

County: Volusia
 CTC: County of Volusia d/b/a VOTRAN
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Demographics	Number
Total County Population	538,692
Unduplicated Head Count	0



Trips By Type of Service	2017	2018	2019
Fixed Route (FR)	235,355	263,162	150,442
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	327,171	347,052	349,868
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	5,390	1,190	748
Volunteers	0	0	0
TOTAL TRIPS	567,916	611,404	501,058

Passenger Trips By Trip Purpose	2017	2018	2019
Medical	162,761	199,159	118,682
Employment	49,385	64,512	57,338
Ed/Train/DayCare	114,429	114,646	74,427
Nutritional	18,057	17,894	18,076
Life-Sustaining/Other	223,284	215,193	232,535
TOTAL TRIPS	567,916	611,404	501,058

Passenger Trips By Revenue Source	2017	2018	2019
CTD	34,391	38,661	36,354
AHCA	0	0	0
APD	708	0	0
DOEA	18,102	7,267	26,363
DOE	71,645	79,469	383
Other	443,070	486,007	437,958
TOTAL TRIPS	567,916	611,404	501,058

Trips by Provider Type	2017	2018	2019
CTC	414,959	458,970	375,188
Transportation Operator	95,264	100,940	81,357
Coordination Contractor	57,693	51,494	44,513
TOTAL TRIPS	567,916	611,404	501,058

Vehicle Data	2017	2018	2019
Vehicle Miles	2,918,524	2,916,800	2,613,737
Roadcalls	168	201	196
Accidents	6	6	0
Vehicles	123	123	149
Drivers	139	144	185

Financial and General Data	2017	2018	2019
Expenses	\$ 6,937,738	\$ 6,568,361	\$ 7,355,798
Revenues	\$ 6,937,738	\$ 6,568,361	\$ 7,200,691
Commendations	362	391	399
Complaints	265	249	196
Passenger No-Shows	8,664	9,203	9,602
Unmet Trip Requests	0	0	0

Performance Measures	2017	2018	2019
Accidents per 100,000 Miles	0.21	0.21	0.00
Miles between Roadcalls	17,372	14,511	13,335
Avg. Trips per Passenger	27.81	30.78	-1.00
Cost per Trip	\$12.22	\$10.74	\$14.68
Cost per Paratransit Trip	\$21.18	\$18.90	\$21.02
Cost per Total Mile	\$2.38	\$2.25	\$2.81
Cost per Paratransit Mile	\$2.37	\$2.25	\$2.81