

**Volusia-Flagler Transportation Planning Organization (TPO)
Transportation Disadvantaged Local Coordinating Board (TDLCB) Meeting Minutes
April 8, 2026**

Volusia County Mobility Management Center
950 Big Tree Road, South Daytona, FL 32119

TDLCB Members Physically Present:

Carmen Hall
Dee Wilson
Steve Williamson
John Harden
Mary Tyson, Vice Chairperson
Doug Hall
Carlos Colon
Emilio Santiago
Benjamin Juengst
Scott Olson

Representing:

Association of Community Action
Children at Risk
Citizens Advocate, System User
Citizens Advocate
Disabled Citizens
Elderly Citizens
Florida Department of Transportation
Healthcare Administration
Medical Community – Alternate
Veterans Services Group

TDLCB Members Virtually Present:

Christy Gillis

Representing:

Department of Children & Families

TDLCB Members Absent:

Sheryl Dick-Stanford
Diana Garcia
Heather Haroldson (excused)
Steve Jack
Jennifer Fowler
Susan Pauly
Jessica Walker
Robin King
Kathy Spencer
Council Vice Chair Matt Reinhart, Chairperson (exc.)

Representing:

Agency for Persons with Disabilities
Agency for Persons with Disabilities – Alternate
Elder Affairs
Private for Profit
Public Education Community
Vocational Rehab Services
Vocational Rehab Services - Alternate
Workforce Development Board
Workforce Development Board – Alternate
Volusia County

Others Physically Present:

Melanie Pruneau, Recording Secretary
Pamela Blankenship
Stephan Harris
Ralf Heseler
Siva Persad
Jacob Lunceford
Bobbie King
Dawne Weekley
Frasmo Cardona
Angela Milroy

Representing:

TPO Staff
TPO Staff
TPO Staff
Volusia County Transit Services Division
Volusia County Transit Services Division
Volusia County Transit Services Division
Volusia County Transit Services Division
VoTran
RATP Dev
RATP Dev

Others Virtually Present:

Colleen Nicoulin
Kyle Mills

Representing:

TPO Staff
FDOT

1. Call to Order / Roll Call / Determination of Quorum/Pledge of Allegiance

TDLCB Vice Chairperson Mary Tyson called the meeting of the Volusia-Flagler Transportation Planning Organization (TPO) Transportation Disadvantaged Local Coordinating Board (TDLCB) to order at 10:09 a.m. The roll was called, and it was determined that a quorum was physically present. The meeting was held in a hybrid format with ten voting members physically present and one voting member virtually present.

The Pledge of Allegiance was given.

MOTION: *A motion was made by Mr. Hall to allow TDLCB members attending virtually to participate and vote. The motion was seconded by Mr. Williamson and carried unanimously.*

2. Public Comment/Participation

There were no public comments.

3. Action Items

A. Review and Approval of the January 14, 2026 TDLCB Meeting Minutes

MOTION: *Mr. Hall moved to approve the January 14, 2026 TDLCB meeting minutes. The motion was seconded by Mr. Juengst and carried unanimously.*

B. Review and Approval of the January 14, 2026 TD Public Hearing Minutes

MOTION: *Mr. Colon moved to approve the January 14, 2026 TD Public Hearing minutes. The motion was seconded by Mr. Santiago and carried unanimously.*

C. Review and Approval of the VoAccess Monthly Paratransit Reports

Mr. Heseler reviewed the VoAccess Monthly Paratransit Reports for the months of November 2025-January 2026. He noted that trips are down due to available funding and that no-shows have also decreased by 51%.

Vice Chairperson Tyson suggested that the launch of the VoTran app may have helped to benefit the data as it is easy to cancel a trip in the app.

MOTION: *Ms. Hall moved to approve the VoAccess monthly paratransit reports. The motion was seconded by Mr. Olson and carried unanimously.*

D. Review and Approval of 2026 TDLCB Grievance Procedures

MOTION: *A motion was made by Mr. Hall to approve the 2026 TDLCB Grievance Procedures. The motion was seconded by Ms. Hall and carried unanimously.*

4. Presentations and Discussion Items

A. Presentation and Discussion of the VoTran On Demand Mobile Application

Ms. King demonstrated how to download and use the VoTran On Demand app. She walked through how to create a profile and went over the various app features.

Vice Chairperson Tyson stated the app is very accessible for the visually impaired.

Members discussed the ways to utilize the Uber program.

5. Staff Comments

Mr. Harris asked members to check the Member List in the agenda packet to ensure all information is up to date. He described the changes including updated staff support and new members.

6. TDLCB Member Comments

Mr. Harden asked about creating a profile in the VoTran On Demand app. Ms. Milroy instructed how to change the features in the app.

Mr. Williamson asked if he is able to pay at the VoTran office rather than online. Ms. Milroy responded that payment can be taken securely only over the phone.

7. TDLCB Chairperson Comments

Vice Chairperson Tyson expressed some concerns with the VoTran On Demand app including the arbitrary time changes in scheduled trips, stating she must call customer service to adjust it.

Conversation ensued regarding scheduling trips, addresses, and acceptable forms of payment.

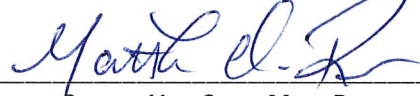
8. Information Items

- TDLCB Attendance Record
- TDLCB Interest Form
- TDLCB Meeting Summary – January 14, 2026
- TPO Board Meeting Summaries
- TPO Outreach & Activities
- TPO Planning Grant Quarterly Progress Report
- TPO Upcoming Events
- VoRide Service Expansion

9. Adjournment

The meeting was adjourned at 10:41 a.m.

VOLUSIA-FLAGLER TRANSPORTATION PLANNING ORGANIZATION



COUNTY VICE CHAIR MATT REINHART, CHAIRPERSON
TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD

CERTIFICATE:

The undersigned, duly qualified and acting Recording Secretary of the Volusia-Flagler TPO certifies that the foregoing is a true and correct copy of the minutes of the April 8, 2026 regular meeting of the Transportation Disadvantaged Local Coordinating Board (TDLCB), approved and duly signed this 8th day of July 2026.



MELANIE PRUNEAU, RECORDING SECRETARY
VOLUSIA-FLAGLER TRANSPORTATION PLANNING ORGANIZATION

****A recording of the April 8, 2026 TDLCB meeting is available upon request.***

