



Volusia-Flagler TPO

Quality Assurance Committee

Meeting

July 8, 2026
9:00 am

Quality Assurance Committee Meeting

1. Call to Order/Roll Call/Determination of Quorum/ Pledge of Allegiance





Quality Assurance Committee Meeting

2. Public Comment/Participation



Quality Assurance Committee Meeting

3. Action Items

A. Review and Approval of the January 14, 2026

Quality Assurance Committee Meeting Minutes



Quality Assurance Committee Meeting

3. Action Items

B. Review and Recommend Approval of the FY 2026-27 Transportation Disadvantaged Rate Model Worksheet



Preliminary Information Worksheet

Version 1.4

CTC Name: Volusia County Votran
County (Service Area): Volusia County
Contact Person: Bobbie King
Phone # 386-756-7496

Check Applicable Characteristic:

ORGANIZATIONAL TYPE:

- ☒ Governmental
- ☐ Private Non-Profit
- ☐ Private For Profit

NETWORK TYPE:

- ☒ Fully Brokered
- ☐ Partially Brokered
- ☐ Sole Source

***Once completed, proceed to the Worksheet entitled
"Comprehensive Budget"***

Comprehensive Budget Worksheet

Version 1.4

CTC: Volusia County Votran
County: Volusia County

1. Complete applicable **GREEN** cells in columns 2, 3, 4, and 7

	Prior Year's ACTUALS from Oct 1st of 2024 to Sept 30th of 2025	Current Year's APPROVED Budget, as amended from Oct 1st of 2025 to Sept 30th of 2026	Upcoming Year's PROPOSED Budget from Oct 1st of 2026 to Sept 30th of 2027	% Change from Prior Year to Current Year	Proposed % Change from Current Year to Upcoming Year	Confirm whether revenues are collected as a system subsidy VS a purchase of service at a unit price. Explain Changes in Column 6 That Are > ± 10% and Also > ± \$50,000
1	2	3	4	5	6	7

REVENUES (CTC/Operators ONLY / Do NOT include coordination contractors!)

Local Non-Govt

Farebox	\$ 81,587	\$ 110,000	\$ 105,000	34.8%	-4.5%	Local Non-Govt FY Other Revenue includes bus advertisement and other miscellaneous revenue
Medicaid Co-Pay Received						
Donations/ Contributions						
In-Kind, Contributed Services						
Other	\$ 28,322	\$ 29,706	\$ 43,149	4.9%	45.3%	
Bus Pass Program Revenue						

Local Government

District School Board						2025 is required cash to match 5311 and TD, including farebox revenue as a partial match. 2026 and 2027 are cash needed to balance the budget
Compl. ADA Services						
County Cash	\$ 149,904	\$ 419,490	\$ 656,591	179.8%	56.5%	
County In-Kind, Contributed Services						
City Cash						
City In-kind, Contributed Services						
Other Cash						
Other In-Kind, Contributed Services						
Bus Pass Program Revenue						

CTD

Non-Spons. Trip Program	\$ 1,263,956	\$ 1,296,282	\$ 1,282,032	2.6%	-1.1%	Other TD Revenue (\$450,000) is new - FY26 CTD Innovative Services Development Grant awarded in January 2026 for same day on demand services for TD eligible clients. Award ends June 30, 2026.
Non-Spons. Capital Equipment						
Rural Capital Equipment						
Other TD (specify in explanation)		\$ 450,000	\$ -		-100.0%	
Bus Pass Program Revenue						

USDOT & FDOT

49 USC 5307	\$ 441,711	\$ 605,000	\$ 830,147	37.0%	37.2%	5307 consists of 100% of preventive maintenance and salary costs allocated to TD as well as 5307 3rd party contractors % of contractor trips performed for TD eligible clients. FY2024 5311 consists of rural ada and rural TD. Just revenue related to TD rural trips were reported here. ADA rural is not applicable to the TD rate model and is excluded. For FY26 and FY 27 5311 revenue funds are now being allocated to fixed route rural services with no revenue related to TD.
49 USC 5310						
49 USC 5311 (Operating)	\$ 47,016	\$ -	\$ -	-100.0%		
49 USC 5311(Capital)						
Block Grant						
Service Development						
Commuter Assistance						
Other DOT (specify in explanation)						
Bus Pass Program Revenue						

AHCA

Medicaid						
Other AHCA (specify in explanation)						
Bus Pass Program Revenue						

DCF

Alcohol, Drug & Mental Health						
Family Safety & Preservation						
Comm. Care Dis./Aging & Adult Serv.						
Other DCF (specify in explanation)						
Bus Pass Program Revenue						

DOH

Children Medical Services						
County Public Health						
Other DOH (specify in explanation)						
Bus Pass Program Revenue						

DOE (state)

Carl Perkins						
Div of Blind Services						
Vocational Rehabilitation						
Day Care Programs						
Other DOE (specify in explanation)						
Bus Pass Program Revenue						

AWI

WAGES/Workforce Board						
Other AWI (specify in explanation)						
Bus Pass Program Revenue						

DOEA

Older Americans Act						
Community Care for Elderly						
Other DOEA (specify in explanation)						
Bus Pass Program Revenue						

DCA

Community Services						
Other DCA (specify in explanation)						
Bus Pass Admin. Revenue						

Comprehensive Budget Worksheet

Version 1.4

CTC: Volusia County Votran
County: Volusia County

1. Complete applicable **GREEN** cells in columns 2, 3, 4, and 7

	Prior Year's ACTUALS from Oct 1st of 2024 to Sept 30th of 2025	Current Year's APPROVED Budget, as amended from Oct 1st of 2025 to Sept 30th of 2026	Upcoming Year's PROPOSED Budget from Oct 1st of 2026 to Sept 30th of 2027	% Change from Prior Year to Current Year	Proposed % Change from Current Year to Upcoming Year	Confirm whether revenues are collected as a system subsidy VS a purchase of service at a unit price. Explain Changes in Column 6 That Are > ± 10% and Also > ± \$50,000
1	2	3	4	5	6	7

APD

Office of Disability Determination

Developmental Services

Other APD (specify in explanation)

Bus Pass Program Revenue

DJJ

(specify in explanation)

Bus Pass Program Revenue

Other Fed or State

XXX

XXX

XXX

Bus Pass Program Revenue

Other Revenues

Interest Earnings

XXXX

XXXX

Bus Pass Program Revenue

Balancing Revenue to Prevent Deficit

Actual or Planned Use of Cash Reserve

Balancing Revenue is Short By =

None

None

Total Revenues =

\$2,012,496

\$2,910,478

\$2,916,919

44.6%

0.2%

EXPENDITURES (CTC/Operators ONLY / Do NOT include Coordination Contractors!)

Operating Expenditures

Labor

Fringe Benefits

Services

Materials and Supplies

Utilities

Casualty and Liability

Taxes

Purchased Transportation:

Purchased Bus Pass Expenses

School Bus Utilization Expenses

Contracted Transportation Services

Other

Miscellaneous

Operating Debt Service - Principal & Interest

Leases and Rentals

Contrib. to Capital Equip. Replacement Fund

In-Kind, Contributed Services

Allocated Indirect

Capital Expenditures

Equip. Purchases with Grant Funds

Equip. Purchases with Local Revenue

Equip. Purchases with Rate Generated Rev.

Capital Debt Service - Principal & Interest

ACTUAL YEAR LOSS

(\$87,006)

Total Expenditures =

\$2,099,502

\$2,910,478

\$2,916,919

38.6%

0.2%

See NOTES Below.

Once completed, proceed to the Worksheet entitled "Budgeted Rate Base"

Actual year LOSSES are shown as Balancing Revenue or Local Non-Government revenue.

Budgeted Rate Base Worksheet

Version 1.4

CTC: Volusia County Votran
County: Volusia County

1. Complete applicable **GREEN** cells in column 3; **YELLOW** and **BLUE** cells are automatically completed in column 3
2. Complete applicable **GOLD** cells in column and 5

	Upcoming Year's BUDGETED Revenues
	from
	Oct 1st of
	2026
	to
	Sept 30th of
	2027
1	2

What amount of the Budgeted Revenue in col. 2 will be generated at the rate per unit determined by this spreadsheet, OR used as local match for these type revenues?	Budgeted Rate Subsidy Revenue Excluded from the Rate Base	What amount of the Subsidy Revenue in col. 4 will come from funds to purchase equipment, OR will be used as match for the purchase of equipment?
3	4	5

REVENUES (CTC/Operators ONLY)

Local Non-Govt

Farebox	\$	105,000
Medicaid Co-Pay Received	\$	-
Donations/ Contributions	\$	-
In-Kind, Contributed Services	\$	-
Other	\$	43,149
Bus Pass Program Revenue	\$	-

Local Government

District School Board	\$	-
Compl. ADA Services	\$	-
County Cash	\$	656,591
County In-Kind, Contributed Services	\$	-
City Cash	\$	-
City In-Kind, Contributed Services	\$	-
Other Cash	\$	-
Other In-Kind, Contributed Services	\$	-
Bus Pass Program Revenue	\$	-

CTD

Non-Spons. Trip Program	\$	1,282,032
Non-Spons. Capital Equipment	\$	-
Rural Capital Equipment	\$	-
Other TD	\$	-
Bus Pass Program Revenue	\$	-

USDOT & FDOT

49 USC 5307	\$	830,147
49 USC 5310	\$	-
49 USC 5311 (Operating)	\$	-
49 USC 5311 (Capital)	\$	-
Block Grant	\$	-
Service Development	\$	-
Commuter Assistance	\$	-
Other DOT	\$	-
Bus Pass Program Revenue	\$	-

AHCA

Medicaid	\$	-
Other AHCA	\$	-
Bus Pass Program Revenue	\$	-

DCF

Alcoh. Drug & Mental Health	\$	-
Family Safety & Preservation	\$	-
Comm. Care Dis./Aging & Adult Serv.	\$	-
Other DCF	\$	-
Bus Pass Program Revenue	\$	-

DOH

Children Medical Services	\$	-
County Public Health	\$	-
Other DOH	\$	-
Bus Pass Program Revenue	\$	-

DOE (state)

Carl Perkins	\$	-
Div of Blind Services	\$	-
Vocational Rehabilitation	\$	-
Day Care Programs	\$	-
Other DOE	\$	-
Bus Pass Program Revenue	\$	-

AWI

WAGES/Workforce Board	\$	-
AWI	\$	-
Bus Pass Program Revenue	\$	-

DOEA

Older Americans Act	\$	-
Community Care for Elderly	\$	-
Other DOEA	\$	-
Bus Pass Program Revenue	\$	-

DCA

Community Services	\$	-
Other DCA	\$	-
Bus Pass Program Revenue	\$	-

\$	105,000	\$	-
\$	-	\$	-
\$	-	\$	-
\$	-	\$	-
\$	-	\$	43,149
\$	-	\$	-

\$	-	\$	-
\$	-	\$	-
\$	142,448	\$	514,143
\$	-	\$	-
\$	-	\$	-
\$	-	\$	-
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\$	1,282,032	\$	-	\$	-
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\$	-	\$	830,147	\$	-
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\$	-	\$	-

YELLOW cells
are **NEVER** Generated by Applying Authorized Rates

BLUE cells
Should be funds generated by rates in this spreadsheet

GREEN cells
MAY BE Revenue Generated by Applying
Authorized Rate per Mile/Trip Charges

Fill in that portion of budgeted revenue in Column 2 that will be **GENERATED** through the application of authorized per mile, per trip, or combination per trip plus per mile rates. Also, include the amount of funds that are Earmarked as local match for Transportation Services and **NOT** Capital Equipment purchases.

If the Farebox Revenues are used as a source of Local Match Dollars, then identify the appropriate amount of Farebox Revenue that represents the portion of Local Match required on any state or federal grants. This does not mean that Farebox is the only source for Local Match.

Please review all Grant Applications and Agreements containing State and/or Federal funds for the proper Match Requirement levels and allowed sources.

GOLD cells

Fill in that portion of Budgeted Rate Subsidy Revenue in Column 4 that will come from Funds Earmarked by the Funding Source for Purchasing Capital Equipment. Also include the portion of Local Funds earmarked as Match related to the **Purchase of Capital Equipment** if a match amount is required by the Funding Source.

Budgeted Rate Base Worksheet

Version 1.4

CTC: Volusia County Votran

County: Volusia County

1. Complete applicable **GREEN** cells in column 3; **YELLOW** and **BLUE** cells are automatically completed in column 3
2. Complete applicable **GOLD** cells in column and 5

	Upcoming Year's BUDGETED Revenues from Oct 1st of 2026 to Sept 30th of 2027
1	2

APD

Office of Disability Determination	\$ -
Developmental Services	\$ -
Other APD	\$ -
Bus Pass Program Revenue	\$ -

DJJ

DJJ	\$ -
Bus Pass Program Revenue	\$ -

Other Fed or State

xxx	\$ -
xxx	\$ -
xxx	\$ -
Bus Pass Program Revenue	\$ -

Other Revenues

Interest Earnings	\$ -
xxxx	\$ -
xxxx	\$ -
Bus Pass Program Revenue	\$ -

Balancing Revenue to Prevent Deficit

Actual or Planned Use of Cash Reserve	\$ -
---------------------------------------	------

Total Revenues = \$ 2,916,919

What amount of the Budgeted Revenue in col. 2 will be generated at the rate per unit determined by this spreadsheet, OR used as local match for these type revenues?	Budgeted Rate Subsidy Revenue Excluded from the Rate Base	What amount of the Subsidy Revenue in col. 4 will come from funds to purchase equipment, OR will be used as match for the purchase of equipment?
3	4	5

\$ -	\$ -	
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\$ -	\$ -	
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\$ 1,529,480 \$ 1,387,439 \$ -

EXPENDITURES (CTC/Operators ONLY)

Operating Expenditures

Labor	\$ -
Fringe Benefits	\$ -
Services	\$ 88,574
Materials and Supplies	\$ 285,950
Utilities	\$ 4,419
Casualty and Liability	\$ 8,221
Taxes	\$ -

Purchased Transportation:

Purchased Bus Pass Expenses	\$ -
School Bus Utilization Expenses	\$ -
Contracted Transportation Services	\$ 2,459,658
Other	\$ -
Miscellaneous	\$ -
Operating Debt Service - Principal & Interest	\$ -
Leases and Rentals	\$ -
Contrib. to Capital Equip. Replacement Fund	\$ -
In-Kind, Contributed Services	\$ -
Allocated Indirect	\$ 70,097

Capital Expenditures

Equip. Purchases with Grant Funds	\$ -
Equip. Purchases with Local Revenue	\$ -
Equip. Purchases with Rate Generated Rev.	\$ -
Capital Debt Service - Principal & Interest	\$ -

Total Expenditures = \$ 2,916,919

minus EXCLUDED Subsidy Revenue = \$ 1,387,439

Budgeted Total Expenditures INCLUDED in

Rate Base = \$ 1,529,480

Rate Base Adjustment¹ = \$ 87,006

Adjusted Expenditures Included in Rate

Base = \$ 1,616,486

\$ 1,387,439

Amount of Budgeted
Operating Rate
Subsidy Revenue

¹Rate Base Adjustment Cell

If necessary and justified, this cell is where you could optionally adjust proposed service rates up or down to adjust for program revenue (or unapproved profit), or losses from the Actual period shown at the bottom of the Comprehensive Budget Sheet. This is not the only acceptable location or method of reconciling for excess gains or losses. If allowed by the respective funding sources, excess gains may also be adjusted by providing system subsidy revenue or by the purchase of additional trips in a period following the Actual period. If such an adjustment has been made, provide notation in the respective explanation area of the Comprehensive Budget tab.

¹ The Difference between Expenses and Revenues for Fiscal Year:

2024 - 2025

Once Completed, Proceed to the Worksheet entitled "Program-wide Rates"

Worksheet for Program-wide Rates

CTC: Volusia County Vo
County: Volusia County

Version 1.4

1. Complete Total Projected Passenger Miles and ONE-WAY Passenger Trips (**GREEN** cells) below

Do **NOT** include trips or miles related to Coordination Contractors!

Do **NOT** include School Board trips or miles UNLESS.....

INCLUDE all ONE-WAY passenger trips and passenger miles related to services you purchased from your transportation operators!

Do **NOT** include trips or miles for services provided to the general public/private pay UNLESS..

Do **NOT** include escort activity as passenger trips or passenger miles unless charged the full rate for service!

Do **NOT** include fixed route bus program trips or passenger miles!

PROGRAM-WIDE RATES

Total Projected Passenger Miles = 486,750

Rate Per Passenger Mile = \$ 3.32

Total Projected Passenger Trips = 29,800

Rate Per Passenger Trip = \$ 54.24

Fiscal Year

2026 - 2027

Avg. Passenger Trip Length = 16.3 Miles

Rates If No Revenue Funds Were Identified As Subsidy Funds

Rate Per Passenger Mile = \$ 6.17

Rate Per Passenger Trip = \$ 100.80

Once Completed, Proceed to the Worksheet entitled "Multiple Service Rates"

Vehicle Miles

The miles that a vehicle is scheduled to or actually travels from the time it pulls out from its garage to go into revenue service to the time it pulls in from revenue service.

Vehicle Revenue Miles (VRM)

The miles that vehicles are scheduled to or actually travel while in revenue service. Vehicle revenue miles exclude:

Deadhead
Operator training, and
Vehicle maintenance testing, as well as
School bus and charter services.

Passenger Miles (PM)

The cumulative sum of the distances ridden by each passenger.

Worksheet for Multiple Service Rates

CTC: Volusia County ` Version 1.4
County: Volusia County

1. Answer the questions by completing the GREEN cells starting in Section I for all services
2. Follow the DARK RED prompts directing you to skip or go to certain questions and sections based on previous answers

SECTION I: Services Provided

1. Will the CTC be providing any of these Services to transportation disadvantaged passengers in the upcoming budget year?.....

Ambulatory	Wheelchair	Stretcher	Group
☒ Yes ☐ No	☒ Yes ☐ No	☐ Yes ☒ No	☐ Yes ☒ No
Go to Section II for Ambulatory Service	Go to Section II for Wheelchair Service	STOP! Do NOT Complete Sections II - V for Stretcher Service	STOP! Do NOT Complete Sections II - V for Group Service

SECTION II: Contracted Services

1. Will the CTC be contracting out any of these Services TOTALLY in the upcoming budget year?....

Ambulatory	Wheelchair	Stretcher	Group
☒ Yes ☐ No	☒ Yes ☐ No	☐ Yes ☒ No	☐ Yes ☒ No
Answer # 2 for Ambulatory Service	Answer # 2 for Wheelchair Service	Do Not Complete Section II for Stretcher Service	Do Not Complete Section II for Group Service

2. If you answered YES to #1 above, do you want to arrive at the billing rate by simply dividing the proposed contract amount by the projected Passenger Miles / passenger trips?.....

Ambulatory	Wheelchair	Stretcher	Group
☐ Yes ☒ No	☐ Yes ☒ No	☐ Yes ☒ No	☐ Yes ☒ No
		Do NOT Complete Section II for Stretcher Service	Do NOT Complete Section II for Group Service

3. If you answered YES to #1 & #2 above, how much is the proposed contract amount for the service?
How many of the total projected Passenger Miles relate to the contracted service?
How many of the total projected passenger trips relate to the contracted service?

Ambulatory	Wheelchair	Stretcher	Group
Leave Blank	Leave Blank		

Effective Rate for Contracted Services:
per Passenger Mile =
per Passenger Trip =

Ambulatory	Wheelchair	Stretcher	Group
Go to Section III for Ambulatory Service	Go to Section III for Wheelchair Service	Do NOT Complete Section II for Stretcher Service	Do NOT Complete Section II for Group Service

4. If you answered # 3 & want a Combined Rate per Trip PLUS a per Mile add-on for 1 or more services, INPUT the Desired per Trip Rate (but must be less than per trip rate in #3 above =
Rate per Passenger Mile for Balance =

Combination Trip and Mile Rate			
Leave Blank and Go to Section III for Ambulatory Service	Leave Blank and Go to Section III for Wheelchair Service	Do NOT Complete Section II for Stretcher Service	Do NOT Complete Section II for Group Service

Worksheet for Multiple Service Rates

CTC: Volusia County ` Version 1.4
County: Volusia County

1. Answer the questions by completing the GREEN cells starting in Section I for all services
2. Follow the **DARK RED** prompts directing you to skip or go to certain questions and sections based on previous answers

SECTION III: Escort Service

1. Do you want to charge all escorts a fee?.....

☐ Yes
☒ No

Skip #2 - 4 and
Section IV and
Go to Section V
2. If you answered Yes to #1, do you want to charge the fee per passenger trip OR
per passenger mile?.....

☒ Pass. Trip
☐ Pass. Mile

 Leave Blank
3. If you answered Yes to # 1 and completed # 2, for how many of the projected
Passenger Trips / Passenger Miles will a passenger be accompanied by an escort? Leave Blank
4. How much will you charge each escort?..... Leave Blank

SECTION IV: Group Service Loading

1. If the message "**You Must Complete This Section**" appears to the right, what is the projected total
number of Group Service Passenger Miles? (otherwise leave blank).....
..... And what is the projected total number of Group Vehicle Revenue Miles? Loading Rate
0.00 to 1.00

Do NOT
Complete
Section IV

SECTION V: Rate Calculations for Multiple Services:

1. Input Projected Passenger Miles and Passenger Trips for each Service in the GREEN cells and the Rates for each Service will be calculated automatically

* Miles and Trips you input must sum to the total for all Services entered on the "Program-wide Rates" Worksheet, MINUS miles
and trips for contracted services IF the rates were calculated in the Section II above

* Be sure to leave the service BLANK if you answered NO in Section I or YES to question #2 in Section II

		RATES FOR FY: 2026 - 2027			
		Ambul	Wheel Chair	Stretcher	Group
Projected Passenger Miles (excluding totally contracted services addressed in Section II) =	486,750	389,400	97,350	Leave Blank	Leave Blank
Rate per Passenger Mile =		\$2.91	\$4.98	\$0.00	\$0.00
				per passenger	per group
Projected Passenger Trips (excluding totally contracted services addressed in Section II) =	29,800	23,840	5,960	Leave Blank	Leave Blank
Rate per Passenger Trip =		\$47.46	\$81.37	\$0.00	\$0.00
				per passenger	per group
2. If you answered # 1 above and want a COMBINED Rate per Trip PLUS a per Mile add-on for 1 or more services,...		Combination Trip and Mile Rate			
		Ambul	Wheel Chair	Stretcher	Group
...INPUT the Desired Rate per Trip (but must be less than per trip rate above) =				Leave Blank	Leave Blank
Rate per Passenger Mile for Balance =		\$2.91	\$4.98	\$0.00	\$0.00
				per passenger	per group

Rate per Passenger Mile =

Rate per Passenger Trip =

Rates If No Revenue Funds Were Identified As Subsidy Funds				
Ambul	Wheel Chair	Stretcher	Group	
\$5.40	\$9.26	\$0.00	\$0.00	\$0.00
			per passenger	per group
Ambul	Wheel Chair	Stretcher	Group	
\$88.20	\$151.20	\$0.00	\$0.00	\$0.00
			per passenger	per group
Program These Rates Into Your Medicaid Encounter Data				

Quality Assurance Committee Meeting

3. Action Items

C. Review and Recommend Approval of the 2026 TDLCB Bylaws



**BYLAWS OF THE
VOLUSIA-FLAGLER TRANSPORTATION PLANNING ORGANIZATION
TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD**

ARTICLE I: PREAMBLE

The following sets forth the bylaws which shall serve to guide the proper functioning of the coordination of transportation disadvantaged through the Transportation Disadvantaged Local Coordinating Board. The intent is to provide procedures and policies for fulfilling the requirements of Chapter 427, Florida Statutes, Rule 41-2, Florida Administrative Code (FAC), and subsequent laws setting forth requirements for the coordination of transportation services to the transportation disadvantaged.

ARTICLE II: NAME AND PURPOSE

Section A: **Name.** The name of the Coordinating Board shall be the Volusia-Flagler Transportation Planning Organization TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD, hereinafter referred to as the Board.

Section B: **Purpose.** The primary purpose of the Board is to assist the Designated Official Planning Agency in identifying local service needs and providing information, advice, and direction to the Community Transportation Coordinator on the coordination of services to be provided to the transportation disadvantaged pursuant to Chapter 427.0157, Florida Statutes.

**ARTICLE III: MEMBERSHIP, APPOINTMENT, TERMS OF OFFICE, AND TERMINATION
OF MEMBERSHIP**

Section A: **Voting Members.** In accordance with Chapter 427.0157, Florida Statutes, all members of the Board shall be appointed officially by the Volusia-Flagler Transportation Planning Organization (TPO) Board. Prospective members of an agency or group shall have their organization designate in writing to the TPO their appointee and alternate to the TDLCB.

According to Florida Statute 427, Chapter 41-2.012, the following agencies or groups shall be represented on the Local Coordinating Board in every County as voting members:

1. An elected official of Volusia County, Florida shall serve as the official chairperson;
2. A representative of the Florida Department of Transportation;
3. A representative of the Florida Department of Children and Families;
4. A representative of the Public Education Community;

5. A representative of the Florida Department of Education;
6. A person who is recognized by the Florida Association for Community Action as representing the economically disadvantaged in the County;
7. A person who is recognized by the Florida Department of Veterans' Affairs as a representative of veterans in the County;
8. A person over sixty years of age representing the elderly in the County;
9. A person with a disability representing the disabled in the County;
- 10/11. Two citizen advocate representatives in the County, one of whom must represent a user of the system;
12. A representative of the Council for Early Childhood Services;
13. A representative of the Florida Department of Elder Affairs;
14. A representative of the local private for-profit transportation industry;
15. A local representative of the Florida Agency for Health Care Administration;
16. A local representative of the Agency for Persons with Disabilities;
17. A representative of the Regional Workforce Development Board; and
18. A representative of the local medical community.

Section B: **Alternate Members.** All agency members of the Board shall have their organization designate in writing to the TPO their alternate who may vote only in the absence of that member on a one vote per member basis. All members not representing an agency shall also have an alternate appointed for them.

Section C: **Non-Voting Members (Technical Advisors).** Non-voting members (technical advisors) may be approved for the purpose of providing the TDLCB with technical advice upon a majority vote of a quorum of the TDLCB. The following agencies or individuals shall be represented on the TDLCB as non-voting members (technical advisors):

1. The Executive Director or designee of the Volusia-Flagler TPO
2. The Director or designee of the Volusia County Transit Services Division
3. The Votran Operations and Maintenance Contract Manager or designee
4. A representative from Volusia County Emergency Medical Services (EMS)

Section D: **Terms of Appointment.** Appointments shall be consistent with Rule 41 - 2.012(5), except for the chairperson. Agency members and non-agency members of the Board shall be appointed for one, two, and three-year staggered terms with the initial membership. Individuals can be appointed for more than one term. Upon approval by the TPO Board, the membership can be extended for increments of two years. The Chairperson shall serve until replaced by the TPO.

Section E: **Termination of Membership.** Any non-agency members of the Board may resign at any time by notice in writing to the Chairperson. Unless otherwise specified in such notice, such resignation shall take effect upon receipt thereof by the Chairperson. Each member of the Board is expected to demonstrate his/her interest in the Board's activities through attendance of the scheduled meetings, except for reasons of an unavoidable nature. In each instance of an unavoidable absence, the absent member should ensure that his/her alternate will attend. The TPO shall review, and consider rescinding the appointment of any voting non-agency member of the Board who fails to attend three (3) consecutive meetings. The staff of the Local Coordinating Board shall contact Department Supervisors of all members representing an agency who fail to attend two (2) consecutive meetings.

ARTICLE IV: OFFICERS AND DUTIES

Officers. The officers of the Board shall be Chairperson and Vice-Chairperson.

1. **Chairperson.** The designated official planning agency shall appoint one elected official, to serve as the official Chairperson for all Local Coordinating Board meetings. The Chairperson shall be from the County which the Local Coordinating Board serves. The Chairperson shall preside at all Local Coordinating Board meetings and in the event of his/her absence, or at his/her discretion, the Vice-Chairperson shall assume the powers and duties of the Chairperson. The Chairperson shall serve until replaced by the TPO, in accordance with F.S. 427, Chapter 41-2.012.

2. **Vice-Chairperson.** The Board shall hold an organizational meeting each year for the purpose of electing a Vice-Chairperson. The Vice-Chairperson shall be elected by a majority vote of a quorum of the members of the Board present and voting at the organizational meeting. The Vice-Chairperson shall serve a term of one year starting with the next meeting. In such cases where the current Vice-Chairperson cannot complete the one-year term, the Board shall hold an organizational meeting for the purpose of electing an interim Vice-Chairperson who shall serve the remainder of the previous Vice-Chairperson's term. In the event both the Chair and Vice-Chair are absent, a Board member shall be nominated and approved by a majority of a quorum as Chair Pro Tem.

ARTICLE V: BOARD MEETINGS

Section A: **Regular Meetings.** The Board shall meet as often as necessary in order to meet its responsibilities. However, as required by Chapter 427.0157, Florida Statutes, the Board shall meet at least quarterly.

Section B: **Annual Public Hearing.** The Board shall hold a minimum of one public hearing annually for the purpose of receiving input on unmet needs or any other services that relate to the local transportation system in Volusia County.

Section C: **Notice of Meetings.** Notices and agendas shall be sent to all voting Board members via email. Alternates and other interested parties, and the news media shall be sent notices only. Notices shall be provided via email within seven (7) calendar days prior to the Board meeting and shall state the date, time, and the place of the meeting. Hard copies of notices and agendas shall be provided upon request.

Section D: **Quorum.** At all meetings of the Board, the presence in person of six (6) voting members shall be necessary and sufficient to constitute a quorum for the transaction of business. As used herein, the term “CMT” means Communications Media Technology, which includes telephone, Zoom, GoToMeeting, Microsoft Teams, or similar type of platform. Members of the TDLCB, or any TDLCB committee, may attend a meeting, on which the member serves, remotely using CMT, if there is a quorum of the TDLCB, or TDLCB committee, physically present at the meeting site; provided that the member(s) is subject to an “extraordinary circumstance” that justifies the remote attendance. Authority: Florida Attorney General Opinion (AGO) 2003-41. In the absence of a quorum, the presiding Chairperson may recess the meeting until a quorum is present. At any meeting without a quorum, only discussion and or informational items may be transacted.

Section E: **Voting.** At all meetings of the Board at which a quorum is present, all matters, except as otherwise expressly required by law or these Bylaws, shall be decided by the vote of a majority of the members of the Board present.

Section F: **Parliamentary Procedures.** The Board will conduct business using parliamentary procedures according to Robert’s Rules of Order, except when in conflict with these Bylaws.

ARTICLE VI: STAFF

Section A: **General.** The TPO shall provide the Board with sufficient staff support and resources to enable the Board to fulfill its responsibilities as set forth in Chapter 427.0157, Florida Statutes. These responsibilities include providing sufficient staff to manage and oversee the operations of the Board and assist in the scheduling of meetings, preparing meeting agenda packets, and minutes, including an attendance roster and other necessary administrative duties.

Section B: **Budget and Finance.** Consolidate the actual expenditures report of local and direct federal government transportation disadvantaged funds and forward them to the Commission for the Transportation Disadvantaged.

ARTICLE VII: BOARD DUTIES

Board Duties. According to Chapter 427 of the Florida Statutes and Rule 41- 2 of the Florida Administrative Code, the Transportation Disadvantaged Local Coordinating Board members shall:

1. Meet at least quarterly.
2. Review and approve the Memorandum of Agreement and the Transportation Disadvantaged Service Plan with approved minimum guidelines, goals and objectives of the Local Coordinating Board.
3. Annually review and evaluate the Community Transportation Coordinator (CTC). The evaluation shall be conducted by using the evaluation criteria developed by the Commission for the Transportation Disadvantaged (CTD). A copy of the evaluation will be submitted to the Transportation Planning Organization (TPO) and the Commission for the Transportation Disadvantaged (CTD).
4. In cooperation with the Coordinator, review and provide recommendations to the Transportation Disadvantaged Commission and the TPO on all applications for local, state, or federal funds relating to transportation of the transportation disadvantaged in the county to ensure that any expenditures within the county are provided in the most effective and efficient manner.
5. Review coordination strategies, for service provision to the transportation disadvantaged in the County to seek innovative ways to improve cost-effectiveness, efficiency, safety, working hours, and types of services in an effort to increase ridership to a broader population. Evaluate multi-county or regional transportation opportunities between area Coordinators when it is appropriate and cost-effective to do so.
6. In coordination with the Community Transportation Coordinator (CTC), review and approve applications for funds that may become available.
7. Assist the TPO in preparing a Transportation Disadvantaged Element in their Transportation Improvement Program (TIP).

ARTICLE VIII: STANDING COMMITTEES

Section A: **Quality Assurance Committee.** This committee is responsible for the update of the TDLCB Bylaws and coordinates with Votran in reviewing and establishing standards to provide a more efficient system. Reviews include, but are not limited to, the Annual CTC Evaluation and the Annual Operating Report (AOR). At least three (3) voting members of the Coordinating Board shall be appointed to the Quality Assurance Committee.

Section B: **Grievance Committee**. This committee serves as a mediator to process and investigate complaints from agencies, and users of the system in the designated service area and make recommendations to the Coordinating Board for improvement of service. At least three (3) voting members of the Coordinating Board shall be appointed to the Grievance Committee.

Section C: **Other**. Other committees shall be designated by the Chairperson as deemed necessary to investigate and report on specific subject areas of interest to the Board and to deal with administrative and legislative procedures. Voting members or in their absence, their alternates may serve on the committees.

ARTICLE IX: COMMUNICATION WITH OTHER AGENCIES AND ENTITIES

The TPO authorizes the Board to communicate directly with other agencies and entities as necessary to carry out its duties and responsibilities in accordance with Rule 41 - 2 Florida Administrative Code (FAC). Any written comments shall be approved by the Local Coordinating Board or Chairperson, or in his/her absence, his/her designee.

ARTICLE X: AMENDMENTS

The Bylaws may be amended by a two-thirds (2/3) vote of members present if a quorum exists.

ARTICLE XI: CERTIFICATION

The undersigned hereby certifies that he/she is the Chairperson of the Volusia County Transportation Disadvantaged Local Coordinating Board and that the foregoing is a full, true, and correct copy of the Bylaws of this Board as adopted by the Transportation Disadvantaged Local Coordinating Board this ~~9th~~ 8th day of **July 2025 2026**.

**Volusia County Council Member Vice Chair Matt Reinhart, Chairperson
Transportation Disadvantaged Local Coordinating Board (TDLCB)**

ATTEST:

**Melanie Pruneau, Recording Secretary
Volusia-Flagler Transportation Planning Organization**

Quality Assurance Committee Meeting

4. Staff Comments



Quality Assurance Committee Meeting

5. Quality Assurance Committee Member Comments



Quality Assurance Committee Meeting

6. Adjournment





Volusia-Flagler TPO

TDLCB Meeting

July 8, 2026
10:00 am

TDLCB Meeting

1. Call to Order/Roll Call/Determination of Quorum/Pledge of Allegiance





2. Public Comment/Participation



3. Action Items

A. Review and Approval of the April 8, 2026 TDLCB Meeting Minutes



3. Action Items

B. Review and Approval of the VoAccess Monthly Paratransit Reports



MONTHLY TRANSPORTATION DISADVANTAGED REPORT						
	FEB, 2026 VOTRAN	FEB, 2025 VOTRAN	FEB, 2026 CONTRACTED	FEB, 2025 CONTRACTED	FEB, 2026 TOTAL	FEB, 2025 TOTAL
TOTAL PASS TRIPS	7,751	9,236	2,869	6,447	10,620	15,683
TRIP PURPOSE						
Medical	1,912	3,263	650	2,188	2,562	5,451
Nutrition		1,310		145	0	1,455
Other	2,704	153	1,006	138	3,710	291
Education	567	2,161	179	1,582	746	3,743
Shopping	1,406	537	441	405	1,847	942
Work	1,162	1,812	593	1,989	1,755	3,801
PASSENGER TYPE						
Disabled	8,774	9,189	4,826	6,443	13,600	15,632
Elderly	88	46	7	4	95	50
Child	0	1	0	0	0	1
TRIP TYPE						
Ambulatory	6,400	6,988	3,423	5,086	9,823	12,074
Wheelchair	2,462	2,248	1,410	1,361	3,872	3,609
TOTAL COMPLAINTS	3	3	0	1	3	4
Discourtesy	0	1	0	0	0	1
Safety	1	0	0	0	1	0
Early	0	0	0	0	0	0
Late	2	1	0	0	2	1
Driver	0	0	0	0	0	0
Schedule/Routes	0	0	0	0	0	0
Vehicle/Equipment	0	0	0	0	0	0
Other	0	1	0	1	0	2
TOTAL ACCIDENTS	5	0	0	0	5	0
CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	5	0	0	0	5	0
Person & Vehicle	0	0	0	0	0	0
NON-CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
CANCELLATIONS	2,692	595	906	414	3,598	1,009
NO SHOWS	275	448	101	312	376	760
REVENUE MILES	78,298	84,591	35,412	53,743	113,710	138,334
REVENUE HOURS	4,975	5,268	2,111	3,944	7,086	9,212

MONTHLY TRANSPORTATION DISADVANTAGED REPORT						
	MAR, 2026 VOTRAN	MAR, 2025 VOTRAN	MAR, 2026 CONTRACTED	MAR, 2025 CONTRACTED	MAR, 2026 TOTAL	MAR, 2025 TOTAL
TOTAL PASS TRIPS	8,574	9,777	2,994	6,697	11,568	16,474
TRIP PURPOSE						
Medical	2,128	3,705	647	2,448	2,775	6,153
Nutrition	0	1,380	0	218	0	1,598
Other	3,148	198	1,117	124	4,265	322
Education	543	1,853	198	1,366	741	3,219
Shopping	1,571	645	466	468	2,037	1,113
Work	1,184	1,996	566	2,073	1,750	4,069
PASSENGER TYPE						
Disabled		9,716		6,693	0	16,409
Elderly		61		4	0	65
Child		0		0	0	0
TRIP TYPE						
Ambulatory	7,366	7,390	2,890	5,110	10,256	12,500
Wheelchair	2,007	2,387	664	1,587	2,671	3,974
TOTAL COMPLAINTS	1	1	0	7	1	8
Discourtesy	0	0	0	4	0	4
Safety	1	0	0	0	1	0
Early	0	0	0	0	0	0
Late	0	1	0	0	0	1
Driver	0	0	0	0	0	0
Schedule/Routes	0	0	0	0	0	0
Vehicle/Equipment	0	0	0	0	0	0
Other	0	0	0	3	0	3
TOTAL ACCIDENTS	3	0	0	0	3	0
CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	2	0	0	0	2	0
Person & Vehicle	0	0	0	0	0	0
NON-CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	1	0	0	0	1	0
Person & Vehicle	0	0	0	0	0	0
CANCELLATIONS	3,119	602	933	418	4,052	1,020
NO SHOWS	255	454	118	315	373	769
REVENUE MILES	81,729	88,754	35,412	56,247	117,141	145,001
REVENUE HOURS	5,340	5,555	2,111	4,243	7,451	9,798

MONTHLY TRANSPORTATION DISADVANTAGED REPORT						
	APR, 2026 VOTRAN	APR, 2025 VOTRAN	APR, 2026 CONTRACTED	APR, 2025 CONTRACTED	APR, 2026 TOTAL	APR, 2025 TOTAL
TOTAL PASS TRIPS	7,751	10,106	2,869	7,407	10,620	17,513
TRIP PURPOSE						
Medical	1,912	3,850	650	2,768	2,562	6,618
Nutrition		1,349		181	0	1,530
Other	2,704	129	1,006	159	3,710	288
Education	567	2,358	179	1,606	746	3,964
Shopping	1,406	588	441	508	1,847	1,096
Work	1,162	1,832	593	2,185	1,755	4,017
PASSENGER TYPE						
Disabled		9,771		7,382	0	17,153
Elderly		335		25	0	360
Child		0		0	0	0
TRIP TYPE						
Ambulatory	7,319	7,572	2,269	5,631	9,588	13,203
Wheelchair	1,747	2,534	548	1,776	2,295	4,310
TOTAL COMPLAINTS	1	0	0	0	1	0
Discourtesy	0	0	0	0	0	0
Safety	1	0	0	0	1	0
Early	0	0	0	0	0	0
Late	0	0	0	0	0	0
Driver	0	0	0	0	0	0
Schedule/Routes	0	0	0	0	0	0
Vehicle/Equipment	0	0	0	0	0	0
Other	0	0	0	0	0	0
TOTAL ACCIDENTS	5	0	0	0	5	0
CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	1	0	0	0	1	0
Person & Vehicle	0	0	0	0	0	0
NON-CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	4	0	0	0	4	0
Person & Vehicle	0	0	0	0	0	0
CANCELLATIONS	2,692	637	821	462	3,513	1,099
NO SHOWS	260	506	96	367	356	873
REVENUE MILES	80,982	94,270	34,976	60,231	115,958	154,501
REVENUE HOURS	5,524	5,478	2,178	4,483	7,702	9,961

3. Action Items

C. Review and Approval of the FY 2026-27

Transportation Disadvantaged Rate Model Worksheet



Preliminary Information Worksheet

Version 1.4

CTC Name: Volusia County Votran
County (Service Area): Volusia County
Contact Person: Bobbie King
Phone # 386-756-7496

Check Applicable Characteristic:

ORGANIZATIONAL TYPE:

- ☒ Governmental
- ☐ Private Non-Profit
- ☐ Private For Profit

NETWORK TYPE:

- ☒ Fully Brokered
- ☐ Partially Brokered
- ☐ Sole Source

***Once completed, proceed to the Worksheet entitled
"Comprehensive Budget"***

Comprehensive Budget Worksheet

Version 1.4

CTC: Volusia County Votran
County: Volusia County

1. Complete applicable **GREEN** cells in columns 2, 3, 4, and 7

	Prior Year's ACTUALS from Oct 1st of 2024 to Sept 30th of 2025	Current Year's APPROVED Budget, as amended from Oct 1st of 2025 to Sept 30th of 2026	Upcoming Year's PROPOSED Budget from Oct 1st of 2026 to Sept 30th of 2027	% Change from Prior Year to Current Year	Proposed % Change from Current Year to Upcoming Year	Confirm whether revenues are collected as a system subsidy VS a purchase of service at a unit price. Explain Changes in Column 6 That Are > ± 10% and Also > ± \$50,000
1	2	3	4	5	6	7

REVENUES (CTC/Operators ONLY / Do NOT include coordination contractors!)

Local Non-Govt

Farebox	\$ 81,587	\$ 110,000	\$ 105,000	34.8%	-4.5%	Local Non-Govt FY Other Revenue includes bus advertisement and other miscellaneous revenue
Medicaid Co-Pay Received						
Donations/ Contributions						
In-Kind, Contributed Services						
Other	\$ 28,322	\$ 29,706	\$ 43,149	4.9%	45.3%	
Bus Pass Program Revenue						

Local Government

District School Board						2025 is required cash to match 5311 and TD, including farebox revenue as a partial match. 2026 and 2027 are cash needed to balance the budget
Compl. ADA Services						
County Cash	\$ 149,904	\$ 419,490	\$ 656,591	179.8%	56.5%	
County In-Kind, Contributed Services						
City Cash						
City In-kind, Contributed Services						
Other Cash						
Other In-Kind, Contributed Services						
Bus Pass Program Revenue						

CTD

Non-Spons. Trip Program	\$ 1,263,956	\$ 1,296,282	\$ 1,282,032	2.6%	-1.1%	Other TD Revenue (\$450,000) is new - FY26 CTD Innovative Services Development Grant awarded in January 2026 for same day on demand services for TD eligible clients. Award ends June 30, 2026.
Non-Spons. Capital Equipment						
Rural Capital Equipment						
Other TD (specify in explanation)		\$ 450,000	\$ -		-100.0%	
Bus Pass Program Revenue						

USDOT & FDOT

49 USC 5307	\$ 441,711	\$ 605,000	\$ 830,147	37.0%	37.2%	5307 consists of 100% of preventive maintenance and salary costs allocated to TD as well as 5307 3rd party contractors % of contractor trips performed for TD eligible clients. FY2024 5311 consists of rural ada and rural TD. Just revenue related to TD rural trips were reported here. ADA rural is not applicable to the TD rate model and is excluded. For FY26 and FY 27 5311 revenue funds are now being allocated to fixed route rural services with no revenue related to TD.
49 USC 5310						
49 USC 5311 (Operating)	\$ 47,016	\$ -	\$ -	-100.0%		
49 USC 5311(Capital)						
Block Grant						
Service Development						
Commuter Assistance						
Other DOT (specify in explanation)						
Bus Pass Program Revenue						

AHCA

Medicaid						
Other AHCA (specify in explanation)						
Bus Pass Program Revenue						

DCF

Alcohol, Drug & Mental Health						
Family Safety & Preservation						
Comm. Care Dis./Aging & Adult Serv.						
Other DCF (specify in explanation)						
Bus Pass Program Revenue						

DOH

Children Medical Services						
County Public Health						
Other DOH (specify in explanation)						
Bus Pass Program Revenue						

DOE (state)

Carl Perkins						
Div of Blind Services						
Vocational Rehabilitation						
Day Care Programs						
Other DOE (specify in explanation)						
Bus Pass Program Revenue						

AWI

WAGES/Workforce Board						
Other AWI (specify in explanation)						
Bus Pass Program Revenue						

DOEA

Older Americans Act						
Community Care for Elderly						
Other DOEA (specify in explanation)						
Bus Pass Program Revenue						

DCA

Community Services						
Other DCA (specify in explanation)						
Bus Pass Admin. Revenue						

Comprehensive Budget Worksheet

Version 1.4

CTC: Volusia County Votran
County: Volusia County

1. Complete applicable **GREEN** cells in columns 2, 3, 4, and 7

	Prior Year's ACTUALS from Oct 1st of 2024 to Sept 30th of 2025	Current Year's APPROVED Budget, as amended from Oct 1st of 2025 to Sept 30th of 2026	Upcoming Year's PROPOSED Budget from Oct 1st of 2026 to Sept 30th of 2027	% Change from Prior Year to Current Year	Proposed % Change from Current Year to Upcoming Year	Confirm whether revenues are collected as a system subsidy VS a purchase of service at a unit price. Explain Changes in Column 6 That Are > ± 10% and Also > ± \$50,000
1	2	3	4	5	6	7

APD

Office of Disability Determination

Developmental Services

Other APD (specify in explanation)

Bus Pass Program Revenue

DJJ

(specify in explanation)

Bus Pass Program Revenue

Other Fed or State

XXX

XXX

XXX

Bus Pass Program Revenue

Other Revenues

Interest Earnings

XXXX

XXXX

Bus Pass Program Revenue

Balancing Revenue to Prevent Deficit

Actual or Planned Use of Cash Reserve

Balancing Revenue is Short By =

None

None

Total Revenues =

\$2,012,496

\$2,910,478

\$2,916,919

44.6%

0.2%

EXPENDITURES (CTC/Operators ONLY / Do NOT include Coordination Contractors!)

Operating Expenditures

Labor

Fringe Benefits

Services

Materials and Supplies

Utilities

Casualty and Liability

Taxes

Purchased Transportation:

Purchased Bus Pass Expenses

School Bus Utilization Expenses

Contracted Transportation Services

Other

Miscellaneous

Operating Debt Service - Principal & Interest

Leases and Rentals

Contrib. to Capital Equip. Replacement Fund

In-Kind, Contributed Services

Allocated Indirect

Capital Expenditures

Equip. Purchases with Grant Funds

Equip. Purchases with Local Revenue

Equip. Purchases with Rate Generated Rev.

Capital Debt Service - Principal & Interest

ACTUAL YEAR LOSS

(\$87,006)

Total Expenditures =

\$2,099,502

\$2,910,478

\$2,916,919

38.6%

0.2%

See NOTES Below.

The allocated indirect costs are an allocation of administrative cost to support the TD function of Votran. These administrative costs only support transit and are not an indirect costs allocation from county supporting services. 2025 change in Contracted Transportation Services expenditures is due to a change in structure for Votran to a Third Party Operations/Maintenance Contract with RATPDEV beginning 8/15/25. For 2026 all Labor and Fringe expenditures are incurred by RATPDev and included in the Purchased Transportation Services Contract.

Once completed, proceed to the Worksheet entitled "Budgeted Rate Base"

Actual year LOSSES are shown as Balancing Revenue or Local Non-Government revenue.

Budgeted Rate Base Worksheet

Version 1.4

CTC: Volusia County Votran

County: Volusia County

1. Complete applicable **GREEN** cells in column 3; **YELLOW** and **BLUE** cells are automatically completed in column 3
2. Complete applicable **GOLD** cells in column and 5

	Upcoming Year's BUDGETED Revenues from Oct 1st of 2026 to Sept 30th of 2027
1	2

What amount of the Budgeted Revenue in col. 2 will be generated at the rate per unit determined by this spreadsheet, OR used as local match for these type revenues?	Budgeted Rate Subsidy Revenue Excluded from the Rate Base	What amount of the Subsidy Revenue in col. 4 will come from funds to purchase equipment, OR will be used as match for the purchase of equipment?
3	4	5

REVENUES (CTC/Operators ONLY)

Local Non-Govt

Farebox	\$ 105,000
Medicaid Co-Pay Received	\$ -
Donations/ Contributions	\$ -
In-Kind, Contributed Services	\$ -
Other	\$ 43,149
Bus Pass Program Revenue	\$ -

Local Government

District School Board	\$ -
Compl. ADA Services	\$ -
County Cash	\$ 656,591
County In-Kind, Contributed Services	\$ -
City Cash	\$ -
City In-Kind, Contributed Services	\$ -
Other Cash	\$ -
Other In-Kind, Contributed Services	\$ -
Bus Pass Program Revenue	\$ -

CTD

Non-Spons. Trip Program	\$ 1,282,032
Non-Spons. Capital Equipment	\$ -
Rural Capital Equipment	\$ -
Other TD	\$ -
Bus Pass Program Revenue	\$ -

USDOT & FDOT

49 USC 5307	\$ 830,147
49 USC 5310	\$ -
49 USC 5311 (Operating)	\$ -
49 USC 5311 (Capital)	\$ -
Block Grant	\$ -
Service Development	\$ -
Commuter Assistance	\$ -
Other DOT	\$ -
Bus Pass Program Revenue	\$ -

AHCA

Medicaid	\$ -
Other AHCA	\$ -
Bus Pass Program Revenue	\$ -

DCF

Alcoh. Drug & Mental Health	\$ -
Family Safety & Preservation	\$ -
Comm. Care Dis./Aging & Adult Serv.	\$ -
Other DCF	\$ -
Bus Pass Program Revenue	\$ -

DOH

Children Medical Services	\$ -
County Public Health	\$ -
Other DOH	\$ -
Bus Pass Program Revenue	\$ -

DOE (state)

Carl Perkins	\$ -
Div of Blind Services	\$ -
Vocational Rehabilitation	\$ -
Day Care Programs	\$ -
Other DOE	\$ -
Bus Pass Program Revenue	\$ -

AWI

WAGES/Workforce Board	\$ -
AWI	\$ -
Bus Pass Program Revenue	\$ -

DOEA

Older Americans Act	\$ -
Community Care for Elderly	\$ -
Other DOEA	\$ -
Bus Pass Program Revenue	\$ -

DCA

Community Services	\$ -
Other DCA	\$ -
Bus Pass Program Revenue	\$ -

\$ 105,000	\$ -	
\$ -	\$ -	
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\$ 142,448	\$ 514,143	
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\$ 1,282,032	\$ -	\$ -	\$ 142,448
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YELLOW cells
are **NEVER** Generated by Applying Authorized Rates

BLUE cells
Should be funds generated by rates in this spreadsheet

GREEN cells
MAY BE Revenue Generated by Applying
Authorized Rate per Mile/Trip Charges

Fill in that portion of budgeted revenue in Column 2 that will be **GENERATED** through the application of authorized per mile, per trip, or combination per trip plus per mile rates. Also, include the amount of funds that are Earmarked as local match for Transportation Services and **NOT** Capital Equipment purchases.

If the Farebox Revenues are used as a source of Local Match Dollars, then identify the appropriate amount of Farebox Revenue that represents the portion of Local Match required on any state or federal grants. This does not mean that Farebox is the only source for Local Match.

Please review all Grant Applications and Agreements containing State and/or Federal funds for the proper Match Requirement levels and allowed sources.

GOLD cells

Fill in that portion of Budgeted Rate Subsidy Revenue in Column 4 that will come from Funds Earmarked by the Funding Source for Purchasing Capital Equipment. Also include the portion of Local Funds earmarked as Match related to the **Purchase of Capital Equipment** if a match amount is required by the Funding Source.

CTC: Volusia County Votran
County: Volusia County

- | | |
|----------|---|
| | <p>Upcoming Year's
 BUDGETED
 Revenues</p> <p>from
 Oct 1st of
 2026
 to
 Sept 30th of
 2027</p> |
| 1 | 2 |

[illegible]

APD	
Office of Disability Determination	\$ -
Developmental Services	\$ -
Other APD	\$ -
Bus Pass Program Revenue	\$ -
DJJ	
DJJ	\$ -
Bus Pass Program Revenue	\$ -
Other Fed or State	
XXXX	\$ -
XXXX	\$ -
XXXX	\$ -
Bus Pass Program Revenue	\$ -
Other Revenues	
Interest Earnings	\$ -
XXXX	\$ -
XXXX	\$ -
Bus Pass Program Revenue	\$ -
Balancing Revenue to Prevent Deficit	
Actual or Planned Use of Cash Reserve	\$ -
Total Revenues = \$	2,916,913

Total Expenditures =	\$	2,916,919
minus EXCLUDED Subsidy Revenue =		1,387,439
Budgeted Total Expenditures INCLUDED in Rate Base =		1,529,480
Rate Base Adjustment ¹ =	\$	87,006
Adjusted Expenditures Included in Rate Base =	\$	1,616,486

Amount of Budgeted
Operating Rate
Subsidy Revenue

If necessary and justified, this cell is where you could optionally adjust proposed service rates up or down to adjust for program revenue (or unapproved profit), or losses from the Actual period shown at the bottom of the Comprehensive Budget Sheet. This is not the only acceptable location or method of reconciling for excess gains or losses. If allowed by the respective funding sources, excess gains may also be adjusted by providing separate line items for such purchases or additional trips in a period following the Actual period. If such an adjustment has been made, provide notation in the respective explanation area of the Comprehensive Budget tab.

2024 - 2025

Page 5 of 8

Worksheet for Program-wide Rates

CTC: Volusia County Volusia County
County: Volusia County

Version 1.4

1. Complete Total Projected Passenger Miles and ONE-WAY Passenger Trips (**GREEN** cells) below

Do **NOT** include trips or miles related to Coordination Contractors!

Do **NOT** include School Board trips or miles UNLESS.....

INCLUDE all ONE-WAY passenger trips and passenger miles related to services you purchased from your transportation operators!

Do **NOT** include trips or miles for services provided to the general public/private pay UNLESS..

Do **NOT** include escort activity as passenger trips or passenger miles unless charged the full rate for service!

Do **NOT** include fixed route bus program trips or passenger miles!

PROGRAM-WIDE RATES	
Total <u>Projected</u> Passenger Miles =	486,750
Rate Per Passenger Mile = \$ 3.32	
Total <u>Projected</u> Passenger Trips =	29,800
Rate Per Passenger Trip = \$ 54.24	

Fiscal Year

2026 - 2027

Avg. Passenger Trip Length = 16.3 Miles

Rates If No Revenue Funds Were Identified As Subsidy Funds

Rate Per Passenger Mile = \$ 6.17

Rate Per Passenger Trip = \$ 100.80

Once Completed, Proceed to the Worksheet entitled "Multiple Service Rates"

Vehicle Miles

The miles that a vehicle is scheduled to or actually travels from the time it pulls out from its garage to go into revenue service to the time it pulls in from revenue service.

Vehicle Revenue Miles (VRM)

The miles that vehicles are scheduled to or actually travel while in revenue service. Vehicle revenue miles exclude:

Deadhead
Operator training, and
Vehicle maintenance testing, as well as
School bus and charter services.

Passenger Miles (PM)

The cumulative sum of the distances ridden by each passenger.

Worksheet for Multiple Service Rates

1. Answer the questions by completing the GREEN cells starting in Section I for all services

2. Follow the DARK RED prompts directing you to skip or go to certain questions and sections based on previous answers

CTC: Volusia County ` Version 1.4
County: Volusia County

SECTION I: Services Provided

1. Will the CTC be providing any of these Services to transportation disadvantaged passengers in the upcoming budget year?.....

Ambulatory	Wheelchair	Stretcher	Group
☒ Yes ☐ No	☒ Yes ☐ No	☐ Yes ☒ No	☐ Yes ☒ No
Go to Section II for Ambulatory Service	Go to Section II for Wheelchair Service	STOP! Do NOT Complete Sections II - V for Stretcher Service	STOP! Do NOT Complete Sections II - V for Group Service

SECTION II: Contracted Services

1. Will the CTC be contracting out any of these Services TOTALLY in the upcoming budget year?....

Ambulatory	Wheelchair	Stretcher	Group
☒ Yes ☐ No	☒ Yes ☐ No	☐ Yes ☒ No	☐ Yes ☒ No
Answer # 2 for Ambulatory Service	Answer # 2 for Wheelchair Service	Do Not Complete Section II for Stretcher Service	Do Not Complete Section II for Group Service

2. If you answered YES to #1 above, do you want to arrive at the billing rate by simply dividing the proposed contract amount by the projected Passenger Miles / passenger trips?.....

Ambulatory	Wheelchair	Stretcher	Group
☐ Yes ☒ No	☐ Yes ☒ No	☐ Yes ☒ No	☐ Yes ☒ No
		Do NOT Complete Section II for Stretcher Service	Do NOT Complete Section II for Group Service

3. If you answered YES to #1 & #2 above, how much is the proposed contract amount for the service?
How many of the total projected Passenger Miles relate to the contracted service?
How many of the total projected passenger trips relate to the contracted service?

Ambulatory	Wheelchair	Stretcher	Group
Leave Blank	Leave Blank		

Effective Rate for Contracted Services:
per Passenger Mile =
per Passenger Trip =

Ambulatory	Wheelchair	Stretcher	Group
Go to Section III for Ambulatory Service	Go to Section III for Wheelchair Service	Do NOT Complete Section II for Stretcher Service	Do NOT Complete Section II for Group Service

4. If you answered # 3 & want a Combined Rate per Trip PLUS a per Mile add-on for 1 or more services, INPUT the Desired per Trip Rate (but must be less than per trip rate in #3 above) =
Rate per Passenger Mile for Balance =

Combination Trip and Mile Rate			
Leave Blank and Go to Section III for Ambulatory Service	Leave Blank and Go to Section III for Wheelchair Service	Do NOT Complete Section II for Stretcher Service	Do NOT Complete Section II for Group Service

Worksheet for Multiple Service Rates

CTC: Volusia County ' Version 1.4
County: Volusia County

1. Answer the questions by completing the GREEN cells starting in Section I for all services
2. Follow the DARK RED prompts directing you to skip or go to certain questions and sections based on previous answers

SECTION III: Escort Service

1. Do you want to charge all escorts a fee?.....

☐ Yes
☒ No

Skip #2 - 4 and
Section IV and
Go to Section V
2. If you answered Yes to #1, do you want to charge the fee per passenger trip OR
per passenger mile?.....

☒ Pass. Trip
☐ Pass. Mile

 Leave Blank
3. If you answered Yes to # 1 and completed # 2, for how many of the projected
Passenger Trips / Passenger Miles will a passenger be accompanied by an escort? Leave Blank
4. How much will you charge each escort?..... Leave Blank

SECTION IV: Group Service Loading

1. If the message "You Must Complete This Section" appears to the right, what is the projected total
number of Group Service Passenger Miles? (otherwise leave blank).....
..... And what is the projected total number of Group Vehicle Revenue Miles? Loading Rate 0.00 to 1.00
Do NOT
Complete
Section IV

SECTION V: Rate Calculations for Multiple Services:

1. Input Projected Passenger Miles and Passenger Trips for each Service in the GREEN cells and the Rates for each Service will be calculated automatically
* Miles and Trips you input must sum to the total for all Services entered on the "Program-wide Rates" Worksheet, MINUS miles
and trips for contracted services IF the rates were calculated in the Section II above
* Be sure to leave the service BLANK if you answered NO in Section I or YES to question #2 in Section II

		RATES FOR FY: 2026 - 2027			
		Ambul	Wheel Chair	Stretcher	Group
Projected Passenger Miles (excluding totally contracted services addressed in Section II) =	486,750	389,400	97,350	Leave Blank	Leave Blank
Rate per Passenger Mile =		\$2.91	\$4.98	\$0.00	\$0.00
				per passenger	per group

		Ambul	Wheel Chair	Stretcher	Group
Projected Passenger Trips (excluding totally contracted services addressed in Section II) =	29,800	23,840	5,960	Leave Blank	Leave Blank
Rate per Passenger Trip =		\$47.46	\$81.37	\$0.00	\$0.00
				per passenger	per group

2. If you answered # 1 above and want a COMBINED Rate per Trip PLUS a per Mile add-on for 1 or more services,...

		Combination Trip and Mile Rate			
		Ambul	Wheel Chair	Stretcher	Group
...INPUT the Desired Rate per Trip (but must be less than per trip rate above) =				Leave Blank	Leave Blank
Rate per Passenger Mile for Balance =		\$2.91	\$4.98	\$0.00	\$0.00
				per passenger	per group

Rate per Passenger Mile =

Rate per Passenger Trip =

Rates If No Revenue Funds Were Identified As Subsidy Funds				
Ambul	Wheel Chair	Stretcher	Group	
\$5.40	\$9.26	\$0.00	\$0.00	\$0.00
			per passenger	per group
Ambul	Wheel Chair	Stretcher	Group	
\$88.20	\$151.20	\$0.00	\$0.00	\$0.00
			per passenger	per group
Program These Rates Into Your Medicaid Encounter Data				

3. Action Items

D. Review and Approval of the 2026 TDLCB Bylaws



**BYLAWS OF THE
VOLUSIA-FLAGLER TRANSPORTATION PLANNING ORGANIZATION
TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD**

ARTICLE I: PREAMBLE

The following sets forth the bylaws which shall serve to guide the proper functioning of the coordination of transportation disadvantaged through the Transportation Disadvantaged Local Coordinating Board. The intent is to provide procedures and policies for fulfilling the requirements of Chapter 427, Florida Statutes, Rule 41-2, Florida Administrative Code (FAC), and subsequent laws setting forth requirements for the coordination of transportation services to the transportation disadvantaged.

ARTICLE II: NAME AND PURPOSE

Section A: **Name.** The name of the Coordinating Board shall be the Volusia-Flagler Transportation Planning Organization TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD, hereinafter referred to as the Board.

Section B: **Purpose.** The primary purpose of the Board is to assist the Designated Official Planning Agency in identifying local service needs and providing information, advice, and direction to the Community Transportation Coordinator on the coordination of services to be provided to the transportation disadvantaged pursuant to Chapter 427.0157, Florida Statutes.

**ARTICLE III: MEMBERSHIP, APPOINTMENT, TERMS OF OFFICE, AND TERMINATION
OF MEMBERSHIP**

Section A: **Voting Members.** In accordance with Chapter 427.0157, Florida Statutes, all members of the Board shall be appointed officially by the Volusia-Flagler Transportation Planning Organization (TPO) Board. Prospective members of an agency or group shall have their organization designate in writing to the TPO their appointee and alternate to the TDLCB.

According to Florida Statute 427, Chapter 41-2.012, the following agencies or groups shall be represented on the Local Coordinating Board in every County as voting members:

1. An elected official of Volusia County, Florida shall serve as the official chairperson;
2. A representative of the Florida Department of Transportation;
3. A representative of the Florida Department of Children and Families;
4. A representative of the Public Education Community;

5. A representative of the Florida Department of Education;
6. A person who is recognized by the Florida Association for Community Action as representing the economically disadvantaged in the County;
7. A person who is recognized by the Florida Department of Veterans' Affairs as a representative of veterans in the County;
8. A person over sixty years of age representing the elderly in the County;
9. A person with a disability representing the disabled in the County;
- 10/11. Two citizen advocate representatives in the County, one of whom must represent a user of the system;
12. A representative of the Council for Early Childhood Services;
13. A representative of the Florida Department of Elder Affairs;
14. A representative of the local private for-profit transportation industry;
15. A local representative of the Florida Agency for Health Care Administration;
16. A local representative of the Agency for Persons with Disabilities;
17. A representative of the Regional Workforce Development Board; and
18. A representative of the local medical community.

Section B: **Alternate Members.** All agency members of the Board shall have their organization designate in writing to the TPO their alternate who may vote only in the absence of that member on a one vote per member basis. All members not representing an agency shall also have an alternate appointed for them.

Section C: **Non-Voting Members (Technical Advisors).** Non-voting members (technical advisors) may be approved for the purpose of providing the TDLCB with technical advice upon a majority vote of a quorum of the TDLCB. The following agencies or individuals shall be represented on the TDLCB as non-voting members (technical advisors):

1. The Executive Director or designee of the Volusia-Flagler TPO
2. The Director or designee of the Volusia County Transit Services Division
3. The Votran Operations and Maintenance Contract Manager or designee
4. A representative from Volusia County Emergency Medical Services (EMS)

Section D: **Terms of Appointment.** Appointments shall be consistent with Rule 41 - 2.012(5), except for the chairperson. Agency members and non-agency members of the Board shall be appointed for one, two, and three-year staggered terms with the initial membership. Individuals can be appointed for more than one term. Upon approval by the TPO Board, the membership can be extended for increments of two years. The Chairperson shall serve until replaced by the TPO.

Section E: **Termination of Membership.** Any non-agency members of the Board may resign at any time by notice in writing to the Chairperson. Unless otherwise specified in such notice, such resignation shall take effect upon receipt thereof by the Chairperson. Each member of the Board is expected to demonstrate his/her interest in the Board's activities through attendance of the scheduled meetings, except for reasons of an unavoidable nature. In each instance of an unavoidable absence, the absent member should ensure that his/her alternate will attend. The TPO shall review, and consider rescinding the appointment of any voting non-agency member of the Board who fails to attend three (3) consecutive meetings. The staff of the Local Coordinating Board shall contact Department Supervisors of all members representing an agency who fail to attend two (2) consecutive meetings.

ARTICLE IV: OFFICERS AND DUTIES

Officers. The officers of the Board shall be Chairperson and Vice-Chairperson.

1. **Chairperson.** The designated official planning agency shall appoint one elected official, to serve as the official Chairperson for all Local Coordinating Board meetings. The Chairperson shall be from the County which the Local Coordinating Board serves. The Chairperson shall preside at all Local Coordinating Board meetings and in the event of his/her absence, or at his/her discretion, the Vice-Chairperson shall assume the powers and duties of the Chairperson. The Chairperson shall serve until replaced by the TPO, in accordance with F.S. 427, Chapter 41-2.012.

2. **Vice-Chairperson.** The Board shall hold an organizational meeting each year for the purpose of electing a Vice-Chairperson. The Vice-Chairperson shall be elected by a majority vote of a quorum of the members of the Board present and voting at the organizational meeting. The Vice-Chairperson shall serve a term of one year starting with the next meeting. In such cases where the current Vice-Chairperson cannot complete the one-year term, the Board shall hold an organizational meeting for the purpose of electing an interim Vice-Chairperson who shall serve the remainder of the previous Vice-Chairperson's term. In the event both the Chair and Vice-Chair are absent, a Board member shall be nominated and approved by a majority of a quorum as Chair Pro Tem.

ARTICLE V: BOARD MEETINGS

Section A: **Regular Meetings.** The Board shall meet as often as necessary in order to meet its responsibilities. However, as required by Chapter 427.0157, Florida Statutes, the Board shall meet at least quarterly.

Section B: **Annual Public Hearing.** The Board shall hold a minimum of one public hearing annually for the purpose of receiving input on unmet needs or any other services that relate to the local transportation system in Volusia County.

Section C: **Notice of Meetings.** Notices and agendas shall be sent to all voting Board members via email. Alternates and other interested parties, and the news media shall be sent notices only. Notices shall be provided via email within seven (7) calendar days prior to the Board meeting and shall state the date, time, and the place of the meeting. Hard copies of notices and agendas shall be provided upon request.

Section D: **Quorum.** At all meetings of the Board, the presence in person of six (6) voting members shall be necessary and sufficient to constitute a quorum for the transaction of business. As used herein, the term “CMT” means Communications Media Technology, which includes telephone, Zoom, GoToMeeting, Microsoft Teams, or similar type of platform. Members of the TDLCB, or any TDLCB committee, may attend a meeting, on which the member serves, remotely using CMT, if there is a quorum of the TDLCB, or TDLCB committee, physically present at the meeting site; provided that the member(s) is subject to an “extraordinary circumstance” that justifies the remote attendance. Authority: Florida Attorney General Opinion (AGO) 2003-41. In the absence of a quorum, the presiding Chairperson may recess the meeting until a quorum is present. At any meeting without a quorum, only discussion and or informational items may be transacted.

Section E: **Voting.** At all meetings of the Board at which a quorum is present, all matters, except as otherwise expressly required by law or these Bylaws, shall be decided by the vote of a majority of the members of the Board present.

Section F: **Parliamentary Procedures.** The Board will conduct business using parliamentary procedures according to Robert’s Rules of Order, except when in conflict with these Bylaws.

ARTICLE VI: STAFF

Section A: **General.** The TPO shall provide the Board with sufficient staff support and resources to enable the Board to fulfill its responsibilities as set forth in Chapter 427.0157, Florida Statutes. These responsibilities include providing sufficient staff to manage and oversee the operations of the Board and assist in the scheduling of meetings, preparing meeting agenda packets, and minutes, including an attendance roster and other necessary administrative duties.

Section B: **Budget and Finance.** Consolidate the actual expenditures report of local and direct federal government transportation disadvantaged funds and forward them to the Commission for the Transportation Disadvantaged.

ARTICLE VII: BOARD DUTIES

Board Duties. According to Chapter 427 of the Florida Statutes and Rule 41- 2 of the Florida Administrative Code, the Transportation Disadvantaged Local Coordinating Board members shall:

1. Meet at least quarterly.
2. Review and approve the Memorandum of Agreement and the Transportation Disadvantaged Service Plan with approved minimum guidelines, goals and objectives of the Local Coordinating Board.
3. Annually review and evaluate the Community Transportation Coordinator (CTC). The evaluation shall be conducted by using the evaluation criteria developed by the Commission for the Transportation Disadvantaged (CTD). A copy of the evaluation will be submitted to the Transportation Planning Organization (TPO) and the Commission for the Transportation Disadvantaged (CTD).
4. In cooperation with the Coordinator, review and provide recommendations to the Transportation Disadvantaged Commission and the TPO on all applications for local, state, or federal funds relating to transportation of the transportation disadvantaged in the county to ensure that any expenditures within the county are provided in the most effective and efficient manner.
5. Review coordination strategies, for service provision to the transportation disadvantaged in the County to seek innovative ways to improve cost-effectiveness, efficiency, safety, working hours, and types of services in an effort to increase ridership to a broader population. Evaluate multi-county or regional transportation opportunities between area Coordinators when it is appropriate and cost-effective to do so.
6. In coordination with the Community Transportation Coordinator (CTC), review and approve applications for funds that may become available.
7. Assist the TPO in preparing a Transportation Disadvantaged Element in their Transportation Improvement Program (TIP).

ARTICLE VIII: STANDING COMMITTEES

Section A: **Quality Assurance Committee.** This committee is responsible for the update of the TDLCB Bylaws and coordinates with Votran in reviewing and establishing standards to provide a more efficient system. Reviews include, but are not limited to, the Annual CTC Evaluation and the Annual Operating Report (AOR). At least three (3) voting members of the Coordinating Board shall be appointed to the Quality Assurance Committee.

Section B: **Grievance Committee**. This committee serves as a mediator to process and investigate complaints from agencies, and users of the system in the designated service area and make recommendations to the Coordinating Board for improvement of service. At least three (3) voting members of the Coordinating Board shall be appointed to the Grievance Committee.

Section C: **Other**. Other committees shall be designated by the Chairperson as deemed necessary to investigate and report on specific subject areas of interest to the Board and to deal with administrative and legislative procedures. Voting members or in their absence, their alternates may serve on the committees.

ARTICLE IX: COMMUNICATION WITH OTHER AGENCIES AND ENTITIES

The TPO authorizes the Board to communicate directly with other agencies and entities as necessary to carry out its duties and responsibilities in accordance with Rule 41 - 2 Florida Administrative Code (FAC). Any written comments shall be approved by the Local Coordinating Board or Chairperson, or in his/her absence, his/her designee.

ARTICLE X: AMENDMENTS

The Bylaws may be amended by a two-thirds (2/3) vote of members present if a quorum exists.

ARTICLE XI: CERTIFICATION

The undersigned hereby certifies that he/she is the Chairperson of the Volusia County Transportation Disadvantaged Local Coordinating Board and that the foregoing is a full, true, and correct copy of the Bylaws of this Board as adopted by the Transportation Disadvantaged Local Coordinating Board this ~~9th~~ 8th day of **July 2025 2026**.

**Volusia County Council Member Vice Chair Matt Reinhart, Chairperson
Transportation Disadvantaged Local Coordinating Board (TDLCB)**

ATTEST:

**Melanie Pruneau, Recording Secretary
Volusia-Flagler Transportation Planning Organization**

4. Presentation and Discussion Items

A. Presentation and Discussion of Major Updates to VoTran's Transit Development Plan (TDP) and Transportation Disadvantaged Service Plan (TDSP)



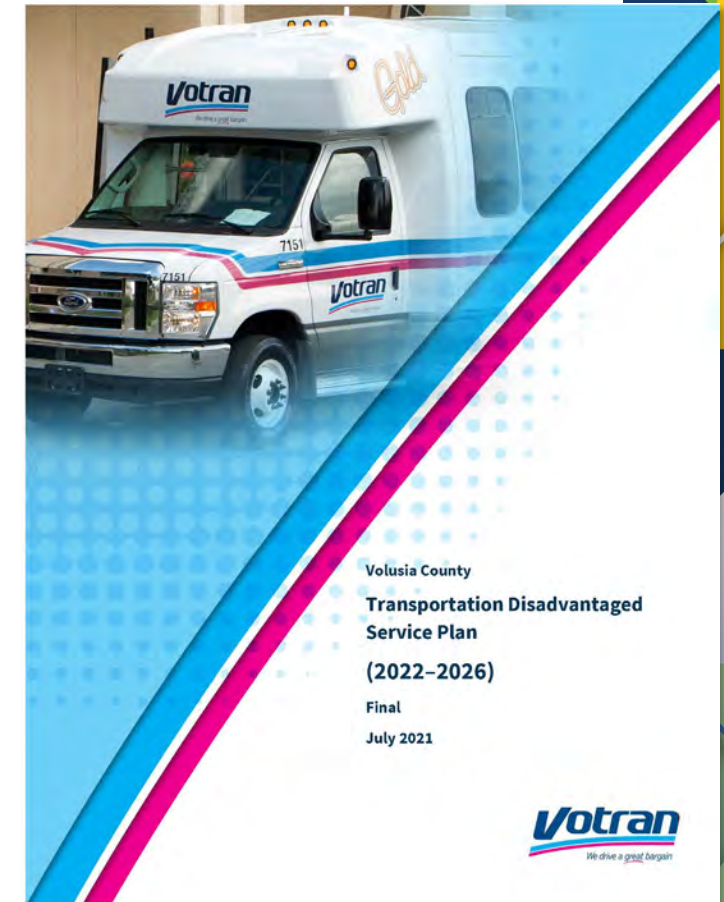
Volusia County 5-Year TDSP 2027-2031

TDLCB Meeting
July 8, 2026



TDSP Overview

- Tactical Plan
 - Development Plan
 - Service Plan
 - Quality Assurance
- Major updates every 5 years with annual updates in between
- Developed by the Community Transportation Coordinator (VoTran) and the Planning Agency (TPO)
- Reviewed and approved by the Local Coordinating Board (LCB)
- Submitted to Florida Commission for the Transportation Disadvantaged (FCTD) for approval
- Being developed concurrently with VoTran's Transit Development Plan (TDP)



TDSP Components

Part 1: Development Plan

Introduction to the
Service Area

Service Area
Profile/Demographics

Service Analysis

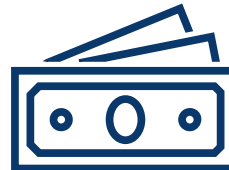
Goals, Objectives, and
Strategies

Part 2: Service Plan

Operations

Quality Assurance

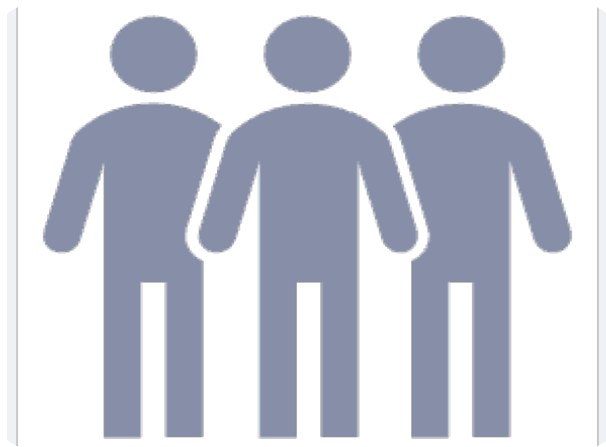
Cost/Revenue
Allocation and Rate
Structure Justification



TDLCB's Role in TDSP Development



LCB Discussion Topics



Outreach



Needs



Other

Public Outreach

- In person community outreach events (3)
- Discussion group workshops (3)
 - Health & Social Services
 - Business & Education
 - Current Transit Riders
- Stakeholder Outreach
- Online Survey
- Virtual Room



Online Survey



VoTran TDP & TDSP Survey

As VoTran advances its Transit Development Plan (TDP) and Transportation Disadvantaged Service Plan (TDSP), public involvement will play a central role in shaping the direction of the study. This effort will evaluate current transit services and identify opportunities to improve access, reliability, and connectivity throughout Volusia County. Whether you ride transit often, occasionally, or not at all, your feedback will help shape future service improvements and investments.

1. Do you currently use VoTran, the public transportation service in Volusia County?

☐ Yes, I have used VoTran

☐ No, I have never used VoTran

Next



<https://www.surveymonkey.com/r/VoTranSurvey2026>

Virtual Room



<https://storage.net-fs.com/hosting/7441809/39/>

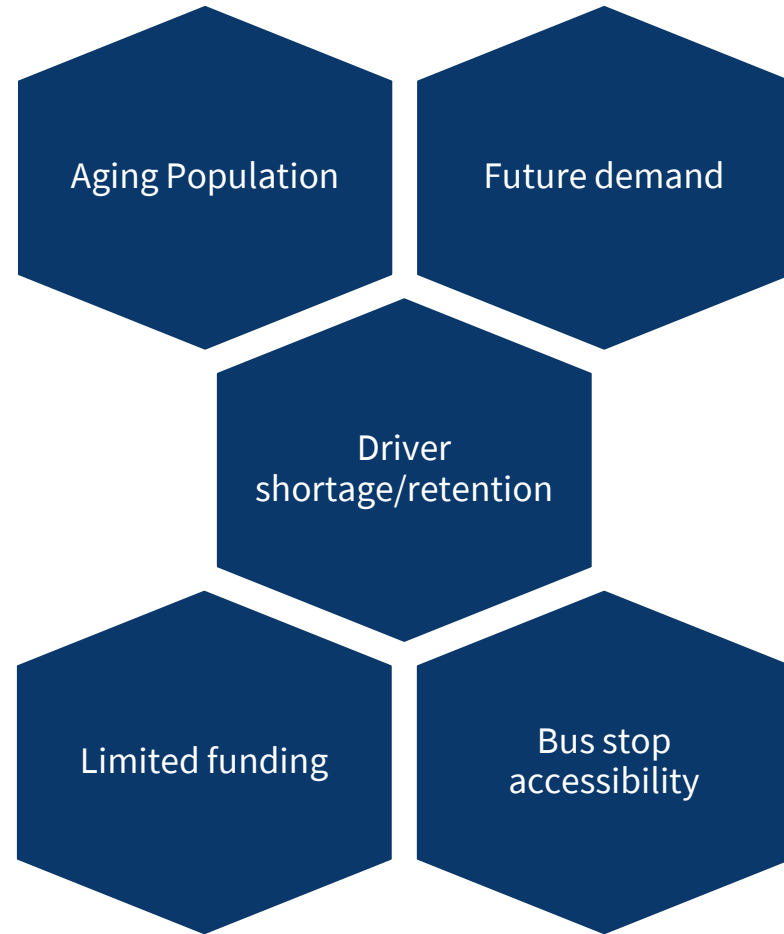
Discussion: Outreach

What groups are we not reaching?

Who should be involved in this process?



Known Needs & Barriers



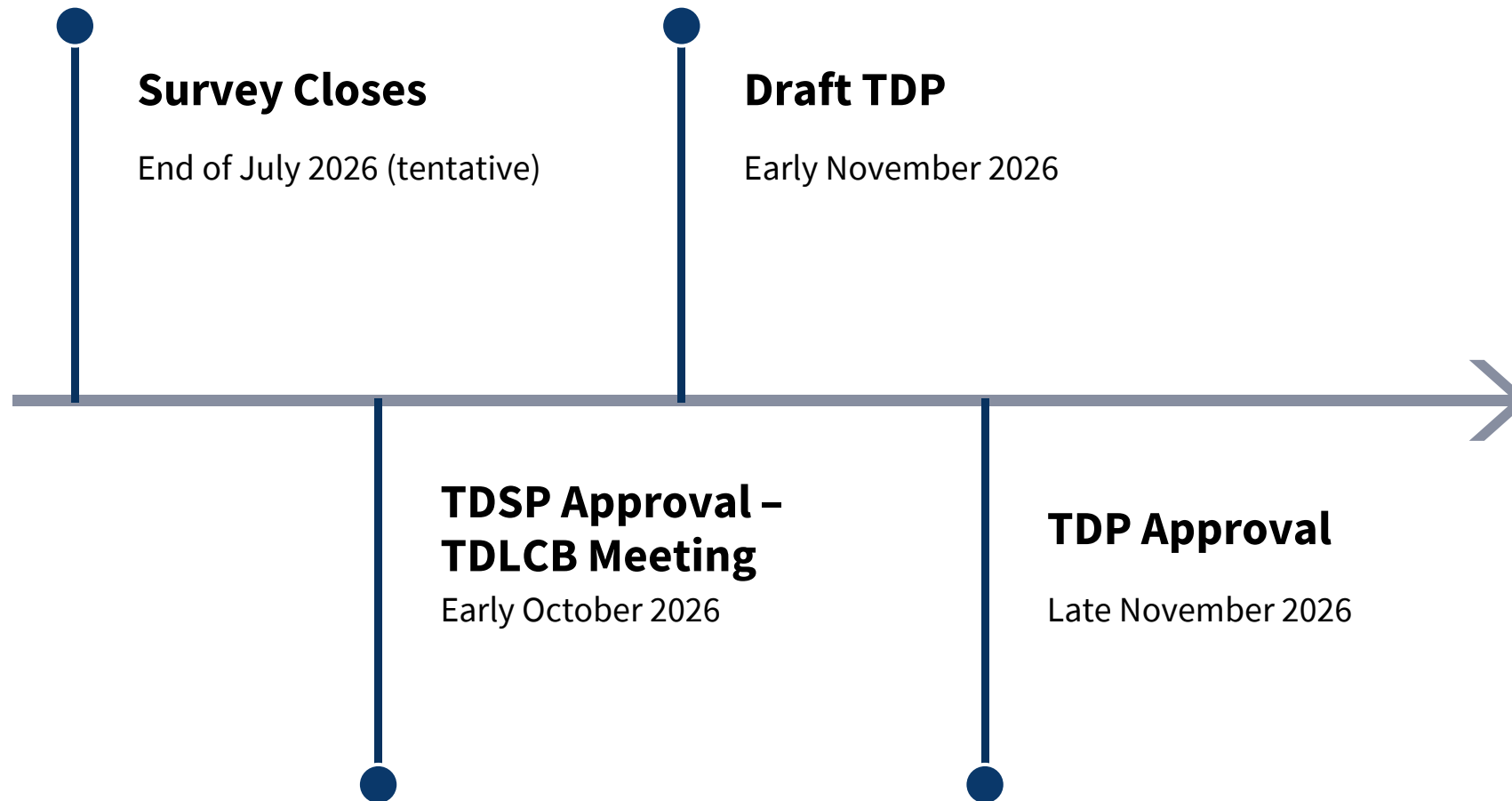
Discussion: Needs

How have needs evolved?

What new challenges are there?



Next Steps



Questions or Comments?



4. Presentation and Discussion Items

B. Presentation and Discussion of Service Changes to VoTran and VoRide



5. Staff Comments



Upcoming Service changes



- **Major service changes in East Volusia County**
 - Sunday service changes (Daytona Beach area)
 - Rts. 3, 4 and 11 and minor adjustments to other connecting routes (Daytona Beach area)
- **Major service changes in West Volusia County**
 - Rt. 33 (Deltona)
- **Minor service changes**
 - Rt. 70 (Beachside Fixed Route - Nightservice)



Operates eastside (Daytona area) only 7am-7pm

Will transition to VoRide for most of the service
With 3 major fixed route lines for connection



Rts. 3, 4 and 11

Rts. 3, 4 & 11 and connecting route changes (Eastside – Daytona area)

Frequency changes from every 30 mins to 60 mins



Route 33 Deltona

5

Route 33 – lowest ridership route

Existing VoRide service will cover the Route 33 area

Route 33 will end by the end of the year



Service change process

- Public outreach
 - Press releases
 - Public meetings
 - Comment cards on buses and on website
 - In person on buses
 - In person outreach at transfer locations
- Title VI Analysis
- Final Council Approval (June 16)



Questions?
Thank you!



6. Information Items

- A. Grievance Committee Meeting Summary – April 8, 2026**
- B. TDLCB Attendance Record**
- C. TDLCB Interest Form**
- D. TDLCB Meeting Summary – April 8, 2026**
- E. TDLCB Membership List**
- F. TPO Board Meeting Summaries**
- G. TPO Outreach & Activities**
- H. TPO Planning Grant Quarterly Progress Report**
- I. TPO Upcoming Events**



TDLCB ATTENDANCE 2026

LEGEND:

IN PERSON	P	VIRTUAL	V
EXCUSED	E	ABSENT	A

Name	Representing	Appt. Date	Jan	Apr	July	Oct	Notes
Council Vice Chair Matt Reinhart	Volusia County	01/2023	P	E			Chair
Carmen Hall	Association of Community Action	12/2020	E	P			
Donna Carter	Association of Community Action - Alt	05/2026					
Doug Hall	Elderly Citizens	11/2021	P	P			
Vacant	Elderly Citizens - Alt						
Carlos Colon	FDOT	07/2022		P			
Jamie Ledgerwood	FDOT - Alt	07/2022	P				
Christy Gillis	Dept of Children & Families (DCF)	10/2021	V	A			
John Wisker	DCF - Alt	2/2025	A	A			
Jennifer Fowler	Public Education Community	03/2024	A	A			
Vacant	Public Education Community - Alt						
Susan Pauley	Vocational Rehab Svcs	02/2020	A	A			
Jessica Walker	Vocational Rehab Svcs - Alt	09/2024	A	A			
Heather Haroldson	Elder Affairs	06/2025	E	E			
Vacant	Elder Affairs - Alt						
Scott Olson	Veterans Services	01/2025	P	P			
Juan Flores	Veterans Services - Alt	08/2025					
Steve Jack	Private-for-Profit	01/2020	A	A			
Vacant	Private-for-Profit - Alt						
Emilio Santiago	Healthcare Administration	06/2022	V	P			
Cartier Murrill	Healthcare Administration - Alt	07/2024					
Stephen Civitelli	Medical Community	08/2022					
Benjamin Juengst	Medical Community - Alt	10/2023	P	P			
Robin King	Work Force Development Board	01/2022	A	A			
Kathy Spencer	Work Force Development Board - Alt	01/2022	A	A			
Mary Tyson	Disabled Citizens	06/2021	P	P			VC
Judy Craig	Disabled Citizens - Alt	01/2020					
Stephen Williamson	Citizens Advocate - System User	01/2026		P			
Patricia Lipovsky	Citizens Advocate - System User - Alt	12/2021	P	A			
John Harden	Citizens Advocate	01/2026		P			
Vacant	Citizens Advocate - Alt						
Dee Wilson	Early Childcare	01/2025	P	P			
DJ Lebo	Early Childcare - Alt	02/2020	A	A			
Casey Polmueller	Agency for Persons with Disabilities	06/2026					
Diana Garcia	Agency for Persons with Disabilities - Alt	08/2024	A	A			
QUORUM:			Y	Y			

VACANCIES:

Public Education Community Alternate
 Citizens Advocate Alternate
 Elder Affairs Alternate
 Private-for-Profit Alternate
 Elderly Citizens Alternate
 Association of Community Action Alternate

INTEREST FORM
to serve on the
VOLUSIA-FLAGLER TPO
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD (TDLCB)

Last Name: _____ First Name: _____

Phone: _____ Email Address: _____

Mailing Address: _____

Vacancy Interested in Representing: _____

Please provide a brief description of why you want to join the Local Coordinating Board and how your skills and experience will help you represent the part of the community not currently represented due to a vacancy:

Thank you for your interest.

Please return form to:
Melanie Pruneau
Volusia-Flagler TPO
1540 Cornerstone Blvd., Suite 240
Daytona Beach, FL 32117
or email: mpruneau@vftpo.org

TDLCB MEMBER LIST - July 2026

Agency/Group	Name	Address	City	Zip Code	Phone Number	E-Mail Address	Notes/Appointment Date
Volusia County	Council Member Matt Reinhart	123 W. Indiana Ave	DeLand	32720	386-943-7026 386-506-2961	mreinhardt@volusia.org	Chairperson 01/2023
Association of Community Action	Carmen Hall	121 W. Rich Avenue	DeLand	32724	386-736-5955	chall@volusia.org	12/2020
Elderly Citizens	Doug Hall	1405 Edgewater Rd	Daytona Beach	32114	386-255-0377 386-852-1285 (cell)	dhall318@cfl.rr.com	12/2021
FDOT	Carlos Colon	719 S Woodland Blvd	DeLand	32720	386-943-5046	carlos.colon@dot.state.fl.us	07/2022
Florida Department of Children & Families	Christy Gillis	210 N. Palmetto Ave Ste 430	Daytona Beach	32114	386-481-9182 386-214-8646 (cell)	christina.gillis@myflfamilies.com	10/2021
Public Education Community	Jennifer Fowler	803 S Woodland Blvd	DeLand	32720	386-736-1325	jfowler@mfc.us.com	02/2024
Florida Dpt of Edu (Voc Rehab)	Susan Pauly	210 N. Palmetto St Ste 144	Daytona Beach	32114	386-281-6765	susan.pauly@vr.fldoe.org	08/2024
Elder Affairs	Heather Haroldson	420 Fentress Blvd	Daytona Beach	32114	386-898-4129	hharoldson@coavolusia.org	07/2025
Veteran Services Group	Scott Olson	110 W Rich Ave	DeLand	32720	386-451-8488	solson@volusia.org	01/2025
Private for Profit Healthcare Administration	Steve Jack	P.O. Box 730206	Ormond Beach	32173	386-255-8525	medoneshuttle@bellsouth.net	01/2020
	Emilio Santiago	400 W. Robinson St Ste S309	Orlando	32801	407-420-2563	emilio.santiago@ahca.myflorida.com	06/2022
Medical Community Workforce Development Board	Stephen Civitelli	1845 Holsonback Dr	Daytona Beach	32117	386-274-0799 386-274-0817	stephen.civitelli@flhealth.gov	07/2022
	Robin King	329 Bill France Blvd	Daytona Beach	32114	386-323-7074	robinking@careersourcefv.com	01/2022
Disabled Citizens	Mary Tyson	291 Eddie Ave	Holly Hill	32117	386-212-9496	maryt291@icloud.com	06/2021 Vice Chairperson
Citizens Advocate - Systems User	Stephen Williamson	723 Boston Ave	South Daytona	32119	386-265-2519	ironman59@cfl.rr.com	01/2026
Citizens Advocate	John Harden	145 N. Halifax Ave, Unit 605	Daytona Beach	32118	386-846-1325	jharden115@gmail.com	01/2026
Council for Early Childhood Services	Deanna "Dee" Wilson	125 N. Ridgewood Dr	Daytona Beach	32114	386-200-8844	ddempsey@esnecfl.org	01/2025
Agency for Persons with Disabilities	Casey Polmueller	210 N Palmetto Ave	Daytona Beach	32114	386-226-7895	casey.polmueller@apdcares.org	06/2026
TDLCB Alternates							
Association of Community Action	Donna Carter	110 W Rich Ave	DeLand	32720	386-736-5955	dcarter@volusia.org	05/2026
Elderly Citizens	Vacant						
FDOT	Jamie Ledgerwood	719 S Woodland Blvd	DeLand	32720	386-943-5195	jamie.ledgerwood@dot.state.fl.us	07/2022
Florida Department of Children & Families	John Wisker	210 N Palmetto Ave	Daytona Beach	32114	386-481-9182	john.wisker@myflfamilies.com	2/26/2025
Public Education Community	Vacant						
Florida Dpt of Edu (Voc Rehab)	Jessica Walker	2050 Art Museum Dr. Suite 205	Jacksonville	32207	904-486-7137	jessica.walker@vr.fldoe.org	08/2024

Agency/Group	Name	Address	City	Zip Code	Phone Number	E-Mail Address	Notes/Appointment Date
Elder Affairs Veteran Services Group	Vacant						
	Juan Flores	110 W Rich Ave	DeLand	32720	386-451-8488	jflores@volusia.org	8/2025
Private for Profit Healthcare Administration	Vacant						
	Cartier Murrill				407-420-2560	cartier.murrill@ahca.myflorida.com	7/2024
Medical Community Workforce Development Board	Benjamin Juengst	1845 Holsonback Dr Bin 126 Room 2005A	Daytona Beach	32117	386-274-0703 386-481-8171 (cell)	benjamin.juengst@flhealth.gov	10/2023
	Kathy Spencer	329 Bill France Blvd	Daytona Beach	32114	386-323-7074	kathyspencer@careersourcefv.com	01/2022
Disabled Citizens Citizens Advocate - Systems User	Judy Craig	1835 Anchor Ave	DeLand	32720	386-738-5781	judylesliecraig@aol.com	01/2020
	Patricia Lipovsky	1129 Bradenton Rd	Daytona Beach	32114	386-255-0288	plipovsky@cfl.rr.com	12/2021
Citizens Advocate Council for Early Childhood Services	Vacant						
	DJ Lebo	135 Executive Circle Ste 100	Daytona Beach	32114	386-323-2400 x196 386-801-9015 (cell)	djlebo@elcfv.org	02/2020
Agency for Persons with Disabilities	Diana Garcia	201 North Palmetto Ave, Suite 312	Daytona Beach	32114	386-947-4022	diana.garcia@apdcares.org	08/2024
TDLCB STAFF SUPPORT							
Volusia County - Transit Services Division	Ralf Heseler	950 Big Tree Rd	South Daytona	32119	386-257-6000 x 18805	rheseler@volusia.org	
Volusia County - Transit Services Division- Alternate	Siva Persad	950 Big Tree Rd	South Daytona	32119	386-257-6000 x 18806	spersad@volusia.org	
Volusia County - Department of Emergency Services	Kevin Captain	950 Big Tree Rd	South Daytona	32119	386-748-3865	kcaptain@volusia.org	
Volusia County - Operations Contractor Representative	Frasmo Cardona	950 Big Tree Rd	South Daytona	32119	386-214-0338	frasmo.cardona@ratpdev.com	11/2025
Volusia County - Operations Contractor Representative Alt	Angela Milroy	950 Big Tree Rd	South Daytona	32119	386-214-7966	angela.milroy@ratpdev.com	11/2025
Volusia-Flagler TPO	Stephan Harris	1540 Cornerstone Blvd	Daytona Beach	32117	386-271-0249 x 2	sharris@vftpo.org	
Volusia-Flagler TPO	Pamela Blankenship	1540 Cornerstone Blvd	Daytona Beach	32117	386-271-0249 x 1	pblankenship@vftpo.org	
Volusia-Flagler TPO	Melanie Pruneau	1540 Cornerstone Blvd	Daytona Beach	32117	386-271-0249 x 5	mpruneau@vftpo.org	

MAY 2026

WWW.VFTPO.ORG

NEW SMYRNA BEACH LIBRARY OUTREACH

On May 9th, the TPO joined families and the TPO Chair/South Daytona Councilman Eric Sander to teach kids and adults about bicycle safety and then fit them for new bicycle helmets. The group enjoyed learning about ways to stay safe on their bicycles, the laws they must follow, and the proper way to fit helmets.



MOTORCYCLE SAFETY AWARENESS MONTH

On May 5th, TPO staff members, Melanie Pruneau and Pamela Blankenship assisted the Florida Motorcycle Safety Coalition in placing motorcycle awareness signs in areas where crashes involving motorcycles have occurred. Signs were placed by the TPO at locations in Port Orange and by other volunteers throughout the state of Florida.

FACT: In 2025, Florida recorded 581 motorcyclist fatalities, representing 20% of all traffic fatalities in the state. Unfortunately, Florida ranks #1 in the nation for motorcyclist fatalities.





Impact Teen Drivers Train the Trainers

Car crashes are the number one killer of young people in America, and most of these crashes are 100% preventable based on the choices made inside the car. Impact Teen Drivers' evidence-based programs outline the dangers of reckless and distracted driving and the importance of good decision making behind the wheel. The programs are designed to meaningfully change attitudes and behaviors on the road, for drivers and passengers. On May 13th, the TPO's Community Outreach Coordinator participated in Impact Teen Drivers' *Train the Trainers* held at the Daytona Beach International Airport. This training enables attendees to facilitate the programs, one of which is titled *What Do You Consider Lethal?* This program is both interactive and research-driven, and challenges teens to think critically about risk, responsibility, and the power of their choices behind the wheel and beyond. For more information on this program and others, go to www.impactteendrivers.org.



Ongoing Activities

- Best Foot Forward for Pedestrian Safety Program Implementation in Flagler County
- Traffic Operations/Safety and Bicycle/Pedestrian Feasibility Studies Implementation
- Vision Zero Action Plan Implementation
- List of Priority Projects (LOPP) Public Review
- FY 2026/27 to 2030/31 Transportation Improvement Program (TIP) Public Review
- Volusia-Flagler TPO Website Update
- Public Participation Plan (PPP) Update
- TPO Apportionment Agreement Distribution for Execution by Cities/Counties
- Major Update of the Transit Development Plan (TDP) and Transportation Disadvantaged Service Plan (TDSP)
- Title VI Plan Update

Upcoming Events

June 6 - Trails Day at DeBary Hall Helmet Fitting

9:00 am - 12:00 pm

DeBary Hall, 198 Sunrise Blvd, DeBary

June 13 - Summer Resource Fair

11:00 am - 2:00 pm

The Salvation Army, 1555 LPGA Blvd, Daytona Beach

June 18 - DeBary Library Helmet Fitting

2:00 pm - 3:30 pm

DeBary Public Library, 200 N Charles Richard Beall Blvd, DeBary

July 31 - Deltona Summer Bash Helmet Fitting

1:00 pm - 3:00 pm

Deltona Regional Library, 2150 Eustace Ave, Deltona



Planning Grant Agreement Tasks Quarterly Progress Report



Planning Agency	Volusia-Flagler TPO	County	Volusia
		Invoice #	G3D49 Q4
Reporting Period	04/01/2026 - 06/30/2026	Grant #	G3D49

I	PROGRAM MANAGEMENT	PROGRESS
A.	When necessary and in cooperation with the LCB, solicit and recommend a CTC . The selection will be accomplished, to the maximum extent feasible, through public competitive bidding or proposals in accordance with applicable laws and rules. Such recommendation shall be presented to the Commission by Planning Agency staff or their designee as needed. (Tasks 2A)	No activity for the specified reporting period.
B.	Develop and maintain a process for the appointment and reappointment of voting and non-voting members to the local coordinating board. (41-2.012, FAC)	Appointment and reappointment of voting and non-voting members is conducted under the established Bylaws of the TDLCB.
C.	Prepare agendas for local coordinating board meetings consistent with the <i>Local Coordinating Board and Planning Agency Operating Guidelines</i> . (Task 3)	Agenda preparation and dissemination for the TDLCB meetings is consistent with Local Coordinating Board and Planning Agency Operating Guidelines.
D.	Prepare official minutes of local coordinating board meetings regardless of a quorum) and submit a copy along with the quarterly report to the Commission. For committee meetings, prepare minutes in the form of a brief summary of basic points, discussions, decisions, and recommendations to the full board. Keep records of all meetings for at least five years. (Task 3)	Official minutes are prepared and records of all meetings are maintained for no less than five years in accordance with established Bylaws of the TDLCB. Minutes of the April 8, 2026 TDLCB Meeting are attached.
E.	Provide at least one public workshop annually by each local coordinating board, and assist the Commission, as requested, in co-sponsoring public workshops. This public workshop must be in addition to the local coordinating board meetings. It may, however, be held in conjunction with the scheduled local coordinating board meeting (immediately following or prior to the local coordinating board meeting). (Task 4)	No activity for the specified reporting period.
F.	Provide staff support for committees of the local coordinating board. (Task 3)	Staff support is provided for both the Quality Assurance and Grievance Committees.
G.	Develop and update annually by-laws for local coordinating board approval. Approved by-laws shall be submitted to the Commission. (Task 5)	No activity for the specified reporting period.
H.	Develop, annually update, and implement local coordinating board grievance procedures in accordance with the Commission guidelines. Procedures shall include a step within the local complaint and/or grievance procedure that advises a dissatisfied person about the Commission's Ombudsman Program. A copy of the approved procedures shall be submitted to the Commission. (Task 6)	The 2026 Grievance Procedures were approved at the April 8, 2026 TDLCB Meeting and are attached.
I.	Provide the Commission with a current membership roster and mailing list of local coordinating board members. The membership roster shall be submitted with the first quarterly report and when there is a change in membership. (Task 3)	The current TDLCB membership roster and mailing list are attached.

J.	Provide public notice of local coordinating board meetings and local public workshops in accordance with the <i>Coordinating Board and Planning Agency Operating Guidelines</i> . (Task 3)	Public notice of the April 8, 2026 TDLCB Meeting is attached.
K.	Review and comment on the Annual Operating Report for submittal to the local coordinating board, and forward comments/concerns to the Commission for the Transportation Disadvantaged. (Task 7)	No activity for the specified reporting period.
L.	Report the actual expenditures (AER) of direct federal and local government transportation funds to the Commission for the Transportation Disadvantaged no later than September 15th. (Task 8)	No activity for the specified reporting period.

II.	SERVICE DEVELOPMENT	PROGRESS
A.	Jointly, with the community transportation coordinator and the local coordinating board, develop the Transportation Disadvantaged Service Plan (TDSP) following CTD guidelines. (Task 1)	No activity for the specified reporting period.
B.	Encourage integration of “transportation disadvantaged” issues into local and regional comprehensive plans . Ensure activities of the local coordinating board and community transportation coordinator are consistent with local and state comprehensive planning activities including the Florida Transportation Plan. (427.015, FS)	The TDLCB actively seeks opportunities to integrate "transportation disadvantaged" issues into local and regional comprehensive plans.
C.	Encourage the local community transportation coordinator to work cooperatively with regional workforce boards established in Chapter 445, F.S., and provide assistance in the development of innovative transportation services for participants in the welfare transition program. (427.0157, FS)	The local workforce development board (d.b.a. – CareerSource Flagler Volusia) has both a member and alternate assigned to the TDLCB. Clients of CareerSource are educated on the services provided by VoAccess.

III.	TECHNICAL ASSISTANCE, TRAINING, AND EVALUATION	PROGRESS
A.	Provide the LCB with quarterly reports of local TD program administrative support accomplishments as outlined in the grant agreement and any other activities related to the TD program. (Task 9)	The FY 2025/26 third quarterly report was provided to the TDLCB at their April 8, 2026 Meeting.
B.	Attend at least one Commission-sponsored training , including but not limited to, the CTD’s regional meetings, the CTD’s annual training workshop, or other sponsored training. (Task 10)	No activity for the specified reporting period.
C.	Attend at least one CTD meeting each year within budget/staff/schedule availability.	No activity for the specified reporting period.
D.	Notify CTD staff of local TD concerns that may require special investigations.	No activity for the specified reporting period.
E.	Provide training for newly-appointed LCB members. (Task 3)	No activity for the specified reporting period.
F.	Provide assistance to the CTC, purchasing agencies, and others, as needed, which may include participation in, and initiating when necessary, local or regional meetings to discuss TD needs, service evaluation and opportunities for service improvement.	No activity for the specified reporting period.
G.	To the extent feasible, collect and review proposed funding applications involving “TD” funds consistent with Chapter 427, F.S., and Rule 41-2, F.A.C., and provide recommendations to the LCB. (427.0157, FS)	No activity for the specified reporting period.
H.	Ensure the local coordinating board conducts, as a minimum, an annual evaluation of the community transportation coordinator. The local coordinating board shall evaluate the coordinator using the Commission’s <i>Evaluation Workbook for Community Transportation Coordinators and Providers in Florida</i> (at a minimum using the modules	No activity for the specified reporting period.

	concerning Competition In Use of Operators, Cost-Effectiveness and Efficiency, and Availability of Service) and local standards as defined in the Transportation Disadvantaged Service Plan. (Task 2B)	
I.	Assist the CTD in joint reviews of the CTC.	No activity for the specified reporting period.
J.	Ensure the LCB annually reviews coordination contracts to advise the CTC whether the continuation of said contract provides the most cost effective and efficient transportation available, consistent with Rule 41-2, F.A.C.	No activity for the specified reporting period.
K.	Implement recommendations identified in the CTD's QAPE reviews.	No activity for the specified reporting period.

Other Items of Development and Update in accordance with Laws, Rules, and Commission policy:

none

By submission of this Quarterly Report, the information provided is accurate and accountable and corresponds with the activities for this quarter.

Representative

07/08/2026

Date



NEWS FOR IMMEDIATE RELEASE

June 23, 2026

Media contacts:

Michael Ryan, 386-801-0188

Maya Duckson, 386-747-8414

VoTran Announces Route Adjustments Effective June 28

VOLUSIA COUNTY – Several changes to Volusia County's VoTran transit system will take effect June 28 following their approval by the Volusia County Council during the June 16 meeting.

VoTran staff will be stationed on affected routes and at transit centers prior to the service changes to help inform riders about the upcoming adjustments.

The following route changes will take effect June 28:

- **Route 3:** Service will operate hourly at all times. Trips will depart the Transfer Plaza at 30 minutes past the hour.
- **Route 4:** Service will operate hourly at all times. Trips will depart the Transfer Plaza at 30 minutes past the hour and arrive at the Transfer Plaza at 54 minutes past the hour.
- **Route 5:** Outbound trips will depart the Transfer Plaza at 35 minutes past the hour. All subsequent timepoints will be adjusted by five minutes.
- **New Route 9:** The new route will operate in a loop from Volusia Mall, serving western Daytona Beach, including the Daytona Flea & Farmers Market, Tanger Outlets and the Florida Department of Health. Route 9 trips will depart Volusia Mall on the hour and will be timed to connect with Routes 10 and 11 at the mall.
- **Route 11:** Service will operate hourly, with trips departing the Transfer Plaza at 30 minutes past the hour. Service along Beach Street and Madison Avenue between Beach Street and Ridgewood Avenue will be discontinued. The route will operate only between the Transfer Plaza and Volusia Mall. Service currently provided along International Speedway Boulevard, the Daytona Flea Market, Williamson Boulevard and Bill France Boulevard will be served by Route 9.
- **Route 12:** Minor schedule adjustments will be made. The route will operate on Beach Street in both directions. Service along Ridgewood Avenue for inbound trips and Palmetto Avenue for outbound trips will be discontinued.
- **Route 15:** Service will operate hourly at all times. Trips will depart the Transfer Plaza on the hour and arrive at the Transfer Plaza at 26 minutes past the hour.
- **Routes 18, 30 and 70:** Minor schedule adjustments will be implemented.

The service adjustments are part of an ongoing effort by the Transit Services Division to evaluate operations and optimize service. Additional approved changes affecting Routes 33 and 70, as well as Sunday service, will take effect in October. An exact implementation date for those changes will be announced later.

www.volusia.org

VOLUSIA COUNTY COUNCIL

JEFF BROWER
COUNTY CHAIR

JAKE JOHANSSON
AT-LARGE

MATT REINHART
VICE CHAIR, DISTRICT 2

DON DEMPSEY
DISTRICT 1

DANNY ROBINS
DISTRICT 3

TROY KENT
DISTRICT 4

DAVID SANTIAGO
DISTRICT 5

Riders can obtain route and service information by calling 386-761-7700 or visiting votran.org. The Transit Services Division continuously evaluates operations, implements route and schedule adjustments, and encourages current and prospective riders to provide feedback.

7. TDLCB Member Comments



8. TDLCB Chairperson Comments



9. Adjournment

