

**Volusia-Flagler Transportation Planning Organization
Quality Assurance Committee
Meeting Minutes
January 14, 2026**

Volusia County Mobility Management Center
950 Big Tree Road, South Daytona, FL 32119

QAC Members Physically Present:

Council Vice Chair Matt Reinhart, Chairperson
Mary Tyson, Vice Chairperson
Doug Hall

Representing:

Volusia County
Disabled Citizens - Alternate
Citizens Advocate, System User

QAC Members Absent:

Carlos Colon (excused)

Representing:

FDOT

Others Physically Present:

Melanie Pruneau, Recording Secretary
Pamela Blankenship
Stephan Harris
Jamie Ledgerwood
Bobbie King
Ralf Heseler
Siva Persad
Jacob Lunceford
Asha Trivedi
Scott Larson

Representing:

TPO Staff
TPO Staff
TPO Staff
FDOT
Volusia County Transit Services Division
Volusia County Transit Services Division
Volusia County Transit Services Division
Volusia County Transit Services Division
Citizen
Citizen

Others Virtually Present:

Colleen Nicoulin
Christy Gillis

Representing:

TPO Staff
TDLCB

1. Call to Order / Roll Call / Determination of Quorum/Pledge of Allegiance

The meeting of the Quality Assurance Committee (QAC) was called to order at 9:30 a.m. by QAC Chairperson Reinhart. The meeting was held in a hybrid format with three voting members physically present.

2. Public Comment/Participation

Citizen Scott Larson stated that he found the new VoTran app to be beneficial, but expressed some concerns regarding the disability features included. He stated that he could not figure out how to add the "white cane" feature.

Citizen Asha Trivedi stated that a VoTran driver was unaware that he was transportation disadvantaged due to the fact that he was not using a white cane. He congratulated VoTran on the transition and new app.

3. Action Items

A. Review and Approval of the October 8, 2025 QAC Meeting Minutes

MOTION: *A motion was made by Mr. Hall to approve the October 8, 2025 QAC meeting minutes. The motion was seconded by Ms. Tyson and carried unanimously.*

B. Review and Recommend Approval of the VoAccess FY 2025/26 Evaluation

MOTION: *Ms. Tyson made a motion to recommend approval of the VoAccess FY 2025/Evaluation. The motion was seconded by Mr. Hall and carried unanimously.*

4. Staff Comments

There were no staff comments.

5. Chairperson Comments

There were no Chairperson comments.

6. Member Comments

There were no member comments.

7. Adjournment

The meeting was adjourned at 9:35 a.m.

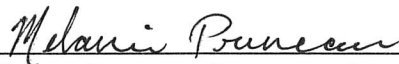
VOLUSIA-FLAGLER TRANSPORTATION PLANNING ORGANIZATION



**VOLUSIA COUNTY COUNCIL VICE CHAIR MATT REINHART, CHAIRPERSON
QUALITY ASSURANCE COMMITTEE**

CERTIFICATE:

The undersigned, duly qualified and acting Recording Secretary of the Volusia-Flagler TPO certifies that the foregoing is a true and correct copy of the minutes of the January 14, 2026 regular meeting of the Quality Assurance Committee approved and duly signed this 8th day of July 2026.



**MELANIE PRUNEAU, RECORDING SECRETARY
VOLUSIA-FLAGLER TRANSPORTATION PLANNING ORGANIZATION**

**** A recording of the January 14, 2026 QAC meeting is available upon request.**