Volusia-Flagler TPO

Quality Assurance Committee Meeting

October 14, 2026
9:00 am

VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

Quality Assurance Committee Meeting
October 14, 2026

1. Call to Order/Roll Call/Determination of Quorum/Pledge of Allegiance



VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

Quality Assurance Committee Meeting
October 14, 2026

2. Public Comment/Participation

VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

Quality Assurance Committee Meeting
October 14, 2026

3. Action Items

A. Review and Approval of the July 8, 2026 Quality Assurance Committee Meeting Minutes

VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

Quality Assurance Committee Meeting
October 14, 2026

3. Action Items

B. Review and Recommend Approval of the 2026 Annual Operating Report (AOR)

CTC Organization

County: Volusia
Fiscal Year: 7/1/2025 - 6/30/2026

CTC Status: Submitted
CTD Status: Under Review

Date Initiated: 7/20/2026

CTC Organization Name:	County of Volusia d/b/a VOTRAN
Address:	950 Big Tree Road
City:	South Daytona
State:	FL
Zip Code:	32119
Organization Type:	County
Network Type:	Partial Brokerage
Operating Environment:	Urban
Transportation Operators:	Yes
Number of Transportation Operators:	6
Coordination Contractors:	Yes
Number of Coordination Contractors:	3
Provide Out of County Trips:	No
Local Coordinating Board (LCB) Chairperson:	Matt Reinhart
CTC Contact:	Bobbie King
CTC Contact Title:	Transit Services Director
CTC Contact Email:	bgking@volusia.org
Phone:	(386) 804-2616

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CTC Certification

I, Bobbie King, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

I, Matt Reinhart, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____

Organization – Coordination Contractor

County: Volusia **CTC Status**: Submitted **CTC Organization**: County of Volusia d/b/a VOTRAN
Fiscal Year: 7/1/2025 - 6/30/2026 **Upload Date**: 8/24/2026

Coordination Contractor Name:	Sunrise Community of Northeast Florida, Inc.
Address:	1100 Jimmy Ann Drive
City:	Daytona Beach
State:	FL
Zip Code:	32117
Organization Type:	Private Non Profit
Operating Environment:	Urban
Provide Out of County Trips:	No
Who Do You Serve:	Residents & clients
Contact Person:	Eva Wright
Contact Title:	Area Director
Contact Email:	ewright@sunrisegroup.org
Phone:	(386) 274-6474

Coordination Contractor Certification

By submission of this form, I, Eva Wright, as the authorized representative of Sunrise Community of Northeast Florida, Inc. , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

DRAFT

Organization – Coordination Contractor

County: Volusia **CTC Status**: Submitted **CTC Organization**: County of Volusia d/b/a VOTRAN
Fiscal Year: 7/1/2025 - 6/30/2026 **Upload Date**: 7/30/2026

Coordination Contractor Name:	Duvall Homes Inc
Address:	827 S. Spring Garden Ave.
City:	Deland
State:	FL
Zip Code:	32720
Organization Type:	Private Non Profit
Operating Environment:	Urban
Provide Out of County Trips:	Yes
Who Do You Serve:	Persons with Disabilities
Contact Person:	Lisa Herring
Contact Title:	Transportation Manager
Contact Email:	lherring@duvallhomes.org
Phone:	(386) 734-2874

Coordination Contractor Certification

By submission of this form, I, Lisa Herring, as the authorized representative of Duvall Homes Inc , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

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Organization – Coordination Contractor

County: Volusia **CTC Status**: Submitted **CTC Organization**: County of Volusia d/b/a VOTRAN
Fiscal Year: 7/1/2025 - 6/30/2026 **Upload Date**: 8/19/2026

Coordination Contractor Name:	Conklin Davis Center for the Visually Impaired
Address:	405 White Street
City:	Daytona Beach
State:	FL
Zip Code:	32114
Organization Type:	Private Non Profit
Operating Environment:	Urban
Provide Out of County Trips:	Yes
Who Do You Serve:	Visually Impaired Clients
Contact Person:	Ronee David
Contact Title:	CEO
Contact Email:	rdavid@conklindavis.org
Phone:	(386) 258-3441

Coordination Contractor Certification

By submission of this form, I, Ronee David, as the authorized representative of Conklin Davis Center for the Visually Impaired , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

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CTC Trips

County: Volusia **CTC Status:** Submitted **CTC Organization:** County of Volusia d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026 **CTD Status:** Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	105,204	41,346	146,550	135,172	40,345	175,517
Non-Ambulatory	45,400	6,646	52,046	46,439	6,122	52,561
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	44	N/A	44	13,976	N/A	13,976
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	**150,648**	**47,992**	**198,640**	**195,587**	**46,467**	**242,054**
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	150,648	N/A	150,648	83,751	N/A	83,751
Total - Contracted Transportation Operator Trips	**150,648**	**0**	**150,648**	**83,751**	**0**	**83,751**
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	40,410	40,410	0	41,824	41,824
Comm for the Transportation Disadvantaged (CTD)	17,127	N/A	17,127	26,416	N/A	26,416
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	0	2,019	2,019	6,572	2,553	9,125
Dept of Elder Affairs (DOEA)	1,709	0	1,709	0	0	0
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	80,268	5,004	85,272	113,743	1,254	114,997
Local Government	44,717	0	44,717	30,349	0	30,349
Local Non-Government	6,827	559	7,386	18,507	836	19,343
Other Federal & State Programs	0	0	0	0	0	0
Total - Revenue Source	**150,648**	**47,992**	**198,640**	**195,587**	**46,467**	**242,054**

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CTC Trips (cont'd)

County: Volusia **CTC Status:** Submitted **CTC Organization:** County of Volusia d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026 **CTD Status:** Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	1,507	0	1,507	1,493	0	1,493
Children At Risk	10,545	0	10,545	13,894	0	13,894
Persons With Disabilities	138,596	47,992	186,588	180,200	46,467	226,667
Low Income	0	0	0	0	0	0
Other	0	0	0	0	0	0
Total - Passenger Type	**150,648**	**47,992**	**198,640**	**195,587**	**46,467**	**242,054**
Trip Purpose - One Way						
Medical	46,427	2,251	48,678	72,850	2,073	74,923
Employment	27,584	0	27,584	47,042	0	47,042
Education/Training/Daycare	13,447	40,996	54,443	21,514	39,484	60,998
Nutritional	4,184	1,060	5,244	17,055	1,259	18,314
Life-Sustaining/Other	59,006	3,685	62,691	37,126	3,651	40,777
Total - Trip Purpose	**150,648**	**47,992**	**198,640**	**195,587**	**46,467**	**242,054**
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	2,390	409	2,799	3,803	414	4,217
Total - UDPHC	**2,390**	**409**	**2,799**	**3,803**	**414**	**4,217**
Unmet & No Shows						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	4,033	N/A	4,033	9,969	N/A	9,969
Customer Feedback						
Complaints	25	N/A	25	66	N/A	66
Commendations	28	N/A	28	56	N/A	56

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Date Created	Created By	User Role	Date Modified	Modified By	Comment
9/8/2026	Ralf Heseler Votran	CTC User			During the reporting period, taxi and Council on Aging (COA) trips discontinued. Additionally, some ADA corridors became TD zones due to the conversion of fixed route areas to micro-transit and some clients were not eligible for TD service

Coordination Contractor Trips

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/24/2026	**Coordination Contractor:**	Sunrise Community of Northeast Florida, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	13,136	13,412
Non-Ambulatory	1,214	1,189
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	**14,350**	**14,601**
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	**0**	**0**
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	11,064	14,601
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	3,286	0
Local Government	0	0
Local Non-Government	0	0
Other Federal & State Programs	0	0
Total - Revenue Source	**14,350**	**14,601**

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Coordination Contractor Trips (cont'd)

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/24/2026	**Coordination Contractor:**	Sunrise Community of Northeast Florida, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	14,350	14,601
Low Income	0	0
Other	0	0
Total - Passenger Type	**14,350**	**14,601**
Trip Purpose - One Way		
Medical	719	732
Employment	0	0
Education/Training/Daycare	12,322	12,536
Nutritional	238	243
Life-Sustaining/Other	1,071	1,090
Total - Trip Purpose	**14,350**	**14,601**
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	48	53
Total - UDPHC	**48**	**53**
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A

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Coordination Contractor Trips

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	7/30/2026	**Coordination Contractor:**	Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	23,938	22,434
Non-Ambulatory	5,408	4,789
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	**29,346**	**27,223**
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	**0**	**0**
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	29,346	27,223
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	0	0
Other Federal & State Programs	0	0
Total - Revenue Source	**29,346**	**27,223**

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Coordination Contractor Trips (cont'd)

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	7/30/2026	**Coordination Contractor:**	Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	29,346	27,223
Low Income	0	0
Other	0	0
Total - Passenger Type	**29,346**	**27,223**
Trip Purpose - One Way		
Medical	1,532	1,341
Employment	0	0
Education/Training/Daycare	24,378	22,305
Nutritional	822	1,016
Life-Sustaining/Other	2,614	2,561
Total - Trip Purpose	**29,346**	**27,223**
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	60	65
Total - UDPHC	**60**	**65**
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A

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Coordination Contractor Trips

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/19/2026	**Coordination Contractor:**	Conklin Davis Center for the Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	4,272	4,499
Non-Ambulatory	24	144
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	**4,296**	**4,643**
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	**0**	**0**
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	2,019	2,553
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	1,718	1,254
Local Government	0	0
Local Non-Government	559	836
Other Federal & State Programs	0	0
Total - Revenue Source	**4,296**	**4,643**

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Coordination Contractor Trips (cont'd)

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/19/2026	**Coordination Contractor:**	Conklin Davis Center for the Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	4,296	4,643
Low Income	0	0
Other	0	0
Total - Passenger Type	**4,296**	**4,643**
Trip Purpose - One Way		
Medical	0	0
Employment	0	0
Education/Training/Daycare	4,296	4,643
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	**4,296**	**4,643**
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	301	296
Total - UDPHC	**301**	**296**
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A

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CTC Vehicles & Drivers

County: Volusia **CTC Status:** Submitted **CTC Organization:** County of Volusia d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026 **CTD Status:** Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	1,446,439	196,683	1,643,122	1,607,422	167,226	1,774,648
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	247	N/A	247	110,100	N/A	110,100
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	**1,446,686**	**196,683**	**1,643,369**	**1,717,522**	**167,226**	**1,884,748**
Roadcalls & Accidents						
Roadcalls	27	4	31	52	5	57
Chargeable Accidents	19	0	19	19	2	21
Vehicle Inventory						
Total Number of Vehicles	82	42	124	80	45	125
Number of Wheelchair Accessible Vehicles	82	23	105	80	25	105
Drivers						
Number of Full Time & Part Time Drivers	84	102	186	69	108	177
Number of Volunteer Drivers	0	0	0	0	0	0

Date Created	Created By	User Role	Date Modified	Modified By	Comment

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Coordination Contractor Vehicles & Drivers

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/24/2026	**Coordination Contractor:**	Sunrise Community of Northeast Florida, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	32,416	37,377
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	**32,416**	**37,377**
Roadcalls & Accidents		
Roadcalls	4	5
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	10	10
Number of Wheelchair Accessible Vehicles	3	3
Drivers		
Number of Full Time & Part Time Drivers	22	20
Number of Volunteer Drivers	0	0

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Coordination Contractor Vehicles & Drivers

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	7/30/2026	**Coordination Contractor:**	Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	104,225	92,259
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	**104,225**	**92,259**
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	19	22
Number of Wheelchair Accessible Vehicles	17	19
Drivers		
Number of Full Time & Part Time Drivers	54	55
Number of Volunteer Drivers	0	0

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Coordination Contractor Vehicles & Drivers

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/19/2026	**Coordination Contractor:**	Conklin Davis Center for the Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	60,042	37,590
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	**60,042**	**37,590**
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	2
Vehicle Inventory		
Total Number of Vehicles	13	13
Number of Wheelchair Accessible Vehicles	3	3
Drivers		
Number of Full Time & Part Time Drivers	26	33
Number of Volunteer Drivers	0	0

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CTC Revenue Sources

County: Volusia **CTC Status:** Submitted **CTC Organization:** County of Volusia d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026 **CTD Status:** Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Agency for Persons with Disabilities (APD)	$ 0	$ 429,338	$ 429,338	$ 0	$ 418,377	$ 418,377
Dept of Economic Opportunity (DEO)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Dept of Children and Families (DCF)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Dept of Education (DOE)	$ 0	$ 87,590	$ 87,590	$ 30,467	$ 104,725	$ 135,192
Dept of Elder Affairs (DOEA)	$ 131,075	$ 0	$ 131,075	$ 0	$ 0	$ 0
Dept of Health (DOH)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Dept of Juvenile Justice (DJJ)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	$ 1,296,395	N/A	$ 1,296,395	$ 1,397,618	N/A	$ 1,397,618
Non-Sponsored Capital Equipment	$ 0	N/A	$ 0	$ 0	N/A	$ 0
Rural Capital Equipment	$ 0	N/A	$ 0	$ 0	N/A	$ 0
TD Other	$ 17,216	N/A	$ 17,216	$ 0	N/A	$ 0
Department of Transportation (DOT)						
49 USC 5307	$ 6,156,271	$ 0	$ 6,156,271	$ 5,649,702	$ 0	$ 5,649,702
49 USC 5310	$ 0	$ 150,187	$ 150,187	$ 0	$ 52,606	$ 52,606
49 USC 5311	$ 0	$ 0	$ 0	$ 368,171	$ 0	$ 368,171
49 USC 5311 (f)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Block Grant	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Service Development	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Commuter Assistance Program	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other DOT	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Local Government						
School Board (School Bus)	$ 0	N/A	$ 0	$ 0	N/A	$ 0
County Cash	$ 3,429,651	$ 0	$ 3,429,651	$ 1,605,710	$ 0	$ 1,605,710
County In-Kind	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
City Cash	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
City In-Kind	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other Cash	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other In-Kind	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Local Non-Government						
Farebox	$ 310,405	$ 0	$ 310,405	$ 752,287	$ 0	$ 752,287
Donations/Contributions	$ 0	$ 25,080	$ 25,080	$ 0	$ 35,678	$ 35,678
In-Kind Services	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other Non-Government	$ 213,206	$ 0	$ 213,206	$ 230,854	$ 0	$ 230,854
Other Federal & State Programs						
Other Federal Programs	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other State Programs	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Total - Revenue Sources	**$ 11,554,219**	**$ 692,195**	**$ 12,246,414**	**$ 10,034,809**	**$ 611,386**	**$ 10,646,195**

Date Created	Created By	User Role	Date Modified	Modified By	Comment

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Coordination Contractor Revenue Sources

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/24/2026	**Coordination Contractor:**	Sunrise Community of Northeast Florida, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	$ 0	$ 0
Agency for Persons with Disabilities (APD)	$ 251,899	$ 269,643
Dept of Economic Opportunity (DEO)	$ 0	$ 0
Dept of Children and Families (DCF)	$ 0	$ 0
Dept of Education (DOE)	$ 0	$ 0
Dept of Elder Affairs (DOEA)	$ 0	$ 0
Dept of Health (DOH)	$ 0	$ 0
Dept of Juvenile Justice (DJJ)	$ 0	$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	$ 0	$ 0
49 USC 5310	$ 75,000	$ 0
49 USC 5311	$ 0	$ 0
49 USC 5311 (f)	$ 0	$ 0
Block Grant	$ 0	$ 0
Service Development	$ 0	$ 0
Commuter Assistance Program	$ 0	$ 0
Other DOT	$ 0	$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	$ 0	$ 0
County In-Kind	$ 0	$ 0
City Cash	$ 0	$ 0
City In-Kind	$ 0	$ 0
Other Cash	$ 0	$ 0
Other In-Kind	$ 0	$ 0
Local Non-Government		
Farebox	$ 0	$ 0
Donations/Contributions	$ 0	$ 0
In-Kind Services	$ 0	$ 0
Other Non-Government	$ 0	$ 0
Other Federal & State Programs		
Other Federal Programs	$ 0	$ 0
Other State Programs	$ 0	$ 0
Total - Revenue Sources	**$ 326,899**	**$ 269,643**

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Coordination Contractor Revenue Sources

County: Volusia
CTC Status: Submitted
CTC Organization: County of Volusia d/b/a VOTRAN
Fiscal Year: 07/01/2025 - 06/30/2026
Upload Date: 7/30/2026
Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	$ 0	$ 0
Agency for Persons with Disabilities (APD)	$ 177,439	$ 148,734
Dept of Economic Opportunity (DEO)	$ 0	$ 0
Dept of Children and Families (DCF)	$ 0	$ 0
Dept of Education (DOE)	$ 0	$ 0
Dept of Elder Affairs (DOEA)	$ 0	$ 0
Dept of Health (DOH)	$ 0	$ 0
Dept of Juvenile Justice (DJJ)	$ 0	$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	$ 0	$ 0
49 USC 5310	$ 0	$ 0
49 USC 5311	$ 0	$ 0
49 USC 5311 (f)	$ 0	$ 0
Block Grant	$ 0	$ 0
Service Development	$ 0	$ 0
Commuter Assistance Program	$ 0	$ 0
Other DOT	$ 0	$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	$ 0	$ 0
County In-Kind	$ 0	$ 0
City Cash	$ 0	$ 0
City In-Kind	$ 0	$ 0
Other Cash	$ 0	$ 0
Other In-Kind	$ 0	$ 0
Local Non-Government		
Farebox	$ 0	$ 0
Donations/Contributions	$ 0	$ 0
In-Kind Services	$ 0	$ 0
Other Non-Government	$ 0	$ 0
Other Federal & State Programs		
Other Federal Programs	$ 0	$ 0
Other State Programs	$ 0	$ 0
Total - Revenue Sources	**$ 177,439**	**$ 148,734**

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Coordination Contractor Revenue Sources

County: Volusia
CTC Status: Submitted
CTC Organization: County of Volusia d/b/a VOTRAN
Fiscal Year: 07/01/2025 - 06/30/2026
Upload Date: 8/19/2026
Coordination Contractor: Conklin Davis Center for the Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	$ 0	$ 0
Agency for Persons with Disabilities (APD)	$ 0	$ 0
Dept of Economic Opportunity (DEO)	$ 0	$ 0
Dept of Children and Families (DCF)	$ 0	$ 0
Dept of Education (DOE)	$ 87,590	$ 104,725
Dept of Elder Affairs (DOEA)	$ 0	$ 0
Dept of Health (DOH)	$ 0	$ 0
Dept of Juvenile Justice (DJJ)	$ 0	$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	$ 0	$ 0
49 USC 5310	$ 75,187	$ 52,606
49 USC 5311	$ 0	$ 0
49 USC 5311 (f)	$ 0	$ 0
Block Grant	$ 0	$ 0
Service Development	$ 0	$ 0
Commuter Assistance Program	$ 0	$ 0
Other DOT	$ 0	$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	$ 0	$ 0
County In-Kind	$ 0	$ 0
City Cash	$ 0	$ 0
City In-Kind	$ 0	$ 0
Other Cash	$ 0	$ 0
Other In-Kind	$ 0	$ 0
Local Non-Government		
Farebox	$ 0	$ 0
Donations/Contributions	$ 25,080	$ 35,678
In-Kind Services	$ 0	$ 0
Other Non-Government	$ 0	$ 0
Other Federal & State Programs		
Other Federal Programs	$ 0	$ 0
Other State Programs	$ 0	$ 0
Total - Revenue Sources	**$ 187,857**	**$ 193,009**

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CTC Expense Sources

County: Volusia
CTC Status: Submitted
CTC Organization: County of Volusia d/b/a VOTRAN
Fiscal Year: 07/01/2025 - 06/30/2026
CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Expense Sources						
Labor	$ 213,708	$ 232,269	$ 445,977	$ 3,353,181	$ 216,648	$ 3,569,829
Fringe Benefits	$ 72,558	$ 39,816	$ 112,374	$ 1,211,544	$ 40,224	$ 1,251,768
Services	$ 190,957	$ 114,921	$ 305,878	$ 264,037	$ 128,387	$ 392,424
Materials & Supplies Consumed	$ 1,314,207	$ 109,767	$ 1,423,974	$ 1,091,133	$ 112,476	$ 1,203,609
Utilities	$ 91,424	$ 10,758	$ 102,182	$ 23,684	$ 10,470	$ 34,154
Casualty & Liability	$ 65,915	$ 119,255	$ 185,170	$ 318,061	$ 116,706	$ 434,767
Taxes	$ 0	$ 1,694	$ 1,694	$ 0	$ 1,491	$ 1,491
Miscellaneous	$ 6,801	$ 25,661	$ 32,462	$ 0	$ 21,251	$ 21,251
Interest	$ 0	$ 14,457	$ 14,457	$ 0	$ 7,509	$ 7,509
Leases & Rentals	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Capital Purchases	$ 0	$ 257,408	$ 257,408	$ 0	$ 138,597	$ 138,597
Contributed Services	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Allocated Indirect Expenses	$ 0	$ 36,402	$ 36,402	$ 572,404	$ 29,933	$ 602,337
Purchased Transportation Services						
Bus Pass	$ 0	N/A	$ 0	$ 0	N/A	$ 0
School Board (School Bus)	$ 0	N/A	$ 0	$ 0	N/A	$ 0
Transportation Network Companies (TNC)	$ 0	N/A	$ 0	$ 0	N/A	$ 0
Taxi	$ 0	N/A	$ 0	$ 480,115	N/A	$ 480,115
Contracted Operator	$ 9,598,649	N/A	$ 9,598,649	$ 2,720,650	N/A	$ 2,720,650
Total - Expense Sources	**$ 11,554,219**	**$ 962,408**	**$ 12,516,627**	**$ 10,034,809**	**$ 823,692**	**$ 10,858,501**

Date Created	Created By	User Role	Date Modified	Modified By	Comment

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Coordination Contractor Expense Sources

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/24/2026	**Coordination Contractor:**	Sunrise Community of Northeast Florida, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	$ 110,736	$ 85,606
Fringe Benefits	$ 17,054	$ 13,935
Services	$ 47,173	$ 46,568
Materials & Supplies Consumed	$ 14,572	$ 13,424
Utilities	$ 4,200	$ 3,360
Casualty & Liability	$ 33,775	$ 29,827
Taxes	$ 1,694	$ 1,491
Miscellaneous	$ 0	$ 0
Interest	$ 14,457	$ 7,509
Leases & Rentals	$ 0	$ 0
Capital Purchases	$ 68,490	$ 55,323
Contributed Services	$ 0	$ 0
Allocated Indirect Expenses	$ 14,748	$ 12,600
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	**$ 326,899**	**$ 269,643**

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Coordination Contractor Expense Sources

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	7/30/2026	**Coordination Contractor:**	Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	$ 0	$ 0
Fringe Benefits	$ 0	$ 0
Services	$ 57,149	$ 65,151
Materials & Supplies Consumed	$ 81,930	$ 87,606
Utilities	$ 0	$ 0
Casualty & Liability	$ 73,560	$ 77,014
Taxes	$ 0	$ 0
Miscellaneous	$ 0	$ 0
Interest	$ 0	$ 0
Leases & Rentals	$ 0	$ 0
Capital Purchases	$ 188,918	$ 83,274
Contributed Services	$ 0	$ 0
Allocated Indirect Expenses	$ 21,654	$ 17,333
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	**$ 423,211**	**$ 330,378**

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Coordination Contractor Expense Sources

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/19/2026	**Coordination Contractor:**	Conklin Davis Center for the Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	$ 121,533	$ 131,042
Fringe Benefits	$ 22,762	$ 26,289
Services	$ 10,599	$ 16,668
Materials & Supplies Consumed	$ 13,265	$ 11,446
Utilities	$ 6,558	$ 7,110
Casualty & Liability	$ 11,920	$ 9,865
Taxes	$ 0	$ 0
Miscellaneous	$ 25,661	$ 21,251
Interest	$ 0	$ 0
Leases & Rentals	$ 0	$ 0
Capital Purchases	$ 0	$ 0
Contributed Services	$ 0	$ 0
Allocated Indirect Expenses	$ 0	$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	**$ 212,298**	**$ 223,671**

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County:	Volusia
CTC:	County of Volusia d/b/a VOTRAN
Contact:	Bobbie King 950 Big Tree Road South Daytona, FL 32119 386-804-2616
Email:	bgking@volusia.org

Demographics	Number
Total County Population	0
Unduplicated Head Count	2,799



Trips By Type of Service	2024	2025	2026
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	241,866	228,078	198,596
TNC	0	0	0
Taxi	26,809	13,976	44
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	**268,675**	**242,054**	**198,640**

Passenger Trips By Trip Purpose			
Medical	82,361	74,923	48,678
Employment	52,707	47,042	27,584
Ed/Train/DayCare	89,552	60,998	54,443
Nutritional	17,526	18,314	5,244
Life-Sustaining/Other	26,529	40,777	62,691
TOTAL TRIPS	**268,675**	**242,054**	**198,640**

Passenger Trips By Revenue Source			
CTD	31,660	26,416	17,127
AHCA	0	0	0
APD	12,371	41,824	40,410
DOEA	0	0	1,709
DOE	9,173	9,125	2,019
Other	215,471	164,689	137,375
TOTAL TRIPS	**268,675**	**242,054**	**198,640**

Trips by Provider Type			
CTC	124,555	111,836	0
Transportation Operator	94,116	83,751	150,648
Coordination Contractor	50,004	46,467	47,992
TOTAL TRIPS	**268,675**	**242,054**	**198,640**

Vehicle Data	2024	2025	2026
Vehicle Miles	2,165,288	1,884,748	1,643,369
Roadcalls	50	57	31
Accidents	21	21	19
Vehicles	113	125	124
Drivers	214	177	186

Financial and General Data			
Expenses	$11,479,755	$10,858,501	$12,516,627
Revenues	$11,479,755	$10,646,195	$12,246,414
Commendations	67	56	28
Complaints	298	66	25
Passenger No-Shows	11,008	9,969	4,033
Unmet Trip Requests	0	0	0

Performance Measures			
Accidents per 100,000 Miles	0.97	1.11	1.16
Miles between Roadcalls	43,306	33,066	53,012
Avg. Trips per Passenger	63.70	57.40	70.97
Cost per Trip	$42.73	$44.86	$63.01
Cost per Paratransit Trip	$40.10	$45.50	$63.03
Cost per Total Mile	$5.30	$5.76	$7.62
Cost per Paratransit Mile	$5.01	$5.85	$7.62

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VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

Quality Assurance Committee Meeting
October 14, 2026

3. Action Items

C. Review and Approval of the 2026 Transportation Disadvantaged Service Plan (TDSP) Major Update

Volusia County 5-Year TDSP 2027-2031

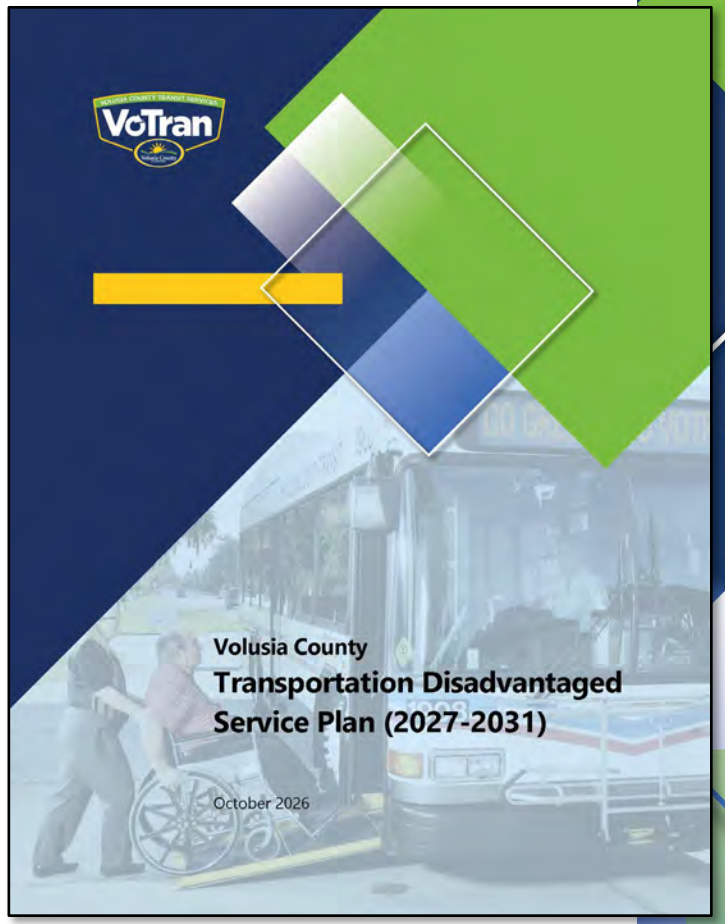
TDLCB Meeting

October 14, 2026



TDSP Overview

- Tactical Plan
  - Development Plan
  - Service Plan
  - Quality Assurance
- Major updates every 5 years with annual updates in between
- Developed by the Community Transportation Coordinator (VoTran) and the Planning Agency (TPO)
- Reviewed and approved by the Local Coordinating Board (LCB)
- Submitted to Florida Commission for the Transportation Disadvantaged (CTD) for approval
- Being developed concurrently with VoTran's Transit Development Plan (TDP)



TDSP Components

Part 1: Development Plan

- Introduction to the Service Area
- Service Area Profile/Demographics
- Service Analysis
- Goals, Objectives, and Strategies

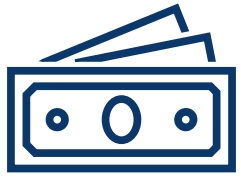






Part 2: Service Plan

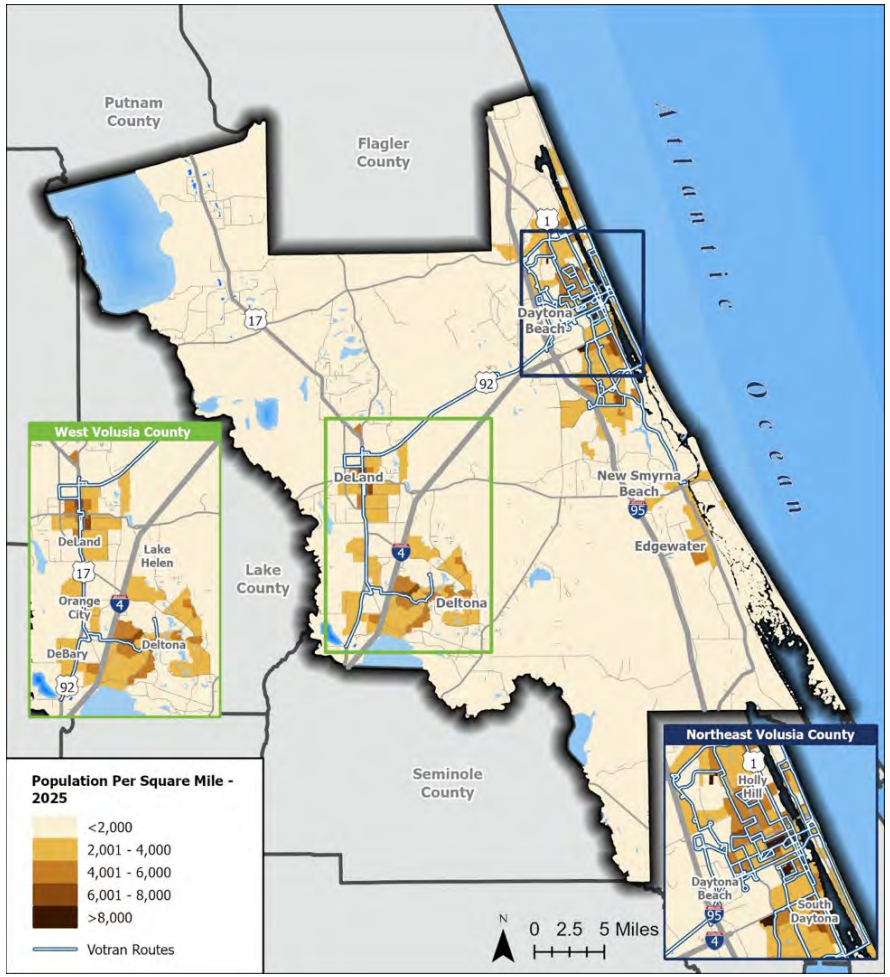
- Operations
- Quality Assurance
- Cost/Revenue Allocation and Rate Structure Justification





Demographic and Land Use Trends

- 579,622 residents in 2024, an increase of approximately 16% since 2014.
- Adults age 65 or older represented 27.5% of residents in 2025 and are projected to reach 31.1% by 2050.
- 17.3% of residents have a disability, compared with 13.7% statewide.
- 11.8% of residents live below the poverty threshold, and 5.3% of households have no vehicle.
- West Volusia's low-density, automobile-oriented development pattern and dispersed activity centers present challenges for efficient transit service.



Public Involvement Process

1,185

Recorded Outreach Interactions

June- August 2026

- 1 Steering Committee meeting with 5 participants
- 11 stakeholder interviews
- 3 discussion groups with 15 participants
- 4 pop-up events with 160 participants
- 261 completed transit-needs surveys
- 200 virtual-room visits and 533 email, web, social media, and media contacts

Needs and Barriers to Coordination

Mobility Needs

- Increasing Demand for Transportation Services
- Fixed-Route Accessibility
- Expanded Fixed-Route Public Transit

Coordination Barriers

- Limited Funding for Transportation
- Land Use Development Patterns

Goals & Objectives

Goal 1: Provide an efficient, effective, and fully coordinated transportation system to meet the demand and mobility needs of the transportation disadvantaged in Volusia County.

Key Objective
1.1: Maximize coordination with public and private agencies and other transportation operators in the Volusia County area.
1.2: Provide connectivity throughout the County with a focus on major attractors and other modal options.
1.3: Ensure both the fixed-route transit and paratransit systems continue to remain responsive to the needs of the transportation disadvantaged population and the community.

Goals & Objectives

Goal 2: Deliver a safe and high-quality transit experience to the customer.

Key Objective
2.1: Monitor service quality and maintain minimum standards.
2.2: Maximize customer comfort and safety.
2.3: Increase avenues for customers to access information on the coordinated transportation system.

Goal 3: Encourage land use patterns that support transit services and the clustering of mixed uses for the provision of a more cost-effective and efficient transportation system.

Key Objective
3.1: Improve local knowledge of the benefits of transit-friendly land uses.
3.2: Improve connections of public transportation to other modes of transportation.

Goals & Objectives

Goal 4: Ensure program accountability with the State and Federal requirements for TD planning.

Key Objective
4.1: Continue to coordinate with the VFTPO to staff and support the Volusia County TDLCB.

Goal 5: Integrate paratransit service with fixed-route service to provide more travel options for the ADA and TD populations.

Key Objective
5.1: Provide opportunities for ADA and TD passengers to safely access multi-modal transportation options.

Goal 6: Secure additional funding that comes available to meet the transportation disadvantaged demand and mobility needs in Volusia County.

Key Objective
6.1: Investigate and pursue all available funding opportunities at the federal, state, and local levels and from private sources for programs or projects serving the transportation disadvantaged.

Next Steps and Questions

- TDLCB approval on October 14, 2026.
- Submit the TDSP to the CTD for final action.
- Review goals, objectives, and strategies annually and report updates in the annual TDSP update (2028-2031).



VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

Quality Assurance Committee Meeting
October 14, 2026

4. Staff Comments

5. Quality Assurance Committee Member Comments

6. Adjournment

Volusia-Flagler TPO

TDLCB Meeting

October 14, 2026
10:00 am

VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

TDLCB Meeting
October 14, 2026

1. Call to Order/Roll Call/Determination of Quorum/Pledge of Allegiance



VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

TDLCB Meeting
October 14, 2026

2. Public Comment/Participation

VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

TDLCB Meeting
October 14, 2026

3. Action Items

A. Review and Approval of the July 8, 2026 TDLCB Meeting Minutes

VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

TDLCB Meeting
October 14, 2026

3. Action Items

B. Review and Approval of the VoAccess Monthly Paratransit Reports

MONTHLY TRANSPORTATION DISADVANTAGED REPORT						
	MAY, 2026 VOTRAN	MAY, 2025 VOTRAN	MAY, 2026 CONTRACTED	MAY, 2025 CONTRACTED	MAY, 2026 TOTAL	MAY, 2025 TOTAL
TOTAL PASS TRIPS	**8,663**	**9,354**	**2,727**	**6,083**	**11,390**	**15,437**
TRIP PURPOSE						
Medical	2,892	3,595	765	2,475	3,657	6,070
Nutrition		1,237		125	0	1,362
Other	1,606	238	539	175	2,145	413
Education	749	1,924	281	1,190	1,030	3,114
Shopping	2,249	594	559	386	2,808	980
Work	1,167	1,766	583	1,732	1,750	3,498
PASSENGER TYPE						
Disabled	2,964	9,217	709	6,063	3,673	15,280
Elderly		137		20	0	157
Child	271	0	87	0	358	0
TRIP TYPE						
Ambulatory	6,776	7,051	2,203	4,543	8,979	11,594
Wheelchair	1,887	2,303	524	1,540	2,411	3,843
TOTAL COMPLAINTS	**1**	**0**	**0**	**1**	1	**1**
Discourtesy	0	0	0	1	0	1
Safety	0	0	0	0	0	0
Early	0	0	0	0	0	0
Late	0	0	0	0	0	0
Driver	0	0	0	0	0	0
Schedule/Routes	0	0	0	0	0	0
Vehicle/Equipment	0	0	0	0	0	0
Other	1	0	0	0	1	0
TOTAL ACCIDENTS CHARGEABLE:	**0**	**0**	**0**	**0**	**0**	**0**
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
NON-CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
CANCELLATIONS	**2,418**	**608**	**752**	**389**	**3,170**	**997**
NO SHOWS	**211**	**501**	**96**	**321**	**307**	**822**
REVENUE MILES	**76,091**	**85,742**	**33,456**	**48,948**	**109,547**	**134,690**
REVENUE HOURS	**5,108**	**5,115**	**2,055**	**3,864**	**7,163**	**8,979**

MONTHLY TRANSPORTATION DISADVANTAGED REPORT						
	JUN, 2026 VOTRAN	JUN, 2025 VOTRAN	JUN, 2026 CONTRACTED	JUN, 2025 CONTRACTED	JUN, 2026 TOTAL	JUN, 2025 TOTAL
TOTAL PASS TRIPS	**7,939**	**8,858**	**2,735**	**4,933**	**10,674**	**13,791**
TRIP PURPOSE						
Medical	2,947	3,751	813	2,095	3,760	5,846
Nutrition		1,049		134	0	1,183
Other	1,042	293	449	164	1,491	457
Education	460	1,322	186	829	646	2,151
Shopping	2,219	529	595	392	2,814	921
Work	1,271	1,914	692	1,319	1,963	3,233
PASSENGER TYPE						
Disabled	3,105	8,751	759	4,923	3,864	13,674
Elderly		107		10	0	117
Child	124	0	25	0	149	0
TRIP TYPE						
Ambulatory	6,027	6,455	2,212	4,923	8,239	11,378
Wheelchair	1,912	2,403	523	10	2,435	2,413
TOTAL COMPLAINTS	**3**	**0**	**0**	**1**	**3**	**1**
Discourtesy	0	0	0	1	0	1
Safety	0	0	0	0	0	0
Early	0	0	0	0	0	0
Late	0	0	0	0	0	0
Driver	0	0	0	0	0	0
Schedule/Routes	0	0	0	0	0	0
Vehicle/Equipment	0	0	0	0	0	0
Other	3	0	0	0	3	0
TOTAL ACCIDENTS CHARGEABLE:	**0**	**0**	**0**	**0**	**0**	**0**
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
NON-CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
CANCELLATIONS	**2,255**	**627**	**720**	**352**	**2,975**	**979**
NO SHOWS	**163**	**468**	**74**	**264**	**237**	**732**
REVENUE MILES	**67,932**	**82,359**	**33,013**	**43,228**	**100,945**	**125,587**
REVENUE HOURS	**4,950**	**5,096**	**2,158**	**3,355**	**7,108**	**8,451**

MONTHLY TRANSPORTATION DISADVANTAGED REPORT						
	JUL, 2026 VOTRAN	JUL, 2025 VOTRAN	JUL, 2026 CONTRACTED	JUL, 2025 CONTRACTED	JUL, 2026 TOTAL	JUL, 2025 TOTAL
TOTAL PASS TRIPS	**8,566**	**8,862**	**2,366**	**4,833**	**10,932**	**13,695**
TRIP PURPOSE						
Medical	3,272	3,469	755	1,990	4,027	5,459
Nutrition		1,017		133		1,150
Other	1,093	277	258	198	1,351	475
Education	360	1,469	133	813	493	2,282
Shopping	2,431	600	596	394	3,027	994
Work	1,410	2,030	624	1,305	2,034	3,335
PASSENGER TYPE						
Disabled	3,407	8,774	709	4,826	4,116	13,600
Elderly		88		7	0	95
Child	66	0	12	0	78	0
TRIP TYPE						
Ambulatory	6,492	6,400	1,866		8,358	6,400
Wheelchair	2,074	2,462	500		2,574	2,462
TOTAL COMPLAINTS	**6**	**0**	**0**	**0**	**6**	**0**
Discourtesy	0	0	0	0	0	0
Safety	0	0	0	0	0	0
Early	0	0	0	0	0	0
Late	0	0	0	0	0	0
Driver	0	0	0	0	0	0
Schedule/Routes	0	0	0	0	0	0
Vehicle/Equipment	0	0	0	0	0	0
Other	6	0	0	0	6	0
TOTAL ACCIDENTS CHARGEABLE:	**1**	**0**	**0**	**0**	**1**	**0**
Person Only	0	0	0	0	0	0
Vehicle Only	1	0	0	0	1	0
Person & Vehicle	0	0	0	0	0	0
NON-CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
CANCELLATIONS	**2,017**	**718**	**47**	**391**	**2,064**	**1,109**
NO SHOWS	**173**	**454**	**492**	**248**	**665**	**702**
REVENUE MILES	**68,975**	**84,106**	**30,118**	**43,801**	**99,093**	**127,907**
REVENUE HOURS	**5,010**	**5,283**	**2,135**	**3,286**	**7,145**	**8,569**

VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

TDLCB Meeting
October 14, 2026

3. Action Items

C. Review and Approval of the 2026 Annual Operating Report (AOR)

CTC Organization

County: Volusia
Fiscal Year: 7/1/2025 - 6/30/2026

CTC Status: Submitted
CTD Status: Under Review

Date Initiated: 7/20/2026

CTC Organization Name:	County of Volusia d/b/a VOTRAN
Address:	950 Big Tree Road
City:	South Daytona
State:	FL
Zip Code:	32119
Organization Type:	County
Network Type:	Partial Brokerage
Operating Environment:	Urban
Transportation Operators:	Yes
Number of Transportation Operators:	6
Coordination Contractors:	Yes
Number of Coordination Contractors:	3
Provide Out of County Trips:	No
Local Coordinating Board (LCB) Chairperson:	Matt Reinhart
CTC Contact:	Bobbie King
CTC Contact Title:	Transit Services Director
CTC Contact Email:	bgking@volusia.org
Phone:	(386) 804-2616

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CTC Certification

I, Bobbie King, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

I, Matt Reinhart, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____

Organization – Coordination Contractor

County: Volusia **CTC Status**: Submitted **CTC Organization**: County of Volusia d/b/a VOTRAN
Fiscal Year: 7/1/2025 - 6/30/2026 **Upload Date**: 8/24/2026

Coordination Contractor Name:	Sunrise Community of Northeast Florida, Inc.
Address:	1100 Jimmy Ann Drive
City:	Daytona Beach
State:	FL
Zip Code:	32117
Organization Type:	Private Non Profit
Operating Environment:	Urban
Provide Out of County Trips:	No
Who Do You Serve:	Residents & clients
Contact Person:	Eva Wright
Contact Title:	Area Director
Contact Email:	ewright@sunrisegroup.org
Phone:	(386) 274-6474

Coordination Contractor Certification

By submission of this form, I, Eva Wright, as the authorized representative of Sunrise Community of Northeast Florida, Inc. , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

DRAFT

Organization – Coordination Contractor

County: Volusia **CTC Status**: Submitted **CTC Organization**: County of Volusia d/b/a VOTRAN
Fiscal Year: 7/1/2025 - 6/30/2026 **Upload Date**: 7/30/2026

Coordination Contractor Name:	Duvall Homes Inc
Address:	827 S. Spring Garden Ave.
City:	Deland
State:	FL
Zip Code:	32720
Organization Type:	Private Non Profit
Operating Environment:	Urban
Provide Out of County Trips:	Yes
Who Do You Serve:	Persons with Disabilities
Contact Person:	Lisa Herring
Contact Title:	Transportation Manager
Contact Email:	lherring@duvallhomes.org
Phone:	(386) 734-2874

Coordination Contractor Certification

By submission of this form, I, Lisa Herring, as the authorized representative of Duvall Homes Inc , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

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Organization – Coordination Contractor

County: Volusia **CTC Status**: Submitted **CTC Organization**: County of Volusia d/b/a VOTRAN
Fiscal Year: 7/1/2025 - 6/30/2026 **Upload Date**: 8/19/2026

Coordination Contractor Name:	Conklin Davis Center for the Visually Impaired
Address:	405 White Street
City:	Daytona Beach
State:	FL
Zip Code:	32114
Organization Type:	Private Non Profit
Operating Environment:	Urban
Provide Out of County Trips:	Yes
Who Do You Serve:	Visually Impaired Clients
Contact Person:	Ronee David
Contact Title:	CEO
Contact Email:	rdavid@conklindavis.org
Phone:	(386) 258-3441

Coordination Contractor Certification

By submission of this form, I, Ronee David, as the authorized representative of Conklin Davis Center for the Visually Impaired , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

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CTC Trips

County: Volusia **CTC Status:** Submitted **CTC Organization:** County of Volusia d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026 **CTD Status:** Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	105,204	41,346	146,550	135,172	40,345	175,517
Non-Ambulatory	45,400	6,646	52,046	46,439	6,122	52,561
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	44	N/A	44	13,976	N/A	13,976
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	**150,648**	**47,992**	**198,640**	**195,587**	**46,467**	**242,054**
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	150,648	N/A	150,648	83,751	N/A	83,751
Total - Contracted Transportation Operator Trips	**150,648**	**0**	**150,648**	**83,751**	**0**	**83,751**
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	40,410	40,410	0	41,824	41,824
Comm for the Transportation Disadvantaged (CTD)	17,127	N/A	17,127	26,416	N/A	26,416
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	0	2,019	2,019	6,572	2,553	9,125
Dept of Elder Affairs (DOEA)	1,709	0	1,709	0	0	0
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	80,268	5,004	85,272	113,743	1,254	114,997
Local Government	44,717	0	44,717	30,349	0	30,349
Local Non-Government	6,827	559	7,386	18,507	836	19,343
Other Federal & State Programs	0	0	0	0	0	0
Total - Revenue Source	**150,648**	**47,992**	**198,640**	**195,587**	**46,467**	**242,054**

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CTC Trips (cont'd)

County: Volusia **CTC Status:** Submitted **CTC Organization:** County of Volusia d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026 **CTD Status:** Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	1,507	0	1,507	1,493	0	1,493
Children At Risk	10,545	0	10,545	13,894	0	13,894
Persons With Disabilities	138,596	47,992	186,588	180,200	46,467	226,667
Low Income	0	0	0	0	0	0
Other	0	0	0	0	0	0
Total - Passenger Type	**150,648**	**47,992**	**198,640**	**195,587**	**46,467**	**242,054**
Trip Purpose - One Way						
Medical	46,427	2,251	48,678	72,850	2,073	74,923
Employment	27,584	0	27,584	47,042	0	47,042
Education/Training/Daycare	13,447	40,996	54,443	21,514	39,484	60,998
Nutritional	4,184	1,060	5,244	17,055	1,259	18,314
Life-Sustaining/Other	59,006	3,685	62,691	37,126	3,651	40,777
Total - Trip Purpose	**150,648**	**47,992**	**198,640**	**195,587**	**46,467**	**242,054**
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	2,390	409	2,799	3,803	414	4,217
Total - UDPHC	**2,390**	**409**	**2,799**	**3,803**	**414**	**4,217**
Unmet & No Shows						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	4,033	N/A	4,033	9,969	N/A	9,969
Customer Feedback						
Complaints	25	N/A	25	66	N/A	66
Commendations	28	N/A	28	56	N/A	56

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Date Created	Created By	User Role	Date Modified	Modified By	Comment
9/8/2026	Ralf Heseler Votran	CTC User			During the reporting period, taxi and Council on Aging (COA) trips discontinued. Additionally, some ADA corridors became TD zones due to the conversion of fixed route areas to micro-transit and some clients were not eligible for TD service

Coordination Contractor Trips

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/24/2026	**Coordination Contractor:**	Sunrise Community of Northeast Florida, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	13,136	13,412
Non-Ambulatory	1,214	1,189
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	**14,350**	**14,601**
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	**0**	**0**
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	11,064	14,601
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	3,286	0
Local Government	0	0
Local Non-Government	0	0
Other Federal & State Programs	0	0
Total - Revenue Source	**14,350**	**14,601**

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Coordination Contractor Trips (cont'd)

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/24/2026	**Coordination Contractor:**	Sunrise Community of Northeast Florida, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	14,350	14,601
Low Income	0	0
Other	0	0
Total - Passenger Type	**14,350**	**14,601**
Trip Purpose - One Way		
Medical	719	732
Employment	0	0
Education/Training/Daycare	12,322	12,536
Nutritional	238	243
Life-Sustaining/Other	1,071	1,090
Total - Trip Purpose	**14,350**	**14,601**
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	48	53
Total - UDPHC	**48**	**53**
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A

DRAFT

Coordination Contractor Trips

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	7/30/2026	**Coordination Contractor:**	Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	23,938	22,434
Non-Ambulatory	5,408	4,789
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	**29,346**	**27,223**
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	**0**	**0**
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	29,346	27,223
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	0	0
Other Federal & State Programs	0	0
Total - Revenue Source	**29,346**	**27,223**

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Coordination Contractor Trips (cont'd)

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	7/30/2026	**Coordination Contractor:**	Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	29,346	27,223
Low Income	0	0
Other	0	0
Total - Passenger Type	**29,346**	**27,223**
Trip Purpose - One Way		
Medical	1,532	1,341
Employment	0	0
Education/Training/Daycare	24,378	22,305
Nutritional	822	1,016
Life-Sustaining/Other	2,614	2,561
Total - Trip Purpose	**29,346**	**27,223**
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	60	65
Total - UDPHC	**60**	**65**
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A

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Coordination Contractor Trips

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/19/2026	**Coordination Contractor:**	Conklin Davis Center for the Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	4,272	4,499
Non-Ambulatory	24	144
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	**4,296**	**4,643**
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	**0**	**0**
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	2,019	2,553
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	1,718	1,254
Local Government	0	0
Local Non-Government	559	836
Other Federal & State Programs	0	0
Total - Revenue Source	**4,296**	**4,643**

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Coordination Contractor Trips (cont'd)

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/19/2026	**Coordination Contractor:**	Conklin Davis Center for the Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	4,296	4,643
Low Income	0	0
Other	0	0
Total - Passenger Type	**4,296**	**4,643**
Trip Purpose - One Way		
Medical	0	0
Employment	0	0
Education/Training/Daycare	4,296	4,643
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	**4,296**	**4,643**
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	301	296
Total - UDPHC	**301**	**296**
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A

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CTC Vehicles & Drivers

County: Volusia **CTC Status:** Submitted **CTC Organization:** County of Volusia d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026 **CTD Status:** Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	1,446,439	196,683	1,643,122	1,607,422	167,226	1,774,648
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	247	N/A	247	110,100	N/A	110,100
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	**1,446,686**	**196,683**	**1,643,369**	**1,717,522**	**167,226**	**1,884,748**
Roadcalls & Accidents						
Roadcalls	27	4	31	52	5	57
Chargeable Accidents	19	0	19	19	2	21
Vehicle Inventory						
Total Number of Vehicles	82	42	124	80	45	125
Number of Wheelchair Accessible Vehicles	82	23	105	80	25	105
Drivers						
Number of Full Time & Part Time Drivers	84	102	186	69	108	177
Number of Volunteer Drivers	0	0	0	0	0	0

Date Created	Created By	User Role	Date Modified	Modified By	Comment

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Coordination Contractor Vehicles & Drivers

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/24/2026	**Coordination Contractor:**	Sunrise Community of Northeast Florida, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	32,416	37,377
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	**32,416**	**37,377**
Roadcalls & Accidents		
Roadcalls	4	5
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	10	10
Number of Wheelchair Accessible Vehicles	3	3
Drivers		
Number of Full Time & Part Time Drivers	22	20
Number of Volunteer Drivers	0	0

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Coordination Contractor Vehicles & Drivers

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	7/30/2026	**Coordination Contractor:**	Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	104,225	92,259
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	**104,225**	**92,259**
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	19	22
Number of Wheelchair Accessible Vehicles	17	19
Drivers		
Number of Full Time & Part Time Drivers	54	55
Number of Volunteer Drivers	0	0

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Coordination Contractor Vehicles & Drivers

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/19/2026	**Coordination Contractor:**	Conklin Davis Center for the Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	60,042	37,590
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	**60,042**	**37,590**
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	2
Vehicle Inventory		
Total Number of Vehicles	13	13
Number of Wheelchair Accessible Vehicles	3	3
Drivers		
Number of Full Time & Part Time Drivers	26	33
Number of Volunteer Drivers	0	0

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CTC Revenue Sources

County: Volusia **CTC Status:** Submitted **CTC Organization:** County of Volusia d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026 **CTD Status:** Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Agency for Persons with Disabilities (APD)	$ 0	$ 429,338	$ 429,338	$ 0	$ 418,377	$ 418,377
Dept of Economic Opportunity (DEO)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Dept of Children and Families (DCF)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Dept of Education (DOE)	$ 0	$ 87,590	$ 87,590	$ 30,467	$ 104,725	$ 135,192
Dept of Elder Affairs (DOEA)	$ 131,075	$ 0	$ 131,075	$ 0	$ 0	$ 0
Dept of Health (DOH)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Dept of Juvenile Justice (DJJ)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	$ 1,296,395	N/A	$ 1,296,395	$ 1,397,618	N/A	$ 1,397,618
Non-Sponsored Capital Equipment	$ 0	N/A	$ 0	$ 0	N/A	$ 0
Rural Capital Equipment	$ 0	N/A	$ 0	$ 0	N/A	$ 0
TD Other	$ 17,216	N/A	$ 17,216	$ 0	N/A	$ 0
Department of Transportation (DOT)						
49 USC 5307	$ 6,156,271	$ 0	$ 6,156,271	$ 5,649,702	$ 0	$ 5,649,702
49 USC 5310	$ 0	$ 150,187	$ 150,187	$ 0	$ 52,606	$ 52,606
49 USC 5311	$ 0	$ 0	$ 0	$ 368,171	$ 0	$ 368,171
49 USC 5311 (f)	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Block Grant	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Service Development	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Commuter Assistance Program	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other DOT	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Local Government						
School Board (School Bus)	$ 0	N/A	$ 0	$ 0	N/A	$ 0
County Cash	$ 3,429,651	$ 0	$ 3,429,651	$ 1,605,710	$ 0	$ 1,605,710
County In-Kind	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
City Cash	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
City In-Kind	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other Cash	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other In-Kind	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Local Non-Government						
Farebox	$ 310,405	$ 0	$ 310,405	$ 752,287	$ 0	$ 752,287
Donations/Contributions	$ 0	$ 25,080	$ 25,080	$ 0	$ 35,678	$ 35,678
In-Kind Services	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other Non-Government	$ 213,206	$ 0	$ 213,206	$ 230,854	$ 0	$ 230,854
Other Federal & State Programs						
Other Federal Programs	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Other State Programs	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Total - Revenue Sources	**$ 11,554,219**	**$ 692,195**	**$ 12,246,414**	**$ 10,034,809**	**$ 611,386**	**$ 10,646,195**

Date Created	Created By	User Role	Date Modified	Modified By	Comment

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Coordination Contractor Revenue Sources

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/24/2026	**Coordination Contractor:**	Sunrise Community of Northeast Florida, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	$ 0	$ 0
Agency for Persons with Disabilities (APD)	$ 251,899	$ 269,643
Dept of Economic Opportunity (DEO)	$ 0	$ 0
Dept of Children and Families (DCF)	$ 0	$ 0
Dept of Education (DOE)	$ 0	$ 0
Dept of Elder Affairs (DOEA)	$ 0	$ 0
Dept of Health (DOH)	$ 0	$ 0
Dept of Juvenile Justice (DJJ)	$ 0	$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	$ 0	$ 0
49 USC 5310	$ 75,000	$ 0
49 USC 5311	$ 0	$ 0
49 USC 5311 (f)	$ 0	$ 0
Block Grant	$ 0	$ 0
Service Development	$ 0	$ 0
Commuter Assistance Program	$ 0	$ 0
Other DOT	$ 0	$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	$ 0	$ 0
County In-Kind	$ 0	$ 0
City Cash	$ 0	$ 0
City In-Kind	$ 0	$ 0
Other Cash	$ 0	$ 0
Other In-Kind	$ 0	$ 0
Local Non-Government		
Farebox	$ 0	$ 0
Donations/Contributions	$ 0	$ 0
In-Kind Services	$ 0	$ 0
Other Non-Government	$ 0	$ 0
Other Federal & State Programs		
Other Federal Programs	$ 0	$ 0
Other State Programs	$ 0	$ 0
Total - Revenue Sources	**$ 326,899**	**$ 269,643**

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Coordination Contractor Revenue Sources

County: Volusia
CTC Status: Submitted
CTC Organization: County of Volusia d/b/a VOTRAN
Fiscal Year: 07/01/2025 - 06/30/2026
Upload Date: 7/30/2026
Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	$ 0	$ 0
Agency for Persons with Disabilities (APD)	$ 177,439	$ 148,734
Dept of Economic Opportunity (DEO)	$ 0	$ 0
Dept of Children and Families (DCF)	$ 0	$ 0
Dept of Education (DOE)	$ 0	$ 0
Dept of Elder Affairs (DOEA)	$ 0	$ 0
Dept of Health (DOH)	$ 0	$ 0
Dept of Juvenile Justice (DJJ)	$ 0	$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	$ 0	$ 0
49 USC 5310	$ 0	$ 0
49 USC 5311	$ 0	$ 0
49 USC 5311 (f)	$ 0	$ 0
Block Grant	$ 0	$ 0
Service Development	$ 0	$ 0
Commuter Assistance Program	$ 0	$ 0
Other DOT	$ 0	$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	$ 0	$ 0
County In-Kind	$ 0	$ 0
City Cash	$ 0	$ 0
City In-Kind	$ 0	$ 0
Other Cash	$ 0	$ 0
Other In-Kind	$ 0	$ 0
Local Non-Government		
Farebox	$ 0	$ 0
Donations/Contributions	$ 0	$ 0
In-Kind Services	$ 0	$ 0
Other Non-Government	$ 0	$ 0
Other Federal & State Programs		
Other Federal Programs	$ 0	$ 0
Other State Programs	$ 0	$ 0
Total - Revenue Sources	**$ 177,439**	**$ 148,734**

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Coordination Contractor Revenue Sources

County: Volusia
CTC Status: Submitted
CTC Organization: County of Volusia d/b/a VOTRAN
Fiscal Year: 07/01/2025 - 06/30/2026
Upload Date: 8/19/2026
Coordination Contractor: Conklin Davis Center for the Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	$ 0	$ 0
Agency for Persons with Disabilities (APD)	$ 0	$ 0
Dept of Economic Opportunity (DEO)	$ 0	$ 0
Dept of Children and Families (DCF)	$ 0	$ 0
Dept of Education (DOE)	$ 87,590	$ 104,725
Dept of Elder Affairs (DOEA)	$ 0	$ 0
Dept of Health (DOH)	$ 0	$ 0
Dept of Juvenile Justice (DJJ)	$ 0	$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	$ 0	$ 0
49 USC 5310	$ 75,187	$ 52,606
49 USC 5311	$ 0	$ 0
49 USC 5311 (f)	$ 0	$ 0
Block Grant	$ 0	$ 0
Service Development	$ 0	$ 0
Commuter Assistance Program	$ 0	$ 0
Other DOT	$ 0	$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	$ 0	$ 0
County In-Kind	$ 0	$ 0
City Cash	$ 0	$ 0
City In-Kind	$ 0	$ 0
Other Cash	$ 0	$ 0
Other In-Kind	$ 0	$ 0
Local Non-Government		
Farebox	$ 0	$ 0
Donations/Contributions	$ 25,080	$ 35,678
In-Kind Services	$ 0	$ 0
Other Non-Government	$ 0	$ 0
Other Federal & State Programs		
Other Federal Programs	$ 0	$ 0
Other State Programs	$ 0	$ 0
Total - Revenue Sources	**$ 187,857**	**$ 193,009**

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CTC Expense Sources

County: Volusia
CTC Status: Submitted
CTC Organization: County of Volusia d/b/a VOTRAN
Fiscal Year: 07/01/2025 - 06/30/2026
CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Expense Sources						
Labor	$ 213,708	$ 232,269	$ 445,977	$ 3,353,181	$ 216,648	$ 3,569,829
Fringe Benefits	$ 72,558	$ 39,816	$ 112,374	$ 1,211,544	$ 40,224	$ 1,251,768
Services	$ 190,957	$ 114,921	$ 305,878	$ 264,037	$ 128,387	$ 392,424
Materials & Supplies Consumed	$ 1,314,207	$ 109,767	$ 1,423,974	$ 1,091,133	$ 112,476	$ 1,203,609
Utilities	$ 91,424	$ 10,758	$ 102,182	$ 23,684	$ 10,470	$ 34,154
Casualty & Liability	$ 65,915	$ 119,255	$ 185,170	$ 318,061	$ 116,706	$ 434,767
Taxes	$ 0	$ 1,694	$ 1,694	$ 0	$ 1,491	$ 1,491
Miscellaneous	$ 6,801	$ 25,661	$ 32,462	$ 0	$ 21,251	$ 21,251
Interest	$ 0	$ 14,457	$ 14,457	$ 0	$ 7,509	$ 7,509
Leases & Rentals	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Capital Purchases	$ 0	$ 257,408	$ 257,408	$ 0	$ 138,597	$ 138,597
Contributed Services	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0
Allocated Indirect Expenses	$ 0	$ 36,402	$ 36,402	$ 572,404	$ 29,933	$ 602,337
Purchased Transportation Services						
Bus Pass	$ 0	N/A	$ 0	$ 0	N/A	$ 0
School Board (School Bus)	$ 0	N/A	$ 0	$ 0	N/A	$ 0
Transportation Network Companies (TNC)	$ 0	N/A	$ 0	$ 0	N/A	$ 0
Taxi	$ 0	N/A	$ 0	$ 480,115	N/A	$ 480,115
Contracted Operator	$ 9,598,649	N/A	$ 9,598,649	$ 2,720,650	N/A	$ 2,720,650
Total - Expense Sources	**$ 11,554,219**	**$ 962,408**	**$ 12,516,627**	**$ 10,034,809**	**$ 823,692**	**$ 10,858,501**

Date Created	Created By	User Role	Date Modified	Modified By	Comment

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Coordination Contractor Expense Sources

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/24/2026	**Coordination Contractor:**	Sunrise Community of Northeast Florida, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	$ 110,736	$ 85,606
Fringe Benefits	$ 17,054	$ 13,935
Services	$ 47,173	$ 46,568
Materials & Supplies Consumed	$ 14,572	$ 13,424
Utilities	$ 4,200	$ 3,360
Casualty & Liability	$ 33,775	$ 29,827
Taxes	$ 1,694	$ 1,491
Miscellaneous	$ 0	$ 0
Interest	$ 14,457	$ 7,509
Leases & Rentals	$ 0	$ 0
Capital Purchases	$ 68,490	$ 55,323
Contributed Services	$ 0	$ 0
Allocated Indirect Expenses	$ 14,748	$ 12,600
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	**$ 326,899**	**$ 269,643**

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Coordination Contractor Expense Sources

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	7/30/2026	**Coordination Contractor:**	Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	$ 0	$ 0
Fringe Benefits	$ 0	$ 0
Services	$ 57,149	$ 65,151
Materials & Supplies Consumed	$ 81,930	$ 87,606
Utilities	$ 0	$ 0
Casualty & Liability	$ 73,560	$ 77,014
Taxes	$ 0	$ 0
Miscellaneous	$ 0	$ 0
Interest	$ 0	$ 0
Leases & Rentals	$ 0	$ 0
Capital Purchases	$ 188,918	$ 83,274
Contributed Services	$ 0	$ 0
Allocated Indirect Expenses	$ 21,654	$ 17,333
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	**$ 423,211**	**$ 330,378**

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Coordination Contractor Expense Sources

County:	Volusia	**CTC Status:**	Submitted	**CTC Organization:**	County of Volusia d/b/a VOTRAN
Fiscal Year:	07/01/2025 - 06/30/2026	**Upload Date:**	8/19/2026	**Coordination Contractor:**	Conklin Davis Center for the Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	$ 121,533	$ 131,042
Fringe Benefits	$ 22,762	$ 26,289
Services	$ 10,599	$ 16,668
Materials & Supplies Consumed	$ 13,265	$ 11,446
Utilities	$ 6,558	$ 7,110
Casualty & Liability	$ 11,920	$ 9,865
Taxes	$ 0	$ 0
Miscellaneous	$ 25,661	$ 21,251
Interest	$ 0	$ 0
Leases & Rentals	$ 0	$ 0
Capital Purchases	$ 0	$ 0
Contributed Services	$ 0	$ 0
Allocated Indirect Expenses	$ 0	$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	**$ 212,298**	**$ 223,671**

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County:	Volusia
CTC:	County of Volusia d/b/a VOTRAN
Contact:	Bobbie King 950 Big Tree Road South Daytona, FL 32119 386-804-2616
Email:	bgking@volusia.org

Demographics	Number
Total County Population	0
Unduplicated Head Count	2,799



Trips By Type of Service	2024	2025	2026
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	241,866	228,078	198,596
TNC	0	0	0
Taxi	26,809	13,976	44
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	**268,675**	**242,054**	**198,640**

Passenger Trips By Trip Purpose			
Medical	82,361	74,923	48,678
Employment	52,707	47,042	27,584
Ed/Train/DayCare	89,552	60,998	54,443
Nutritional	17,526	18,314	5,244
Life-Sustaining/Other	26,529	40,777	62,691
TOTAL TRIPS	**268,675**	**242,054**	**198,640**

Passenger Trips By Revenue Source			
CTD	31,660	26,416	17,127
AHCA	0	0	0
APD	12,371	41,824	40,410
DOEA	0	0	1,709
DOE	9,173	9,125	2,019
Other	215,471	164,689	137,375
TOTAL TRIPS	**268,675**	**242,054**	**198,640**

Trips by Provider Type			
CTC	124,555	111,836	0
Transportation Operator	94,116	83,751	150,648
Coordination Contractor	50,004	46,467	47,992
TOTAL TRIPS	**268,675**	**242,054**	**198,640**

Vehicle Data	2024	2025	2026
Vehicle Miles	2,165,288	1,884,748	1,643,369
Roadcalls	50	57	31
Accidents	21	21	19
Vehicles	113	125	124
Drivers	214	177	186

Financial and General Data			
Expenses	$11,479,755	$10,858,501	$12,516,627
Revenues	$11,479,755	$10,646,195	$12,246,414
Commendations	67	56	28
Complaints	298	66	25
Passenger No-Shows	11,008	9,969	4,033
Unmet Trip Requests	0	0	0

Performance Measures			
Accidents per 100,000 Miles	0.97	1.11	1.16
Miles between Roadcalls	43,306	33,066	53,012
Avg. Trips per Passenger	63.70	57.40	70.97
Cost per Trip	$42.73	$44.86	$63.01
Cost per Paratransit Trip	$40.10	$45.50	$63.03
Cost per Total Mile	$5.30	$5.76	$7.62
Cost per Paratransit Mile	$5.01	$5.85	$7.62

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VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

TDLCB Meeting
October 14, 2026

3. Action Items

D. Review and Approval of the 2026 Transportation Disadvantaged Service Plan (TDSP) Major Update

(Roll Call Vote Required)

Volusia County 5-Year TDSP 2027-2031

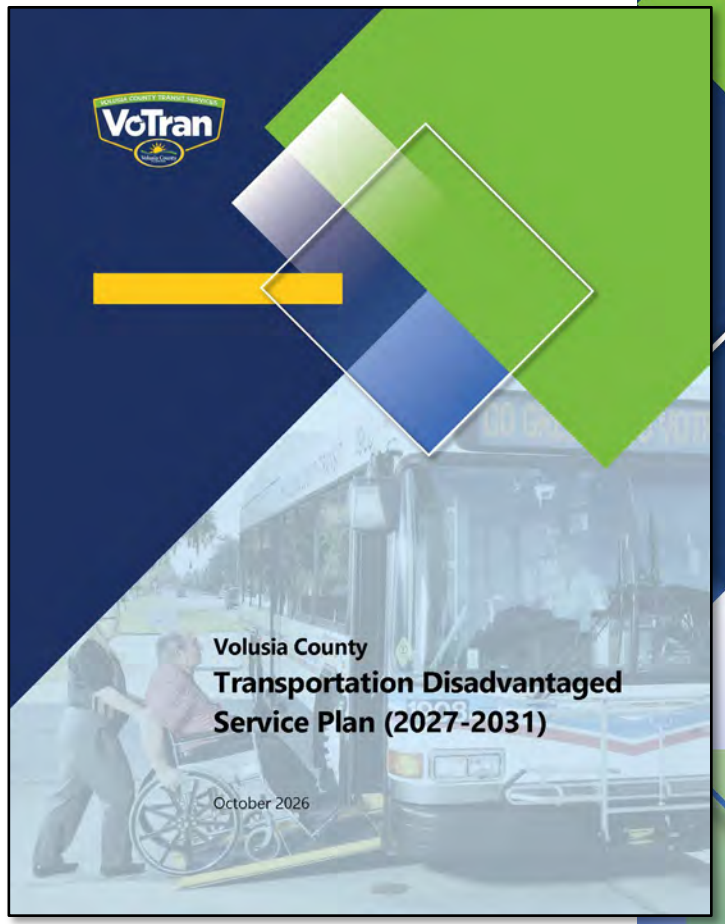
TDLCB Meeting

October 14, 2026



TDSP Overview

- Tactical Plan
  - Development Plan
  - Service Plan
  - Quality Assurance
- Major updates every 5 years with annual updates in between
- Developed by the Community Transportation Coordinator (VoTran) and the Planning Agency (TPO)
- Reviewed and approved by the Local Coordinating Board (LCB)
- Submitted to Florida Commission for the Transportation Disadvantaged (CTD) for approval
- Being developed concurrently with VoTran's Transit Development Plan (TDP)



TDSP Components

Part 1: Development Plan

- Introduction to the Service Area
- Service Area Profile/Demographics
- Service Analysis
- Goals, Objectives, and Strategies

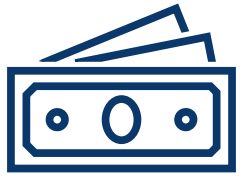






Part 2: Service Plan

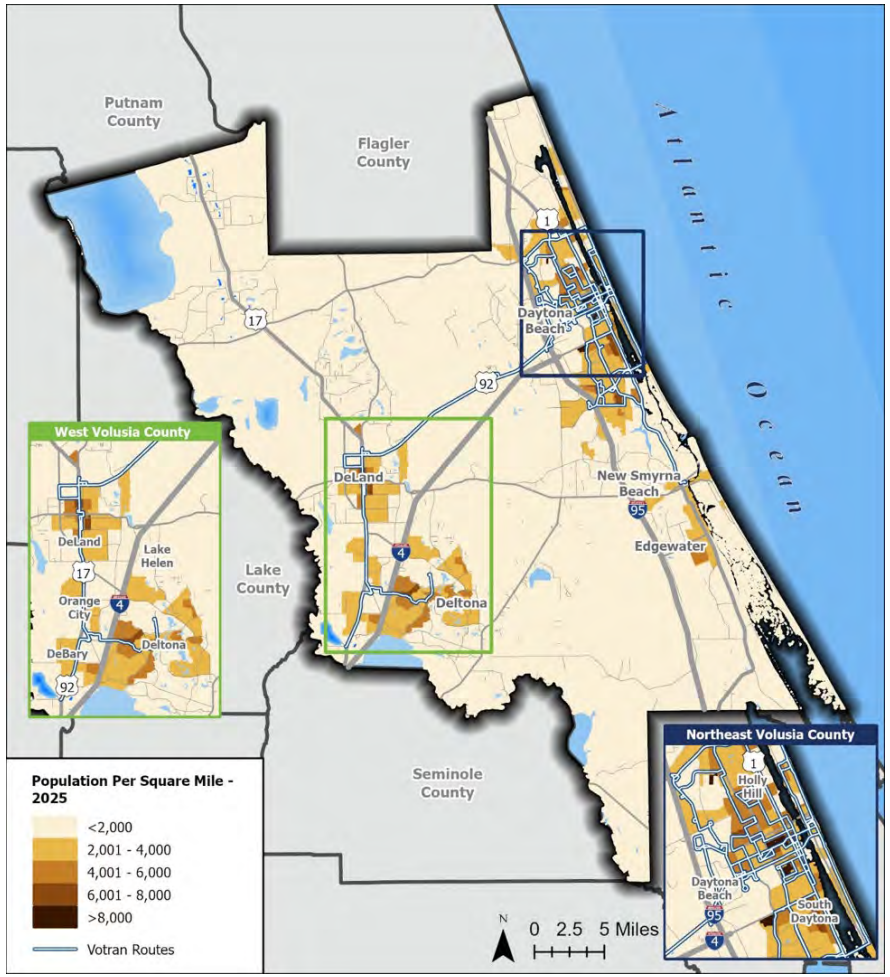
- Operations
- Quality Assurance
- Cost/Revenue Allocation and Rate Structure Justification





Demographic and Land Use Trends

- 579,622 residents in 2024, an increase of approximately 16% since 2014.
- Adults age 65 or older represented 27.5% of residents in 2025 and are projected to reach 31.1% by 2050.
- 17.3% of residents have a disability, compared with 13.7% statewide.
- 11.8% of residents live below the poverty threshold, and 5.3% of households have no vehicle.
- West Volusia's low-density, automobile-oriented development pattern and dispersed activity centers present challenges for efficient transit service.



Public Involvement Process

1,185

Recorded Outreach Interactions

June- August 2026

- 1 Steering Committee meeting with 5 participants
- 11 stakeholder interviews
- 3 discussion groups with 15 participants
- 4 pop-up events with 160 participants
- 261 completed transit-needs surveys
- 200 virtual-room visits and 533 email, web, social media, and media contacts

Needs and Barriers to Coordination

Mobility Needs

- Increasing Demand for Transportation Services
- Fixed-Route Accessibility
- Expanded Fixed-Route Public Transit

Coordination Barriers

- Limited Funding for Transportation
- Land Use Development Patterns

Goals & Objectives

Goal 1: Provide an efficient, effective, and fully coordinated transportation system to meet the demand and mobility needs of the transportation disadvantaged in Volusia County.

Key Objective
1.1: Maximize coordination with public and private agencies and other transportation operators in the Volusia County area.
1.2: Provide connectivity throughout the County with a focus on major attractors and other modal options.
1.3: Ensure both the fixed-route transit and paratransit systems continue to remain responsive to the needs of the transportation disadvantaged population and the community.

Goals & Objectives

Goal 2: Deliver a safe and high-quality transit experience to the customer.

Key Objective
2.1: Monitor service quality and maintain minimum standards.
2.2: Maximize customer comfort and safety.
2.3: Increase avenues for customers to access information on the coordinated transportation system.

Goal 3: Encourage land use patterns that support transit services and the clustering of mixed uses for the provision of a more cost-effective and efficient transportation system.

Key Objective
3.1: Improve local knowledge of the benefits of transit-friendly land uses.
3.2: Improve connections of public transportation to other modes of transportation.

Goals & Objectives

Goal 4: Ensure program accountability with the State and Federal requirements for TD planning.

Key Objective
4.1: Continue to coordinate with the VFTPO to staff and support the Volusia County TDLCB.

Goal 5: Integrate paratransit service with fixed-route service to provide more travel options for the ADA and TD populations.

Key Objective
5.1: Provide opportunities for ADA and TD passengers to safely access multi-modal transportation options.

Goal 6: Secure additional funding that comes available to meet the transportation disadvantaged demand and mobility needs in Volusia County.

Key Objective
6.1: Investigate and pursue all available funding opportunities at the federal, state, and local levels and from private sources for programs or projects serving the transportation disadvantaged.

Next Steps and Questions

- TDLCB approval on October 14, 2026.
- Submit the TDSP to the CTD for final action.
- Review goals, objectives, and strategies annually and report updates in the annual TDSP update (2028-2031).



VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

TDLCB Meeting
October 14, 2026

3. Action Items

E. Nomination and Election of 2027 TDLCB Vice Chairperson

VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

TDLCB Meeting
October 14, 2026

3. Action Items

F. Reappointment/Appointment of 2027 Quality Assurance Committee Members

ACTION ITEM 3F

Reappointment/Appointment of 2027 Quality Assurance Committee Members

Contact: Stephan Harris, SHarris@vftpo.org

SUMMARY BACKGROUND:

The Quality Assurance Committee (QAC) is responsible for the update of the TDLCB Bylaws and coordinates with Votran in reviewing and establishing standards to provide a more efficient system. Reviews include, but are not limited to, the Annual CTC Evaluation and the Annual Operating Report (AOR). At least three (3) voting members of the TDLCB shall be appointed to the QAC. Current committee members are eligible for reappointment and other TDLCB voting members are welcome to join the committee. Current QAC members are:

	Name	**Representing**
1	Matt Reinhart, Chair	TDLCB
2	Carlos Colon	FDOT
3	Doug Hall	Elderly Citizens
4	Mary Tyson	Disabled Citizens

RECOMMENDED ACTION:

MOTION to reappoint 2027 Quality Assurance Committee Members

MOTION to appoint new 2027 Quality Assurance Committee Members (if necessary)

VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

TDLCB Meeting
October 14, 2026

3. Action Items

G. Reappointment/Appointment of 2027 Grievance Committee Members

ACTION ITEM 3G

Reappointment/Appointment of 2027 Grievance Committee Members

Contact: Stephan Harris, SHarris@vftpo.org

SUMMARY BACKGROUND:

The Grievance Committee serves as a mediator to process and investigate complaints from agencies and users of the system in the designated service area and make recommendations to the Coordinating Board for improvement of service. The Grievance Committee also reviews the TDLCB Grievance Procedures. At least three (3) voting members of the TDLCB shall be appointed to the Grievance Committee. Current committee members are eligible for reappointment and other TDLCB voting members are welcome to join the committee. Current Grievance Committee members are:

	Name	**Representing**
1	Matt Reinhart, Chair	TDLCB
2	Carlos Colon	FDOT
3	Doug Hall	Elderly Citizens
4	Mary Tyson	Disabled Citizens

RECOMMENDED ACTION:

MOTION to reappoint 2027 Grievance Committee Members

MOTION to appoint new 2027 Grievance Committee Members (if necessary)

VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

TDLCB Meeting
October 14, 2026

3. Action Items

H. Review and Approval of the 2027 TDLCB Meeting Schedule

2027 Meeting Schedule of the Volusia-Flagler TPO Board and Committees

	Volusia-Flagler TPO Board	Executive Committee	Technical Coordinating Committee (TCC)	Citizens Advisory Committee (CAC)	Bicycle/Pedestrian Advisory Committee (BPAC)	Trans. Disadvantaged Local Coordinating Board (TDLCB)
2027	**4th Wed. @ 9:00 a.m.**	**1st Wed. @ 9:00 a.m.**	**3rd Tues. @ 3:00 p.m.**	**3rd Tues. @ 1:15 p.m.**	**2nd Wed. @ 2:00 p.m.**	**2nd Wed. the first month of every quarter @ 10:00 a.m.****
January	January 27, 2027	January 6, 2027	January 19, 2027	January 19, 2027	January 13, 2027	January 13, 2027
February	February 24, 2027	February 3, 2027	February 16, 2027	February 16, 2027	February 10, 2027	
March	March 24, 2027	March 3, 2027	March 16, 2027	March 16, 2027	March 10, 2027	
April	April 28, 2027	April 7, 2027	April 20, 2027	April 20, 2027	April 14, 2027	April 14, 2027
May	May 26, 2027	May 5, 2027	May 18, 2027	May 18, 2027	May 12, 2027	
June	June 23, 2027	June 2, 2027	June 15, 2027	June 15, 2027	June 9, 2027	
July	July 28, 2027*	July 7, 2027*	July 20, 2027*	July 20, 2027*	July 14, 2027*	July 14, 2027
August	August 25, 2027	August 4, 2027	August 17, 2027	August 17, 2027	August 11, 2027	
September	September 22, 2027	September 1, 2027	September 21, 2027	September 21, 2027	September 8, 2027	
October	October 27, 2027	October 6, 2027	October 19, 2027	October 19, 2027	October 13, 2027	October 13, 2027
November	November 24, 2027***	November 3, 2027	November 16, 2027	November 16, 2027	November 10, 2027	
December	December 22, 2027*	December 1, 2027*	December 21, 2027*	December 21, 2027*	December 8, 2027*	

*** These meetings are typically cancelled** **** TDLCB Meetings are held at VoTran** *****These meeting dates fall on a holiday and may be changed**

VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

TDLCB Meeting
October 14, 2026

4. Presentation and Discussion Items

A. Presentation and Discussion of Service Changes to VoRide

TDLCB Meeting October 14, 2026

Recent Service changes



Volusia County
FLORIDA

Sunday Service

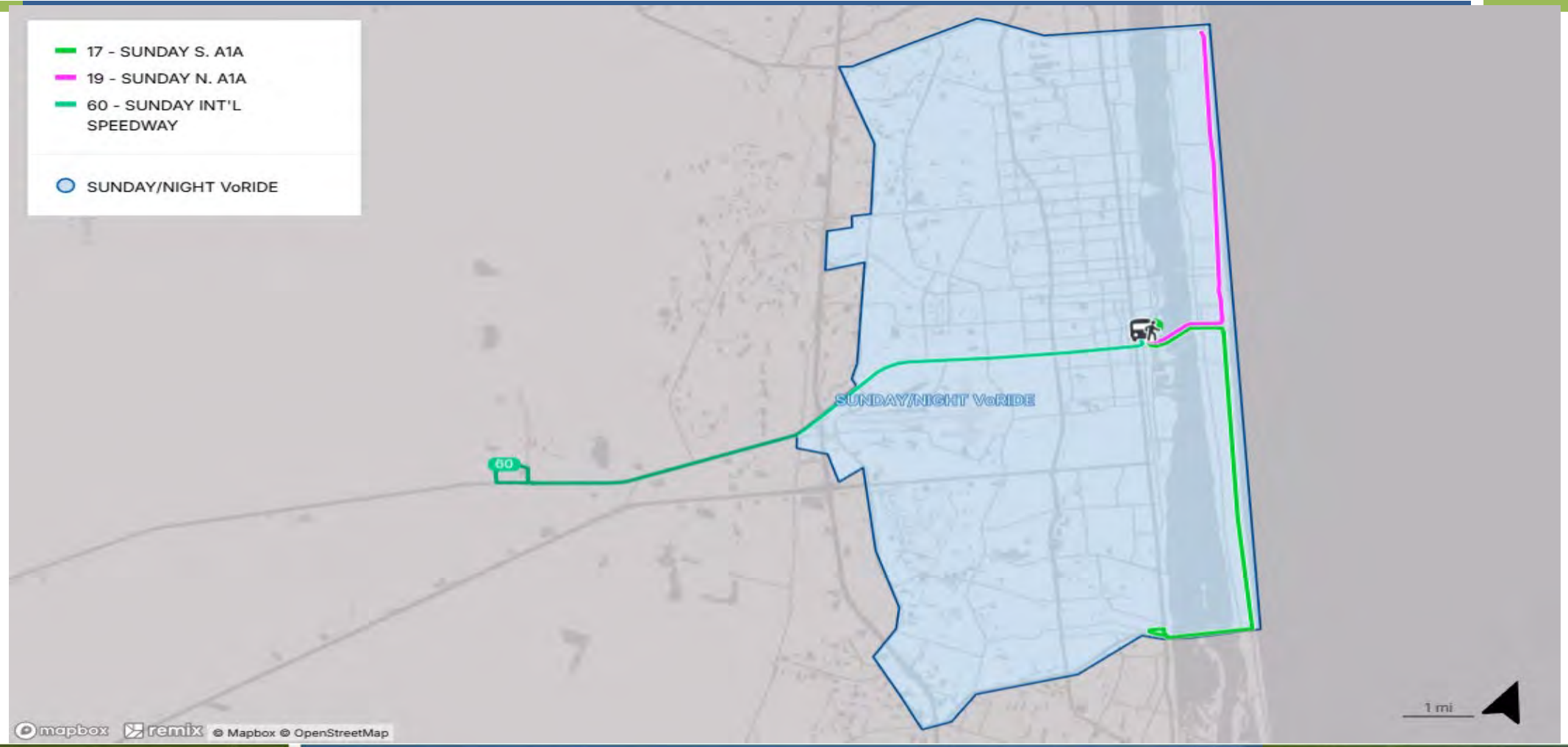
Operates eastside (Daytona area) only 7am-7pm

Introduction of VoRide for most of the service area

With 3 major fixed route lines for connection



Area served



Volusia County
FLORIDA

Questions? Thank you!



VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

TDLCB Meeting
October 14, 2026

4. Presentation and Discussion Items

B. Presentation and Discussion of FY 2025/26 TPO Community Outreach

VOLUSIA FLAGLER TPO

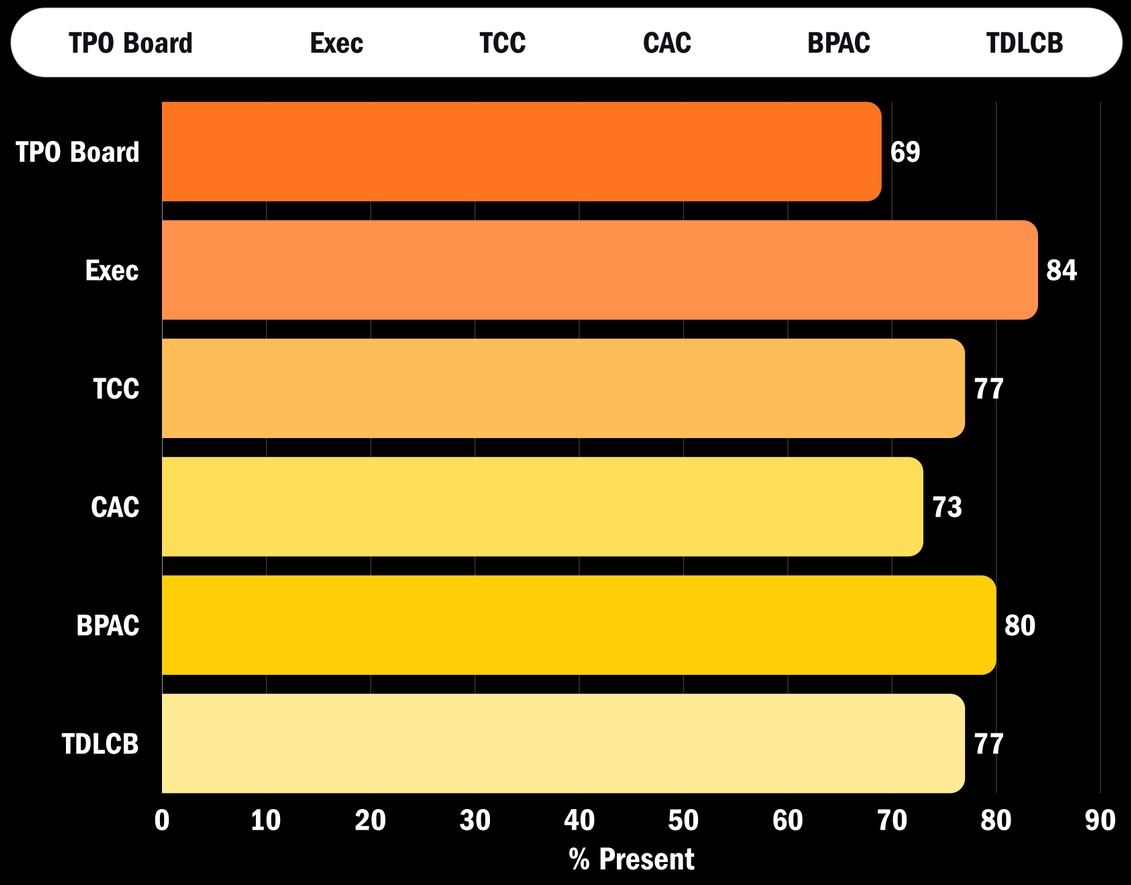
TRANSPORTATION PLANNING ORGANIZATION

FY 2025/2026

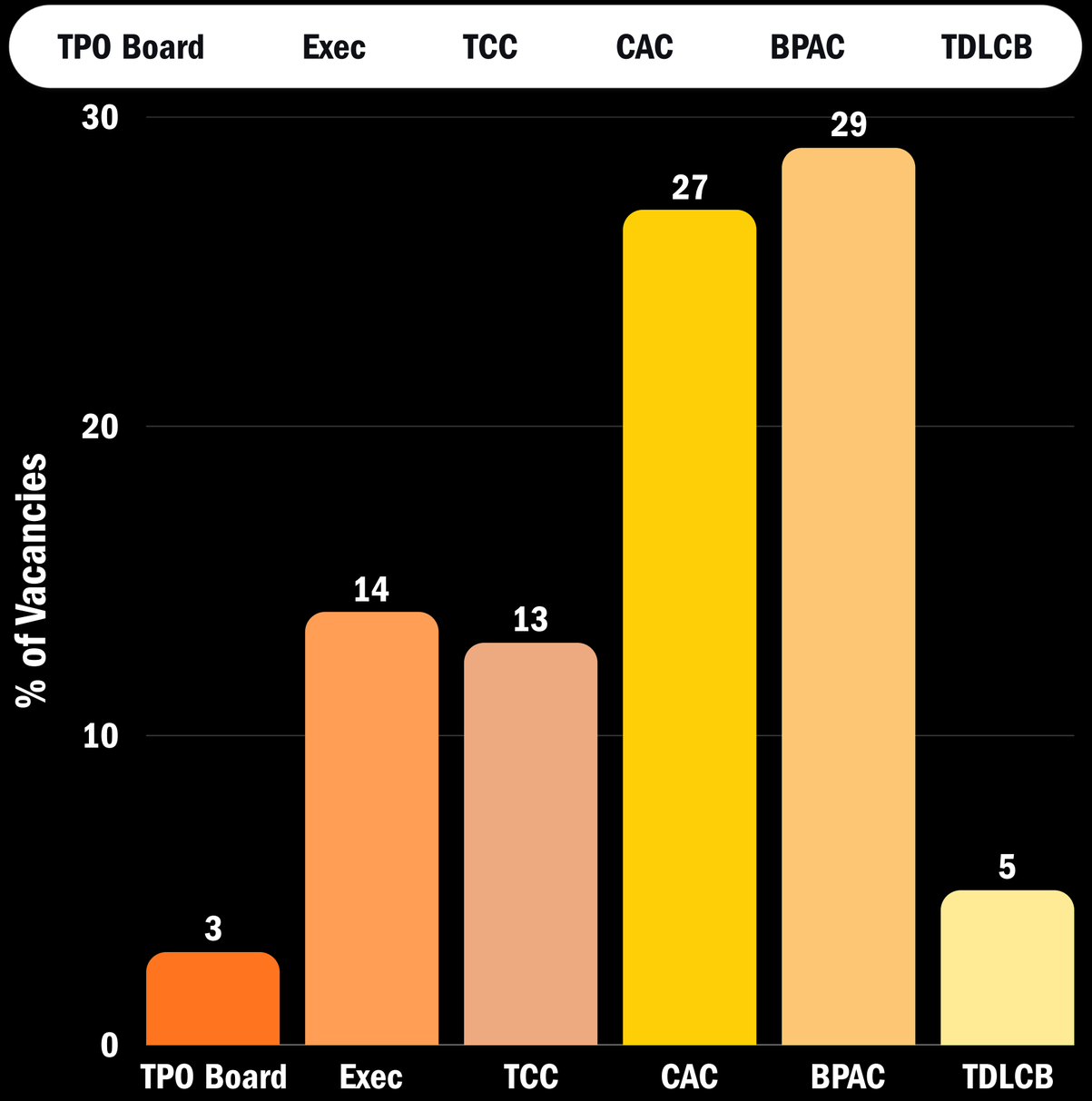
COMMUNITY OUTREACH RECAP



TPO COMMITTEE ATTENDANCE







TPO COMMITTEE VACANCY RATE

- Overall decrease in vacancy rates over last few years
- BPAC – Small city appointments
- CAC – Small city appointments

VFTPO WEBSITE

Most visited pages:

1. **Home page:**
   www.VFTPO.org
2. **Bicycle Suitability Maps:**
   www.vftpo.org/planning-studies/bicycle-pedestrian/maps
3. **TPO Board:**
   www.vftpo.org/board-committees/tpo-board

Total page views:

more than 30,000



SOCIAL MEDIA OUTREACH

29,500 views ↑ 12%
1.1k interactions ↑ 22%
680 followers ↑ 37%

VolusiaFlaglerTPO

182 followers
Analytics for Subscribers Only

@TelltheTPO

297,707 members
785 neighborhoods
16,995 impressions

Volusia-Flagler-Transportation-Planning-Organization

NEWSLETTER OUTREACH

TPO Transportation Talk

TPO's Monthly Constant Contact Email Newsletter

***Distribution*: more than 500 committee and board members, cities, counties, consultants, chambers, press, and interested parties**

***Open Rate*: 41% (avg. 28% for transportation orgs)**

***Click Rate*: 8% (avg. 5% for similar orgs)**



COMMUNITY MEETINGS

VOLUSIA FLAGLER 2050
Long Range Transportation Plan

All meetings open to the public and solicit public comment at the beginning of all meetings



Annual TDLCB Public Hearing (January 2026)
Two Volusia-Flagler 2050 LRTP meetings:

- **Cost-Feasible Plan Public Meeting (July 2025)**
- **Adopting the VF 2050 LRTP (September 2025)**

VOLUSIA & FLAGLER COMMUNITY TRAFFIC SAFETY TEAMS

- TPO participates on both CTSTs
- Brings together local, state, and regional agencies to improve road safety
- Integrates Engineering, Enforcement, Education, and Emergency Services to address local traffic safety issues
- Volusia County - meets 1st Thursday at 9:00 am
- Flagler County - meets 2nd Tuesday at 9:00 am





TPO COMMUNITY OUTREACH



Focused on safety education of cyclists, pedestrians, and drivers

45 Community Outreach events in FY 2025/26, including:

- Health Fairs
- Helmet Fittings
- Pedal Forward Project
- Homeless Shelter Program
- Library Programs
- Back to School Events & FACT Fairs
- Trails Day & Earth Day Events

LIBRARY OUTREACH

- Deltona Library Summer Carnival
- New Smyrna Beach How-To Festival
- DeBary Library Summer Program
- Daytona Beach Library TeenTober Fest
- Pedal Forward Project







HELMET FITTING
OUTREACH

- Oak Hill Bike Safety Day
- Deltona Safety Fair
- DeBary Hall Trails Day
- Deltona Summer Carnival
- McInnes Elementary

585 Helmets











STOP ON RED WEEK
OUTREACH



August 7, 2025 in Daytona Beach

- Volusia-Flagler TPO
- Florida Department of Transportation
- City of Daytona Beach
- Volusia County
- National Coalition for Safer Roads

Press conference followed by local community partners waving “Stop on Red” signs to raise awareness about the dangers of red-light running.



BEST FOOT FORWARD
OUTREACH



A pedestrian safety initiative to make crosswalks safer by increasing the number of drivers who stop for people crossing through education, enforcement, engineering, and evaluation to address crosswalk safety in a coordinated way

- **Fully funded by the TPO** in Flagler County





COMMUNITY PRESENTATIONS

TPO Executive Director presented to the Oak Hill City Commission

Flagler Broadcasting LifeLine Radio Show: 100 Safest Days of Summer, TPO Priority Process, all things TPO



Safety presentation to the Central Florida MPO Alliance

Bicycle safety presentation at the NSB Library How To Festival



GROUNDBREAKING EVENTS
PRESS CONFERENCES

I-95 and US 1 Interchange (Ormond Beach)

- Reconstruction advanced one year ahead of schedule
- April 30, 2026

I-4 Truck Parking Project

- Five sites along the I-4 corridor
- June 18, 2026





AASHTO TRANSCOMM AWARD

Interactive Marketing Skill Award recognizing its innovative approach in steering students toward safer driving - October 2025

- TPO partnered with FDOT
- Pilot project called the Smart Driving College Challenge
- App-based gamification pilot run over 6 weeks
- Explored how incentives and feedback could improve driving behavior
- Worked with local colleges to promote the pilot project
- On-campus events
- Safe Roads Challenge app tracked driving habits through a cell phone and provided feedback on how to improve driving scores in seven different categories



TPO ANNUAL HOLIDAY
OPEN HOUSE & TOY DRIVE



- Annual Toy Drive benefiting DCF &
  The Neighborhood Center of West Volusia
- Collected over 750 toys and gift cards





WHAT'S NEXT?

- Continue to fully fund Best Foot Forward in Flagler County and partially fund in the program in Volusia County (FDOT to fund remaining)
- Partner with Progressive Medical Research (PMR) to reach out to homeless population
- Continue Library Outreach
- Annual TPO Holiday Open House & Toy Drive - December 10, 2026
- E-bike safety study
- Update Public Participation Plan & Title VI Plan
- Update TPO Website
- Continue Community Outreach in Volusia & Flagler Counties
- Continue monthly Outreach & Activities updates
- Implement/continue Distracted Driving Awareness Campaign
- Continue Helmet Fitting program
- FHWA Certification

QUESTIONS?

PAMELA BLANKENSHIP

COMMUNITY OUTREACH COORDINATOR

386-271-0249 ext. 1

pblankenship@vftpo.org

VOLUSIA FLAGLER TPO

TRANSPORTATION PLANNING ORGANIZATION



VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

TDLCB Meeting
October 14, 2026

5. Staff Comments

You are cordially invited to join the Florida Division of Blind Services as we celebrate 85 years of helping blind and visually impaired Floridians achieve greater independence, opportunity and success.



TIME:
10:00 a.m. – 1:00 p.m.

DATE (White Cane Day):
Thursday, October 15, 2026
Daytona Beach, FL

LOCATION:
Career, Technology & Training Center, 408 White Street
Daytona Beach, FL 32114

Speakers • Entertainment
Refreshments

Scan QR code for event details:

DIVISION OF BLIND SERVICES
Florida Department of Education | dbs.fldoe.org

DBS.FLDOE.ORG | (850) 245-0370



VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

TDLCB Meeting
October 14, 2026

6. Information Items

A. Actual Expenditure Report (AER) for FY 2025-26
B. QAC Meeting Summary – July 8, 2026
C. TDLCB Attendance Record
D. TDLCB Interest Form
E. TDLCB Meeting Summary – July 8, 2026
F. TPO Board Meeting Summary
G. TPO Letters of Support
H. TPO Outreach & Activities
I. TPO Planning Grant Quarterly Progress Report
J. TPO Upcoming Events

NEWS FOR IMMEDIATE RELEASE

Sep. 22, 2026

Media contacts:
Michael Ryan, 386-801-0188
Maya Duckson, 386-747-8414

VoTran Announces Transit Service Changes Beginning Oct. 4

VOLUSIA COUNTY – Several of Volusia County's transit services will change beginning Oct. 4. The changes were approved by the Volusia County Council during its June 16 meeting, with some changes already in effect. Transit Services Division staff will be onboard affected routes and at transit centers during the weeks leading up to and immediately following the service changes to provide information and assistance to riders.

Weekday and Saturday Service Adjustments

- **Routes 3, 7, 12, 17, 19, 30 and 40:** Minor schedule adjustments.
- **Route 8:** Trips will depart the Transfer Plaza at 35 minutes past the hour, with minor schedule adjustments.
- **Route 31:** Select weekday trips will connect directly to Amelia Superstop. Buses will no longer enter Market Place Shopping Center and instead will remain on Saxon Boulevard. Minor schedule adjustments also will occur along the route.
- **Route 60:** Schedule adjustments will be made along the route. The 9 a.m. outbound and 10:05 a.m. inbound weekday trips will be discontinued.

Weekday and Saturday New Service

- **Route 61X:** This route will operate limited trips between the Transfer Plaza and the DeLand ITF on weekdays and between the Transfer Plaza and Saxon Boulevard/Enterprise Road on Saturdays via Interstate 4. The route will make one intermediate stop at International Speedway Boulevard and Midway Avenue in Daytona Beach.
    - Weekday trips will depart the Transfer Plaza at 5:05 a.m., 6 a.m. and 2:55 p.m. Trips will depart the DeLand ITF at 9:05 a.m. and 7:35 p.m.
    - On Saturdays, one trip will depart the Transfer Plaza at 6:50 a.m., and one trip will depart Saxon Boulevard/Enterprise Road at 5:05 p.m.

Weekday and Saturday Service Discontinuations

- **Route 33:** Service will be discontinued. Alternate service will be provided by VoRide.
- **Route 70:** Service will be discontinued. Alternate service will be provided by VoRide.

Sunday Service Changes

- **Routes 3, 4, 10 and 15:** These routes will be replaced by VoRide service.
- **Route 60:** The route will operate hourly on Sundays between the Transfer Plaza and the Volusia County Branch Jail. No service will be provided between the Branch Jail and Amelia Superstop.

www.volusia.org

VOLUSIA COUNTY COUNCIL

JEFF BROWER COUNTY CHAIR	JAKE JOHANSSON AT-LARGE	MATT REINHART VICE CHAIR, DISTRICT 2	DON DEMPSEY DISTRICT 1	DANNY ROBINS DISTRICT 3	TROY KENT DISTRICT 4	DAVID SANTIAGO DISTRICT 5

- **VoRide:** A new zone will operate from 7 a.m. to 7 p.m. Sundays in the Daytona Beach area, serving locations previously served by discontinued Routes 3, 4, 10 and 15.

The Transit Services Division continuously evaluates operations and implements route and schedule adjustments to optimize service. The division encourages current and prospective riders to provide feedback

- 30 -

Agency/Group	Name	Address	City	Zip Code	Phone Number	E-Mail Address	Notes/Appointment Date
Elder Affairs	Vacant						
Veteran Services Group	Juan Flores	110 W. Rich Avenue	DeLand	32720	386-451-8488	jflores@volusia.org	08/2025
Private for Profit	Steven Jack	960 Teresa Street	Daytona Beach	32117	386-255-8525	medoneshuttle@bellsouth.net	01/2020
Agency for Healthcare Administration	Glorybee Nunez	400 W. Robinson Street	Orlando	32801	407-694-9802	glorybee.nunez@ahca.myflorida.com	08/2026
Medical Community	Benjamin Juengst	1845 Holsonback Drive Bin 126 Room 2005A	Daytona Beach	32117	386-274-0703 386-481-8171 (cell)	benjamin.juengst@flhealth.gov	10/2023
Workforce Development Board	Marc Thompson	359 Saxon Blvd	Orange City	32763	386-323-7013	mthompson@careersourcebfv.com	08/2026
Disabled Citizens	Judy Craig	1835 Anchor Avenue	DeLand	32720	386-738-5781	judylesliecraig@aol.com	01/2020
Citizens Advocate - Systems User	Patricia Lipovsky	1129 Bradenton Road	Daytona Beach	32114	386-255-0288	plipovsky@cfl.rr.com	12/2021
Citizens Advocate	Vacant						
Council for Early Childhood Services	DJ Lebo	135 Executive Circle, Suite 100	Daytona Beach	32114	386-323-2400 x196 386-801-9015 (cell)	djlebo@elcfv.org	02/2020
Agency for Persons with Disabilities	Diana Garcia	201 N. Palmetto Avenue, Suite 312	Daytona Beach	32114	386-947-4022	diana.garcia@apdcares.org	08/2024
TDLCB STAFF SUPPORT							
Volusia County - Transit Services Division	Ralf Heseler	950 Big Tree Road	South Daytona	32119	386-257-6000 ext. 18805	rheseler@volusia.org	
Volusia County Transit Services Division-Alternate	Siva Persad	950 Big Tree Road	South Daytona	32119	386-257-6000 ext. 18806	spersad@volusia.org	
Volusia County Department of Emergency Services	Kevin Captain	112 Carswell Avenue	Holly Hill	32117	386-252-4900 386-748-3865 (cell)	kcaptain@volusia.org	
Volusia County-Operations Contractor Representative	Frasmo Cardona	950 Big Tree Road	South Daytona	32119	386-214-0338	frasmo.cardona@ratpdev.com	11/2025
Volusia County-Operations Contractor Representative Alt	Angela Milroy	950 Big Tree Road	South Daytona	32119	386-214-7966	angela.milroy@ratpdev.com	11/2025
Volusia-Flagler TPO	Stephan Harris	1540 Cornerstone Blvd., Suite 240	Daytona Beach	32117	386-271-0249 ext. 2	sharris@vftpo.org	
Volusia-Flagler TPO	Pamela Blankenship	1540 Cornerstone Blvd., Suite 240	Daytona Beach	32117	386-271-0249 ext. 1	pblankenship@vftpo.org	
Volusia-Flagler TPO	Melanie Pruneau	1540 Cornerstone Blvd., Suite 240	Daytona Beach	32117	386-271-0249 ext. 5	mpruneau@vftpo.org	

Good morning,

Just sending out a reminder that the Career, Technology and Training Center for the Blind & Visually Impaired is hosting the upcoming annual White Cane Awareness Day event on **October 15th at 408 White Street in Daytona Beach. The time for the event will be 10am-1pm**, with the ceremony beginning at 11:30. We're still waiting, but we should have official promotional items (i.e., flyers) to circulate very soon for social media.

In addition to this year's White Cane Awareness Day, the Division of Blind Services is also celebrating our 85th anniversary during the same event. We will be having free hors d'oeuvres (finger foods) and refreshments at our campus Dining Hall for all guests, and an open house of the campus during the event. We plan on having a number of guests from various community partners, and accessible technology companies on-site to demonstrate their products. We're also hosting the Florida Rehab Council f/t Blind during the same time, which is offering their open public forum on campus during the same day after the event. So please stop by and spread the word to anyone you might think would be interested.

Any questions, let me know.

David Hughes
Rehabilitation Technician
Division of Blind Services
Florida Department of Education



COMMISSION FOR THE TRANSPORTATION DISADVANTAGED
ACTUAL EXPENDITURE REPORT FORM
(One form for each county
Do not report funds from state agency sources)

COUNTY: Volusia

DUE: September 15, 2026

Coordinated Transportation			
ACTUAL PRIOR YEAR			
Local Funding		**Direct Federal Funding**	
Expenditures	**# of Trips, Operating Subsidy or Capital**	**Expenditures**	**# of Trips, Operating Subsidy or Capital**
3,978,342	Operating Subsidy	6,156,271	Operating Subsidy

Transportation Alternatives			
ACTUAL PRIOR YEAR			
Local Funding		**Direct Federal Funding**	
Expenditures	**# of Trips, Operating Subsidy or Capital**	**Expenditures**	**# of Trips, Operating Subsidy or Capital**

Other			
ACTUAL PRIOR YEAR			
Local Funding		**Direct Federal Funding**	
Expenditures	**# of Trips, Operating Subsidy or Capital**	**Expenditures**	**# of Trips, Operating Subsidy or Capital**

TDLCB ATTENDANCE 2026

LEGEND:	IN PERSON	P	VIRTUAL	V
	EXCUSED	E	ABSENT	A

Name	Representing	Appt. Date	Jan	Apr	July	Oct	Notes
Council Vice Chair Matt Reinhart	Volusia County	01/2023	P	E	P		Chair
Carmen Hall	Association of Community Action	12/2020	E	P			
Donna Carter	Association of Community Action - Alt	05/2026					
Doug Hall	Elderly Citizens	11/2021	P	P	A		
Vacant	Elderly Citizens - Alt						
Carlos Colon	FDOT	07/2022		P	P		
Jamie Ledgerwood	FDOT - Alt	07/2022	P				
Christy Gillis	Dept of Children & Families (DCF)	10/2021	V	A	A		
Jessy Boylston	DCF - Alt	09/2026					
Jennifer Fowler	Public Education Community	03/2024	A	A	A		
Vacant	Public Education Community - Alt						
Susan Pauley	Vocational Rehab Svcs	02/2020	A	A	A		
Jessica Walker	Vocational Rehab Svcs - Alt	09/2024	A	A	A		
Heather Haroldson	Elder Affairs	06/2025	E	E	A		
Vacant	Elder Affairs - Alt						
Scott Olson	Veterans Services	01/2025	P	P	P		
Juan Flores	Veterans Services - Alt	08/2025					
Kimber Saint-Preux	Private-for-Profit	09/2026					
Vacant	Private-for-Profit - Alt						
Emilio Santiago	Healthcare Administration	06/2022	V	P	P		
Glorybee Nunez	Healthcare Administration - Alt	09/2026					
Stephen Civitelli	Medical Community	08/2022					
Benjamin Juengst	Medical Community - Alt	10/2023	P	P	P		
Trish McGetrick	Work Force Development Board	09/2026					
Marc Thompson	Work Force Development Board - Alt	09/2026					
Mary Tyson	Disabled Citizens	06/2021	P	P	P		VC
Judy Craig	Disabled Citizens - Alt	01/2020					
Stephen Williamson	Citizens Advocate - System User	01/2026		P	P		
Patricia Lipovsky	Citizens Advocate - System User - Alt	12/2021	P				
John Harden	Citizens Advocate	01/2026		P	P		
Vacant	Citizens Advocate - Alt						
Dee Wilson	Early Childcare	01/2025	P	P	E		
DJ Lebo	Early Childcare - Alt	02/2020	A	A	A		
Casey Polmueller	Agency for Persons with Disabilities	06/2026			V		
Diana Garcia	Agency for Persons with Disabilities - Alt	08/2024	A	A			
QUORUM:			Y	Y	Y		

VACANCIES:

Public Education Community Alternate
Citizens Advocate Alternate
Elder Affairs Alternate
Private-for-Profit Alternate
Elderly Citizens Alternate
Association of Community Action Alternate

VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

ES 2026-10

August 26, 2026

Kirsten Wiard-Bauer
Office of Program Management
Federal Transit Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

RE: Application of the County of Volusia d/b/a VoTran for the FY26 Grants for Buses and Bus Facilities Infrastructure Programs - FTA-2026-010-TPM-BUS and FTA-2026-011-TPM-LWNO

Dear Ms. Wiard-Bauer,

On behalf of the Volusia-Flagler Transportation Planning Organization (TPO), I would like to express our support for VoTran's application to the FY26 Grants for Buses and Bus Facilities Infrastructure Programs. VoTran's proposal seeks funding for the replacement and improvement of their current transportation transfer facility.

The Volusia-Flagler TPO recognizes the importance of sustainable and environmentally friendly transportation solutions, and we believe that the replacement of the transportation transfer facility to accommodate the enhanced use of rideshare and park and ride opportunities aligns with our shared goals of providing multi-modal transportation connectivity. By investing in facilities that support reduced emissions, air quality improves and contributes to the overall well-being of our community.

The Volusia-Flagler TPO is supportive of this project and believes it will have a positive impact on public transportation service within Volusia County.

If you have any questions or need additional information, please feel free to contact us.

Respectfully,

City of South Daytona Councilman Eric Sander
Volusia-Flagler TPO Board Chairperson

VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

ES 2026-11

August 26, 2026

Destiny Buchanan
Office of Program Management
Federal Transit Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

RE: Application of the County of Volusia d/b/a VoTran for the FY26 Innovative Coordinated Access and Mobility (ICAM) Program - FTA-2026-012-TPM-ICAM

Dear Ms. Buchanan,

On behalf of the Volusia-Flagler Transportation Planning Organization (TPO), I would like to express our support for VoTran's application to the FY26 Innovative Coordinated Access and Mobility (ICAM) Program.

VoTran's proposal seeks funding to provide trips to transportation disadvantaged (TD) riders on VoRide, Volusia County's on-demand rideshare public transit service. With ICAM program funding, eligible TD riders will have the opportunity to have first claims on reserving on-demand rides on public transportation for spontaneous, unexpected trips. The proposal provides additional flexibility to TD riders who are currently scheduling local trips seven (7) days in advance. These funds are crucial to enhance the ability of TD riders to obtain trips when needed.

The Volusia-Flagler TPO recognizes the vital role that Volusia County Transit Services Division plays in providing essential transportation services to our communities. Maintaining a reliable and modernized transportation network is paramount to meeting the evolving needs of our residents and visitors, enhancing mobility options, and reducing environmental impacts.

The Volusia-Flagler TPO is supportive of this project and believes it will have a positive impact on public transportation service within Volusia County.

If you have any questions or need additional information, please feel free to contact us.

Respectfully,

City of South Daytona Councilman Eric Sander
Volusia-Flagler TPO Board Chairperson

Planning Grant Agreement Tasks
Quarterly Progress Report

Planning Agency	Volusia-Flagler TPO	County	Volusia
		Invoice #	G3S41 Q1
Reporting Period	07/01/2026 - 09/30/2026	Grant #	G3S41

I	PROGRAM MANAGEMENT	PROGRESS
A.	When necessary and in cooperation with the LCB, **solicit and recommend a CTC**. The selection will be accomplished, to the maximum extent feasible, through public competitive bidding or proposals in accordance with applicable laws and rules. Such recommendation shall be presented to the Commission by Planning Agency staff or their designee as needed. (Tasks 2A)	No activity for the specified reporting period.
B.	Develop and maintain a process for the **appointment and reappointment of voting and non-voting members** to the local coordinating board. (41-2.012, FAC)	Appointment and reappointment of voting and non-voting members is conducted under the established Bylaws of the TDLCB.
C.	Prepare **agendas** for local coordinating board meetings consistent with the *Local Coordinating Board and Planning Agency Operating Guidelines*. (Task 3)	Agenda preparation and dissemination for the TDLCB meetings is consistent with Local Coordinating Board and Planning Agency Operating Guidelines.
D.	Prepare official **minutes** of local coordinating board meetings regardless of a quorum) and submit a copy along with the quarterly report to the Commission. For committee meetings, prepare minutes in the form of a brief summary of basic points, discussions, decisions, and recommendations to the full board. Keep records of all meetings for at least five years. (Task 3)	Official minutes are prepared and records of all meetings are maintained for no less than five years in accordance with established Bylaws of the TDLCB. Minutes of the July 8, 2026 TDLCB Meeting are attached.
E.	Provide at least one **public workshop** annually by each local coordinating board, and assist the Commission, as requested, in co-sponsoring public workshops. This public workshop must be in addition to the local coordinating board meetings. It may, however, be held in conjunction with the scheduled local coordinating board meeting (immediately following or prior to the local coordinating board meeting). (Task 4)	No activity for the specified reporting period.
F.	Provide staff support for **committees** of the local coordinating board. (Task 3)	Staff support is provided for both the Quality Assurance and Grievance Committees.
G.	Develop and update annually **by-laws** for local coordinating board approval. Approved by-laws shall be submitted to the Commission. (Task 5)	Bylaws were reviewed and approved by the TDLCB at their July 8, 2026 meeting.
H.	Develop, annually update, and implement local coordinating board **grievance procedures** in accordance with the Commission guidelines. Procedures shall include a step within the local complaint and/or grievance procedure that advises a dissatisfied person about the Commission's Ombudsman Program. A copy of the approved procedures shall be submitted to the Commission. (Task 6)	No activity for the specified reporting period.
I.	Provide the Commission with a current **membership roster and mailing list** of local coordinating board members. The membership roster shall be submitted with the first quarterly report and when there is a change in membership. (Task 3)	The current TDLCB membership roster and mailing list are attached.

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J.	Provide **public notice** of local coordinating board meetings and local public workshops in accordance with the *Coordinating Board and Planning Agency Operating Guidelines*. (Task 3)	Public notice of the July 8, 2026 TDLCB Meeting is attached.
K.	Review and comment on the **Annual Operating Report** for submittal to the local coordinating board, and forward comments/concerns to the Commission for the Transportation Disadvantaged. (Task 7)	No activity for the specified reporting period.
L.	Report the **actual expenditures** (AER) of direct federal and local government transportation funds to the Commission for the Transportation Disadvantaged no later than September 15th. (Task 8)	The FY 2025/26 Actual Expenditures Report (AER) was provided to the Commission for the Transportation Disadvantaged on September 15, 2026.

II.	**SERVICE DEVELOPMENT**	**PROGRESS**
A.	Jointly, with the community transportation coordinator and the local coordinating board, develop the **Transportation Disadvantaged Service Plan (TDSP)** following CTD guidelines. (Task 1)	No activity for the specified reporting period.
B.	Encourage integration of "transportation disadvantaged" issues into **local and regional comprehensive plans**. Ensure activities of the local coordinating board and community transportation coordinator are consistent with local and state comprehensive planning activities including the Florida Transportation Plan. (427.015, FS)	The TDLCB actively seeks opportunities to integrate "transportation disadvantaged" issues into local and regional comprehensive plans.
C.	Encourage the local community transportation coordinator to work cooperatively with **regional workforce boards** established in Chapter 445, F.S., and provide assistance in the development of innovative transportation services for participants in the welfare transition program. (427.0157, FS)	The local workforce development board (d.b.a. – CareerSource Brevard Flagler Volusia) has both a member and alternate assigned to the TDLCB. Clients of CareerSource are educated on the services provided by VoTran.

III.	**TECHNICAL ASSISTANCE, TRAINING, AND EVALUATION**	**PROGRESS**
A.	Provide the LCB with **quarterly reports** of local TD program administrative support accomplishments as outlined in the grant agreement and any other activities related to the TD program. (Task 9)	The FY 2025/26 fourth quarterly report was provided to the TDLCB at their July 8, 2026 meeting.
B.	Attend at least one **Commission-sponsored training**, including but not limited to, the CTD's regional meetings, the CTD's annual training workshop, or other sponsored training. (Task 10)	No activity for the specified reporting period.
C.	Attend at least one **CTD meeting** each year within budget/staff/schedule availability.	No activity for the specified reporting period.
D.	Notify CTD staff of local **TD concerns** that may require special investigations.	No activity for the specified reporting period.
E.	Provide **training** for newly-appointed LCB members. (Task 3)	No activity for the specified reporting period.
F.	Provide **assistance** to the CTC, purchasing agencies, and others, as needed, which may include participation in, and initiating when necessary, local or regional meetings to discuss TD needs, service evaluation and opportunities for service improvement.	No activity for the specified reporting period.
G.	To the extent feasible, collect and review **proposed funding applications** involving "TD" funds consistent with Chapter 427, F.S., and Rule 41-2, F.A.C., and provide recommendations to the LCB. (427.0157, FS)	No activity for the specified reporting period.
H.	Ensure the local coordinating board conducts, as a minimum, **an annual evaluation** of the community transportation coordinator. The local coordinating board shall evaluate the coordinator using the Commission's *Evaluation Workbook for Community Transportation Coordinators and Providers in Florida* (at a minimum using the modules	No activity for the specified reporting period.

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	concerning Competition In Use of Operators, Cost-Effectiveness and Efficiency, and Availability of Service) and local standards as defined in the Transportation Disadvantaged Service Plan. (Task 2B)	
I.	Assist the CTD in **joint reviews** of the CTC.	No activity for the specified reporting period.
J.	Ensure the LCB annually reviews **coordination contracts** to advise the CTC whether the continuation of said contract provides the most cost effective and efficient transportation available, consistent with Rule 41-2, F.A.C.	No activity for the specified reporting period.
K.	Implement recommendations identified in the CTD's **QAPE** reviews.	No activity for the specified reporting period.

Other Items of Development and Update in accordance with Laws, Rules, and Commission policy:

none

By submission of this Quarterly Report, the information provided is accurate and accountable and corresponds with the activities for this quarter.

_____

Representative

10/14/2026

Date

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VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

TDLCB Meeting
October 14, 2026

7. TDLCB Member Comments

VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

TDLCB Meeting
October 14, 2026

8. TDLCB Chairperson Comments

VOLUSIA FLAGLER TPO
TRANSPORTATION PLANNING ORGANIZATION

TDLCB Meeting
October 14, 2026

8. Adjournment