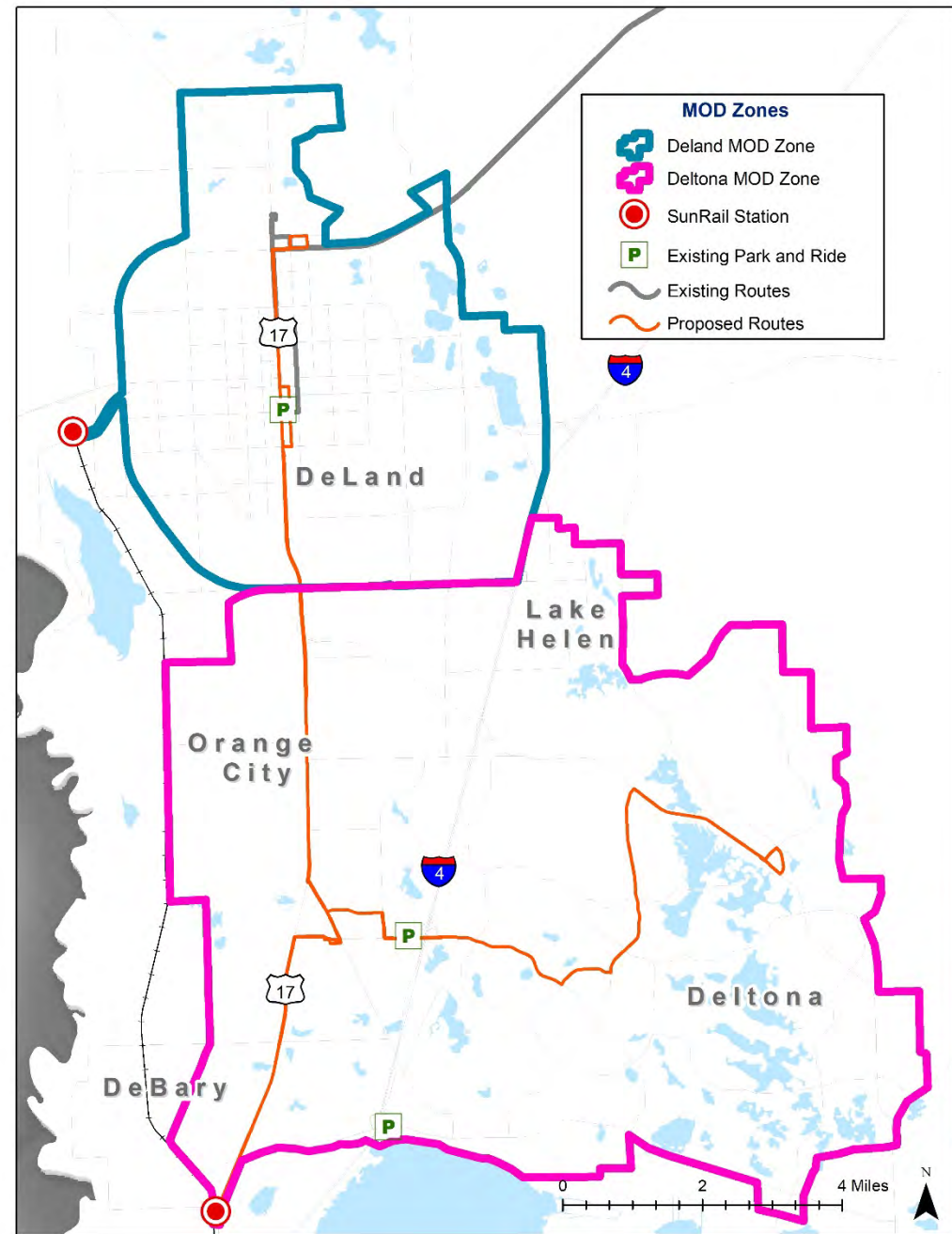
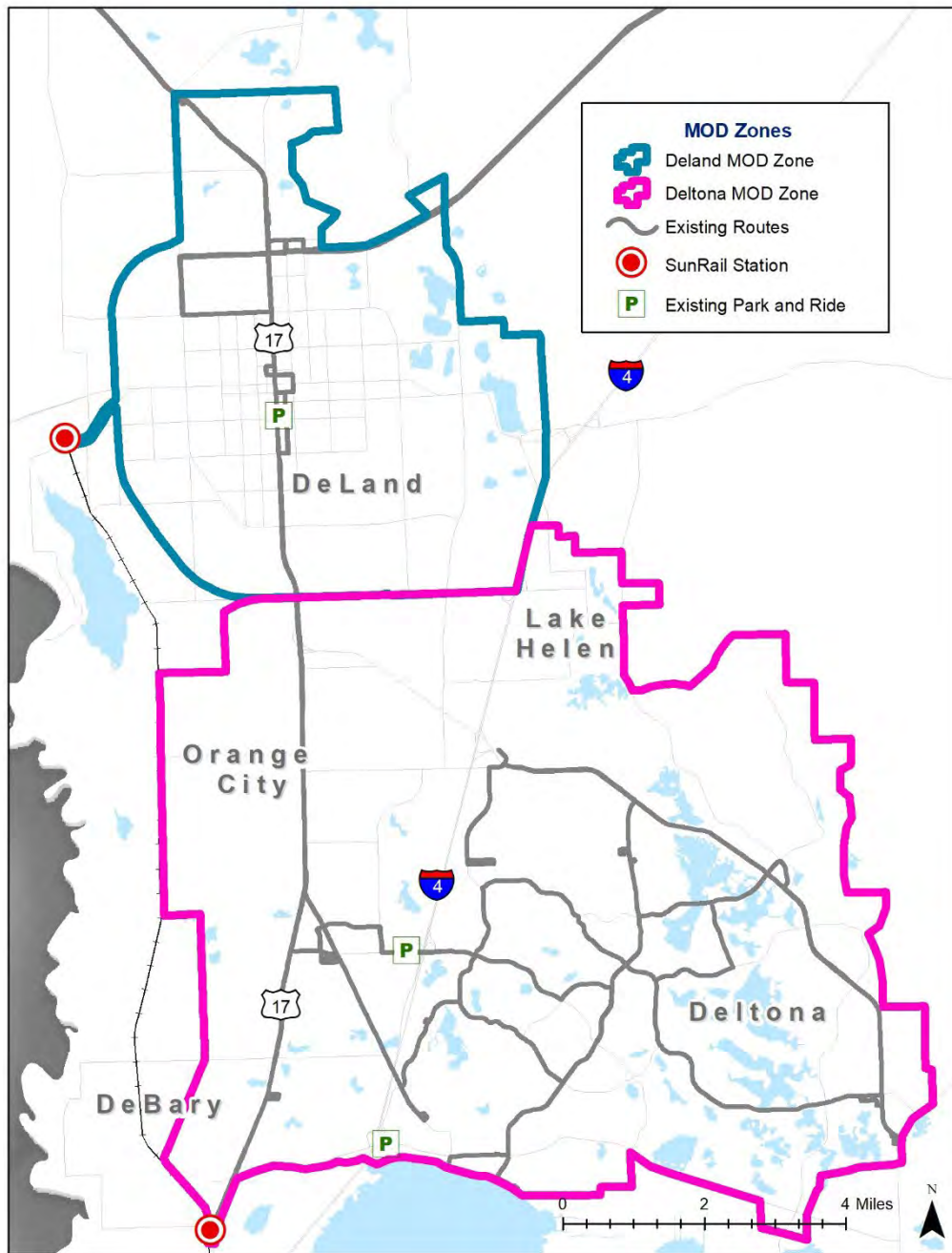
Wednesday, November 8 - BPAC

Tuesday, November 21 – CAC & TCC

Mobility on Demand

- What is Mobility on Demand?
- How will it help our system?
 - Cost effective
 - Provides coverage to low demand areas and reallocates resources to high demand areas
 - Staffing relief
 - Better service to the public





Current Service Options in West Volusia: Fixed Route

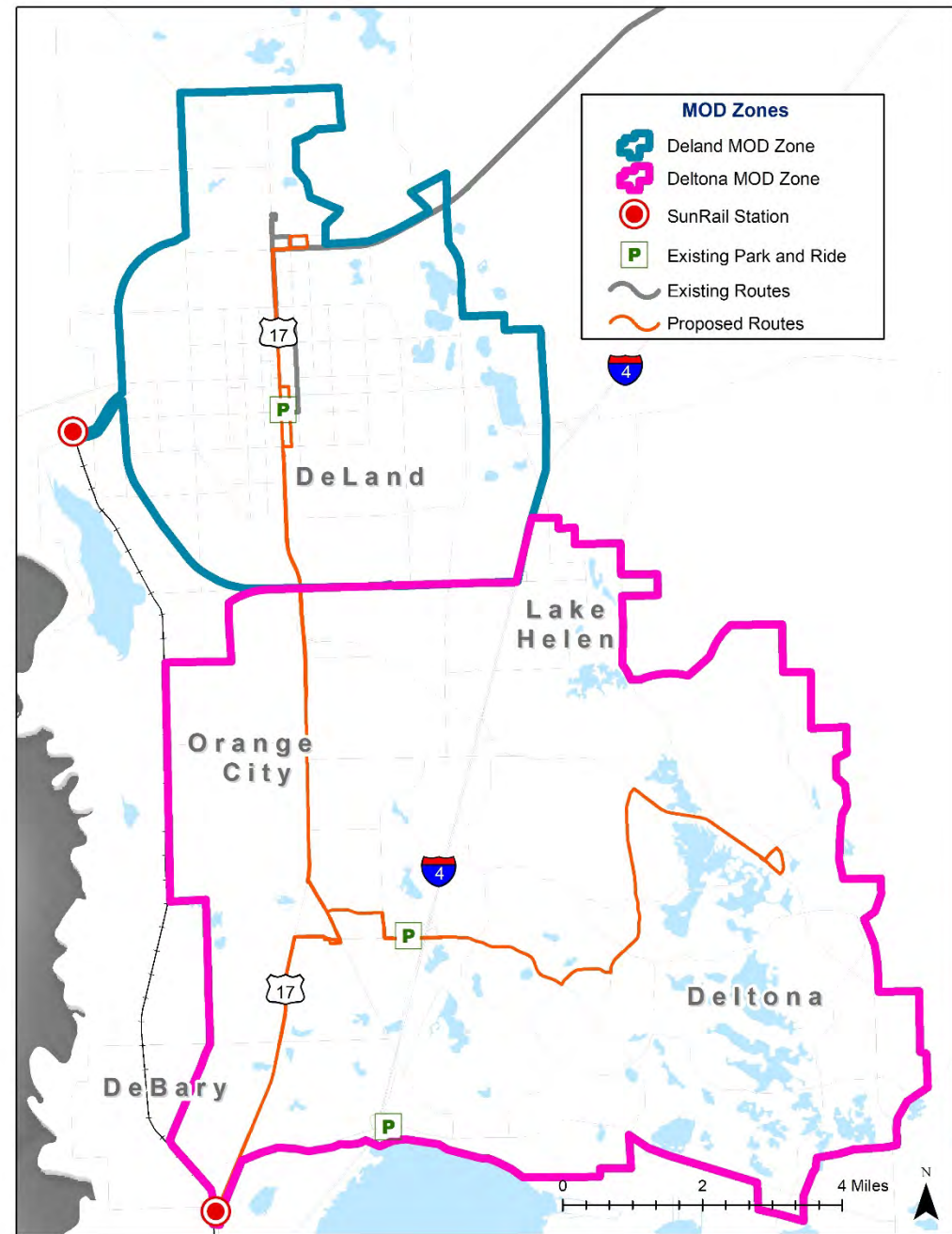
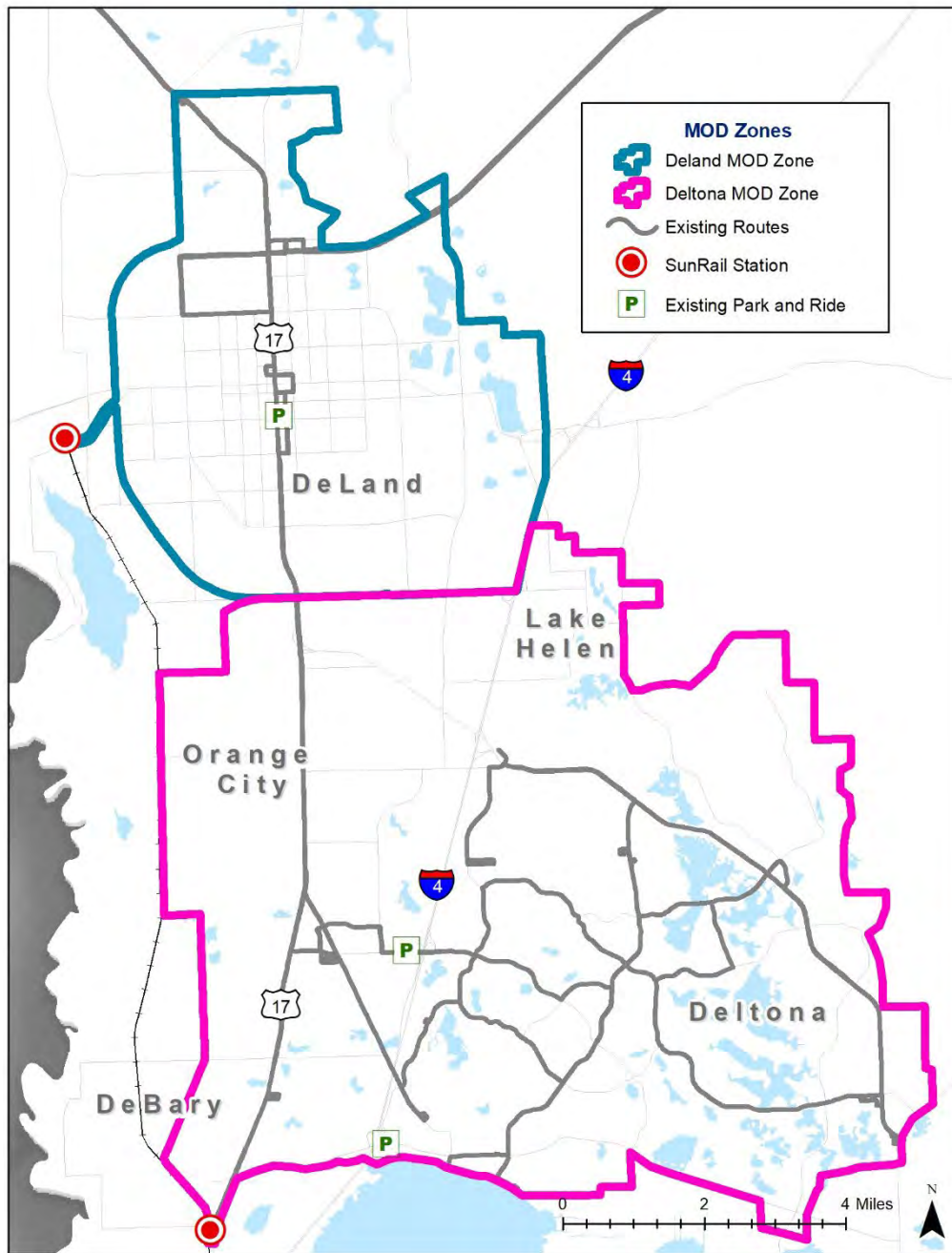


- Runs along major corridors throughout West Volusia, with three circulator routes in Deltona.
- Three feeder routes to the DeBary SunRail Station
- Service is generally Mon-Sat, 5:30a-8p
- Every 30-120 min frequency
- Fare: \$1.75

Current Service Options in West Volusia: Paratransit

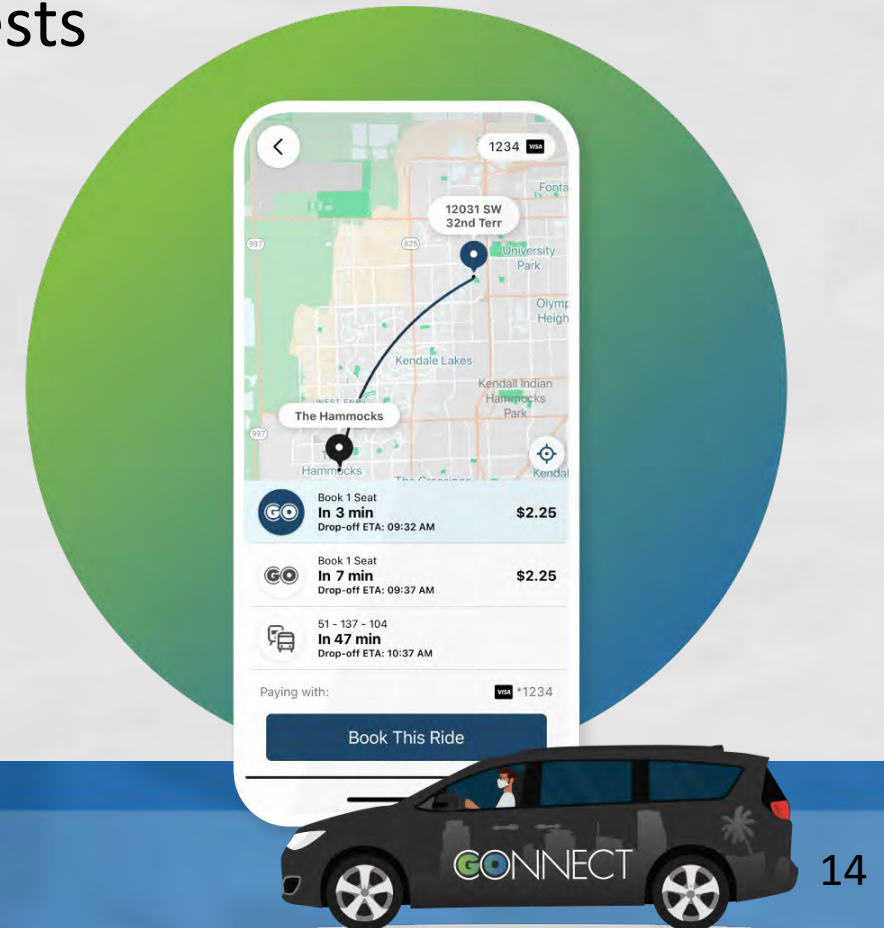


- Service for ADA & Transportation Disadvantaged population
- Door-to-door service
- Hours mimic the Fixed-Route hours for ADA and 6a-7p for TD
- Trips must be scheduled at least the day prior to travel
- Fare: \$3.00



How does it Work?

- Schedule trips via app, website, or phone call
- System routes a nearby vehicle to pickup the customer
- System is continually monitoring for ride requests and routing vehicle as efficiently as possible:
Riders may share the vehicle with other riders
- Requests can be fulfilled within 30 minutes



VoRide Implementation



- Launching Tuesday, December 5
- DeLand Zone first
- No route changes initially
- Deltona/Orange City/DeBary Zone to be implemented in near future
- Fares: \$2.00 w/ free transfer to/from Fixed Route system
- Service Hours: Mon.-Fri.: 6a-9p & Sat. 7a-7p

Future Plans

- The existing Votran Flex Zones in New Smyrna Beach may be transitioned to VoRide service.
- Additional areas on the Eastside are being considered.

Questions?

Thank you!



**SUMMARY SHEET
TDLCB
OCTOBER 18, 2023**

IV. PRESENTATIONS AND DISCUSSION ITEMS

B. PRESENTATION AND DISCUSSION ON THE NEIGHBORHOOD CENTER OF WEST VOLUSIA

BACKGROUND INFORMATION:

The Neighborhood Center of West Volusia (NHCWV) will highlight ongoing efforts in fulfilling their mission of addressing hunger, homelessness, and the prevention of homelessness in Volusia County. They'll share the partnership being established with the River to Sea TPO to assist the transportation disadvantaged through providing resources and educational workshops on bicycle and pedestrian safety. This collaborative effort will be particularly beneficial to the NHCWV's 200 housed residents and the hundreds of community clients they see each week seeking homeless prevention services.

A presentation will be provided by staff from the Neighborhood Center of West Volusia.

ACTION REQUESTED:

NO ACTION IS REQUIRED UNLESS OTHERWISE DIRECTED BY THE TDLCB

Neighborhood Center of West Volusia 2023 Update

FOUNDED:
1969

MOTTO:

"A place with a heart"

MISSION →



Feed the
Hungry



House the
Homeless



Prevent
Homelessness

What We Do

FEED THE HUNGRY

Food Pantry

Second Harvest Mobile Food Drops

Daily meals served out of the Bridge Shelter Kitchen



- *290,304 meals were distributed through our food pantry in 2022*
- *75,981 meals were served in the Bridge Shelter in 2022*

Housing the Homeless

Philosophy: "Housing First"

30 Beds

Emergency
Shelter



47 Beds

Transitional
Housing



64 Beds

Permanent
Supportive
Housing



55 Beds

Rapid
Rehousing



We house over 200 clients a night in our housing programs.

NEIGHBORHOOD CENTER HOUSING LOCATIONS

TRANSITIONAL HOUSING: DELAND

CINCINNATI #1 HOUSE
CINCINNATI #2 HOUSE
EUCLID #1 HOUSE
EUCLID #2 HOUSE
LACEY HOUSE
KENSINGTON HOUSE
GAP HOUSE

NSP HOUSING: DELAND

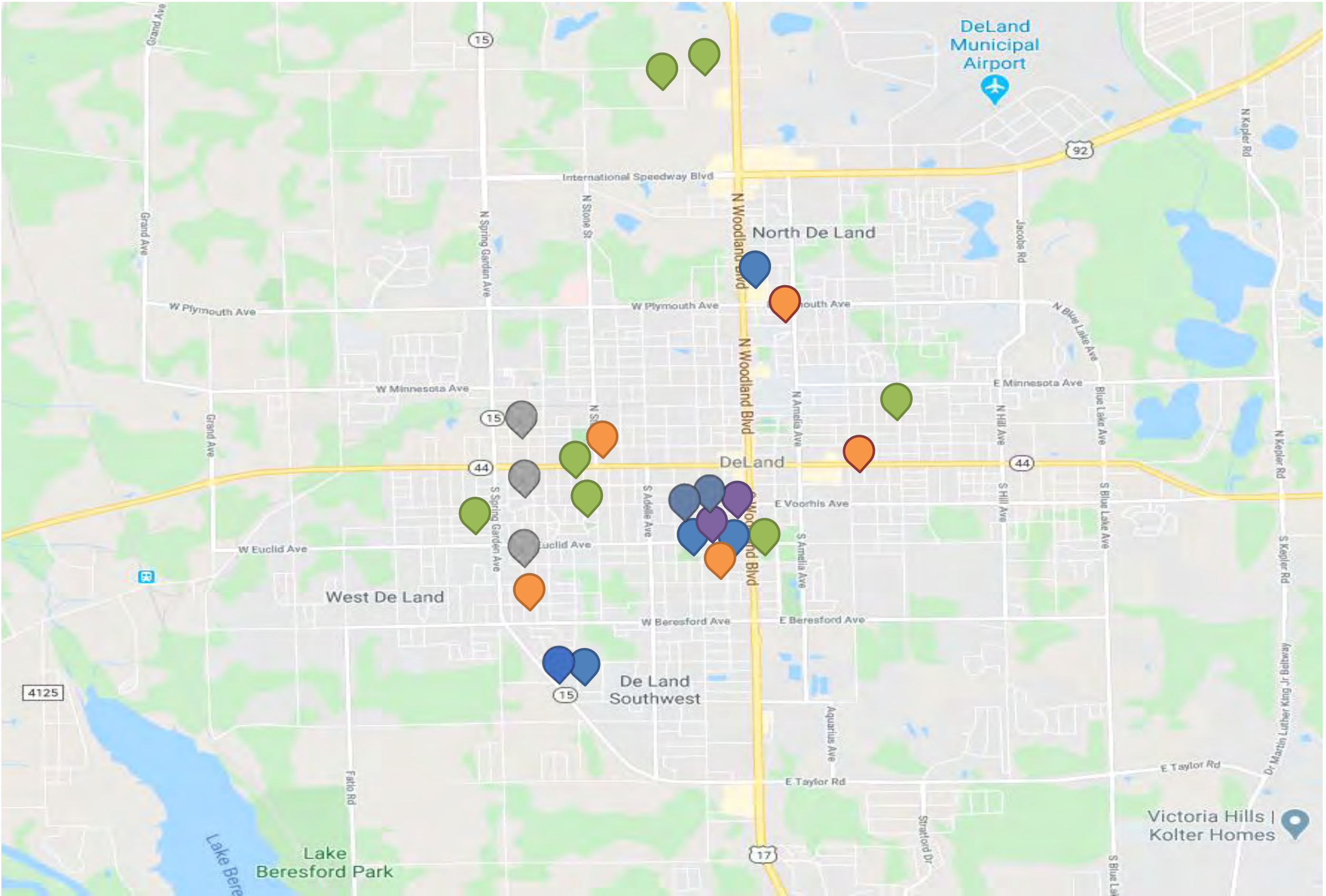
BROOKS HOUSE
NEW YORK AVE
STONE HOUSE
HOME HOUSE AMELIA HOUSE
NEW STREET
NEW YORK AVE

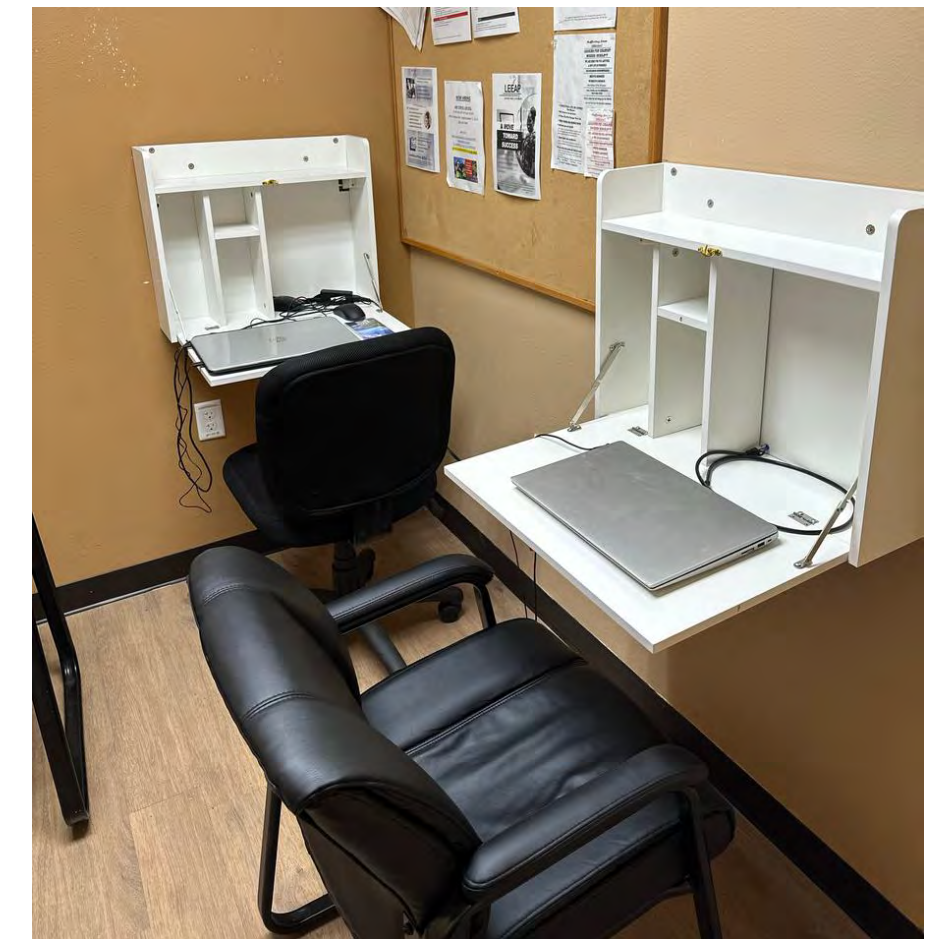
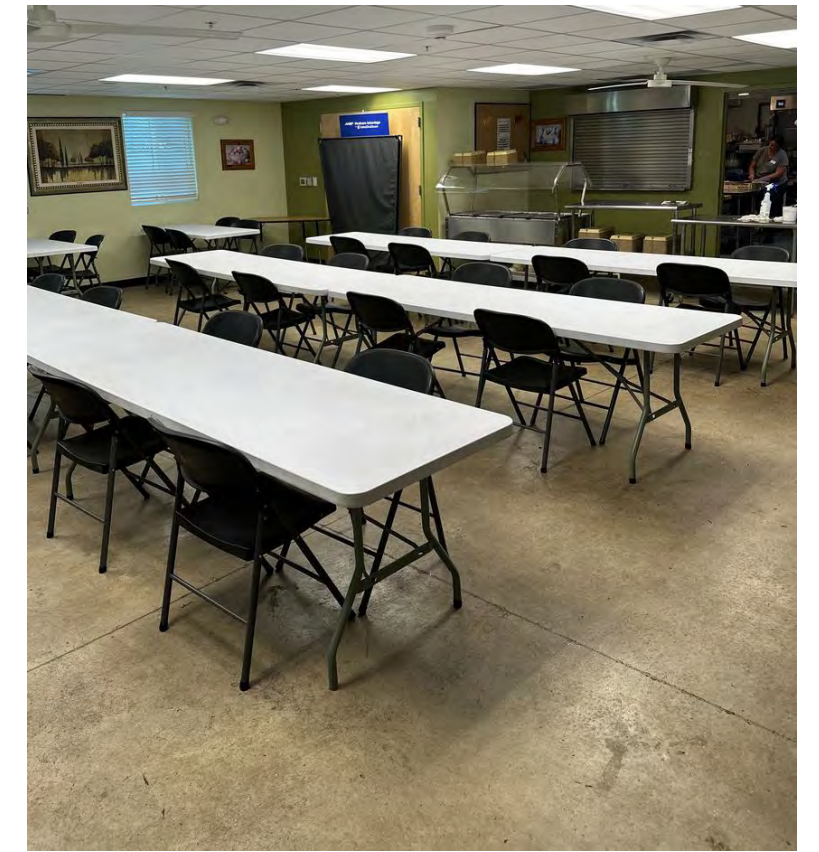
HUD HOUSING: DELAND / DELEON

SPRING GARDEN HOUSE
BOSTON APARTMENTS
MARYDELL HOUSE
LEXINGTON APARTMENTS
DELEON SPRINGS APARTMENTS
LENOX HOUSE
SOUTH ORANGE HOUSE
NORTH ORANGE HOUSE
WOODLAND UHYP

EMERGENCY SHELTER

HOMELESS ADULTS
HOMELESS FAMILIES





- 336 individuals received emergency shelter in 2022



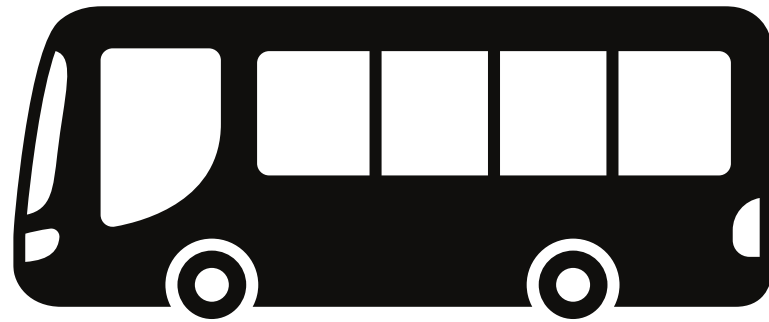
Prevent Homelessness

- Financial Assistance - Rent, Utilities
- Hygiene and Diapers
- Free Laundry Facility
- Clothing
- Showers, haircuts, mentoring
- Recovery Meetings (AA, NA)
- Case Management and Support
- Disaster Relief
- Healthcare Referrals

- *478 households received financial assistance with utility bills in 2022*
- *273 households received financial assistance with rent in 2022*
- *5,269 Individuals received referrals to medical services*

Partnership with TPO

Assist the transportation disadvantaged with the following:



Transportation
Accessibility



Bicycle Safety
Awareness



Pedestrian Safety
Awareness

The
Neighborhood
Center
of West Volusia



THRIFT
STORE

"Thrifting to benefit the homeless"

386-734-8120 EXT 201
550 S. Spring Garden Ave.
DeLand, FL 32720

- Donate
- Volunteer
- Shop
- Clothing Vouchers



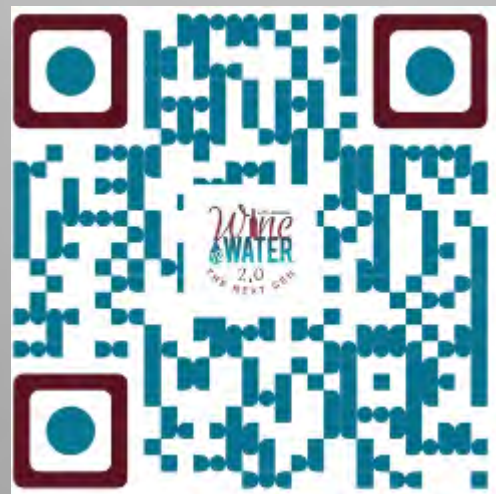
UPCOMING EVENTS

**ROBED
ZL♥VE**

FEBRUARY 2024

Wine
TO WATER

AUGUST 2023



SCAN for online form



**EMPTY
BOWLS**
OF WEST VOLUSIA

FALL 2024



**Follow your heart
Give smart**

Panhandling isn't safe

There are much better ways to give and help the homeless.
Donate today!

Text "change4homeless" to 44321 to donate today!

**All proceeds go to the Neighborhood Center of West
Volusia to provide services to homeless individuals.**

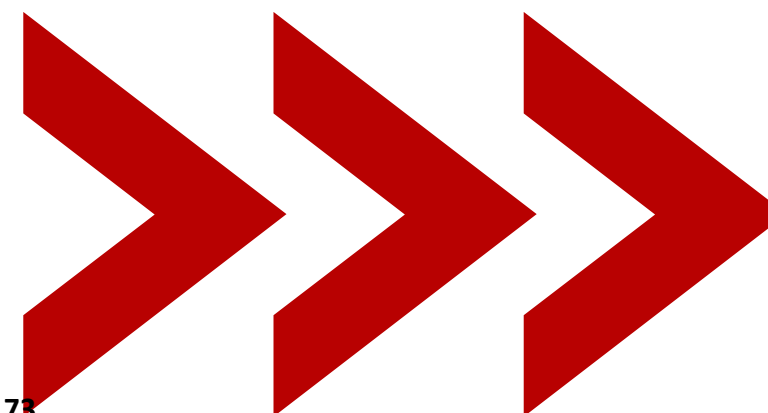
If you are in need of help, please call

386-734-8120



Spare Change for Real Change Campaign

**Want to
learn
more?**



SCAN ME

**SUMMARY SHEET
TDLCB
OCTOBER 18, 2023**

V. STAFF COMMENTS

- TDLCB Annual Public Hearing
- Mobility Week/White Cane Awareness Events

VI. TDLCB CHAIRPERSON COMMENTS

VII. TDLCB MEMBER COMMENTS

VIII. INFORMATION ITEMS

- Actual Expenditure Report (AER) for FY 2022/23
- River to Sea TPO Board Meeting Summaries
- River to Sea TPO Outreach & Activities
- River to Sea TPO Planning Grant Quarterly Progress Report
- TDLCB Attendance Record
- TDLCB Interest Form
- TDLCB Membership List
- Upcoming Events Flyer

IX. ADJOURNMENT

**THE VOLUSIA COUNTY TRANSPORTATION DISADVANTAGED PROGRAM'S ANNUAL
PUBLIC HEARING WILL BEGIN AT 11:00 A.M.**

****THE NEXT TDLCB MEETING WILL BE ON JANUARY 10, 2024****



COMMISSION FOR THE TRANSPORTATION DISADVANTAGED
ACTUAL EXPENDITURE REPORT FORM
 (One form for each county
 Do not report funds from state agency sources)

COUNTY: Volusia County
DUE: September 15, 2023

Coordinated Transportation			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital
\$4,115,761	Operating Subsidy	\$4,907,193	Operating Subsidy

Transportation Alternatives			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital

Other			
ACTUAL PRIOR YEAR			
Local Funding		Direct Federal Funding	
Expenditures	# of Trips, Operating Subsidy or Capital	Expenditures	# of Trips, Operating Subsidy or Capital

**River to Sea TPO Board
Meeting Summary
August 23, 2023**

- Approved the Consent Agenda including approval of the June 28, 2023 meeting minutes, Resolution 2023-13 supporting the county of Volusia D/B/A Votran as a designated recipient of Federal Transit Administration (FTA) Formula-Based Funds (SECTION 5307) for a portion of the metropolitan planning area, and Resolution 2023-14 supporting the county of Flagler D/B/A Flagler County Public Transportation as a designated recipient of Federal Transit Administration (FTA) Formula-Based Funds (SECTION 5307) for a portion of the metropolitan planning area
- Approved Resolution 2023-15 amending the FY 2023/24 to FY 2027/28 Transportation Improvement Program (TIP) by roll call vote
- Approved Resolution 2023-16 adopting the Volusia and Flagler County Functional Classification Maps
- Approved a motion to amend the list of Shared-Use Non-Motorized (SUN) Trail Projects to add the city of Edgewater's Deering Park North Trail
- Approved delegation of decision-making authority to the Executive Committee for TPO office relocation decisions
- Received a PowerPoint presentation and discussion on the FDOT Central Florida I-4 Truck Parking Facilities Application to the US DOT Infrastructure for Rebuilding America (INFRA) Grant Program
- Received a PowerPoint presentation and discussion on the Nova Road (SR 5A) Coalition Corridor Improvement Project
- Received a PowerPoint presentation and discussion on the TPO Reapportionment Plan Scenarios
- The FDOT report was provided in the agenda; announced the most up-to-date project information can be found at www.cflroads.com
- Received the Executive Director's report explaining the Work Program cycle and project intake meetings that have been occurring with the local governments; and the TPO's Outreach & Activities flyer which showcases the recent helmet fittings that were featured in the Hometown News
- Received TPO Board member comments

The next River to Sea TPO Board meeting will be on Wednesday, September 27, 2023, at 9:00 am

**River to Sea TPO Board
Meeting Summary
September 27, 2023**

- Approved a motion allowing members attending virtually to participate an vote
- Approved Consent Agenda Items A through C and E through I including the approval of the August 23, 2023 TPO Board minutes and the rescheduling of the November 22, 2023 TPO Board meeting to December 6, 2023
- Approved Consent Agenda Item D, Bicycle/Pedestrian Advisory Committee Report, with discussion of the BPAC's request to draft correspondence expressing their concerns at not being consulted prior to an alternative on the Nova Road Coalition Corridor Improvement Project being selected; approved a motion to report to the BPAC the TPO Board's discussion respectfully acknowledging their concerns but declining the drafting of correspondence
- Approved the updated River to Sea TPO 2024 Policy Positions with the addition of a bullet on the advancing technology page stating "equitable contributions to support transportation"
- Received a PowerPoint presentation on the Best Foot Forward for Pedestrian Safety Program and approved Resolution 2023-17 supporting the Best Foot Forward for Pedestrian Safety Program
- Received a PowerPoint presentation and discussion on TPO reapportionment plan scenarios and gave direction to support incorporating all of Flagler County and changing the voting structure to one-vote-per-member
- Received a PowerPoint presentation and discussion on Florida Sunshine Law refresher
- Postponed the presentation on the FY 2022/23 Public Outreach Summary to the October 25, 2023 TPO Board meeting
- The FDOT report was provided in the agenda; announced the most up-to-date project information can be found at www.cflroads.com
- Received the Executive Director's report announcing the funding of the US 1 @ I-95 interchange project rebuild; the finalizing of FDOT's tentative Work Program and noting that a presentation will be given by FDOT in November; announcing the TPO received additional funding this year and moved a number of projects off of the Priority List and into the Work Program; an update on the OIG audit; the Federal Certification; and recognizing Ms. Rakinya Hinson, FDOT, as she is leaving FDOT
- Received TPO Board member comments

The next River to Sea TPO Board meeting will be on Wednesday, October 25, 2023, at 9:00 am



River to Sea TPO Outreach & Activities

www.R2CTPO.org

June/July/August 2023

Recent River to Sea TPO Helmet Fittings

Palm Coast Community Center Summer Camp:

On June 26 & 30, the TPO staff gave a bicycle/pedestrian safety presentation and properly fitted helmets for 97 summer campers.



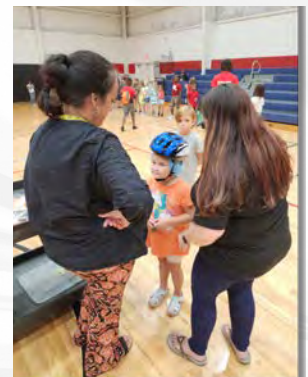
Deltona Regional Library:

On July 27, the TPO staff and CAC/BPAC member Bob Storke provided an informative presentation and video on bicycle and pedestrian safety and fit the children for bicycle helmets. Twenty kids received helmets.



Alonzo "Babe" James Community Center:

On July 31 & August 1, the TPO staff showed a video and gave a presentation on bicycle and pedestrian safety at the Babe James Community Center in New Smyrna Beach. Staff fit over 80 kids aged 6-14 for bicycle helmets.





River to Sea TPO Outreach & Activities

www.R2CTPO.org

June/July/August 2023



Save the Date: Mobility Week

The state of Florida, along with the River to Sea TPO will be celebrating the 8th annual statewide Mobility Week from October 27 through November 4, 2023. Mobility Week is a cooperative effort by the Florida Department of Transportation (FDOT) and its partner agencies to promote awareness of safe, multimodal transportation choices. For more information on this year's Mobility Week, [click here](#).

August 14-18: Pedestrian and Cyclist Safety Week in Flagler County

On July 25, the Flagler County School Board proclaimed August 14-18 as Pedestrian and Cyclist Safety Week and recognized FDOT, Flagler County Sheriff's Office, River to Sea TPO and the Flagler Community Traffic Safety Team for their partnerships and efforts in promoting bicycle and pedestrian safety. To view the proclamation, [click here](#).

Ongoing Projects, Studies, & Activities

- FY 2024/25 to 2028/29 Tentative Work Program Development Cycle
- Regional Resiliency Action Plan Implementation
- FY 2023/24 to 2027/28 Transportation Improvement Program (TIP) Roll Forward Amendment
- Safe Streets and Roads for All (SS4A) Grant Implementation
- Adopt Volusia and Flagler County Functional Classification Maps
- TPO Reapportionment & Boundary Adjustment
- FY 2022/23 Public Participation Outreach Summary

Follow us:



Do you want up-to-date River to Sea TPO news and information?

Subscribe to the TPO's monthly newsletter for more transportation news and information. Simply click the link below, fill out the form and sign up!

[Click Here](#)



River to Sea TPO Outreach & Activities

www.R2CTPO.org

August/September 2023

TPO Partnership with the Volusia County Public Library and Volusia Sheriff's Youth Foundation

The Volusia County Public Library recently raffled a number of refurbished bicycles donated by the Volusia Sheriff's Youth Foundation. Each bicycle came equipped with one bike lock (courtesy of the Friends of the Daytona Beach Library or the Friends of the Ormond Beach Regional Library) and a free helmet and/or voucher courtesy of the River to Sea TPO. The raffle was geared toward individuals in grades 6-12 and winners were announced on Thursday, August 24. Prizes were claimed the week of August 28, 2023. Several additional refurbished bicycles from the Sheriff's Youth Foundation were used in conjunction with the Volusia County Public Library's Social Worker in the Library program in support of local adults re-entering the workforce. Bicycle helmets are also being provided for these recipients. For more information about this program, [click here](#). On August 28 and 31, the River to Sea TPO staff properly fit and donated helmets to the recipients of the bicycles at the John H. Dickerson Library and the Hope Place Public Library.





River to Sea TPO Outreach & Activities

www.R2CTPO.org

August/September 2023

Save the Date: Mobility Week

The state of Florida, along with the River to Sea TPO will be celebrating the 8th annual statewide Mobility Week from October 27 through November 4, 2023. Mobility Week is a cooperative effort by the Florida Department of Transportation (FDOT) and its partner agencies to promote awareness of safe, multimodal transportation choices. For more information on this year's Mobility Week, [click here](#).

One of the events the TPO will be participating during Mobility Week is an event with the city of Palm Coast focused on families; it will include a bicycle rodeo, food trucks, bicycle helmet fittings, and a helmet decoration station.

Save the Date for Port Orange Family Days!

On October 14, the River to Sea TPO will be participating in Port Orange Family Days at the Port Orange City Center. Staff will be promoting safe driving, cycling and walking. A ton of safety information will be available as well as safety outreach items. We will be there from 9:00 am to 5:00 pm. Come out and chat with us or volunteer to help us. Contact [Pam Blankenship](#) for more information.

Ongoing Projects, Studies, & Activities

- FY 2024/25 to 2028/29 Tentative Work Program Development Cycle
- Regional Resiliency Action Plan Implementation
- Safe Streets and Roads for All (SS4A) Grant Implementation
- TPO Reapportionment & Boundary Adjustment
- FY 2022/23 Public Participation Outreach Summary

Do you want up-to-date River to Sea TPO news and information?

Subscribe to the TPO's monthly newsletter, Transportation Talk, for more transportation news and information. Simply click the link below, fill out the form and sign up!

[Click Here](#)

Follow the TPO:





River to Sea TPO Outreach & Activities

www.R2CTPO.org

September/October 2023

Moving Florida Forward Infrastructure Initiative

On September 26, 2023, the Florida Department of Transportation held a press conference to announce expected construction timelines for the I-95 at US 1 Interchange project as part of the Moving Florida Forward Infrastructure Initiative. Four billion dollars have been dedicated to this Initiative to accelerate priority infrastructure projects across the state and ensure that transportation infrastructure will meet the demands of current and future residents and visitors, ensuring that both people and goods can move safely throughout the state. The I-95 at US 1 Interchange project is located in Ormond Beach and includes a reconstruction of the interchange and the widening of the approximately one-mile segment of US 1 between Plantation Oaks Boulevard/Broadway Avenue and Destination Daytona Lane from two lanes in each direction to three. This widening includes the addition of shared use paths to serve bicyclists, pedestrians, and other users. Construction will begin in late 2027 and is expected to cost \$340 million.





River to Sea TPO Outreach & Activities

www.R2CTPO.org

September/October 2023

Save the Date: Mobility Week

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One event the TPO will be participating in during Mobility Week is the Central Park Bike Rodeo & Ride; partnering with the city of Palm Coast, this event will be focused on families and include a bicycle rodeo, food trucks, bicycle helmet fitting, and helmet decoration station. The event will be on Friday, November 3 from 5:00-7:00 p.m. at Central Park in Town Center in Palm Coast.

For more information [click here](#).

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Subscribe to the TPO's monthly newsletter, Transportation Talk, for more transportation news and information. Simply click the link below, fill out the form and sign up!

[Click Here](#)

Ongoing Projects, Studies, & Activities

- FY 2024/25 to 2028/29 Tentative Work Program Development Cycle
- Regional Resiliency Action Plan Implementation
- Safe Streets and Roads for All (SS4A) Grant Implementation
- TPO Reapportionment & Boundary Adjustment
- TPO Priority Process Review
- Best Foot Forward for Pedestrian Safety Program

Port Orange Family Days!

On October 14, the River to Sea TPO will be participating in Port Orange Family Days at Port Orange City Center. Staff will be promoting safe driving, cycling and walking. Safety information will be handed out to attendees as well as safety outreach items. We will be there from 9:00 am to 5:00 pm. so come out and chat with us or volunteer to help. Contact [Pam Blankenship](#) for more information.

Follow the TPO:



Planning Grant Agreement Tasks Quarterly Progress Report



Planning Agency	River to Sea Transportation Planning Organization	County	Volusia
		Invoice #	G2J22 Q1
Reporting Period	07/01/2023 - 09/30/2023	Grant #	G2J22

I	PROGRAM MANAGEMENT	PROGRESS
A.	When necessary and in cooperation with the LCB, solicit and recommend a CTC . The selection will be accomplished, to the maximum extent feasible, through public competitive bidding or proposals in accordance with applicable laws and rules. Such recommendation shall be presented to the Commission by Planning Agency staff or their designee as needed. (Tasks 2A)	No activity for the specified reporting period.
B.	Develop and maintain a process for the appointment and reappointment of voting and non-voting members to the local coordinating board. (41-2.012, FAC)	Appointment and reappointment of voting and non-voting members is conducted under the established Bylaws of the TDLCB.
C.	Prepare agendas for local coordinating board meetings consistent with the <i>Local Coordinating Board and Planning Agency Operating Guidelines</i> . (Task 3)	Agenda preparation and dissemination for the TDLCB meetings is consistent with Local Coordinating Board and Planning Agency Operating Guidelines.
D.	Prepare official minutes of local coordinating board meetings regardless of a quorum) and submit a copy along with the quarterly report to the Commission. For committee meetings, prepare minutes in the form of a brief summary of basic points, discussions, decisions, and recommendations to the full board. Keep records of all meetings for at least five years. (Task 3)	Official minutes are prepared and records of all meetings are maintained for no less than five years in accordance with established Bylaws of the TDLCB. Minutes of the July 12, 2023 TDLCB Meeting are attached.
E.	Provide at least one public workshop annually by each local coordinating board, and assist the Commission, as requested, in co-sponsoring public workshops. This public workshop must be in addition to the local coordinating board meetings. It may, however, be held in conjunction with the scheduled local coordinating board meeting (immediately following or prior to the local coordinating board meeting). (Task 4)	No activity for the specified reporting period.
F.	Provide staff support for committees of the local coordinating board. (Task 3)	Staff support is provided for both the Quality Assurance and Grievance Committees.
G.	Develop and update annually by-laws for local coordinating board approval. Approved by-laws shall be submitted to the Commission. (Task 5)	Bylaws were reviewed and approved by the TDLCB at their July 12, 2023 meeting.
H.	Develop, annually update, and implement local coordinating board grievance procedures in accordance with the Commission guidelines. Procedures shall include a step within the local complaint and/or grievance procedure that advises a dissatisfied person about the Commission's Ombudsman Program. A copy of the approved procedures shall be submitted to the Commission. (Task 6)	No activity for the specified reporting period.
I.	Provide the Commission with a current membership roster and mailing list of local coordinating board members. The membership roster shall be submitted with the first quarterly report and when there is a change in membership. (Task 3)	The current TDLCB membership roster and mailing list are attached.

J.	Provide public notice of local coordinating board meetings and local public workshops in accordance with the <i>Coordinating Board and Planning Agency Operating Guidelines</i> . (Task 3)	Public notice of the July 12, 2023 TDLCB Meeting is attached.
K.	Review and comment on the Annual Operating Report for submittal to the local coordinating board, and forward comments/concerns to the Commission for the Transportation Disadvantaged. (Task 7)	No activity for the specified reporting period.
L.	Report the actual expenditures (AER) of direct federal and local government transportation funds to the Commission for the Transportation Disadvantaged no later than September 15th. (Task 8)	The FY 2022/23 Actual Expenditures Report (AER) was provided to the Commission for the Transportation Disadvantaged on September 15, 2023.

II.	SERVICE DEVELOPMENT	PROGRESS
A.	Jointly, with the community transportation coordinator and the local coordinating board, develop the Transportation Disadvantaged Service Plan (TDSP) following CTD guidelines. (Task 1)	The 2023 Minor Update to the Transportation Disadvantaged Service Plan (TDSP) was reviewed and approved by the TDLCB at their July 12, 2023 meeting.
B.	Encourage integration of "transportation disadvantaged" issues into local and regional comprehensive plans . Ensure activities of the local coordinating board and community transportation coordinator are consistent with local and state comprehensive planning activities including the Florida Transportation Plan. (427.015, FS)	The TDLCB actively seeks opportunities to integrate "transportation disadvantaged" issues into local and regional comprehensive plans.
C.	Encourage the local community transportation coordinator to work cooperatively with regional workforce boards established in Chapter 445, F.S., and provide assistance in the development of innovative transportation services for participants in the welfare transition program. (427.0157, FS)	The local workforce development board (d.b.a. – CareerSource Flagler Volusia) has both a member and alternate assigned to the TDLCB. Clients of CareerSource are educated on the services provided by Votran.

III.	TECHNICAL ASSISTANCE, TRAINING, AND EVALUATION	PROGRESS
A.	Provide the LCB with quarterly reports of local TD program administrative support accomplishments as outlined in the grant agreement and any other activities related to the TD program. (Task 9)	The FY 2022/23 fourth quarterly report was provided to the TDLCB at their July 12, 2023 meeting.
B.	Attend at least one Commission-sponsored training , including but not limited to, the CTD's regional meetings, the CTD's annual training workshop, or other sponsored training. (Task 10)	The 31 st Annual Transportation Disadvantaged Training Workshop & Expo on August 29-30, 2023 was cancelled.
C.	Attend at least one CTD meeting each year within budget/staff/schedule availability.	River to Sea TPO staff participated in the CTD meeting on September 15, 2023.
D.	Notify CTD staff of local TD concerns that may require special investigations.	No activity for the specified reporting period.
E.	Provide training for newly-appointed LCB members. (Task 3)	No activity for the specified reporting period.
F.	Provide assistance to the CTC, purchasing agencies, and others, as needed, which may include participation in, and initiating when necessary, local or regional meetings to discuss TD needs, service evaluation and opportunities for service improvement.	No activity for the specified reporting period.
G.	To the extent feasible, collect and review proposed funding applications involving "TD" funds consistent with Chapter 427, F.S., and Rule 41-2, F.A.C., and provide recommendations to the LCB. (427.0157, FS)	No activity for the specified reporting period.

H.	Ensure the local coordinating board conducts, as a minimum, an annual evaluation of the community transportation coordinator. The local coordinating board shall evaluate the coordinator using the Commission's <i>Evaluation Workbook for Community Transportation Coordinators and Providers in Florida</i> (at a minimum using the modules concerning Competition In Use of Operators, Cost-Effectiveness and Efficiency, and Availability of Service) and local standards as defined in the Transportation Disadvantaged Service Plan. (Task 2B)	No activity for the specified reporting period.
I.	Assist the CTD in joint reviews of the CTC.	No activity for the specified reporting period.
J.	Ensure the LCB annually reviews coordination contracts to advise the CTC whether the continuation of said contract provides the most cost effective and efficient transportation available, consistent with Rule 41-2, F.A.C.	No activity for the specified reporting period.
K.	Implement recommendations identified in the CTD's QAPE reviews.	No activity for the specified reporting period.

Other Items of Development and Update in accordance with Laws, Rules, and Commission policy:

none

By submission of this Quarterly Report, the information provided is accurate and accountable and corresponds with the activities for this quarter.

Representative

10/18/2023

Date

TDLCB ATTENDANCE RECORD 2023

[illegible]

INTEREST FORM
FOR SERVICE ON THE
RIVER TO SEA TPO
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD

Last Name: _____ First Name: _____

Phone: _____ Email Address: _____

Mailing Address: _____

Vacancy Interested in Representing: _____

Please provide a brief description of why you want to join the Local Coordinating Board and how your skills and experience will help you represent the part of the community not currently represented due to a vacancy:

Thank you for your interest.

Please return form to:
Donna King
River to Sea TPO
1 Deuce Court, Suite 100
Daytona Beach, FL 32124
or email: dking@r2ctpo.org

TDLCB MEMBER LIST

Agency/Group	Name	Address	City	Zip Code	Phone Number	E-Mail Address	Notes/Appointment Date
Volusia County Association of Community Action	Council Member Matt Reinhart	123 W. Indiana Ave	DeLand	32720	386-943-7026 386-506-2961	mreinhardt@volusia.org	Chairperson 01/2023
Elderly Citizens	Jessi Smith	110 W. Rich Avenue	DeLand	32720	386-736-5956 EXT 12980	jjsmith@volusia.org	07/2023
FDOT	Doug Hall	1405 Edgewater Rd	Daytona Beach	32114	386-255-0377 386-852-1285 (cell)	fhalls@earthlink.net	12/2021
Florida Department of Children & Families	Carlos Colon	420 W. Landstreet Rd	Orlando	32824	321-319-8173	carlos.colon@dot.state.fl.us	07/2022
Public Education Community	Christy Gillis	210 N. Palmetto Ave Ste 430	Daytona Beach	32114	386-481-9182 386-214-8646 (cell)	christina.gillis@myflfamilies.com	10/2021
Florida Department of Education (Voc Rehab)	Vacant						
Elder Affairs	Cynthia Tucker	210 N. Palmetto Ave Ste 144	Daytona Beach	32114	386-281-6764	cynthia.tucker@vr.fldoe.org	02/2020
Veteran Services Group	Ellen Labadie	420 Fentress Blvd	Daytona Beach	32114	386-253-4700 ext 248	mowscheduler@coavolusia.org	03/2021
Private for Profit Healthcare Administration	Robert Watson	123 W. Indiana Ave Rm 100	DeLand	32720	386-740-5102	rbwatson@volusia.org	05/2022
Medical Community Workforce Development Board	Steve Jack	P.O. Box 730206	Ormond Beach	32173	386-255-8525	medoneshuttle@bellsouth.net	01/2020
Citizens Advocate - Systems User	Emilio Santiago	400 W. Robinson St Ste S309	Orlando	32801	407-420-2563	emilio.santiago@ahca.myflorida.com	06/2022
Citizens Advocate	Stephen Civitelli	1845 Holsonback Dr	Daytona Beach	32117	386-274-0799 386-274-0817 susan	stephen.civitelli@flhealth.gov	07/2022
Council for Early Childhood Services	Robin King	329 Bill France Blvd	Daytona Beach	32114	386-323-7074	robinking@careersourcefv.com	01/2022
Agency for Persons with Disabilities	Judy Craig	1835 Anchor Ave	DeLand	32720	386-738-5781	judylessliecraig@aol.com	01/2020
Citizens Advocate	Patricia Lipovsky	1129 Bradenton Rd	Daytona Beach	32114	386-255-0288	plipovsky@cfl.rr.com	Vice Chairperson 12/2021
Council for Early Childhood Services	Jean Cerullo	19 Tropical Drive	Ormond Beach	32176	386-689-5300	cerulloj2029@gmail.com	09/2021
Agency for Persons with Disabilities	Beverly Johnson	1219 Dunn Ave	Daytona Beach	32114	386-255-4568	bjohnson@esnecfl.org	08/2020
TDLCB Alternates	Sheryl Dick-Stanford	1621 NE Waldo Rd Bldg 1	Gainesville	32609	352-955-5768	sheryl.dick-stanford@apdcares.org	01/2021
Association of Community Action	Carmen Hall	123 W. Indiana Ave Rm 101	DeLand	32720	386-736-5955	chall@volusia.org	12/2020
Elderly Citizens	Cassandra Jessie	315 Wilder Blvd Apt. 109	Daytona Beach	32114	386-254-3846	cassandra.jessie@dbf.fldoe.org	06/2021
FDOT	Jamie Kersey	420 W. Landstreet Rd	Orlando	32824	321-319-8174	jamie.kersey@dot.state.fl.us	07/2022
Florida Department of Children & Families	Todd Banks	210 N. Palmetto Ave Ste 430	Daytona Beach	32114	386-481-9182	todd.banks@myflfamilies.com	10/2021

Agency/Group	Name	Address	City	Zip Code	Phone Number	E-Mail Address	Notes/Appointment Date
Public Education Community	Vacant						
Florida Department of Education (Voc Rehab)	Susan Pauly	210 N. Palmetto St Ste 144	Daytona Beach	32114	386-281-6765	susan.pauly@vr.fldoe.org	02/2020
Elder Affairs	Vacant						
Veteran Services Group	Scott Olson	110 W Rich Ave	DeLand	32720	386-451-8488	solson@volusia.org	8/2023
Private for Profit Healthcare Administration	Vacant						
	Victoria Anderson	400 W. Robinson St Ste S309	Orlando	32801	407-420-2483	victoria.anderson@ahca.myflorida.com	06/2022
Medical Community Workforce Development Board	Ethan Johnson	1845 Holsonback Dr Bin 126 Room 2005A	Daytona Beach	32117	386-274-0605 386-281-7909 (cell)	ethan.johnson@flhealth.gov	05/2022
	Kathy Spencer	329 Bill France Blvd	Daytona Beach	32114	386-323-7074	kathyspencer@careersourcefv.com	01/2022
Disabled Citizens	Mary Tyson	291 Eddie Ave	Holly Hill	32117	386-212-9496	mtyson541@bellsouth.net	06/2021
Citizens Advocate - Systems User	Vacant						
Citizens Advocate Council for Early Childhood Services	Renee Gahagan	2204-B South Peninsula Dr	Daytona Beach	32118	386-235-6476	dioprez@aol.com	08/2022
	DJ Lebo	135 Executive Circle Ste 100	Daytona Beach	32114	386-323-2400 x196 386-801-9015 (cell)	djlebo@elcfv.org	02/2020
Agency for Persons with Disabilities	Sylvia Bamburg	1621 NE Waldo Rd Bldg 1	Gainesville	32609	352-955-6424	sylvia.bamburg@apdcares.org	05/2020
TDLCB STAFF SUPPORT							
Volusia County - Transit Services	Ralf Heseler	950 Big Tree Rd	South Daytona	32119	386-756-7496 ext. 4099	rheseler@volusia.org	
Services Division-Alternate	Jacob Lunceford	950 Big Tree Rd	South Daytona	32119	386-756-7496 ext. 4157	jlunceford@volusia.org	
River to Sea TPO	Stephan Harris	1 Deuce Court Ste 100	Daytona Beach	32124	386-226-0422 ext. 20428	sharris@r2ctpo.org	
River to Sea TPO	Donna King	1 Deuce Court Ste 100	Daytona Beach	32124	386-226-0422 ext. 20425	Dking@r2ctpo.org	

Upcoming Events

October 5

SR 44 Intersection Improvements Public Meeting

5:30 pm – 7:00 pm

The Brannon Center

105 S. Riverside Dr, New Smyrna Beach

More info: [Click Here](#)

October 11

LPGA Boulevard PD&E Public Hearing

5:30 pm – 7:00 pm

Daytona State College News-Journal Center

221 North Beach Street, Daytona Beach, FL, 32114

More info: [Click Here](#)

October 13

Central Florida MPO Alliance (CFMPOA) Meeting

10:00 am – 12:00 noon

250 S. Orange Avenue, Suite 200, Orlando

More info: [Click Here](#)

October 14

Port Orange Family Days

9:00 am – 5:00 pm

Port Orange City Center

1000 City Center, Port Orange

The River to Sea TPO will have a booth at this event and will be providing bicycle/pedestrian/driver safety information

More info: [Click Here](#)

October 16-20

FDOT Annual Work Program Virtual Public Hearing Week

More info: [Click Here](#)

October 17

FDOT Annual Work Program Public Hearing In-Person Meeting

3:00 pm – 5:30 pm

FDOT District 5 Office

719 S. Woodland Blvd, DeLand

More info: [Click Here](#)

October 26**MPO Advisory Council (MPOAC) Facility Tour and Meeting**

9:00 am – 5:00 pm

SunTrax Facility Event Center

1000 Transformation Way, Auburndale

More info: [Click Here](#)

October 26**Central Florida Commuter Rail Commission Work Session**

2:00 pm – 3:30 pm

Lynx Administrative Building

455 North Garland Ave, Orlando

More info: [Click Here](#)

October 27 – November 4**FDOT Statewide Annual Mobility Week**

Multiple Locations

The River to Sea TPO will be participating in a number of events (TBD) to celebrate Florida's Mobility Week.

More info: [Click Here](#)

October 27**White Cane Day Event**

10:00 am – 12:00 pm

Division of the Blind Rehab Center

408 White St, Daytona Beach

The River to Sea TPO will have a table at this event.

More info: [Click Here](#)

October 27**US 17-92 at Enterprise Road Intersection Improvements Public Meeting**

5:30 pm – 7:00 pm

West Volusia Dream Center

2479 S. Volusia Ave, Orange City

More info: [Click Here](#)

November 2**Volusia County Association for Responsible Development (VCARD) Icebreaker**

5:30 pm – 8:30 pm

LPGA International Clubhouse

1000 Champions Dr, Daytona Beach

The River to Sea TPO will have a table at this event.

More info: [Click Here](#)

November 2**Central Park Bike Rodeo & Ride Event**

5:00 pm – 7:00 pm

Central Park in Town Center

975 Central Ave, Palm Coast

The River to Sea TPO is partnering with Palm Coast and will have a table at this event.

More info: [Click Here](#)

November 13**Florida Metropolitan Planning Partnership (FMPP) Virtual Meeting**

3:30 pm – 4:30 pm

More information to follow.

November 13**Roundtable of Volusia County Elected Officials Meeting**

9:00 am – 11:00 am

Location: To Be Determined

More info: [Click Here](#)

November 16**Central Florida Commuter Rail Commission Work Session**

2:00 pm – 3:30 pm

Lynx Administrative Building

455 North Garland Ave, Orlando

More info: [Click Here](#)

November 16**Families and Communities Together (FACT) Fair**

5:30 pm – 7:00 pm

Campbell Middle School

625 S. Keech St, Daytona Beach

The River to Sea TPO will have a table at this event.

More info: [Click Here](#)