



MEETING NOTICE & AGENDA

Please be advised that a meeting of the River to Sea Transportation Planning Organization (R2CTPO) Transportation Disadvantaged Local Coordinating Board (TDLCB) **QUALITY ASSURANCE COMMITTEE (QAC)** will be held on:

Date: Wednesday, October 18, 2023
Time: 9:30 a.m. (EST)
Place: Volusia County Mobility Management Center (Votran)
950 Big Tree Road
South Daytona, FL 32119

Microsoft Teams has been established for remote participation.

QAC Meeting

Wednesday, October 18, 2023, @ 9:30 a.m. (EST)

Join on your computer, mobile app, or room device:

[Click here to join the meeting](#)

Or call in (audio only)

+1 561-484-5911 78198032# United States, West Palm Beach

Phone Conference ID: 781 980 32#

[Find a local number](#) | [Reset PIN](#)

Volusia County Council Member Matt Reinhart, Chairperson

AGENDA

I. CALL TO ORDER/ROLL CALL/DETERMINATION OF QUORUM

II. PUBLIC COMMENT/PARTICIPATION

(Public comments may be limited to three (3) minutes at the discretion of the Chairperson.)

III. ACTION ITEMS

A. REVIEW AND APPROVAL OF THE JULY 12, 2023 QAC MEETING MINUTES *(Contact: Donna King) (Enclosure, pages 3-5)*

B. REVIEW AND COMMENT ON THE FY 2022/23 ANNUAL OPERATING REPORT (AOR)
(Contact: Stephan Harris and Ralf Heseler, Volusia County Transit Services Division) (Enclosure, pages 6-37)

- IV. STAFF COMMENTS (page 2)
- V. CHAIRPERSON COMMENTS (page 2)
- VI. QAC MEMBER COMMENTS (page 2)
- VII. ADJOURNMENT (page 2)

Quality Assurance Committee Members:
Volusia County Council Member Matt Reinhart
Carlos Colon, FDOT
Doug Hall
Cassandra Jessie
Patricia A. Lipovsky
Mary Tyson

****THE NEXT QAC MEETING WILL BE ON JANUARY 10, 2024****

NOTE: Individuals covered by the Americans with Disabilities Act of 1990 in need of accommodations for this public meeting should contact the River to Sea TPO office, 1 Deuce Court, Suite 100, Daytona Beach, Florida 32124; (386) 226-0422, extension 20416, at least five (5) working days prior to the meeting date.

NOTE: If any person decides to appeal a decision made by the board with respect to any matter considered at such meeting or hearing, he/she will need a record of the proceedings including all testimony and evidence upon which the appeal is to be based. To that end, such person will want to ensure that a verbatim record of the proceedings is made.

NOTE: The River to Sea TPO does not discriminate on the basis of race, color, national origin, sex, age, religion, disability, or family status. Those with questions or concerns about nondiscrimination, those requiring special assistance under the Americans with Disabilities Act (ADA), or those requiring language assistance (free of charge) should contact Pamela Blankenship at 386.226.0422 or pblankenship@r2ctpo.org.

NOTE: Persons who require translation services, which are provided at no cost, should contact the River to Sea TPO at (386) 226-0422 or by email at PBlankenship@r2ctpo.org at least five (5) business days prior to the meeting.

**SUMMARY SHEET
QUALITY ASSURANCE COMMITTEE
OCTOBER 18, 2023**

III. ACTION ITEMS

A. REVIEW AND RECOMMEND APPROVAL OF THE JULY 12, 2023 QAC MEETING MINUTES

BACKGROUND INFORMATION

Minutes are prepared for each meeting and must be approved by the Quality Assurance Committee. The July 12, 2023 Quality Assurance Committee meeting minutes are provided with this agenda packet for your review.

ACTION REQUESTED:

MOTION TO APPROVE THE JULY 12, 2023 QAC MEETING MINUTES

**Quality Assurance Committee
Meeting Minutes
July 12, 2023**

Volusia County Mobility Management Center
950 Big Tree Road, South Daytona, FL 32119

Quality Assurance Committee Members Physically Present:

Patricia Lipovsky, Vice Chairperson
Doug Hall
Cassandra Jessie
Mary Tyson
Carlos Colón
Matt Reinhart, Chairperson

Representing:

Citizens Advocate, System User
Elderly Citizens
Elderly Citizens - Alternate
Disabled Citizens - Alternate
FDOT
Volusia County Council District 2

Quality Assurance Committee Members Absent

Others Physically Present:

Pamela Blankenship, Recording Secretary
Stephan Harris
Colleen Nicoulin
Bobbie King
Ralf Heseler
Jacob Lunceford

Representing:

Representing:

TPO Staff
TPO Staff
TPO Staff
Volusia County Transit Services Division
Volusia County Transit Services Division
Volusia County Transit Services Division

Others Virtually Present:

Representing:

I. Call to Order / Roll Call / Determination of Quorum/Pledge of Allegiance

The meeting of the Quality Assurance Committee (QAC) was called to order at 9:33 a.m. by Chairperson Reinhart. The meeting was held in a hybrid format with six (6) voting members physically present.

MOTION: *A motion was made by Mr. Hall to allow members attending virtually to participate and vote. The motion was seconded by Ms. Lipovsky and carried unanimously.*

II. Public Comment/Participation

There were no public comments.

III. Action Items

A. Review and Approval of the January 11, 2023 (QAC) Meeting Minutes

MOTION: *A motion was made by Mr. Hall to approve the January 11, 2023 Quality Assurance Committee (QAC) meeting minutes. The motion was seconded by Ms. Lipovsky and carried unanimously.*

B. Review and Recommend Approval of the 2023 Transportation Disadvantaged Service Plan (TDSP) Minor Update (Roll Call Vote Required)

Mr. Harris stated that the TDSP is a five-year document developed by Votran and reviewed by the TPO. The plan consists of minor updates completed on an annual basis. The last major update was in 2021. All changes are highlighted and underlined, and any text being removed is shown as stricken.

Chairperson Reinhart added that the dates and a name change from Volusia Transit Management to Volusia County Services Transit Division are included in the TDSP.

Mr. Harris included that there is a new rate model worksheet in Appendix B. The new rates are for passenger miles set at \$3.17 for ambulatory services and \$5.43 for wheelchairs. Those rates are used in Volusia County's TRIP and Equipment Grant that they approved yesterday (July 11, 2023.)

MOTION: *A motion was made by Mr. Hall to recommend approval of the Transportation Disadvantaged Service Plan (TDSP) Minor Update. The motion was seconded by Ms. Tyson and carried unanimously by roll call vote.*

IV. Staff and Member Comments

There were no staff or member comments.

V. Chairperson Comments

There were no Chairperson comments.

VI. Adjournment

The meeting was adjourned at 9:39 a.m.

RIVER TO SEA TRANSPORTATION PLANNING ORGANIZATION

**VOLUSIA COUNTY COUNCIL MEMBER MATT REINHART, CHAIRPERSON
QUALITY ASSURANCE COMMITTEE**

CERTIFICATE:

The undersigned, duly qualified and acting Recording Secretary of the River to Sea TPO certifies that the foregoing is a true and correct copy of the minutes of the July 12, 2023 regular meeting of the Quality Assurance Committee approved and duly signed this 18th day of October 2023.

**DONNA KING, RECORDING SECRETARY
RIVER TO SEA TRANSPORTATION PLANNING ORGANIZATION**

**** A recording of the July 12, 2023 QAC meeting is available upon request.**

**SUMMARY SHEET
QUALITY ASSURANCE COMMITTEE
OCTOBER 18, 2023**

III. ACTION ITEMS

B. REVIEW AND COMMENT ON THE FY 2022/23 ANNUAL OPERATING REPORT (AOR)

BACKGROUND INFORMATION

The Annual Operating Report (AOR) contains operating and financial data for FY 2022/23 (July 1, 2022 through June 30, 2023). The report is prepared by Volusia County's Transit Services Division and reviewed by the River to Sea TPO staff, Quality Assurance Committee, and TDLCB. Comments and/or concerns about the AOR are requested for submission to the Florida Commission for the Transportation Disadvantaged. The draft FY 2022/23 AOR is provided with this agenda packet for your review.

ACTION REQUESTED:

AS DIRECTED BY THE QUALITY ASSURANCE COMMITTEE



CTC Organization

County: Volusia

Fiscal Year: 7/1/2022 - 6/30/2023

CTC Status: Submitted

CTD Status: Under Review

Date Initiated: 8/9/2023

CTC Organization Name: County of Volusia d/b/a VOTRAN

Address: 950 Big Tree Road

City: South Daytona

State: FL

Zip Code: 32119

Organization Type: County

Network Type: Partial Brokerage

Operating Environment: Urban

Transportation Operators: Yes

Number of Transportation Operators: 5

Coordination Contractors: Yes

Number of Coordination Contractors: 4

Provide Out of County Trips: No

Local Coordinating Board (LCB) Chairperson: Matt Reinhart

CTC Contact: Bobbie King

CTC Contact Title: Transit Services Director

CTC Contact Email: bgking@volusia.org

Phone: (386) 804-2616

CTC Certification

I, Bobbie King, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

I, Matt Reinhart, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



Organization – Coordination Contractor

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2022 - 6/30/2023

Upload Date: 9/18/2023

Coordination Contractor Name: Duvall Homes Inc
Address: 827 S Spring Garden Ave
City: Deland
State: FL
Zip Code: 32720
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: Yes
Who Do You Serve: Residents
Contact Person: Lisa Herring
Contact Title: Administrative Assistant/Transportation Manager
Contact Email: lherring@duvallhomes.org
Phone: (386) 734-2874

Coordination Contractor Certification

By submission of this form, I, Lisa Herring, as the authorized representative of Duvall Homes Inc, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2022 - 6/30/2023

Upload Date: 9/18/2023

Coordination Contractor Name: Good Samaritan Society DB
Address: N/A
City: N/A
State: FL
Zip Code: 32114
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: N/A - Company desolved
Contact Person: N/A - Company desolved
Contact Title: N/A - Company desolved
Contact Email: ssmith@good-sam.com
Phone: (386) 253-6791

Coordination Contractor Certification

By submission of this form, I, N/A - Company desolved, as the authorized representative of Good Samaritan Society DB , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2022 - 6/30/2023

Upload Date: 9/18/2023

Coordination Contractor Name: Good Samaritan Florida Lutheran Deland
Address: N/A
City: N/A
State: FL
Zip Code: 32724
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: N/A - Company desolved
Contact Person: N/A - Company desolved
Contact Title: N/A - Company desolved
Contact Email: klannooWgood-san.com
Phone: (386) 740-7269

Coordination Contractor Certification

By submission of this form, I, N/A - Company desolved, as the authorized representative of Good Samaritan Florida Lutheran Deland , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2022 - 6/30/2023

Upload Date: 9/18/2023

Coordination Contractor Name: Conklin Davis Center for the Visually Impaired
Address: 405 White St
City: Daytona Beach
State: FL
Zip Code: 32114
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: Visually Impaired Clients
Contact Person: Ronee David
Contact Title: CEO
Contact Email: rdavid@conklindavis.org
Phone: (386) 258-3441

Coordination Contractor Certification

By submission of this form, I, Ronee David, as the authorized representative of Conklin Davis Center for the Visually Impaired, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



CTC Trips

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	139,782	37,635	177,417	90,964	35,060	126,024
Non-Ambulatory	45,040	6,384	51,424	39,258	5,262	44,520
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	36,371	N/A	36,371	17,003	N/A	17,003
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	221,193	44,019	265,212	147,225	40,322	187,547
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	88,758	N/A	88,758	68,856	N/A	68,856
Total - Contracted Transportation Operator Trips	88,758	0	88,758	68,856	0	68,856
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	0	0	0	0	0
Comm for the Transportation Disadvantaged (CTD)	30,629	N/A	30,629	27,039	N/A	27,039
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	6,721	0	6,721	9,022	0	9,022
Dept of Elder Affairs (DOEA)	0	0	0	0	0	0
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	105,532	0	105,532	99,363	0	99,363
Local Government	61,332	0	61,332	10,352	0	10,352
Local Non-Government	16,979	44,019	60,998	1,449	40,322	41,771
Other Federal & State Programs	0	0	0	0	0	0
Total - Revenue Source	221,193	44,019	265,212	147,225	40,322	187,547



CTC Trips (cont'd)

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	4,068	37,182	41,250	91,280	32,717	123,997
Children At Risk	0	0	0	0	0	0
Persons With Disabilities	217,125	6,837	223,962	55,945	7,605	63,550
Low Income	0	0	0	0	0	0
Other	0	0	0	0	0	0
Total - Passenger Type	221,193	44,019	265,212	147,225	40,322	187,547
Trip Purpose - One Way						
Medical	85,223	3,382	88,605	66,728	3,997	70,725
Employment	52,345	14	52,359	27,849	7	27,856
Education/Training/Daycare	49,822	31,437	81,259	29,870	7,546	37,416
Nutritional	13,489	386	13,875	7,386	80	7,466
Life-Sustaining/Other	20,314	8,800	29,114	15,392	28,692	44,084
Total - Trip Purpose	221,193	44,019	265,212	147,225	40,322	187,547
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	3,512	8,803	12,315	2,876	8,321	11,197
Total - UDPHC	3,512	8,803	12,315	2,876	8,321	11,197
Unmet & No Shows						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	9,400	N/A	9,400	825	N/A	825
Customer Feedback						
Complaints	377	N/A	377	146	N/A	146
Commendations	263	N/A	263	148	N/A	148

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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Coordination Contractor Trips

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	28,821	24,554
Non-Ambulatory	6,356	5,143
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	35,177	29,697
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	35,177	29,697
Other Federal & State Programs	0	0
Total - Revenue Source	35,177	29,697



Coordination Contractor Trips (cont'd)

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	35,177	29,697
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
Total - Passenger Type	35,177	29,697
Trip Purpose - One Way		
Medical	1,377	1,079
Employment	14	7
Education/Training/Daycare	24,600	5
Nutritional	386	80
Life-Sustaining/Other	8,800	28,526
Total - Trip Purpose	35,177	29,697
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	7,035	5,940
Total - UDPHC	7,035	5,940
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Good Samaritan
Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	3	157
Non-Ambulatory	18	85
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	21	242
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	21	242
Other Federal & State Programs	0	0
Total - Revenue Source	21	242

Coordination Contractor Trips (cont'd)

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Good Samaritan Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	21	242
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
Total - Passenger Type	21	242
Trip Purpose - One Way		
Medical	21	140
Employment	0	0
Education/Training/Daycare	0	0
Nutritional	0	0
Life-Sustaining/Other	0	102
Total - Trip Purpose	21	242
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	4	105
Total - UDPHC	4	105
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A

CTC Organization: County of Volusia
d/b/a VOTRAN

Coordination Contractor: Good Samaritan
Florida Lutheran
Deland

18

Coordination Contractor Trips (cont'd)

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Good Samaritan
Florida Lutheran
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	1,984	2,778
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
Total - Passenger Type	1,984	2,778
Trip Purpose - One Way		
Medical	1,984	2,778
Employment	0	0
Education/Training/Daycare	0	0
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	1,984	2,778
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	397	755
Total - UDPHC	397	755
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Conklin Davis Center
for the Visually
Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	6,827	7,571
Non-Ambulatory	10	34
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	6,837	7,605
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	6,837	7,605
Other Federal & State Programs	0	0
Total - Revenue Source	6,837	7,605



Coordination Contractor Trips (cont'd)

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Conklin Davis Center
for the Visually
Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	6,837	7,605
Low Income	0	0
Other	0	0
Total - Passenger Type	6,837	7,605
Trip Purpose - One Way		
Medical	0	0
Employment	0	0
Education/Training/Daycare	6,837	7,541
Nutritional	0	0
Life-Sustaining/Other	0	64
Total - Trip Purpose	6,837	7,605
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	1,367	1,521
Total - UDPHC	1,367	1,521
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



CTC Vehicles & Drivers

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	2,040,476	199,377	2,239,853	1,271,281	155,620	1,426,901
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	281,898	N/A	281,898	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	2,322,374	199,377	2,521,751	1,271,281	155,620	1,426,901
Roadcalls & Accidents						
Roadcalls	40	2	42	73	3	76
Chargeable Accidents	17	0	17	5	0	5
Vehicle Inventory						
Total Number of Vehicles	90	36	126	74	37	111
Number of Wheelchair Accessible Vehicles	90	19	109	74	17	91
Drivers						
Number of Full Time & Part Time Drivers	59	150	209	46	142	188
Number of Volunteer Drivers	0	0	0	0	0	0

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	94,557	63,381
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	94,557	63,381
Roadcalls & Accidents		
Roadcalls	2	3
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	20	21
Number of Wheelchair Accessible Vehicles	15	14
Drivers		
Number of Full Time & Part Time Drivers	68	61
Number of Volunteer Drivers	0	0



Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Good Samaritan
Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	261	2,883
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	261	2,883
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	3	3
Number of Wheelchair Accessible Vehicles	0	0
Drivers		
Number of Full Time & Part Time Drivers	2	2
Number of Volunteer Drivers	0	0

Coordination Contractor: Good Samaritan
Florida Lutheran
Deland

25



Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Conklin Davis Center
for the Visually
Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	96,701	76,669
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	96,701	76,669
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	8	8
Number of Wheelchair Accessible Vehicles	3	2
Drivers		
Number of Full Time & Part Time Drivers	26	25
Number of Volunteer Drivers	0	0



CTC Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Education (DOE)	\$ 20,163	\$ 0	\$ 20,163	\$ 27,066	\$ 0	\$ 27,066
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	\$ 751,741	N/A	\$ 751,741	\$ 809,586	N/A	\$ 809,586
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Department of Transportation (DOT)						
49 USC 5307	\$ 4,907,193	\$ 0	\$ 4,907,193	\$ 6,737,402	\$ 0	\$ 6,737,402
49 USC 5310	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311	\$ 639,203	\$ 0	\$ 639,203	\$ 815,733	\$ 0	\$ 815,733
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Government						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 3,223,383	\$ 0	\$ 3,223,383	\$ 89,954	\$ 0	\$ 89,954
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Non-Government						
Farebox	\$ 768,400	\$ 0	\$ 768,400	\$ 691,432	\$ 0	\$ 691,432
Donations/Contributions	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Non-Government	\$ 123,978	\$ 277,768	\$ 401,746	\$ 109,342	\$ 216,697	\$ 326,039
Other Federal & State Programs						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Total - Revenue Sources	\$ 10,434,061	\$ 277,768	\$ 10,711,829	\$ 9,280,515	\$ 216,697	\$ 9,497,212

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 184,778	\$ 147,671
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 184,778	\$ 147,671



Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Good Samaritan
Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 183	\$ 1,680
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 183	\$ 1,680



Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Good Samaritan
Florida Lutheran
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 60,419	\$ 45,210
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 60,419	\$ 45,210



Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Conklin Davis Center
for the Visually
Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 32,388	\$ 22,136
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 32,388	\$ 22,136



CTC Expense Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Expense Sources						
Labor	\$ 3,552,751	\$ 277,768	\$ 3,830,519	\$ 3,431,297	\$ 216,697	\$ 3,647,994
Fringe Benefits	\$ 1,333,116	\$ 0	\$ 1,333,116	\$ 1,402,617	\$ 0	\$ 1,402,617
Services	\$ 423,025	\$ 0	\$ 423,025	\$ 307,260	\$ 0	\$ 307,260
Materials & Supplies Consumed	\$ 1,464,031	\$ 0	\$ 1,464,031	\$ 1,469,173	\$ 0	\$ 1,469,173
Utilities	\$ 29,310	\$ 0	\$ 29,310	\$ 31,374	\$ 0	\$ 31,374
Casualty & Liability	\$ 139,406	\$ 0	\$ 139,406	\$ 110,051	\$ 0	\$ 110,051
Taxes	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Interest	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 1,021,445	\$ 0	\$ 1,021,445	\$ 1,111,294	\$ 0	\$ 1,111,294
Purchased Transportation Services						
Bus Pass	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 2,470,977	N/A	\$ 2,470,977	\$ 1,417,449	N/A	\$ 1,417,449
Total - Expense Sources	\$ 10,434,061	\$ 277,768	\$ 10,711,829	\$ 9,280,515	\$ 216,697	\$ 9,497,212

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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Coordination Contractor Expense Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 184,778	\$ 147,671
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 184,778	\$ 147,671



Coordination Contractor Expense Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Good Samaritan
Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 183	\$ 1,680
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 183	\$ 1,680



Coordination Contractor Expense Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Good Samaritan
Florida Lutheran
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 60,419	\$ 45,210
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 60,419	\$ 45,210



Coordination Contractor Expense Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2022 - 06/30/2023

Upload Date: 9/18/2023

Coordination Contractor: Conklin Davis Center
for the Visually
Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 32,388	\$ 22,136
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 32,388	\$ 22,136

County: Volusia
 CTC: County of Volusia d/b/a VOTRAN
 Contact: Bobbie King
 950 Big Tree Road
 South Daytona, FL 32119
 386-804-2616
 Email: bgking@volusia.org

Demographics	Number
Total County Population	0
Unduplicated Head Count	12,315



Trips By Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	191,997	170,544	228,841
TNC	0	0	0
Taxi	14,829	17,003	36,371
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	206,826	187,547	265,212

Passenger Trips By Trip Purpose			
Medical	88,597	70,725	88,605
Employment	39,931	27,856	52,359
Ed/Train/DayCare	49,807	37,416	81,259
Nutritional	2,306	7,466	13,875
Life-Sustaining/Other	26,185	44,084	29,114
TOTAL TRIPS	206,826	187,547	265,212

Passenger Trips By Revenue Source			
CTD	21,957	27,039	30,629
AHCA	0	0	0
APD	336	0	0
DOEA	0	0	0
DOE	9,055	9,022	6,721
Other	175,478	151,486	227,862
TOTAL TRIPS	206,826	187,547	265,212

Trips by Provider Type			
CTC	186,823	78,369	132,435
Transportation Operator	14,829	68,856	88,758
Coordination Contractor	5,174	40,322	44,019
TOTAL TRIPS	206,826	187,547	265,212

Vehicle Data	2021	2022	2023
Vehicle Miles	1,359,996	1,426,901	2,521,751
Roadcalls	75	76	42
Accidents	8	5	17
Vehicles	116	111	126
Drivers	136	188	209

Financial and General Data			
Expenses	\$8,811,733	\$9,497,212	\$10,711,829
Revenues	\$8,811,733	\$9,497,212	\$10,711,829
Commendations	121	148	263
Complaints	67	146	377
Passenger No-Shows	769	825	9,400
Unmet Trip Requests	0	0	0

Performance Measures			
Accidents per 100,000 Miles	0.59	0.35	0.67
Miles between Roadcalls	18,133	18,775	60,042
Avg. Trips per Passenger	52.44	16.75	21.54
Cost per Trip	\$42.60	\$50.64	\$40.39
Cost per Paratransit Trip	\$45.90	\$55.69	\$46.81
Cost per Total Mile	\$6.48	\$6.66	\$4.25
Cost per Paratransit Mile	\$6.48	\$6.66	\$4.78