



MEETING NOTICE

Please be advised that there will be a meeting of the Volusia Transportation Planning Organization (VTPO) TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD (TDLCB) held on:

DATE: Wednesday, March 12, 2014

TIME: 11:00 AM

PLACE: Volusia County Mobility Management Center
Conference Room(s)
950 Big Tree Road
South Daytona, Florida

County Councilman Joshua Wagner, Chairman Presiding

AGENDA

- I. CALL TO ORDER / ROLL CALL / DETERMINATION OF QUORUM
- II. PLEDGE OF ALLEGIANCE
- III. PUBLIC COMMENT/PARTICIPATION (Public comments may be limited to three (3) minutes at the discretion of the Chairperson)
- IV. ACTION ITEMS
 - A) APPROVAL OF THE JANUARY 8, 2014 MEETING MINUTES (Contact: Carole M. Hinkley) (Enclosures, pages 3-9)
 - B) REVIEW AND APPROVAL OF THE COMMUNITY TRANSPORTATION COORDINATOR'S (CTC's) MONTHLY PARATRANSIT REPORT (Contact: Heather Blanck) (Enclosures, pages 10-12)

V. DISCUSSION ITEMS AND PRESENTATIONS

- A) OVERVIEW OF SIMILARITIES AND DIFFERENCES BETWEEN THE AMERICANS WITH DISABILITIES ACT (ADA) AND THE TRANSPORTATION DISADVANTAGED (TD) PROGRAMS (Contact: Heather Blanck/Carole M. Hinkley) (Enclosure, pages 13-20)

VI. STAFF COMMENTS (page 21)

VII. TDLCB CHAIRPERSON COMMENTS (page 21)

VIII. TDLCB MEMBER COMMENTS (page 21)

IX. INFORMATION ITEMS (pages 21-28)

- TDLCB Membership List
- 2014 Legislator Contact Information – Volusia County
- Letter Assigning Alternate for “Medical Community” (Department of Health)
- Letter Assigning Alternate for “Children at Risk” (Early Learning Coalition of Flagler and Volusia)

X. ADJOURNMENT (page 21)

*****NEXT MEETING OF THE TDLCB WILL BE MAY 14, 2014*****

NOTE: Individuals covered by the Americans with Disabilities Act of 1990 in need of accommodations for this public meeting should contact the Volusia TPO office, 2570 W. International Speedway Blvd., Suite 100, Daytona Beach, Florida 32114-8145; (386) 226-0422, extension 20416, at least five (5) working days prior to the meeting date.

NOTE: If any person decides to appeal a decision made by this board with respect to any matter considered at such meeting or hearing, he/she will need a record of the proceedings including all testimony and evidence upon which the appeal is to be based. To that end, such person will want to ensure that a verbatim record of the proceedings is made.

SUMMARY SHEET
TDLCB
MARCH 12, 2014

IV. ACTION ITEMS

A) Approval of the January 8, 2014 Meeting Minutes

Background Information:

Minutes are prepared for each Board meeting and the minutes must be approved by the TDLCB.

Action Requested:

Motion to approve the January 8, 2014 meeting minutes

Minutes
Transportation Disadvantaged Local Coordinating Board

January 8, 2014

Volusia County Mobility Management Center
950 Big Tree Road, South Daytona, FL 32119

Members Present:

Councilman Joshua Wagner
DeWeece Ogden
Judy Ryan
Lynn Sinnott
Pat Antol
Steve Jack
Chip Kent
Mike White
Mary Ellen Ottman
Diane Poitras
Charly Poniatowski
Judy Craig
Kevin Thompson
Clay LaRoche

Members Absent:

Patricia James
Peter Cerullo
Jackie Uhrig
Jean Cerullo

Others Present:

Pamela Blankenship, Recording Secretary
Carole M. Hinkley
Heather Blanck
Rickey Mack
LaChant Barnett
Patricia Whitton
Doug Hall
Deborah Tyrone
Kurt Ottman
J. Giffin Chumley
Pat Lipovsky

Representing:

Volusia TPO
Health Care Administration
Medical Community
Early Child Care
Elderly Citizens
Private for Profit
Public Education Community
Veterans Services Group
Citizens Advocate, System User
Florida Department of Transportation
Elder Affairs
Handicapped Citizens
Work Force Development Board
Department of Children and Families

Representing:

Association of Community Action
Mass Transit
Vocational Rehabilitation Services
Citizens Advocate

Representing:

TPO Staff
TPO Staff
Votran Staff
Votran Staff
Tindale-Oliver & Associates
Tindale-Oliver & Associates
Citizen
FDOT
Citizen
Assistant County Attorney
Citizen

I. Call to Order / Roll Call / Determination of Quorum

Chairman Wagner called the meeting to order at 11:01 a.m. Ms. Pamela Blankenship proceeded to call the roll and a quorum was determined.

II. Pledge of Allegiance

III. Committee Reports

Ms. Blanck gave a brief summary of the Quality Assurance Committee's review of wheelchair boardings for FY 2012 and FY 2013. She added the table provided includes a comparison of data for wheelchair as well as ambulatory trips and the total trips provided. Also mentioned were regular pattern of use and discussion of influences locally and situations with severe weather.

Chairman Wagner mentioned that the question posed at the previous meeting addressed adjustments to budget based on the data. He added that the change is so slight that there really is no need for an adjustment.

IV. Public Comment / Participation
None

V. Action Items

A. Approval of the November 13, 2013 Meeting Minutes

Chairman Wagner requested to change last line of paragraph under TDLCB chairman comments to read: "The proposal could eventually come to the public in the form of a referendum"

A motion was made by Pat Antol to approve the November 13, 2013 meeting minutes. The motion was seconded by Chip Kent and passed unanimously.

B. Review and Approval of the Community Transportation Coordinator's (CTC's) Monthly Paratransit Report

Ms. Blanck reviewed reports for the months of October and November 2013. She reported that the October and November boardings were down for both paratransit and fixed route wheelchair boardings on fixed route. She added that at the bottom of the handout the November year to date budget boardings show an overall increase of 10.5% and the actual boardings decreased by 5.1% from November 2012.

Ms. Antol asked if Votran has been transferring some of the trips to private entities.

Ms. Blanck replied that for October and November Votran had the same paratransit companies available for Votran's services and these were included in the data but she would take another look at the data for the next meeting.

Mary Ellen Ottman moved to approve the CTC Monthly Paratransit Reports. The motion was seconded by Mike White and carried unanimously.

IV. Discussion Items and Presentations

A. Presentation on Votran's Complaint Process

Mr. Rickey Mack, Votran's Customer Service Manager provided this presentation which covered the complaint process and such items as: Customer Access, Onboard Notice, Direct Web Email, Staff Contact Information, Service Reports, Data Replay, Customer Service Review Committee and Replies to Customers. A copy of the presentation was provided to the members.

Ms. Ottman reminded the members that the reason for this presentation came from a prior meeting where it was stated that a complaint was handled incorrectly by the person answering the phone. She would like everyone to be assured that staff answering the phone is properly trained to handle the calls.

Mr. Mack replied that staff has been trained in the proper procedure in handling complaints. If someone calls in and feels their complaint is not being taken care of properly they should request to talk to him the Customer Service Manager.

Ms. Blanck informed the members that the complaint conversation brought up at the previous meeting did result in the reporting of the actual complaint.

Ms. Antol wanted to know if those answering the phone are trained in what to say.

Mr. Mack replied there is no script. The initial step is to apologize and then ask the customer: "What can I do to help you?" As much information as is possible should be taken down in order to help the customer.

Ms. Blanck stated that calls can be reviewed and followed up on immediately.

Mr. Mack clarified that Votran is still one of the few transit agencies in Florida where you can actually speak to a live person and that complaints are taken seriously.

Ms. Ottman mentioned that saying: "How may I help you?" is certainly appropriate. Perhaps one way to train staff would be to say: "It sounds to me like you have a concern and I want to help you as best I can – how would you like me to proceed?"

B. Review of Coordination Agreement which Allows for Section 5310 Grant Applications by Non-Profit Agencies

Ms. Blanck mentioned that the 5310 Grant allows not-for-profit organizations as well as CTCs that provide public transit service to acquire and apply funds toward capital expenses used to provide transportation services to elderly persons and persons with disabilities. She added that part of the grant process requires each applicant to enter into a Coordination Agreement with Votran. She added that there were no new applicants to report to the TDLCB and that the current coordination contractors remain the same. A copy of the coordination agreement was provided to the members for their review.

Mr. Jack asked how many 5310 vehicles were in the County.

Ms. Blanck replied about 20 with Duvall Home having the largest number.

Review of Votran's 5311 Grant Applications

C. A copy of the grant application cover letter with the revenues summary for 2013 and 2014 were provided to the members. Ms. Blanck pointed out that the amount being requested for 2014 is \$323,921 and in 2013 the amount requested was \$262,759. She added that these amounts will not be as high in years to come as was mentioned at a previous meeting by Diane Poitras with FDOT District #5.

D. Preliminary Update on Votran's Website

Ms. Blanck provided an update of the Votran's website with accompanying slides. She added that staff is working vigorously to have the completed format ready by this coming Friday for final review and comments by members of Volusia County government. She proceeded to provide details of the new site which will include Google Transit as well as the ability to purchase fares online with a small convenience charge. For the visually impaired information will be provided in the HTML format.

Ms. Lipovsky asked if one can purchase all fare options including the discounted fares.

Ms. Blanck replied that all the fare options including discounted fares will be made available for purchase and clarified that discounted passes will require the appropriate ID to be presented when boarding the bus.

V. Staff Comments

Ms. Hinkley mentioned that she had just received an email from the VTPO requesting volunteer(s) from the TDLCB to serve on the Long Range Transportation Plan (LRTP) Subcommittee. She added that according to the email received from the project manager the subcommittee will probably meet on a monthly basis depending on what is needed for a task. The first meeting will likely be sometime in February. The deadline for the adoption of the LRTP is September 2015.

The TDLCB provided the following two volunteers for the LRTP Subcommittee: Pat Antol and Mary Ellen Ottman

Ms. Hinkley also announced that Transportation Disadvantaged Day (TD Day) will be on March 13, 2014 and added that due to the date participants will be leaving immediately after the TDLCB meeting and heading for Tallahassee. She will be sending out an email to members with details of the event.

Ms. Hinkley indicated that Mr. Doug Hall is interested in serving as the alternate for "Citizens Advocate-System User" and that his request is provided under "Information Items".

A motion was made by Lynn Sinnott to forward the request for appointment as alternate (Citizens Advocate-System User) to the Volusia TPO Board for review and approval. The motion was seconded by Chip Kent and passed unanimously.

VI. TDLCB Member Comments

Ms. Ogden provided a handout entitled: A Snapshot of the Florida Medicaid Long-term Care Program. She informed members that the Region 4 program which includes Volusia County is scheduled to start May 1, 2014. Recipients have started to receive letters in the mail concerning this and it is important that these letters be opened and read. Ms. Ogden provided the web address for further information as: www.ahca.myflorida.com and added that once there click on "Statewide Medicaid Managed Care Plan" which will be at the bottom of the page. She mentioned that more information will be brought to the TDLCB at their March 12 meeting and probably throughout the year.

Chairman Wagner introduced Charlene Poniatowski the new alternate for the Council on Aging.

Ms. Poniatowski thanked everyone for the welcome and added that the Medicaid Managed Care Program will have some sort of effect on both her clients and her agency.

Ms. Poitras introduced Deborah Tyrone as FDOT District 5's new Bicycle/Pedestrian Coordinator and will be working closely with Votran and the Volusia TPO.

Ms. Sinnott complimented Votran on the good job they did with the new website.

VII. TDLCB Chairman Comments

Chairman Wagner referred to the use of Google maps which is in the process of being prepared for the website and congratulated Votran on a job well done.

Ms. Hinkley added that she had just received a copy of a flyer containing information helpful to anyone searching for transportation options in Florida. This was an effort by the University of Florida's Senior Safety Resource Center and the database can be accessed at: www.SafeandMobileSeniors.org/FindaRide.htm

VIII. Information Items

- TDLCB Membership List
- Announcement TD Day will be on March 13, 2014
- Request for appointment as alternate (Citizens Advocate-System User)
- Statewide Medicaid Managed Care Program Region Map

IX. Adjournment

The meeting was adjourned at 12 Noon

VOLUSIA TRANSPORTATION PLANNING ORGANIZATION

JOSHUA J. WAGNER, CHAIRMAN
TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD (TDLCB)

CERTIFICATE:

The undersigned, duly qualified and acting Recording Secretary of the Volusia TPO certified that the foregoing is a true and correct copy of the minutes of the January 8, 2014 regular meeting of the Transportation Disadvantaged Local Coordinating Board (TDLCB), approved and duly signed this 12th day of March 2014.

PAMELA C. BLANKENSHIP, RECORDING SECRETARY
VOLUSIA TRANSPORTATION PLANNING ORGANIZATION

SUMMARY SHEET
TDLCB
MARCH 12, 2014

IV. ACTION ITEMS

B) Review and Approval of the Community Transportation Coordinator's (CTC) Monthly Paratransit Report

Background Information:

The Community Transportation Coordinator's report provides statistical information every month on the transportation services provided by Votran and the contracted transportation providers. The reports for December 2013 and January 2014 are enclosed for your review.

Staff will be available to answer questions regarding the reports.

Action Requested:

Motion to approve the CTC's monthly paratransit reports

MONTHLY TRANSPORTATION DISADVANTAGED REPORT						
	DEC., 2013 VOTRAN	DEC., 2012 VOTRAN	DEC., 2013 CONTRACTED	DEC., 2012 CONTRACTED	DEC., 2013 TOTAL	DEC., 2012 TOTAL
TOTAL PASS TRIPS	11,244	10,973	7,322	8,232	18,566	19,205
TRIP PURPOSE						
Medical	4,475	4,553	2,879	3,368	7,354	7,921
Nutrition	931	946	61	96	992	1,042
Other	2,004	2,149	1,628	1,908	3,632	4,057
Education	842	746	847	730	1,689	1,476
Shopping	914	713	613	557	1,527	1,270
Work	2,078	1,866	1,294	1,573	3,372	3,439
PASSENGER TYPE						
Disabled	10,393	10,074	6,872	7,806	17,265	17,880
Elderly	808	899	450	426	1,258	1,325
Child	43	0	0	0	43	0
TRIP TYPE						
Ambulatory	8,011	7,863	4,915	5,824	12,926	13,687
Wheelchair	3,233	3,110	2,407	2,408	5,640	5,518
TOTAL COMPLAINTS	14	6	16	10	30	16
Discourtesy	0	0	0	0	0	0
Safety	0	0	1	0	1	0
Early	0	0	1	0	1	0
Late	9	4	10	7	19	11
Driver	1	0	0	1	1	1
Schedule/Routes	0	0	0	0	0	0
Vehicle/Equipment	0	0	1	0	1	0
Other	4	2	3	2	7	4
TOTAL ACCIDENTS	1	0	0	0	1	0
CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
NON-CHARGEABLE:						
Person Only	1	0	0	0	1	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
CANCELLATIONS	984	1,102	643	828	1,627	1,930
NO SHOWS	355	258	232	194	587	452
REVENUE MILES	9,731	95,619	70,571	76,934	80,302	172,553
REVENUE HOURS	5,833	5,826	4,661	5,133	10,494	10,959

MONTHLY TRANSPORTATION DISADVANTAGED REPORT						
	JAN., 2014 VOTRAN	JAN., 2013 VOTRAN	JAN., 2014 CONTRACTED	JAN., 2013 CONTRACTED	JAN., 2014 TOTAL	JAN., 2013 TOTAL
TOTAL PASS TRIPS	12,056	12,615	8,086	8,948	20,142	21,563
TRIP PURPOSE						
Medical	4,929	5,178	3,332	3,662	8,261	8,840
Nutrition	965	992	43	46	1,008	1,038
Other	1,948	2,469	1,789	2,228	3,737	4,697
Education	1,127	983	998	793	2,125	1,776
Shopping	751	653	552	487	1,303	1,140
Work	2,336	2,340	1,372	1,732	3,708	4,072
PASSENGER TYPE						
Disabled	11,095	11,544	7,713	8,464	18,808	20,008
Elderly	900	1,071	373	484	1,273	1,555
Child	61	0	0	0	61	0
TRIP TYPE						
Ambulatory	8,825	9,118	5,520	6,349	14,345	15,467
Wheelchair	3,231	3,497	2,566	2,599	5,797	6,096
TOTAL COMPLAINTS	9	6	12	10	21	16
Discourtesy	0	0	0	0	0	0
Safety	1	0	1	2	2	2
Early	0	0	0	0	0	0
Late	4	3	3	8	7	11
Driver	0	1	1	0	1	1
Schedule/Routes	0	0	0	0	0	0
Vehicle/Equipment	0	0	2	0	2	0
Other	4	2	5	0	9	2
TOTAL ACCIDENTS	0	0	1	0	1	0
CHARGEABLE:						
Person Only	0	0	1	0	1	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
NON-CHARGEABLE:						
Person Only	0	0	0	0	0	0
Vehicle Only	0	0	0	0	0	0
Person & Vehicle	0	0	0	0	0	0
CANCELLATIONS	1,087	1,145	731	813	1,818	1,958
NO SHOWS	301	247	203	176	504	423
REVENUE MILES	104,522	108,318	77,461	61,032	181,983	169,350
REVENUE HOURS	6,379	6,645	5,380	5,438	11,759	12,083

SUMMARY SHEET
TDLCB
MARCH 12, 2014

V. DISCUSSION ITEMS AND PRESENTATIONS

- A) Overview of Similarities and Differences between the Americans with Disabilities Act (ADA) and the Transportation Disadvantaged (TD) Programs

Background Information:

Representatives from Tindale-Oliver & Associates, Inc. will be making this first of several presentations to the TDLCB. At this meeting they will provide an overview of the series and their overall purpose. Today's presentation will address, in general, the similarities and differences between the Americans with Disabilities Act (ADA) and the Transportation Disadvantaged (TD) Programs.

A question and answer period will follow.

Action Requested:

No action is required unless otherwise directed by the Board

TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD

MARCH 12, 2014

VOLUSIA COUNTY



INTRODUCTION

- What is this? - educational series
- What is the goal? - keep you informed
- How will this help? – provide guidance to assist you in your role as the advisory board
- What do you have to do? – provide transportation topics that you want to know more about while serving on the Local Coordinating Board (LCB)

THE ADA TRANSPORTATION PROGRAM

- Mandated by the Federal Transit Administration – Americans with Disabilities Act of 1990 (ADA)
 - Part 27--Nondiscrimination on the Basis of Disability in Programs or Activities Receiving Federal Financial Assistance
 - Part 37--Transportation Services for Individuals with Disabilities - Final Rule Adopting New Accessibility Standards--Effective November 29, 2006
 - Part 38--Accessibility Specifications for Transportation Vehicles
 - Part 39--Transportation for Individuals with Disabilities: Passenger Vessels
 - **Proposed** ADA Circular Chapter
 - ADA Circular C 4710.1, "Americans with Disabilities Act Requirements—Vehicle Acquisition"
- Goal to ensure fair treatment of and access to any person regardless of disability
- Available to all persons defined as disabled according to the ADA

- This is a right.

THE TD TRANSPORTATION PROGRAM

- **Mandated by the State of Florida – Florida Statutes Chapter 427**
 - Florida Administrative Code Rule 41-2
- Establishes a structure and program by which those persons without transportation that are within the following categories may have access to cost-effective transportation service options:
 - Persons with Disabilities
 - Low-Income
 - Age
 - No other transportation means
 - High-and At-risk youth
- Available to individuals who meet the eligibility criteria as established by the Community Transportation Coordinator (CTC) and Local Coordinating Board (LCB)
- This is a benefit not a right.

SIMILARITIES AND DIFFERENCES BETWEEN ADA AND TD TRANSPORTATION SERVICES

- **Similarities**
 - Provide increased mobility and access to transportation
 - Mandated by a branch of government
 - ADA – Federal
 - TD - State
 - Provides transportation options to those with disabilities
 - Annual reporting required
 - TD – Annual Operating Report (AOR)
 - ADA – National Transit Database (NTD) Reporting
 - Oversight to ensure service is provided in compliance with regulations
 - TD – LCB, Transportation Planning Organization (TPO), and Commission for the Transportation Disadvantaged (CTD)
 - ADA – Federal Transit Administration (FTA)
 - Safety

SIMILARITIES AND DIFFERENCES BETWEEN ADA AND TD TRANSPORTATION SERVICES

- Differences
 - Eligibility
 - ADA is only available to persons with disabilities
 - TD covers populations besides those with disabilities
 - Funding Parameters
 - TD service options can be limited based on funding
 - ADA trips must be provided regardless of funding
 - Fares
 - ADA fares cannot exceed twice the fixed-route fare
 - LCB has discretion in setting TD fare levels
 - Service Provisions
 - TD trips can be prioritized
 - ADA trips cannot be prioritized

GOVERNANCE OF THE PROGRAMS

- **Role of FTA**
 - Set regulations
 - Provide funding
 - Ensure oversight
 - ADA reviews
 - Triennial reviews
 - NTD reporting
- **Role of FDOT**
 - Set regulations
 - Provide funding
 - Ensure oversight
 - Participate on LCB
 - Conduct annual reviews

SUMMARY SHEET
TDLCB
MARCH 12, 2014

VI. STAFF COMMENTS

VII. TDLCB CHAIRMAN COMMENTS

VIII. TDLCB MEMBER COMMENTS

IX. INFORMATION ITEMS

- TDLCB Membership List
- 2014 Legislator Contact Information – Volusia County
- Letter Assigning Alternate for “Medical Community” (Department of Health)
- Letter Assigning Alternate for “Children at Risk” (Early Learning Coalition of Flagler and Volusia)

X. ADJOURNMENT

****The next TDLCB meeting will be on May 14, 2014****

TDLCB MEMBER LISTING

<u>VOLUSIA COUNTY</u>	
Name	Council Member Joshua Wagner
Address	123 W. Indiana Avenue DeLand FL 32720
Work phone	386-304-5535
Email	Jwagner@volusia.org <i>TDLCB CHAIRMAN</i>

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Name	Patricia R. Antol
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<u>FDOT - ALTERNATE</u>	
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TDLCB MEMBER LISTING

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<u>DEPARTMENT OF CHILDREN & FAMILIES - ALTERNATE</u>	
Name	Vacant
Address	
Work phone	
Email	

<u>PUBLIC EDUCATION COMMUNITY</u>	
Name	Chip Kent
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<u>PUBLIC EDUCATION COMMUNITY - ALTERNATE</u>	
Name	Vacant
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<u>DEPARTMENT OF EDUCATION</u>	
Name	Jackie Uhrig
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TDLCB MEMBER LISTING

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<u>VETERANS SERVICES GROUP</u>	
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<u>VETERANS SERVICES GROUP - ALTERNATE</u>	
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TDLCB MEMBER LISTING

<u>HEALTH CARE ADMINISTRATION</u>	
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<u>HEALTH CARE ADMINISTRATION - ALTERNATE</u>	
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<u>MASS TRANSIT</u>	
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<u>MEDICAL COMMUNITY</u>	
Name	Judy Ryan
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<u>MEDICAL COMMUNITY - ALTERNATE</u>	
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TDLCB MEMBER LISTING

<u>WORK FORCE DEVELOPMENT BOARD</u>	
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<u>WORK FORCE DEVELOPMENT BOARD - ALTERNATE</u>	
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<u>DISABLED CITIZENS</u>	
Name	Barbara Goldstein
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Work phone	386-676-2435
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<u>DISABLED CITIZENS - ALTERNATE</u>	
Name	Judy Craig
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<u>CITIZENS ADVOCATE - SYSTEMS USER</u>	
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TDLCB MEMBER LISTING

<u>CITIZENS ADVOCATE - SYSTEMS USER - ALTERNATE</u>	
Name	Doug Hall
Address	1405 Edgewater Road Daytona Beach FL 32114
Work phone	386-255-0377
Email	FLhalls@earthlink.net

<u>CITIZENS ADVOCATE</u>	
Name	Jean Cerullo
Address	19 Tropical Drive Ormond Beach FL 32176
Work phone	386-689-5300
Email	Jselzer143@yahoo.com

<u>CITIZENS ADVOCATE - ALTERNATE</u>	
Name	Julie Shaw
Address	119 South Palmetto Avenue Daytona Beach FL 32114
Work phone	386-255-1812
Email	Julie@dsil.org

<u>CHILDREN AT RISK</u>	
Name	Lynn Sinnott
Address	1219 Dunn Avenue Daytona Beach FL 32114
Work phone	386-255-4568
Email	lsinnott@eseals-vf.org

<u>CHILDREN AT RISK - ALTERNATE</u>	
Name	DJ Lebo
Address	135 Executive Circle - Suite 100, Daytona Beach, FL 32114
Work phone	386-323-2400 ext. 196 cell 386-801-9015
Email	djlebo@elcfv.org

TDLCB MEMBER LISTING

<u>PRIVATE-FOR-PROFIT</u>	
Name	Steve Jack
Address	PO Box 730206 Ormond Beach FL 32173
Work phone	386-677-1143
Email	medoneshuttle@bellsouth.net

Name	
Address	
Work phone	
Email	

Name	
Address	
Work phone	
Email	

Name	
Address	
Work phone	
Email	

Name	
Address	
Work phone	
Email	

TDLCB STAFF SUPPORT

<u>VOTRAN</u>	
Name	Heather Blanck
Address	950 Big Tree Rd South Daytona FL 32114
Work phone	386-756-7496 ext. 4112
Email	hblanck@volusia.org

<u>VOLUSIA TPO</u>	
Name	Carole M. Hinkley
Address	2570 W. Int'l Speedway Blvd. Ste 100 Daytona Beach FL 32114
Work phone	386-756-7496 ext. 4123
Email	cmhinkley@volusiatpo.org

<u>VOLUSIA TPO</u>	
Name	Pamela Blankenship
Address	2570 W. Int'l Speedway Blvd. Ste 100 Daytona Beach FL 32114
Work phone	386-226-0422 ext. 20416
Email	pblankenship@volusiatpo.org

Name	
Address	
Work phone	
Email	

Name	
Address	
Work phone	
Email	

VOLUSIA COUNTY 2014

Senators

Senator Dorothy L. Hukill – District 8

hukill.dorothy.web@flsenate.gov

Lindsey Swindle (Legislative Assistant) – (850) 487-5008

Senator David Simmons – District 10

simmons.david.web@flsenate.gov

Jean Van Smith (Legislative Assistant) - (850) 487-5010

Senator John Thrasher – District 6

Thrasher.john.web@flsenate.gov

Darla Kubacki (Legislative Assistant) – (850) 487-5006

Representatives

Representative Dave Hood – District 25

Dave.Hood@myfloridahouse.gov

Frankie Robert (Legislative Assistant) - (850) 717-5025

Representative Travis Hutson – District 24

Travis.Hutson@myfloridahouse.gov

Matthew Kauffmann (Legislative Assistant) - (850) 717-5024

Representative David Santiago – District 27

David.Santiago@myfloridahouse.gov

Eric Raimundo (Legislative Assistant) - (850) 717-5027

Representative Dwayne Taylor – District 26

Dwayne.Taylor@myfloridahouse.gov

Shanee Green (Legislative Assistant) - (850) 717-5026

Note: May 2, 2014 is the 60th day and the last day of Regular Session (Article III, section 3(d), Constitution)

421 S. Keech Street
Daytona Beach, FL 32114



(386) 238-4980
Toll Free (866) 827-5197
Fax (386) 254-3937

February 10, 2014

Carole M. Hinkley
Volusia County MPO Transit Planner
2570 W. International Speedway Blvd., Suite 100
Daytona Beach, FL 32114-8145

Dear Ms. Hinkley,

As Medical Director of the Florida Department of Health, Children's Medical Services local office, I am recommending my Senior Nursing Supervisor, Nancy Hartford, as alternate medical provider representative for the Transportation Disadvantaged Local Coordinating Board.

Contact information:


Nancy Hartford, RN, Senior Nursing Supervisor
Florida DOH, Children's Medical Services
421 S. Keech Street
Daytona Beach, FL 32114
(386) 238-4980, ext. 1117
FAX (386) 254-3937
Nancy.Hartford@FLHealth.gov

Thank you for this opportunity to partner with the Transportation Disadvantaged Local Coordinating Board for Volusia County Transit.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael C. Bell", is written over a large, loopy flourish that extends to the right.

Michael C. Bell, M.D.
Medical Director



Early Learning Coalition of Flagler & Volusia

135 Executive Circle, Suite 100, Daytona Beach, FL 32114 (386) 323-2400 Fax (386) 323-2426 www.elcfv.org

February 14, 2014

**Board of
Directors**

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David Batten
Chair

Heidi Rand
Vice Chair

Christine Sikora
Treasurer

Barry Whitaker
Secretary

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(Voting)**

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Cecille Carlisle
Andrew Dance
Deb Denys
Linda Embrey
Patrick Johnson
Kelly Mellichampe
Donald O'Brien
Howard Perch
Kristen Perry
Leticia Roman
Dmitriy
Shevchenko
Michael Slick
Catherine Twyman
Tracy Umphenour

**Ex Officio:
(Non-Voting)**

Kathy Carey
Karan Hiester
Clay LaRoche
Nate McLaughlin
Patricia Stickford

Ms. Carole Hinkley
Volusia Transportation Planning Organization
2570 W. International Speedway Blvd.
Suite 100
Daytona Beach, Florida 32114

Dear Ms. Hinkley,

I am interested in being considered as the alternate on the TBLCB for the "Children at Risk" seat currently held by Ms. Lynn Sinnott of Easter Seals.

I am the Executive Director of The Early Learning Coalition of Flagler and Volusia, Inc. I have been with ELCFV for about 3 ½ years, and the Executive Director for about 9 months. We are contracted by the State of Florida to manage both the Voluntary Pre-Kindergarten and the School Readiness programs in Flagler and Volusia. The School Readiness program offers subsidized child care for families with children at risk of abuse and neglect, as well as low income families.

I would love the chance to work with liked minded advocates for citizens of our area who depend on us to be their voice. I appreciate the opportunity and look forward to helping make a difference.

My contact information is:

DJ Lebo
The Early Learning Coalition of Flagler and Volusia, Inc.
135 Executive Circle, Suite 100
Daytona Beach, FL 32114
386.323.2400 ext. 196 (office)
386.801.9015 (cell)

Sincerely,



DJ Lebo
Executive Director

The Early Learning Coalition of Flagler & Volusia Counties, Inc. is supported by:
Florida's Office of Early Learning • The County of Flagler • The County of Volusia
United Way of Volusia/Flagler Counties