



MEETING AGENDA

QUALITY ASSURANCE COMMITTEE (QAC)

Volusia County Council Vice Chair Matt Reinhart, TDLCB Chairperson

DATE: Wednesday, October 14, 2026

TIME: 9:30 a.m.

PLACE: VoTran Conference Room
950 Big Tree Road
South Daytona, FL 32119

Microsoft Teams Information:

[Join the QAC meeting](#)

By phone: +1 561-484-5911 ID: 680 873 71#

QAC AGENDA

1. CALL TO ORDER/ROLL CALL/DETERMINATION OF QUORUM/PLEDGE OF ALLEGIANCE

2. PUBLIC COMMENT/PARTICIPATION *(Length of time at the discretion of the Chairperson)*

Anyone wishing to make a public comment should fill out a speaker card and hand it to a TPO staff member or the Chairperson. You will be called on when the item is discussed. If you wish to speak on an item not on the agenda you will be called during public comment/participation.

3. ACTION ITEMS

- A. Review and Approval of the July 8, 2026 QAC Meeting Minutes *(pgs.3-5)*
- B. Review and Recommend Approval of the 2026 Annual Operating Report (AOR) *(pgs. 6-31)*
- C. Review and Recommend Approval of the 2026 Transportation Disadvantaged Service Plan (TDSP) Major Update *(pgs. 32-37)*

4. STAFF COMMENTS

5. QAC MEMBER COMMENTS

6. ADJOURNMENT

The next QAC meeting will be on January 13, 2027

If any person decides to appeal a decision made by this board concerning any matter considered at such meeting or hearing, they will need a record of the proceedings including all testimony and evidence upon which the appeal is to be based. To that end, such a person will want to ensure that a verbatim record of the proceedings is made.

Individuals covered by the Americans with Disabilities Act of 1990 in need of accommodations for this public meeting should contact the Volusia-Flagler TPO office, 1540 Cornerstone Boulevard, Suite 240, Daytona Beach, Florida 32117; (386) 271-0249, extension 1, at least five (5) working days before the meeting date.

The Volusia-Flagler TPO does not discriminate in any of its programs or services. To learn more about our commitment to nondiscrimination and diversity, visit our Title VI page at www.vftpo.org or contact our Title VI/Nondiscrimination Coordinator, Pamela Blankenship, at 386-271-0249, extension 1, or pblankenship@vftpo.org.

Persons who require translation services, which are provided at no cost, should contact the Volusia-Flagler TPO at (386) 271-0249 or by email at PBlankenship@vftpo.org at least five (5) business days before the meeting.

ACTION ITEM 3A

Review and Approval of the July 8, 2026 QAC Meeting Minutes

Contact: Melanie Pruneau, MPruneau@vftpo.org

SUMMARY BACKGROUND:

Minutes are prepared for each meeting and must be approved by the QAC. The July 8, 2026 QAC meeting minutes are provided with this agenda packet for your review.

RECOMMENDED ACTION:

MOTION to approve the July 8, 2026 QAC Meeting Minutes.

ATTACHMENT:

July 8, 2026 QAC Meeting Minutes

**Volusia-Flagler Transportation Planning Organization
Quality Assurance Committee
Meeting Minutes
July 8, 2026**

Volusia County Mobility Management Center
950 Big Tree Road, South Daytona, FL 32119

QAC Members Physically Present:

Council Vice Chair Matt Reinhart, Chairperson
Mary Tyson, Vice Chairperson
Carlos Colon

Representing:

Volusia County
Disabled Citizens – Alternate
FDOT

QAC Members Absent:

Doug Hall

Representing:

Citizens Advocate, System User

Others Physically Present:

Melanie Pruneau, Recording Secretary
Pamela Blankenship
Stephan Harris
Colleen Nicoulin
Bobbie King
Ralf Heseler
Siva Persad
Jacob Lunceford
Dawne Weekley
Angela Milroy
Frasmo Cardona
Sarah Goolsby
Scott Larson
Maria Borgen

Representing:

TPO Staff
TPO Staff
TPO Staff
TPO Staff
Volusia County Transit Services Division
Volusia County Transit Services Division
Volusia County Transit Services Division
Volusia County Transit Services Division
VoTran
RATP-Dev
RATP-Dev
Benesch
Citizen
Citizen

Others Virtually Present:

Casey Polmueller

Representing:

TDLCB

1. Call to Order / Roll Call / Determination of Quorum/Pledge of Allegiance

The meeting of the Quality Assurance Committee (QAC) was called to order at 9:30 a.m. by QAC Chairperson Reinhart. The meeting was held in a hybrid format with three voting members physically present.

2. Public Comment/Participation

Ms. Maria Borgen, citizen of Port Orange, offered a prayer and thanked VoTran for providing their services.

3. Action Items

A. Review and Approval of the January 14, 2026 QAC Meeting Minutes

MOTION: A motion was made by Ms. Tyson to approve the January 14, 2026 QAC meeting minutes. The motion was seconded by Mr. Colon and carried unanimously.

B. Review and Recommend Approval of the FY 2026-27 Transportation Disadvantaged Rate Model Worksheet

Mr. Harris explained that last year's rates are shown for reference purposes. The new rates for trust fund trips were shown.

Ms. Borgen stated that she has struggled to obtain transportation to go to church. Chairperson Reinhart stated that someone would get in touch with her to discuss the issue she's experiencing.

MOTION: *Ms. Tyson made a motion to recommend approval of the FY 2026-27 Transportation Disadvantaged Rate Model Worksheet. The motion was seconded by Mr. Colon and carried unanimously.*

C. Review and Recommend Approval of the 2026 TDLCB Bylaws

Mr. Harris explained that there are no major changes to the Bylaws; only the dates have been changed.

MOTION: *Ms. Tyson made a motion to recommend approval of the 2026 TDLCB Bylaws. The motion was seconded by Mr. Colon and carried unanimously.*

4. Staff Comments

There were no staff comments.

5. Chairperson Comments

There were no Chairperson comments.

6. Member Comments

There were no member comments.

7. Adjournment

The meeting was adjourned at 9:37 a.m.

VOLUSIA-FLAGLER TRANSPORTATION PLANNING ORGANIZATION

**VOLUSIA COUNTY COUNCIL VICE CHAIR MATT REINHART, CHAIRPERSON
QUALITY ASSURANCE COMMITTEE**

CERTIFICATE:

The undersigned, duly qualified and acting Recording Secretary of the Volusia-Flagler TPO certifies that the foregoing is a true and correct copy of the minutes of the July 8, 2026 regular meeting of the Quality Assurance Committee approved and duly signed this 14th day of October 2026.

**MELANIE PRUNEAU, RECORDING SECRETARY
VOLUSIA-FLAGLER TRANSPORTATION PLANNING ORGANIZATION**

**** A recording of the July 8, 2026 QAC meeting is available upon request.**

ACTION ITEM 3B

Review and Recommend Approval of the 2026 Annual Operating Report (AOR)

Contact: Stephan Harris, SHarris@vftpo.org

SUMMARY BACKGROUND:

The Annual Operating Report (AOR) contains operating and financial data for FY 2025/26 (July 1, 2025 through June 30, 2026). The report is prepared by Volusia County's Transit Services Division and reviewed by the Volusia-Flagler TPO staff, Quality Assurance Committee, and TDLCB. Comments and/or concerns about the AOR are requested for submission to the Florida Commission for the Transportation Disadvantaged.

The 2026 AOR is provided with this agenda packet for your review and approval.

RECOMMENDED ACTION:

MOTION to recommend approval of the 2026 Annual Operating Report (AOR).

ATTACHMENT:

Draft 2026 Annual Operating Report (AOR)



CTC Organization

County: Volusia

Fiscal Year: 7/1/2025 - 6/30/2026

CTC Status: Submitted

CTD Status: Under Review

Date Initiated: 7/20/2026

CTC Organization Name: County of Volusia d/b/a VOTRAN

Address: 950 Big Tree Road

City: South Daytona

State: FL

Zip Code: 32119

Organization Type: County

Network Type: Partial Brokerage

Operating Environment: Urban

Transportation Operators: Yes

Number of Transportation Operators: 6

Coordination Contractors: Yes

Number of Coordination Contractors: 3

Provide Out of County Trips: No

Local Coordinating Board (LCB) Chairperson: Matt Reinhart

CTC Contact: Bobbie King

CTC Contact Title: Transit Services Director

CTC Contact Email: bgking@volusia.org

Phone: (386) 804-2616

CTC Certification

I, Bobbie King, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

I, Matt Reinhart, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



Organization – Coordination Contractor

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2025 - 6/30/2026

Upload Date: 8/24/2026

Coordination Contractor Name: Sunrise Community of Northeast Florida, Inc.
Address: 1100 Jimmy Ann Drive
City: Daytona Beach
State: FL
Zip Code: 32117
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: Residents & clients
Contact Person: Eva Wright
Contact Title: Area Director
Contact Email: ewright@sunrisegroup.org
Phone: (386) 274-6474

Coordination Contractor Certification

By submission of this form, I, Eva Wright, as the authorized representative of Sunrise Community of Northeast Florida, Inc. , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2025 - 6/30/2026

Upload Date: 7/30/2026

Coordination Contractor Name: Duvall Homes Inc
Address: 827 S. Spring Garden Ave.
City: Deland
State: FL
Zip Code: 32720
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: Yes
Who Do You Serve: Persons with Disabilities
Contact Person: Lisa Herring
Contact Title: Transportation Manager
Contact Email: lherring@duvallhomes.org
Phone: (386) 734-2874

Coordination Contractor Certification

By submission of this form, I, Lisa Herring, as the authorized representative of Duvall Homes Inc , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2025 - 6/30/2026

Upload Date: 8/19/2026

Coordination Contractor Name: Conklin Davis Center for the Visually Impaired
Address: 405 White Street
City: Daytona Beach
State: FL
Zip Code: 32114
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: Yes
Who Do You Serve: Visually Impaired Clients
Contact Person: Ronee David
Contact Title: CEO
Contact Email: rdavid@conklindavis.org
Phone: (386) 258-3441

Coordination Contractor Certification

By submission of this form, I, Ronee David, as the authorized representative of Conklin Davis Center for the Visually Impaired, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



CTC Trips

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	105,204	41,346	146,550	135,172	40,345	175,517
Non-Ambulatory	45,400	6,646	52,046	46,439	6,122	52,561
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	44	N/A	44	13,976	N/A	13,976
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	150,648	47,992	198,640	195,587	46,467	242,054
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	150,648	N/A	150,648	83,751	N/A	83,751
Total - Contracted Transportation Operator Trips	150,648	0	150,648	83,751	0	83,751
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	40,410	40,410	0	41,824	41,824
Comm for the Transportation Disadvantaged (CTD)	17,127	N/A	17,127	26,416	N/A	26,416
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	0	2,019	2,019	6,572	2,553	9,125
Dept of Elder Affairs (DOEA)	1,709	0	1,709	0	0	0
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	80,268	5,004	85,272	113,743	1,254	114,997
Local Government	44,717	0	44,717	30,349	0	30,349
Local Non-Government	6,827	559	7,386	18,507	836	19,343
Other Federal & State Programs	0	0	0	0	0	0
Total - Revenue Source	150,648	47,992	198,640	195,587	46,467	242,054



CTC Trips (cont'd)

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	1,507	0	1,507	1,493	0	1,493
Children At Risk	10,545	0	10,545	13,894	0	13,894
Persons With Disabilities	138,596	47,992	186,588	180,200	46,467	226,667
Low Income	0	0	0	0	0	0
Other	0	0	0	0	0	0
Total - Passenger Type	150,648	47,992	198,640	195,587	46,467	242,054
Trip Purpose - One Way						
Medical	46,427	2,251	48,678	72,850	2,073	74,923
Employment	27,584	0	27,584	47,042	0	47,042
Education/Training/Daycare	13,447	40,996	54,443	21,514	39,484	60,998
Nutritional	4,184	1,060	5,244	17,055	1,259	18,314
Life-Sustaining/Other	59,006	3,685	62,691	37,126	3,651	40,777
Total - Trip Purpose	150,648	47,992	198,640	195,587	46,467	242,054
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	2,390	409	2,799	3,803	414	4,217
Total - UDPHC	2,390	409	2,799	3,803	414	4,217
Unmet & No Shows						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	4,033	N/A	4,033	9,969	N/A	9,969
Customer Feedback						
Complaints	25	N/A	25	66	N/A	66
Commendations	28	N/A	28	56	N/A	56

Date Created	Created By	User Role	Date Modified	Modified By	Comment
9/8/2026	Ralf Heseler Votran	CTC User			During the reporting period, taxi and Council on Aging (COA) trips discontinued. Additionally, some ADA corridors became TD zones due to the conversion of fixed route areas to micro-transit and some clients were not eligible for TD service



Coordination Contractor Trips

County: Volusia **CTC Status:** Submitted **CTC Organization:** County of Volusia d/b/a VOTRAN
Fiscal Year: 07/01/2025 - 06/30/2026 **Upload Date:** 8/24/2026 **Coordination Contractor:** Sunrise Community of Northeast Florida, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	13,136	13,412
Non-Ambulatory	1,214	1,189
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	14,350	14,601
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	11,064	14,601
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	3,286	0
Local Government	0	0
Local Non-Government	0	0
Other Federal & State Programs	0	0
Total - Revenue Source	14,350	14,601



Coordination Contractor Trips (cont'd)

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

Upload Date: 8/24/2026

Coordination Contractor: Sunrise Community of
Northeast Florida, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	14,350	14,601
Low Income	0	0
Other	0	0
Total - Passenger Type	14,350	14,601
Trip Purpose - One Way		
Medical	719	732
Employment	0	0
Education/Training/Daycare	12,322	12,536
Nutritional	238	243
Life-Sustaining/Other	1,071	1,090
Total - Trip Purpose	14,350	14,601
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	48	53
Total - UDPHC	48	53
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

Upload Date: 7/30/2026

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	23,938	22,434
Non-Ambulatory	5,408	4,789
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	29,346	27,223
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	29,346	27,223
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	0	0
Other Federal & State Programs	0	0
Total - Revenue Source	29,346	27,223



Coordination Contractor Trips (cont'd)

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

Upload Date: 7/30/2026

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	29,346	27,223
Low Income	0	0
Other	0	0
Total - Passenger Type	29,346	27,223
Trip Purpose - One Way		
Medical	1,532	1,341
Employment	0	0
Education/Training/Daycare	24,378	22,305
Nutritional	822	1,016
Life-Sustaining/Other	2,614	2,561
Total - Trip Purpose	29,346	27,223
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	60	65
Total - UDPHC	60	65
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

Upload Date: 8/19/2026

Coordination Contractor: Conklin Davis Center
for the Visually
Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	4,272	4,499
Non-Ambulatory	24	144
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	4,296	4,643
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	2,019	2,553
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	1,718	1,254
Local Government	0	0
Local Non-Government	559	836
Other Federal & State Programs	0	0
Total - Revenue Source	4,296	4,643



Coordination Contractor Trips (cont'd)

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

Upload Date: 8/19/2026

Coordination Contractor: Conklin Davis Center
for the Visually
Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	4,296	4,643
Low Income	0	0
Other	0	0
Total - Passenger Type	4,296	4,643
Trip Purpose - One Way		
Medical	0	0
Employment	0	0
Education/Training/Daycare	4,296	4,643
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	4,296	4,643
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	301	296
Total - UDPHC	301	296
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



CTC Vehicles & Drivers

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	1,446,439	196,683	1,643,122	1,607,422	167,226	1,774,648
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	247	N/A	247	110,100	N/A	110,100
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	1,446,686	196,683	1,643,369	1,717,522	167,226	1,884,748
Roadcalls & Accidents						
Roadcalls	27	4	31	52	5	57
Chargeable Accidents	19	0	19	19	2	21
Vehicle Inventory						
Total Number of Vehicles	82	42	124	80	45	125
Number of Wheelchair Accessible Vehicles	82	23	105	80	25	105
Drivers						
Number of Full Time & Part Time Drivers	84	102	186	69	108	177
Number of Volunteer Drivers	0	0	0	0	0	0

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

Upload Date: 8/24/2026

Coordination Contractor: Sunrise Community of
Northeast Florida, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	32,416	37,377
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	32,416	37,377
Roadcalls & Accidents		
Roadcalls	4	5
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	10	10
Number of Wheelchair Accessible Vehicles	3	3
Drivers		
Number of Full Time & Part Time Drivers	22	20
Number of Volunteer Drivers	0	0



Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

Upload Date: 7/30/2026

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	104,225	92,259
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	104,225	92,259
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	19	22
Number of Wheelchair Accessible Vehicles	17	19
Drivers		
Number of Full Time & Part Time Drivers	54	55
Number of Volunteer Drivers	0	0



Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

Upload Date: 8/19/2026

Coordination Contractor: Conklin Davis Center
for the Visually
Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	60,042	37,590
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	60,042	37,590
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	2
Vehicle Inventory		
Total Number of Vehicles	13	13
Number of Wheelchair Accessible Vehicles	3	3
Drivers		
Number of Full Time & Part Time Drivers	26	33
Number of Volunteer Drivers	0	0



CTC Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 429,338	\$ 429,338	\$ 0	\$ 418,377	\$ 418,377
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 87,590	\$ 87,590	\$ 30,467	\$ 104,725	\$ 135,192
Dept of Elder Affairs (DOEA)	\$ 131,075	\$ 0	\$ 131,075	\$ 0	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	\$ 1,296,395	N/A	\$ 1,296,395	\$ 1,397,618	N/A	\$ 1,397,618
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 17,216	N/A	\$ 17,216	\$ 0	N/A	\$ 0
Department of Transportation (DOT)						
49 USC 5307	\$ 6,156,271	\$ 0	\$ 6,156,271	\$ 5,649,702	\$ 0	\$ 5,649,702
49 USC 5310	\$ 0	\$ 150,187	\$ 150,187	\$ 0	\$ 52,606	\$ 52,606
49 USC 5311	\$ 0	\$ 0	\$ 0	\$ 368,171	\$ 0	\$ 368,171
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Government						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 3,429,651	\$ 0	\$ 3,429,651	\$ 1,605,710	\$ 0	\$ 1,605,710
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Non-Government						
Farebox	\$ 310,405	\$ 0	\$ 310,405	\$ 752,287	\$ 0	\$ 752,287
Donations/Contributions	\$ 0	\$ 25,080	\$ 25,080	\$ 0	\$ 35,678	\$ 35,678
In-Kind Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Non-Government	\$ 213,206	\$ 0	\$ 213,206	\$ 230,854	\$ 0	\$ 230,854
Other Federal & State Programs						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Total - Revenue Sources	\$ 11,554,219	\$ 692,195	\$ 12,246,414	\$ 10,034,809	\$ 611,386	\$ 10,646,195

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

Upload Date: 8/24/2026

Coordination Contractor: Sunrise Community of
Northeast Florida, Inc.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 251,899	\$ 269,643
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 75,000	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 326,899	\$ 269,643



Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

Upload Date: 7/30/2026

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 177,439	\$ 148,734
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 177,439	\$ 148,734



Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

Upload Date: 8/19/2026

Coordination Contractor: Conklin Davis Center
for the Visually
Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 87,590	\$ 104,725
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 75,187	\$ 52,606
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 25,080	\$ 35,678
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 187,857	\$ 193,009



CTC Expense Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

CTD Status: Under Review

Expense Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Labor	\$ 213,708	\$ 232,269	\$ 445,977	\$ 3,353,181	\$ 216,648	\$ 3,569,829
Fringe Benefits	\$ 72,558	\$ 39,816	\$ 112,374	\$ 1,211,544	\$ 40,224	\$ 1,251,768
Services	\$ 190,957	\$ 114,921	\$ 305,878	\$ 264,037	\$ 128,387	\$ 392,424
Materials & Supplies Consumed	\$ 1,314,207	\$ 109,767	\$ 1,423,974	\$ 1,091,133	\$ 112,476	\$ 1,203,609
Utilities	\$ 91,424	\$ 10,758	\$ 102,182	\$ 23,684	\$ 10,470	\$ 34,154
Casualty & Liability	\$ 65,915	\$ 119,255	\$ 185,170	\$ 318,061	\$ 116,706	\$ 434,767
Taxes	\$ 0	\$ 1,694	\$ 1,694	\$ 0	\$ 1,491	\$ 1,491
Miscellaneous	\$ 6,801	\$ 25,661	\$ 32,462	\$ 0	\$ 21,251	\$ 21,251
Interest	\$ 0	\$ 14,457	\$ 14,457	\$ 0	\$ 7,509	\$ 7,509
Leases & Rentals	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 257,408	\$ 257,408	\$ 0	\$ 138,597	\$ 138,597
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 36,402	\$ 36,402	\$ 572,404	\$ 29,933	\$ 602,337
Purchased Transportation Services						
Bus Pass	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 480,115	N/A	\$ 480,115
Contracted Operator	\$ 9,598,649	N/A	\$ 9,598,649	\$ 2,720,650	N/A	\$ 2,720,650
Total - Expense Sources	\$ 11,554,219	\$ 962,408	\$ 12,516,627	\$ 10,034,809	\$ 823,692	\$ 10,858,501

Date Created	Created By	User Role	Date Modified	Modified By	Comment
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Coordination Contractor Expense Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

Upload Date: 8/24/2026

Coordination Contractor: Sunrise Community of
Northeast Florida, Inc.

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 110,736	\$ 85,606
Fringe Benefits	\$ 17,054	\$ 13,935
Services	\$ 47,173	\$ 46,568
Materials & Supplies Consumed	\$ 14,572	\$ 13,424
Utilities	\$ 4,200	\$ 3,360
Casualty & Liability	\$ 33,775	\$ 29,827
Taxes	\$ 1,694	\$ 1,491
Miscellaneous	\$ 0	\$ 0
Interest	\$ 14,457	\$ 7,509
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 68,490	\$ 55,323
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 14,748	\$ 12,600
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 326,899	\$ 269,643



Coordination Contractor Expense Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

Upload Date: 7/30/2026

Coordination Contractor: Duvall Homes Inc

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 0	\$ 0
Fringe Benefits	\$ 0	\$ 0
Services	\$ 57,149	\$ 65,151
Materials & Supplies Consumed	\$ 81,930	\$ 87,606
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 73,560	\$ 77,014
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 188,918	\$ 83,274
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 21,654	\$ 17,333
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 423,211	\$ 330,378



Coordination Contractor Expense Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2025 - 06/30/2026

Upload Date: 8/19/2026

Coordination Contractor: Conklin Davis Center
for the Visually
Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 121,533	\$ 131,042
Fringe Benefits	\$ 22,762	\$ 26,289
Services	\$ 10,599	\$ 16,668
Materials & Supplies Consumed	\$ 13,265	\$ 11,446
Utilities	\$ 6,558	\$ 7,110
Casualty & Liability	\$ 11,920	\$ 9,865
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 25,661	\$ 21,251
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 212,298	\$ 223,671

County: Volusia
 CTC: County of Volusia d/b/a VOTRAN
 Contact: Bobbie King
 950 Big Tree Road
 South Daytona, FL 32119
 386-804-2616

Email: bgking@volusia.org

Demographics	Number
Total County Population	0
Unduplicated Head Count	2,799



Trips By Type of Service	2024	2025	2026	Vehicle Data	2024	2025	2026
Fixed Route (FR)	0	0	0	Vehicle Miles	2,165,288	1,884,748	1,643,369
Deviated FR	0	0	0	Roadcalls	50	57	31
Complementary ADA	0	0	0	Accidents	21	21	19
Paratransit	241,866	228,078	198,596	Vehicles	113	125	124
TNC	0	0	0	Drivers	214	177	186
Taxi	26,809	13,976	44				
School Board (School Bus)	0	0	0				
Volunteers	0	0	0				
TOTAL TRIPS	268,675	242,054	198,640				

Passenger Trips By Trip Purpose	2024	2025	2026
Medical	82,361	74,923	48,678
Employment	52,707	47,042	27,584
Ed/Train/DayCare	89,552	60,998	54,443
Nutritional	17,526	18,314	5,244
Life-Sustaining/Other	26,529	40,777	62,691
TOTAL TRIPS	268,675	242,054	198,640

Passenger Trips By Revenue Source	2024	2025	2026
CTD	31,660	26,416	17,127
AHCA	0	0	0
APD	12,371	41,824	40,410
DOEA	0	0	1,709
DOE	9,173	9,125	2,019
Other	215,471	164,689	137,375
TOTAL TRIPS	268,675	242,054	198,640

Trips by Provider Type	2024	2025	2026
CTC	124,555	111,836	0
Transportation Operator	94,116	83,751	150,648
Coordination Contractor	50,004	46,467	47,992
TOTAL TRIPS	268,675	242,054	198,640

Financial and General Data	2024	2025	2026
Expenses	\$11,479,755	\$10,858,501	\$12,516,627
Revenues	\$11,479,755	\$10,646,195	\$12,246,414
Commendations	67	56	28
Complaints	298	66	25
Passenger No-Shows	11,008	9,969	4,033
Unmet Trip Requests	0	0	0

Performance Measures	2024	2025	2026
Accidents per 100,000 Miles	0.97	1.11	1.16
Miles between Roadcalls	43,306	33,066	53,012
Avg. Trips per Passenger	63.70	57.40	70.97
Cost per Trip	\$42.73	\$44.86	\$63.01
Cost per Paratransit Trip	\$40.10	\$45.50	\$63.03
Cost per Total Mile	\$5.30	\$5.76	\$7.62
Cost per Paratransit Mile	\$5.01	\$5.85	\$7.62

ACTION ITEM 3C

Review and Recommend Approval of the 2026 Transportation Disadvantaged Service Plan (TDSP) Major Update

Contact: Stephan Harris, SHarris@vftpo.org

SUMMARY BACKGROUND:

The Transportation Disadvantaged Service Plan (TDSP) is a five-year planning document developed by VoAccess and reviewed by the Volusia-Flagler TPO. A major update of the TDSP occurs every five years. The last major update was completed in July 2021. Each year between major updates, annual updates of the TDSP report progress on VoAccess's goals, objectives, and implementation plan. The last annual update was completed in 2025. A link to the draft 2026 TDSP major update is provided with this agenda packet for your review and recommendation for approval.

Benesch staff will provide an overview of the draft 2026 TDSP Major Update.

RECOMMENDED ACTION:

MOTION to recommend approval of the 2026 TDSP Major Update.

ATTACHMENT:

Draft 2026 TDSP Major Update Presentation

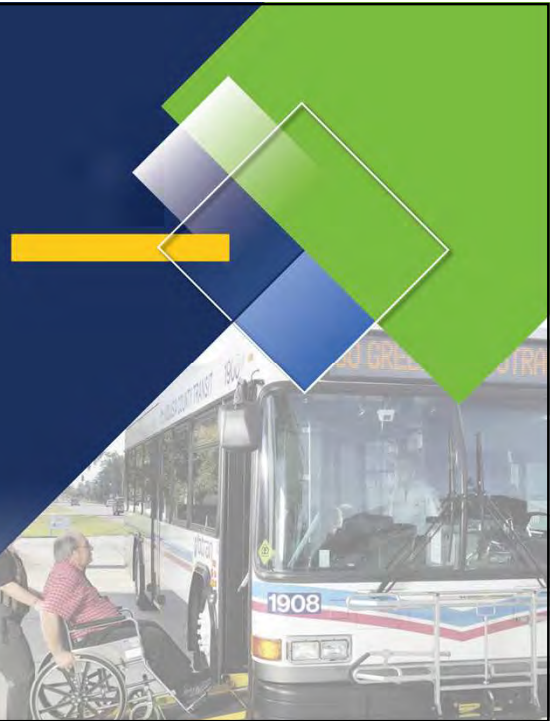
LINK:

[Draft 2026 TDSP Major Update Document](#)

Volusia County 5-Year TDSP 2027-2031

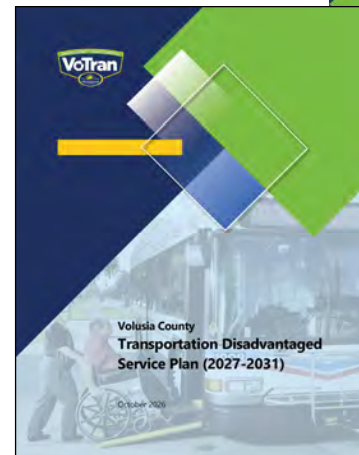
TDLCB Meeting
October 14, 2026

VOLUSIA
FLAGLER TPO



TDSP Overview

- Tactical Plan
 - Development Plan
 - Service Plan
 - Quality Assurance
- Major updates every 5 years with annual updates in between
- Developed by the Community Transportation Coordinator (VoTran) and the Planning Agency (TPO)
- Reviewed and approved by the Local Coordinating Board (LCB)
- Submitted to Florida Commission for the Transportation Disadvantaged (CTD) for approval
- Being developed concurrently with VoTran's Transit Development Plan (TDP)



TDSP Components

Part 1: Development Plan

Introduction to the Service Area

Service Area Profile/Demographics

Service Analysis

Goals, Objectives, and Strategies

Part 2: Service Plan

Operations

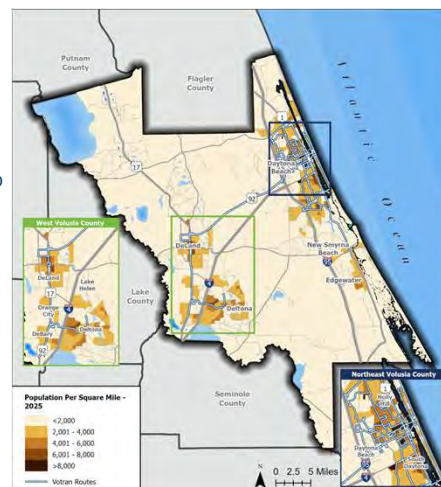
Quality Assurance

Cost/Revenue Allocation and Rate Structure Justification



Demographic and Land Use Trends

- 579,622 residents in 2024, an increase of approximately 16% since 2014.
- Adults age 65 or older represented 27.5% of residents in 2025 and are projected to reach 31.1% by 2050.
- 17.3% of residents have a disability, compared with 13.7% statewide.
- 11.8% of residents live below the poverty threshold, and 5.3% of households have no vehicle.
- West Volusia's low-density, automobile-oriented development pattern and dispersed activity centers present challenges for efficient transit service.



Public Involvement Process

1,185

Recorded Outreach
Interactions
June- August 2026

- 1 Steering Committee meeting with 5 participants
- 11 stakeholder interviews
- 3 discussion groups with 15 participants
- 4 pop-up events with 160 participants
- 261 completed transit-needs surveys
- 200 virtual-room visits and 533 email, web, social media, and media contacts

Needs and Barriers to Coordination

Mobility Needs

- Increasing Demand for Transportation Services
- Fixed-Route Accessibility
- Expanded Fixed-Route Public Transit

Coordination Barriers

- Limited Funding for Transportation
- Land Use Development Patterns

Goals & Objectives

Goal 1: Provide an efficient, effective, and fully coordinated transportation system to meet the demand and mobility needs of the transportation disadvantaged in Volusia County.

Key Objective

- 1.1:** Maximize coordination with public and private agencies and other transportation operators in the Volusia County area.
- 1.2:** Provide connectivity throughout the County with a focus on major attractors and other modal options.
- 1.3:** Ensure both the fixed-route transit and paratransit systems continue to remain responsive to the needs of the transportation disadvantaged population and the community.

Goals & Objectives

Goal 2: Deliver a safe and high-quality transit experience to the customer.

Key Objective

- 2.1:** Monitor service quality and maintain minimum standards.
- 2.2:** Maximize customer comfort and safety.
- 2.3:** Increase avenues for customers to access information on the coordinated transportation system.

Goal 3: Encourage land use patterns that support transit services and the clustering of mixed uses for the provision of a more cost-effective and efficient transportation system.

Key Objective

- 3.1:** Improve local knowledge of the benefits of transit-friendly land uses.
- 3.2:** Improve connections of public transportation to other modes of transportation.

Goals & Objectives

Goal 4: Ensure program accountability with the State and Federal requirements for TD planning.

Key Objective

4.1: Continue to coordinate with the VFTPO to staff and support the Volusia County TDLCB.

Goal 5: Integrate paratransit service with fixed-route service to provide more travel options for the ADA and TD populations.

Key Objective

5.1: Provide opportunities for ADA and TD passengers to safely access multi-modal transportation options.

Goal 6: Secure additional funding that comes available to meet the transportation disadvantaged demand and mobility needs in Volusia County.

Key Objective

6.1: Investigate and pursue all available funding opportunities at the federal, state, and local levels and from private sources for programs or projects serving the transportation disadvantaged.



Next Steps and Questions

- TDLCB approval on October 14, 2026.
- Submit the TDSP to the CTD for final action.
- Review goals, objectives, and strategies annually and report updates in the annual TDSP update (2028-2031).

