

**Transportation Disadvantaged Local Coordinating Board (TDLCB)
Meeting Minutes
January 10, 2024**

Volusia County Mobility Management Center
950 Big Tree Road, South Daytona, FL 32119

TDLCB Members Physically Present:

Jessi Smith
DJ Lebo
Jean Cerullo
Mary Tyson, Vice Chairperson
Doug Hall
Cassandra Jessie
Victoria Anderson
Benjamin Juengst
Robert Watson

Representing:

Association of Community Action
Children at Risk - Alternate
Citizens Advocate
Disabled Citizens - Alternate
Citizens Advocates, System User
Citizens Advocates, System User – Alternate
Healthcare Administration - Alternate
Medical Community - Alternate
Veterans Services Group

TDLCB Members Virtually Present:

Patricia Lipovsky
Steve Jack

Representing:

Elderly Citizens
Private for Profit

TDLCB Members Absent:

Sheryl Dick-Stanford
Sylvia Bamburg
Christy Gillis (excused)
Todd Banks
Ellen Labadie
Cynthia Tucker
Susan Pauley
Matt Reinhart, Chairperson (excused)
Robin King
Kathy Spencer
Carlos Colon (excused)

Representing:

Agency for Persons with Disabilities
Agency for Persons with Disabilities - Alternate
Department of Children and Families
Department of Children and Families – Alternate
Elder Affairs
Vocational Rehab Services
Vocational Rehab Services – Alternate
Volusia County Council Member District 2
Workforce Development Board
Workforce Development Board – Alternate
Florida Department of Transportation

Others Physically Present:

Donna King, Recording Secretary
Stephan Harris
Pamela Blankenship
Cartier Murrill Jr.
Katie Lear
Bobbie King
Ralf Heseler
Kelvin Miller
Jacob Lunceford

Representing:

TPO Staff
TPO Staff
TPO Staff
AHCA
Citizen
Volusia County Transit Services Division
Volusia County Transit Services Division
Votran
Volusia County Transit Services Division

Others Virtually Present:

Colleen Nicoulin
Summer Jones

Representing:

TPO Staff
Northeast Florida Regional Council

I. Call to Order / Roll Call / Determination of Quorum/Pledge of Allegiance

TDLCB Vice Chairperson Mary Tyson called the meeting of the River to Sea Transportation Planning Organization (TPO) Transportation Disadvantaged Local Coordinating Board (TDLCB) to order at 10:00 a.m. The roll was called, and it was determined that a quorum was physically present. The meeting was held in a hybrid format with nine voting members physically present and two voting members virtually present.

The Pledge of Allegiance was given.

MOTION: *A motion was made by Mr. Hall to allow TDLCB members attending virtually to participate and vote. The motion was seconded by Ms. Cerullo and carried unanimously.*

II. Public Comment/Participation

Ms. Katie Lear, a Volusia County citizen, stated that she has been a Votran rider since the 1970s and has seen many changes throughout the years. She noted that the recent changes in the shortage of Votran drivers have caused her trips to be unpredictable. She has had many delays which causes her anxiety. She and her guide dog often have issues with entering and seating in the contractor vehicles due to the steep ramps and seating sizes.

Ms. Bobbie King stated that all subcontractor vehicles are inspected before use and held to the same standards as Votran. She noted that on-time performance has been within normal range over the past few months, and she will be checking into Ms. Lear's concerns.

Mr. Kelvin Miller stated that any concerns with Votran can be addressed by calling Votran's customer service number, Votran's compliance officer, or himself.

Members suggested that customers should be able to get real-time notifications of delays. Mr. Miller stated that the VoCall system provides updated times to customers. Members stated that they have not been getting accurate information from VoCall. Mr. Miller assured members that he will look into the issue.

III. Action Items

A. Review and Approval of the October 18, 2023 TDLCB Meeting Minutes

MOTION: *A motion was made by Mr. Hall to approve the October 18, 2023 TDLCB meeting minutes. The motion was seconded by Mr. Watson and carried unanimously.*

B. Review and Approval of the October 18, 2023 TD Public Hearing Meeting Minutes

MOTION: *A motion was made by Mr. Hall to approve the October 18, 2023 TD Public Hearing meeting minutes. The motion was seconded by Ms. Cerullo and carried unanimously.*

C. Review and Approval of Votran's Monthly Paratransit Reports

Mr. Ralf Heseler reviewed Votran's monthly Paratransit reports for August, September, and October.

MOTION: *A motion was made by Mr. Hall to approve Votran's monthly Paratransit Reports. The motion was seconded by Mr. Watson and carried unanimously.*

D. Review and Approval of Votran's FY 2023/24 Evaluation

Mr. Harris provided in-depth details of Votran's FY 2023/24 Evaluation. He reviewed all of the changes individually and noted that everything else would remain the same.

Mr. Harris answered members' questions regarding Votran's checklist for contractor vehicles, and how often inspections take place.

MOTION: *A motion was made by Mr. Hall to approve Votran's FY 2023/24 Evaluation. The motion was seconded by Ms. Cerullo and carried unanimously.*

IV. Presentations and Discussion Items

A. Presentation and Discussion of the Statewide and Local Transportation Disadvantaged Programs

Mr. Harris gave a PowerPoint presentation on the Statewide and Local Transportation Disadvantaged Programs. He reviewed the governing documents, organizational structure, and who is served by the program. He explained

that riders may or may not have limited transportation and that options vary by community. He provided a description of the Florida Commission for the Transportation Disadvantaged and the Community Transportation Coordination (CTC) duties. He also explained the purpose and duties of the TDLCB.

Mr. Harris answered members' questions regarding whether there have been any solutions for achieving a physical quorum for the meetings.

B. Presentation and Discussion of Florida Sunshine Law Refresher

Ms. Blankenship gave a PowerPoint presentation on Florida Sunshine Law. She discussed the four basic requirements of the Sunshine Law and the purpose of the law. She gave detailed examples of general violations and noted the penalties for unintentional and intentional violations.

V. Staff Comments

→ 25th Annual TD Legislative Awareness Day (Thursday, January 18, 2024)

Mr. Harris provided in-depth details of the event and announced that there are three (3) openings available for any members of the TDLCB who would like to attend. He noted that any volunteers will need to advise him of their intentions to attend by the end of this week.

→ Update on VoRide Mobility on Demand Service

Mr. Heseler gave an update on VoRide Mobility on Demand service stating that phase 1 was very successful with over 1500 trips. He noted that 56% of the riders were picked up before their estimated pick-up time. There were 941 accounts created and 23% of the riders provided a 4.9-star rating.

VI. TDLCB Member Comments

There were no member comments.

VII. TDLCB Chairperson Comments

There were no Chairperson comments.

VIII. Information Items

- River to Sea TPO Board Meeting Summaries
- River to Sea TPO Outreach & Activities
- River to Sea TPO Upcoming Events
- River to Sea TPO Planning Grant Quarterly Progress Report
- TDLCB Attendance Record
- TDLCB Interest Form
- TDLCB Membership List
- TDLCB Meeting Summary - October 18, 2023
- 2024 R2CTPO Meeting Schedule

IX. Adjournment

The meeting was adjourned at 11:18 a.m.



VOLUSIA COUNTY COUNCIL MEMBER MATT REINHART, CHAIRPERSON
TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD

CERTIFICATE:

The undersigned, duly qualified and acting Recording Secretary of the River to Sea TPO certifies that the foregoing is a true and correct copy of the minutes of the January 10th, 2024 regular meeting of the Transportation Disadvantaged Local Coordinating Board (TDLCB), approved and duly signed this 10th day of April 2024.



DONNA KING, RECORDING SECRETARY
RIVER TO SEA TRANSPORTATION PLANNING ORGANIZATION

**A recording of the January 10, 2024 TDLCB meeting is available upon request.*