



MEETING NOTICE & AGENDA

Please be advised that a meeting of the River to Sea Transportation Planning Organization (R2CTPO) Transportation Disadvantaged Local Coordinating Board (TDLCB) **QUALITY ASSURANCE COMMITTEE (QAC)** will be held on:

Date: Wednesday, October 13, 2021
Time: 10:30 a.m.
Place: Volusia County Mobility Management Center (Votran)
950 Big Tree Road
South Daytona, FL 32119

MASKS MUST BE WORN BY THOSE PHYSICALLY PRESENT

Microsoft Teams has been established for remote participation.

**QAC Meeting
Wed, Oct 13, 2021 10:30 AM (EDT)**

Join on your computer or mobile app
[Click here to join the meeting](#)

Or call in (audio only)
+1 561-484-5911 677443249# United States, West Palm Beach
Phone Conference ID: 677 443 249#
[Find a local number](#) | [Reset PIN](#)

Volusia County Council Member Barbara Girtman, Chairperson

AGENDA

- I. CALL TO ORDER/ROLL CALL/DETERMINATION OF QUORUM**
- II. ACTION ITEM**
 - A. REVIEW AND RECOMMEND APPROVAL OF THE FY 2020/21 ANNUAL OPERATING REPORT (AOR)** *(Contact: Stephan Harris and Glenn Scorza, Votran) (Enclosure, pages XX)*
- III. ADJOURNMENT**

Quality Assurance Committee Members:
Volusia County Councilmember Barbara Girtman
Carlos Colon, FDOT
Doug Hall
Patricia A. Lipovsky

NOTE: Individuals covered by the Americans with Disabilities Act of 1990 in need of accommodations for this public meeting should contact the River to Sea TPO office, 2570 W. International Speedway Blvd., Suite 100, Daytona Beach, Florida 32114-8145; (386) 226-0422, extension 20416, at least five (5) working days prior to the meeting date.

NOTE: If any person decides to appeal a decision made by this board with respect to any matter considered at such meeting or hearing, he/she will need a record of the proceedings including all testimony and evidence upon which the appeal is to be based. To that end, such person will want to ensure that a verbatim record of the proceedings is made.

NOTE: The River to Sea TPO does not discriminate in any of its programs or services. To learn more about our commitment to nondiscrimination and diversity, visit our Title VI page at www.R2CTPO.org or contact our Title VI/Nondiscrimination Coordinator, Pamela Blankenship, at 386-226-0422, extension 20416, or pblankenship@r2ctpo.org.

**SUMMARY SHEET
QUALITY ASSURANCE COMMITTEE
OCTOBER 13, 2021**

II. ACTION ITEM

A. REVIEW AND RECOMMEND APPROVAL OF THE FY 2020/21 ANNUAL OPERATING REPORT (AOR)

BACKGROUND INFORMATION

The Annual Operating Report (AOR) is an annual report that includes operating and financial data. The report is prepared by Votran and reviewed by the Quality Assurance Committee, River to Sea TPO staff, and TDLCB. The AOR provides information for fiscal year July 1, 2020 through June 30, 2021.

A link to the AOR is provided below:

<https://www.r2ctpo.org/wp-content/uploads/AOR-Votran-Complete-Operations-Report.pdf>

ACTION REQUESTED:

MOTION TO RECOMMEND APPROVAL OF THE FY 2020/21 ANNUAL OPERATING REPORT (AOR)



CTC Organization

County: Volusia

CTC Status: Submitted

Fiscal Year: 7/1/2020 - 6/30/2021

CTD Status: Under Review

Date Initiated: 8/23/2021

CTC Organization Name: County of Volusia d/b/a VOTRAN

Address: 950 Big Tree Road

City: South Daytona

State: FL

Zip Code: 32119

Organization Type: County

Network Type: Partial Brokerage

Operating Environment: Urban

Transportation Operators: Yes

Number of Transportation Operators: 4

Coordination Contractors: Yes

Number of Coordination Contractors: 4

Provide Out of County Trips: No

Local Coordinating Board (LCB) Chairperson: Barbara Girtman

CTC Contact: Kelvin Miller

CTC Contact Title: General Manager

CTC Contact Email: kmiller@volusia.org

Phone: (386) 756-7496

CTC Certification

I, Kelvin Miller, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

I, Barbara Girtman, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



Organization – Coordination Contractor

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2020 - 6/30/2021

Upload Date: 8/23/2021

Coordination Contractor Name: Center for Visually Impaired
Address: 1187 Dunn Av
City: Daytona Beach
State: FL
Zip Code: 32114
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: visually impaired clients
Contact Person: Donta Jimerson
Contact Title: Vehicle Maintenance Coordinator
Contact Email: dontavusjm62@gmail.com
Phone: (386) 253-8879

Coordination Contractor Certification

By submission of this form, I, Donta Jimerson, as the authorized representative of Center for Visually Impaired, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2020 - 6/30/2021

Upload Date: 8/25/2021

Coordination Contractor Name: Duvall Homes Inc

Address: PO Box 22006

City: Glenwood

State: FL

Zip Code: 32722

Organization Type: Private Non Profit

Operating Environment: Urban

Provide Out of County Trips: No

Who Do You Serve: residents

Contact Person: Lisa Herring

Contact Title: Transportation Coordinator

Contact Email: lherring@duvallhomes.org

Phone: (386) 756-2874

Coordination Contractor Certification

By submission of this form, I, Lisa Herring, as the authorized representative of Duvall Homes Inc, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2020 - 6/30/2021

Upload Date: 8/25/2021

Coordination Contractor Name: Good Samaritan Society DB
Address: 325 S Seagrave Av
City: Daytona Beach
State: FL
Zip Code: 32114
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: nursing home residents
Contact Person: Sheila Smith
Contact Title: Transportation Scheduler
Contact Email: ssmith@good-sam.com
Phone: (386) 253-6791

Coordination Contractor Certification

By submission of this form, I, Sheila Smith , as the authorized representative of Good Samaritan Society DB , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia d/b/a VOTRAN

Fiscal Year: 7/1/2020 - 6/30/2021

Upload Date: 8/25/2021

Coordination Contractor Name: Good Samaritan Florida Lutheran Deland
Address: 450 N McDonald Av
City: Deland
State: FL
Zip Code: 32724
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: nursing home residents
Contact Person: Kristin Lannoo
Contact Title: Activities Director
Contact Email: klannoo@good-sam.com
Phone: (386) 740-7269

Coordination Contractor Certification

By submission of this form, I, Kristin Lannoo, as the authorized representative of Good Samaritan Florida Lutheran Deland, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



CTC Trips

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	31,069	N/A	31,069
Weekly Pass Trips	0	N/A	0	3,441	N/A	3,441
Monthly Pass Trips	0	N/A	0	34,584	N/A	34,584
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	16,935	4,580	21,515	21,288	40,610	61,898
Non-Ambulatory	5,022	594	5,616	7,096	5,812	12,908
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	0	N/A	0	0	N/A	0
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	21,957	5,174	27,131	97,478	46,422	143,900
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	5,174	N/A	5,174	7,203	N/A	7,203
Total - Contracted Transportation Operator Trips	5,174	0	5,174	7,203	0	7,203
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	0	0	0	0	0
Comm for the Transportation Disadvantaged (CTD)	12,679	N/A	12,679	28,384	N/A	28,384
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	14,567	0	14,567
Dept of Education (DOE)	49	0	49	26,060	0	26,060
Dept of Elder Affairs (DOEA)	0	0	0	200	0	200
Dept of Health (DOH)	0	0	0	765	0	765
Dept of Juvenile Justice (DJJ)	0	0	0	80	0	80
Dept of Transportation (DOT)	6,243	0	6,243	0	0	0
Local Government	1,598	0	1,598	0	0	0
Local Non-Government	1,388	5,174	6,562	27,422	46,422	73,844
Other Federal & State Programs	0	0	0	0	0	0
Total - Revenue Source	21,957	5,174	27,131	97,478	46,422	143,900



CTC Trips (cont'd)

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	13,350	437	13,787	16,746	3,919	20,665
Children At Risk	0	0	0	0	0	0
Persons With Disabilities	8,607	4,737	13,344	10,786	42,503	53,289
Low Income	0	0	0	0	0	0
Other	0	0	0	69,946	0	69,946
Total - Passenger Type	21,957	5,174	27,131	97,478	46,422	143,900
Trip Purpose - One Way						
Medical	10,022	609	10,631	11,069	5,209	16,278
Employment	5,321	0	5,321	5,393	245	5,638
Education/Training/Daycare	284	618	902	5,111	2,512	7,623
Nutritional	3,770	24	3,794	1,419	1,019	2,438
Life-Sustaining/Other	2,560	3,923	6,483	74,486	37,437	111,923
Total - Trip Purpose	21,957	5,174	27,131	97,478	46,422	143,900
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	442	581	1,023	236	4,501	4,737
Total - UDPHC	442	581	1,023	236	4,501	4,737
Unmet & No Shows						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	107	N/A	107	0	N/A	0
Customer Feedback						
Complaints	8	N/A	8	140	N/A	140
Commendations	15	N/A	15	0	N/A	0



Coordination Contractor Trips

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor: Center for Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	622	2,296
Non-Ambulatory	7	161
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	629	2,457
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	629	2,457
Other Federal & State Programs	0	0
Total - Revenue Source	629	2,457



Coordination Contractor Trips (cont'd)

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor: Center for Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	629	2,457
Low Income	0	0
Other	0	0
Total - Passenger Type	629	2,457
Trip Purpose - One Way		
Medical	1	1
Employment	0	33
Education/Training/Daycare	617	2,404
Nutritional	0	19
Life-Sustaining/Other	11	0
Total - Trip Purpose	629	2,457
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	86	590
Total - UDPHC	86	590
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A

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Coordination Contractor Trips

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/25/2021

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	3,573	35,131
Non-Ambulatory	535	4,915
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	4,108	40,046
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	4,108	40,046
Other Federal & State Programs	0	0
Total - Revenue Source	4,108	40,046



Coordination Contractor Trips (cont'd)

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/25/2021

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	4,108	40,046
Low Income	0	0
Other	0	0
Total - Passenger Type	4,108	40,046
Trip Purpose - One Way		
Medical	176	1,711
Employment	0	194
Education/Training/Daycare	1	0
Nutritional	19	1,000
Life-Sustaining/Other	3,912	37,141
Total - Trip Purpose	4,108	40,046
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	410	3,450
Total - UDPHC	410	3,450
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A

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**Transportation
Disadvantaged**

Coordination Contractor Trips

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/25/2021

Coordination Contractor: Good Samaritan
Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	13	552
Non-Ambulatory	52	736
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	65	1,288
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	65	1,288
Other Federal & State Programs	0	0
Total - Revenue Source	65	1,288



**Transportation
Disadvantaged**

Coordination Contractor Trips (cont'd)

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/25/2021

Coordination Contractor: Good Samaritan
Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	65	1,288
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
Total - Passenger Type	65	1,288
Trip Purpose - One Way		
Medical	60	866
Employment	0	18
Education/Training/Daycare	0	108
Nutritional	5	0
Life-Sustaining/Other	0	296
Total - Trip Purpose	65	1,288
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	41	140
Total - UDPHC	41	140
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/25/2021

Coordination Contractor: Good Samaritan
Florida Lutheran
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	372	2,631
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	372	2,631
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	372	2,631
Other Federal & State Programs	0	0
Total - Revenue Source	372	2,631



Coordination Contractor Trips (cont'd)

County: Volusia	CTC Status: Submitted	CTC Organization: County of Volusia d/b/a VOTRAN
Fiscal Year: 07/01/2020 - 06/30/2021	Upload Date: 8/25/2021	Coordination Contractor: Good Samaritan Florida Lutheran Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	372	2,631
Children At Risk	0	0
Persons With Disabilities	0	0
Low Income	0	0
Other	0	0
Total - Passenger Type	372	2,631
Trip Purpose - One Way		
Medical	372	2,631
Employment	0	0
Education/Training/Daycare	0	0
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	372	2,631
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	44	321
Total - UDPHC	44	321
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



CTC Vehicles & Drivers

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	270,429	33,003	303,432	324,123	182,431	506,554
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	270,429	33,003	303,432	324,123	182,431	506,554
Roadcalls & Accidents						
Roadcalls	10	2	12	137	4	141
Chargeable Accidents	1	0	1	27	0	27
Vehicle Inventory						
Total Number of Vehicles	74	42	116	118	35	153
Number of Wheelchair Accessible Vehicles	72	19	91	116	19	135
Drivers						
Number of Full Time & Part Time Drivers	53	83	136	97	96	193
Number of Volunteer Drivers	0	0	0	0	14	14

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Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor: Center for Visually Impaired

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	12,450	30,339
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	12,450	30,339
Roadcalls & Accidents		
Roadcalls	0	1
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	11	8
Number of Wheelchair Accessible Vehicles	2	2
Drivers		
Number of Full Time & Part Time Drivers	25	20
Number of Volunteer Drivers	0	0

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Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/25/2021

Coordination Contractor: Duvall Homes Inc

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	16,854	123,120
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	16,854	123,120
Roadcalls & Accidents		
Roadcalls	2	3
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	21	21
Number of Wheelchair Accessible Vehicles	14	13
Drivers		
Number of Full Time & Part Time Drivers	54	72
Number of Volunteer Drivers	0	10

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Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/25/2021

Coordination Contractor: Good Samaritan
Society DB

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	1,815	14,054
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	1,815	14,054
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	3	3
Number of Wheelchair Accessible Vehicles	2	2
Drivers		
Number of Full Time & Part Time Drivers	1	2
Number of Volunteer Drivers	0	2

DRAFT



Transportation Disadvantaged

Coordination Contractor Vehicles & Drivers

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/25/2021

Coordination Contractor: Good Samaritan
Florida Lutheran
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	1,884	14,918
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	1,884	14,918
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	7	3
Number of Wheelchair Accessible Vehicles	1	2
Drivers		
Number of Full Time & Part Time Drivers	3	2
Number of Volunteer Drivers	0	2

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CTC Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

CTD Status: Under Review

Revenue Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0	\$ 0	\$ 44,013	\$ 0	\$ 44,013
Dept of Education (DOE)	\$ 3,555	\$ 0	\$ 3,555	\$ 51,526	\$ 0	\$ 51,526
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0	\$ 0	\$ 30,472	\$ 0	\$ 30,472
Dept of Health (DOH)	\$ 0	\$ 0	\$ 0	\$ 2,870	\$ 0	\$ 2,870
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 300	\$ 0	\$ 300
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	\$ 921,986	N/A	\$ 921,986	\$ 721,628	N/A	\$ 721,628
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 301,587	N/A	\$ 301,587	\$ 289,532	N/A	\$ 289,532
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Department of Transportation (DOT)						
49 USC 5307	\$ 438,138	\$ 0	\$ 438,138	\$ 305,270	\$ 0	\$ 305,270
49 USC 5310	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311	\$ 15,887	\$ 0	\$ 15,887	\$ 61,802	\$ 0	\$ 61,802
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Government						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 116,213	\$ 0	\$ 116,213	\$ 420,609	\$ 0	\$ 420,609
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Non-Government						
Farebox	\$ 56,401	\$ 0	\$ 56,401	\$ 99,283	\$ 0	\$ 99,283
Donations/Contributions	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Non-Government	\$ 100,939	\$ 28,174	\$ 129,113	\$ 17,352	\$ 248,189	\$ 265,541
Other Federal & State Programs						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Total - Revenue Sources	\$ 1,954,706	\$ 28,174	\$ 1,982,880	\$ 2,044,657	\$ 248,189	\$ 2,292,846



Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor: Center for Visually Impaired

Revenue Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 2,063	\$ 600
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 2,063	\$ 600



Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/25/2021

Coordination Contractor: Duvall Homes Inc

Revenue Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 21,964	\$ 246,239
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 21,964	\$ 246,239



Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/25/2021

Coordination Contractor: Good Samaritan
Society DB

Revenue Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 259	\$ 600
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 259	\$ 600



Coordination Contractor Revenue Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/25/2021

Coordination Contractor: Good Samaritan
Florida Lutheran
Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 3,888	\$ 750
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 3,888	\$ 750



CTC Expense Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

CTD Status: Under Review

Expense Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Labor	\$ 639,965	\$ 28,174	\$ 668,139	\$ 585,007	\$ 268,089	\$ 853,096
Fringe Benefits	\$ 312,295	\$ 0	\$ 312,295	\$ 244,382	\$ 0	\$ 244,382
Services	\$ 34,795	\$ 0	\$ 34,795	\$ 35,041	\$ 0	\$ 35,041
Materials & Supplies Consumed	\$ 261,867	\$ 0	\$ 261,867	\$ 180,634	\$ 0	\$ 180,634
Utilities	\$ 7,468	\$ 0	\$ 7,468	\$ 5,177	\$ 0	\$ 5,177
Casualty & Liability	\$ 11,219	\$ 0	\$ 11,219	\$ 11,996	\$ 0	\$ 11,996
Taxes	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Interest	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Capital Purchases	\$ 335,097	\$ 0	\$ 335,097	\$ 321,702	\$ 0	\$ 321,702
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 177,800	\$ 0	\$ 177,800	\$ 163,013	\$ 0	\$ 163,013
Purchased Transportation Services						
Bus Pass	\$ 0	N/A	\$ 0	\$ 364,125	N/A	\$ 364,125
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 174,200	N/A	\$ 174,200	\$ 133,580	N/A	\$ 133,580
Total - Expense Sources	\$ 1,954,706	\$ 28,174	\$ 1,982,880	\$ 2,044,657	\$ 268,089	\$ 2,312,746

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Coordination Contractor Expense Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/23/2021

Coordination Contractor: Center for Visually Impaired

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 2,063	\$ 7,459
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 2,063	\$ 7,459

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Coordination Contractor Expense Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/25/2021

Coordination Contractor: Duvall Homes Inc

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 21,964	\$ 231,294
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 21,964	\$ 231,294

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Coordination Contractor Expense Sources

County: Volusia

CTC Status: Submitted

CTC Organization: County of Volusia
d/b/a VOTRAN

Fiscal Year: 07/01/2020 - 06/30/2021

Upload Date: 8/25/2021

Coordination Contractor: Good Samaritan
Society DB

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 259	\$ 2,854
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 259	\$ 2,854

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Coordination Contractor Expense Sources

County: Volusia	CTC Status: Submitted	CTC Organization: County of Volusia d/b/a VOTRAN
Fiscal Year: 07/01/2020 - 06/30/2021	Upload Date: 8/25/2021	Coordination Contractor: Good Samaritan Florida Lutheran Deland

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 3,888	\$ 26,482
Fringe Benefits	\$ 0	\$ 0
Services	\$ 0	\$ 0
Materials & Supplies Consumed	\$ 0	\$ 0
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 0	\$ 0
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 3,888	\$ 26,482

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County: Volusia
 CTC: County of Volusia d/b/a VOTRAN
 Contact: Kelvin Miller
 950 Big Tree Road
 South Daytona, FL 32119
 386-756-7496
 Email: kmiller@volusia.org

Demographics	Number
Total County Population	0
Unduplicated Head Count	1,023



Trips By Type of Service	2019	2020	2021	Vehicle Data	2019	2020	2021
Fixed Route (FR)	150,442	69,094	0	Vehicle Miles	2,700,465	506,554	303,432
Deviated FR	0	0	0	Roadcalls	196	141	12
Complementary ADA	0	0	0	Accidents	0	27	1
Paratransit	357,535	74,806	27,131	Vehicles	166	153	116
TNC	0	0	0	Drivers	197	207	136
Taxi	0	0	0				
School Board (School Bus)	0	0	0				
Volunteers	0	0	0				
TOTAL TRIPS	507,977	143,900	27,131				

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	123,311	16,278	10,631
Employment	57,338	5,638	5,321
Ed/Train/DayCare	76,045	7,623	902
Nutritional	18,248	2,438	3,794
Life-Sustaining/Other	233,035	111,923	6,483
TOTAL TRIPS	507,977	143,900	27,131

Financial and General Data	2019	2020	2021
Expenses	\$9,733,713	\$2,312,746	\$1,982,880
Revenues	\$9,691,072	\$2,292,846	\$1,982,880
Commendations	399	0	15
Complaints	196	140	8
Passenger No-Shows	9,602	0	107
Unmet Trip Requests	0	0	0

Passenger Trips By Revenue Source	2019	2020	2021
CTD	52,172	28,384	12,679
AHCA	0	0	0
APD	0	0	0
DOEA	26,363	200	0
DOE	383	26,060	49
Other	429,059	89,256	14,403
TOTAL TRIPS	507,977	143,900	27,131

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	5.33	0.33
Miles between Roadcalls	13,778	3,593	25,286
Avg. Trips per Passenger	33.60	30.38	26.52
Cost per Trip	\$19.16	\$16.07	\$73.09
Cost per Paratransit Trip	\$27.18	\$26.05	\$73.09
Cost per Total Mile	\$3.60	\$4.57	\$6.53
Cost per Paratransit Mile	\$3.60	\$3.85	\$6.53

Trips by Provider Type	2019	2020	2021
CTC	375,188	90,275	16,783
Transportation Operator	81,357	7,203	5,174
Coordination Contractor	51,432	46,422	5,174
TOTAL TRIPS	507,977	143,900	27,131